

HB1212_L.006

HOUSE COMMITTEE OF REFERENCE AMENDMENT

Committee on Transportation & Local Government.

HB19-1212 be amended as follows:

1 Amend proposed committee amendment (HB1212_L.002), page 3, strike
2 line 45.

3 Strike page 4.

4 Page 5, strike lines 1 through 8 and substitute:

5 "(3) AFTER CONSULTING WITH THE ADVISORY COMMITTEE
6 CREATED IN SECTION 12-61-1015, THE DIRECTOR SHALL ADOPT RULES
7 SPECIFYING THE FORMAT OF COMPLAINTS, THE FORM AND CONTENT OF
8 NOTICES GIVEN TO MANAGERS CONCERNING COMPLAINTS, THE FORM AND
9 TIMING OF RESPONSES, AND OTHER DETAILS OF THE COMPLAINT AND
10 INVESTIGATION PROCESS. THE DIRECTOR SHALL ALSO PROVIDE
11 INFORMATION AND SUPPORT TO CONSUMERS REGARDING THE FILING OF
12 COMPLAINTS, INCLUDING EXAMPLES OF APPROPRIATE COMPLAINTS TO BE
13 FILED AGAINST MANAGERS THROUGH THE DIVISION; GENERAL CATEGORIES
14 OF VIOLATIONS TO BE SELECTED FOR COMPLAINTS WHEN FILED; AND HOW
15 THE DIVISION MAY FOLLOW UP WITH COMPLAINANTS ON THE OUTCOME OF
16 ANY COMPLAINT FILED."

17 Renumber succeeding subsections accordingly.

18 Page 10, strike lines 40 through 45.

19 Strike page 11.

20 Page 12, strike lines 1 through 3 and substitute:

21 "(3) AFTER CONSULTING WITH THE ADVISORY COMMITTEE
22 CREATED IN SECTION 12-10-1015, THE DIRECTOR SHALL ADOPT RULES
23 SPECIFYING THE FORMAT OF COMPLAINTS, THE FORM AND CONTENT OF
24 NOTICES GIVEN TO MANAGERS CONCERNING COMPLAINTS, THE FORM AND
25 TIMING OF RESPONSES, AND OTHER DETAILS OF THE COMPLAINT AND
26 INVESTIGATION PROCESS. THE DIRECTOR SHALL ALSO PROVIDE
27 INFORMATION AND SUPPORT TO CONSUMERS REGARDING THE FILING OF
28 COMPLAINTS, INCLUDING EXAMPLES OF APPROPRIATE COMPLAINTS TO BE
29 FILED AGAINST MANAGERS THROUGH THE DIVISION; GENERAL CATEGORIES
30 OF VIOLATIONS TO BE SELECTED FOR COMPLAINTS WHEN FILED; AND HOW
31 THE DIVISION MAY FOLLOW UP WITH COMPLAINANTS ON THE OUTCOME OF
32 ANY COMPLAINT FILED."

33 Renumber succeeding subsections accordingly.

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