

Division of Child & Family Services (DCFS)



Comprehensive Child Welfare Information System (CCWIS)

A Comprehensive Child Welfare Information System (CCWIS) is a case management information system that state and tribal title IV-E agencies may develop to support their child welfare program needs. If a title IV-E agency elects to build a CCWIS, the federal government will provide a more favorable reimbursement than is provided for non-CCWIS systems as long as the system meets federal requirements and is designed to support social workers' needs to organize and record quality case information about the children and families receiving welfare services.

SAFE development

DCFS began transitioning to a CCWIS system (SAFE) in 2018 after consulting with several federal partners regarding the potential impacts and improvements a CCWIS system could have on the child welfare system in Utah.

SAFE is being developed in phases, with two major phases being completed and one underway. Completion is estimated to occur in 2025.

Current operational systems and interfaces include:

- ✓ 24/7 child abuse reporting system
- ✓ Child abuse and neglect investigations and assessments
- ✓ Ongoing casework support (partial completion)
- ✓ Juvenile Court System of Utah
- ✓ Public assistance

Looking to the future

As SAFE development continues Utah project managers are prioritizing user feedback to ensure we are developing a user friendly system that contains all of the federally required interfaces.



Contact Information

Jennifer Larson

Electronic business project manager, UT DCFS

jblarson@utah.gov

(801) 707-9734

Jonathan Houser

Information technology manager, DTS

jonathan@utah.gov

(801) 707-2551