



#### **Activities Supported**

Case management for children/youth in child welfare

Licensing and monitoring providers

Case management youth committed to or detained by the Division of Youth Services

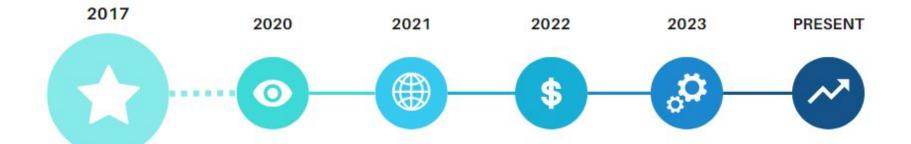




- Technology systems need fully-dedicated, in-house teams.
- Technology systems are "products," not "projects."
- Technology should be built like programs, not buildings.

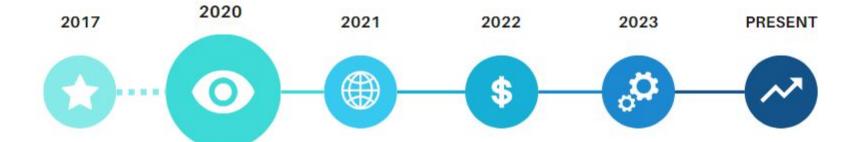






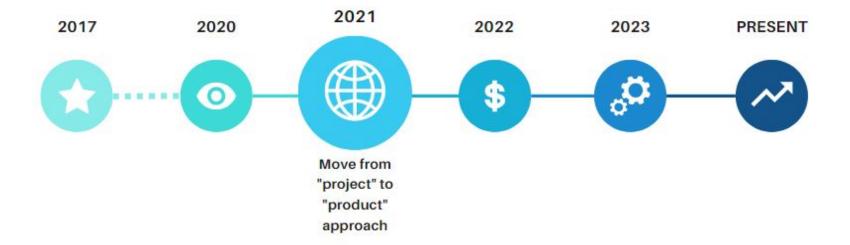
"Modernization" begins





Trails independent review

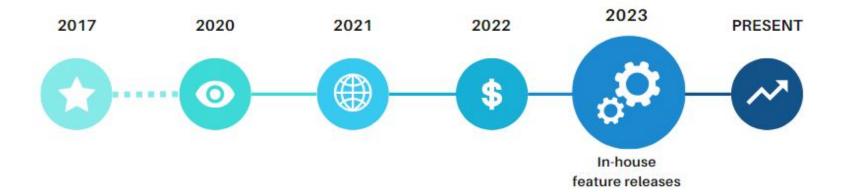










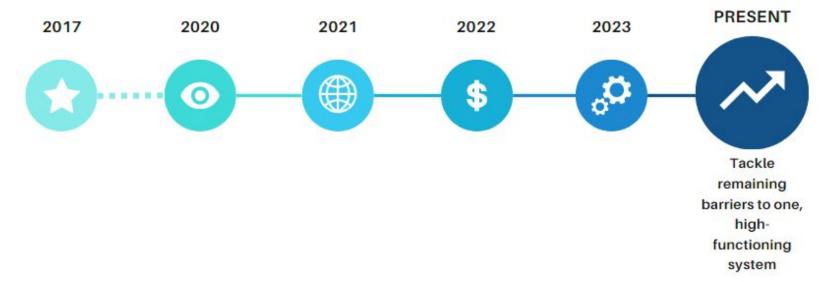






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## **Next Steps**





# Technical Debt







