

Smart Meters

HB25 - 1175



Summary

The bill mandates that investor-owned utilities serving over 500,000 customers must proactively inform homeowners about upcoming smart meter installations and clearly explain their right to opt for a traditional, manual meter instead. This initiative is designed to foster transparency, empower consumers with meaningful choices, and ensure a fair, informed transition to advanced metering technology.

House Bill 1175

Mandatory Customer Communication Plan:

- Utilities planning to deploy AMI on or after September 1, 2025 must submit a detailed customer communication plan to the PUC by December 31, 2025.
- The plan must outline the deployment process and include multiple notifications (90, 60, and 30 days in advance) before installation.

Empowering Consumer Choice:

- Residential customers must be informed, before installation, of their right to reject smart meter installation and opt for a basic meter.
- For new utility sign-ups, customers will be notified at the time of initiating service if their property already has AMI installed and of their alternative option.

Notification for Existing Installations:

- For smart meters installed before September 1, 2025, utilities shall maintain a dedicated phone line and public website with information regarding a customer's right to opt for a basic meter.

Compliance and Transparency:

- All AMI installations must meet Federal Communications Commission (FCC) requirements for radio frequency.
- Utilities must, to the extent practical, email residential customers to inform them of the customer's phone number and public website.

SUPPORT HB 1175

