

**FACILITATING JBBS  
IMPROVEMENT IN RURAL JAILS**

**PRACTICE INNOVATION PROGRAM  
AT CU**

**BEHAVIORAL HEALTH  
TRANSFORMATIONAL TASK FORCE HEARING**

SEPTEMBER 24, 2021

## OUR TEAM

### **Practice Innovation Program at CU**

Experience facilitating change among healthcare delivery teams: primary and specialty care, and mental healthcare

### **The Steadman Group:**

Subject matter experts in jail-based services related to mental health and addressing substance use

## **EVIDENCE-BASED BASIC PRINCIPLES**

**A team  
approach yields  
the best results**

**Facilitation is  
effective in  
process  
improvement**

**Dedicated time  
is essential to  
accomplish  
change**

**What gets  
measured  
improves**

**Peer to peer  
sharing and  
learning is  
effective**

# THE PROCESS

1

## **Form the Team**

Sheriff's staff  
Medical provider  
BH Provider  
Counsellor  
Case Manager, etc.

2

## **Define the project**

Assessment to identify:  
Strengthen(s)  
Opportunities  
Pain Point(s)  
Measurable goal(s)

3

## **Work toward the goal**

Facilitated meetings: 2/month  
Brainstorm solutions  
Test the potential change  
Measure progress

## WHAT WE OFFER

Proven quality improvement approaches to address the issues

Facilitated discussion to identify changes to test

Tools and resources used in other jails

Facilitated introductions to community resource contacts

## COMMON ISSUES ADDRESSED:

- **Transition to Community**

Connection to:

Recovery supports including peer recovery coaches

County & regional resources for Medicaid identification or enrollment

Care managers for Medicaid members through the RAEs

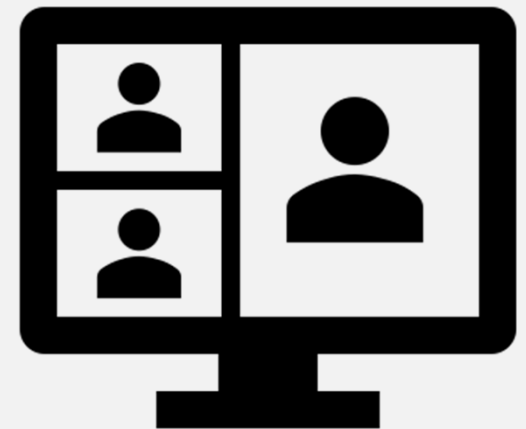
Regional Health Connectors

Primary Care and Mental Health Providers

- **Staffing Issues**

Training

Efficient use of teams and role clarification



## BENEFITS

Enhanced support and services for residents of the jails

Enhanced knowledge and skills for jail staff and their providers: physical and mental health teams

Better utilization of existing resources :  
RAEs, Human Services, community organizations

Connections to recovery support services:  
Peer Recovery Coaches, Primary Care, Mental Health

Connections among similar jails to share and learn from each other



**FUTURE  
OPPORTUNITIES**

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**More time with initial 10 jails**

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**Provide facilitation to additional jails**

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**Engage with Recovery Community  
Organizations and Peer Recovery Coaches**

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**Offer a focused effort to address alcohol  
use disorder in jails**

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**Enhanced funding in smaller jails for  
additional recovery supports**



# CONTACT INFORMATION

Allyson Gottsman  
Practice Innovation Program at CU  
[allyson.gottsman@CUAnschutz.edu](mailto:allyson.gottsman@CUAnschutz.edu)

303-915-7701