

Governor's Office of Information Technology

Joint Technology Committee Hearing

December 12, 2023

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Agenda

- Colorado Broadband Office Updates
- Legislative Agenda for Broadband
- Questions
- OIT Accessibility Updates
- OIT Rulemaking Updates
- Questions



WILDLY IMPORTANT GOALS

WIG 1



Transform Technology in the State

WIG 2



Expand Broadband Internet Access

WIG 3



Advance Digital Government Services

WIG 4



Improve Technology Accessibility

WIG 5



Increase Employee Engagement



Broadband Acronyms Defined



| CPF - Capital Projects Fund | BEAD - Broadband, Equity, Access, Deployment |
|---|--|
| CBO - Colorado Broadband Office | FCC - Federal Communications Commission |
| NTIA - National Telecommunications and Information Administration | BDB - Broadband Deployment Board |
| ISP - Internet Service Provider | SLFRF - State and Local Fiscal Recovery Fund |
| ACP - Affordable Connectivity Program | USDA - U.S. Department of Agriculture |
| HCSM - High Cost Support Mechanism | Mbps - Megabytes Per Second |



Colorado Broadband Office Updates



- Capital Projects Fund (CPF) \$162M
 - Application window closed Sept. 27.
 - December 2023 awards announced.
- Broadband, Equity, Access and Deployment Program (BEAD) \$826.5M
 - Volume 1 submitted to the NTIA for approval.
 - Volume 2 submitted to the NTIA for approval.
 - Timeline for the challenge process starts Jan. 2024.
 - Subgrantee process begins the summer of 2024.



Colorado Broadband Office Updates



Broadband Deployment Fund

- Last grant cycle before the Sunset Review begins Dec. 14, 2023 with applications closing on Feb. 14, 2024.
- There is approximately \$14M in funding available for this cycle and awards are expected next fall.

Other Programs

- Digital Access Plan: Draft is complete and will be available for public comment.
- Workforce Development Plan: Plan is complete and received positive responses.
- Affordable Connectivity Program (ACP): 236,238 households enrolled with a 31.17% participation rate representing \$6.9M in investments (goal reached).
- Engagement: Continue to host community/industry roundtables and topic specific webinars.

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Legislative Agenda



- The Broadband Deployment Fund (BDF)/BDB and its functions were reviewed in a sunset report which suggests the functions should continue to exist and suggests minimal changes
- However, changes to the BDF in 2024 can help fill the remaining funding gaps to serve Colorado with affordable high-speed broadband
 - Filling these remaining gaps is essential to meeting the Governor's Broadband Goals by 2027



Legislative Agenda



- Expand the eligible uses of funding from the BDF by creating a two-tier grantmaking structure:
 - Tier One 60 percent of the available BDF fund focused on the state's most pressing broadband needs
 - Tier Two 40 percent of the available BDF fund focused on other unfunded broadband and telecommunication needs
- Replace the Broadband Deployment Board with a Broadband Deployment Grant Committee
- Amend outdated definitions and reporting requirements, repeal internet speed requirements for broadband (alignment with SB23-183)



Questions on Broadband



OIT Accessibility Updates



Accessibility Accomplishments



- Agency Accessibility Implementation Plans: 51% combined percentage complete
 - 3 agencies over 80% completion of their plan
- OIT Vendor Procurement Vetting Process implemented
 - Partnership with State Contracts Office on Accessibility
- Empathy Lab launched with a Community Steering Committee to help inform on digital accessibility from the lens of lived experiences
- Improved partnerships with Google and SIPA/Tyler to address accessibility issues and improve overall accessibility of state websites
- Average overall **Siteimprove score** for website accessibility of all agencies is **84.7**% with **all agency scores above 80**% and the top score at 96.9%!



TAP Project Highlights



- Launched 2 online Accessibility Fundamentals courses for State agencies
- Created 6 Accessibility Center of Excellence (ACE) groups to leverage accessibility knowledge, skills and resources between state agencies
- Launched Statewide Accessibility Coordinator Group to leverage plan implementation knowledge and strategies between agency accessibility leaders
- Aira Visual Interpreter Service Launched in State Parks and State Education Campuses
- Launched new software tools for agencies to remediate Google products, websites, applications and PDFs
- Created Accessibility Toolkits for Vendor Procurement and Website Compliance



OIT Rulemaking Update



Summer 2023

SB23-244 was signed into law

Autumn 2023 to Today

Rule development

Public input

December 2023

OIT announces a public rulemaking hearing

December 2023

Invitation for written public comments

Public input

January 2024

Public rulemaking hearing and rule adoption

March 2024

Publication of adopted rules, rules go into effect

Public input

OIT Rulemaking Steps and How to Participate (doc) | OIT Rules Website



Summary of Draft Rule Topics



- Reflecting existing and proposed ADA and 508 rules
- Categories of exceptions with expectation to provide alternate access when requested
- Limiting conformance to documents in current use and going forward
- Providing a transition time for applying updated standards
- Allowing public entities to use the product that best meets the accessibility standards and their business needs when no commercially available product fully conforms
- Outlining a complaint process for individuals experiencing accessibility issues to pursue and allowing for reasonable time to address and cure the accessibility issues
- Allowing reasonable modifications and accommodations when full conformance with the accessibility standards would result in an undue burden

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Questions