

Senate Transportation & Energy

05/12/2026

HB26-1273 Transp Network Co Maximum Percent Fare Retention

Typed Text of Testimony Submitted

Name, Position, Representing	Typed Text of Testimony
Jaron Daughtry For themselves	<p>My name is Jaron Daughtry. I have been a driver with Lyft for over seven years, intermittently returning for financial support. Each time I rejoined, it became increasingly evident that the payment logistics were becoming more avaricious and misleading. My most recent experience was the final breaking point. I was in a dire situation after losing my previous job and lacking access to a vehicle, which prompted me to enroll in Lyft's "Express Drive" rental program. This program resulted in earnings that were less than the average driver's, even before accounting for the rental costs. Prior to settling the rental, I was earning, at most, 30-40% of the driver fares. The pay structure they implemented, along with potentially unlawful additional percentages deducted from renters, placed me in a predicament where I was unable to take time off work to visit my grandfather before his passing, as doing so would have plunged me into insurmountable debt with Lyft and Flex Drive. I worked for 16 cents an hour over the course of a week to return the car and exit the program. Repeatedly, I attempted to verify the percentages charged by Lyft, but I could discern no logical pattern. My inquiries to the Lyft support team were met with evasive responses and no substantive answers. I began my tenure with Lyft during the transition from a more lucrative model in 2018, and I have observed a continuous decline in conditions since that time.</p>