



Fact Sheet: Colorado Drives Project

General Information

- The Colorado Department of Revenue and Governor's Office of Information Technology received funding during the 2014 and 2015 legislative sessions to replace the outdated Driver's License System (DLS) and Colorado State Titling and Registration System (CSTARS)
- This project is called the Colorado Driver License, Record, Identification and Vehicle Enterprise Solution (Colorado DRIVES)
- The primary goal of the Colorado DRIVES project is to provide a flexible, reliable, accurate and integrated solution for driver and vehicle services, as well as business licensing and revenue accounting
- This project is the cornerstone of the DMV Strategic Plan initiative to improve customer service and meet the Governor's goal of reducing wait times in state driver license offices to an average of 15 minutes
- When implemented, Colorado DRIVES will provide:
 - State and county DMV employees a modern and user-friendly system that reduces customer service time
 - Increased system reliability that significantly reduces outages and downtime in driver license offices across the State
 - Citizens access to information to better prepare them for their office visit as well as improved online services

Current Systems

- Driver's License System (DLS) was installed in 1995
 - Over 5.1 million records including driver licenses, permits, identification cards and commercial driver licenses are processed annually through DLS
- Colorado State Titling and Registration System (CSTARS) was developed and implemented between 1983 and 1988
 - There are over 5.2 million registered vehicles in Colorado
- The DLS and CSTARS have outdated software and hardware, which significantly impacts customer service.
 - These systems
 - Lack flexibility in updating and communicating information to customers
 - Are extremely complex to navigate
 - Lack friendly interfaces which contribute to longer processing times for customers
 - Limit electronic payment options
 - Lack the stability and reliability to minimize down time

Budget

- The Department of Revenue was appropriated \$93,372,000 for the project
 - Capital construction of \$41,021,167 for FY 2014-15
 - Capital construction of \$52,350,833 for FY 2015-16

Vendor

- This project has been awarded to Fast Enterprises, LLC (FAST) of Centennial, Colo.

Timeline

- The project will be completed in two 18-month periods, with DLS being replaced first followed by CSTARS