Health Care Policy & Financing

Quarterly Update and FY 2025/2026 IT-CC-01 & IT-CC-03 Joint Technology Committee

December 16, 2024

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FY 25/26 Capital IT Request

IT-CC-03: HCPF OeHI Colorado Social Health Information Exchange (CoSHIE)

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Colorado Social Health Information Exchange (CoSHIE): What problems are we solving?
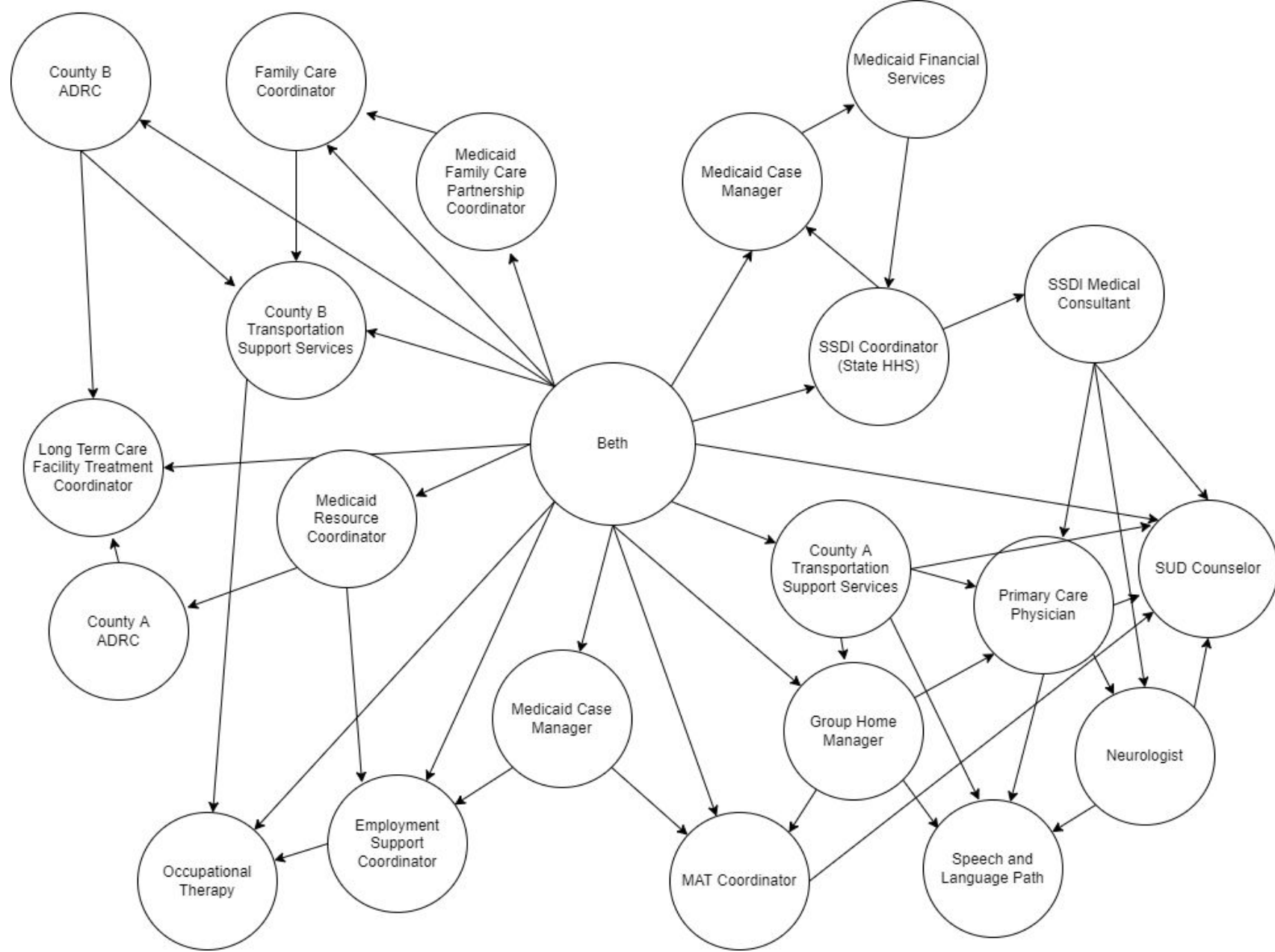
Colorado Social Health Information Exchange (CoSHIE) Progress to Date

✅Core Architecture Development

✅Accelerating Home and Community Based Services transitions referrals

✅Integrating 211 Community Resource Data

✅Regional Hub Request for Application (RFA)

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Colorado Social Health Information Exchange (CoSHIE) Funding to Date

✅ARPA Funding Spent: $13,275,000

✅Capital Construction/Federal Funding Approved: $11,031,360

✅Capital Construction/Federal Funding Obligated:$6,245,333

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Next Steps

Release 2

- SHIE portal for user consumption
- Sharing member's housing needs with their care team
- Sharing member's housing voucher status with their care team
- Begin integrating the SHIE Regional Hubs
- Pilot normalizing data between 211 community resource inventory (CRI) and an external partner

Spring 2025

Release 3

- Continue integrating the SHIE Regional Hubs (ongoing)
- Continue piloting normalizing data between 211 community resource inventory (CRI) and an external partner
- Sharing member's housing needs with additional members of their care team
- Sharing member's housing voucher status with additional members of their care team
- Sharing member's SDoH Assessment data with their care team

Summer 2025

Release 4

- Continue integrating the SHIE Regional Hubs (ongoing)
- Informing care team of Medicaid member incarceration transitions
- Sharing social care referrals across platforms

Fall 2025

FY 25/26 Capital IT Request

IT-CC-01: CBMS Reprocurement

Colorado Benefits Management System (CBMS) Procurement

Context

We must reprocure CBMS and break it into modules by 2029 to stay in compliance with state and Center for Medicare and Medicaid Services (CMS) requirements

Expected benefit

Required for enhanced federal match; improved responsiveness, cost-effectiveness, and efficiency with a modularized system

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Colorado Benefits Management System (CBMS) Procurement

Progress FY 2024-25:

Contractor-led alternatives analysis and requirements gathering for each module

Approved Budget - $1.7M total funds, including $318K Capital Construction Fund and $1.4M federal funds

Obligated Funding - $900K total funds, including $64K Capital Construction Fund and $800K federal funds

Colorado Benefits Management System (CBMS) Procurement

Request FY 2025-26: $9.6M total funds, including $1.8M Capital Construction Fund and $7.8M federal funds. 11 term-limited FTES, 18 contractors

Update: Shifting to an agile procurement strategy to save costs and improve outcomes

Details (in progress):

Smaller number of term-limited FTE or contractors, with focus on technical roles to lead a product-centered and user-centered procurement process, bringing expertise in-house and enabling closer collaboration with counties

Produce coherent documentation of current state and needs, transition strategy with opportunities for near-term improvements, procurement docs

Other HCPF Updates

R8 Request: MMIS

- JBC referred R8 to the JTC for approval
- Department requests
  - $350,197 General fund
  - $1,938,089 Total Funds
  - 18 FTE
- Manage the increased administrative costs resulting from the CMES modular Procurement Project

CMES Environment
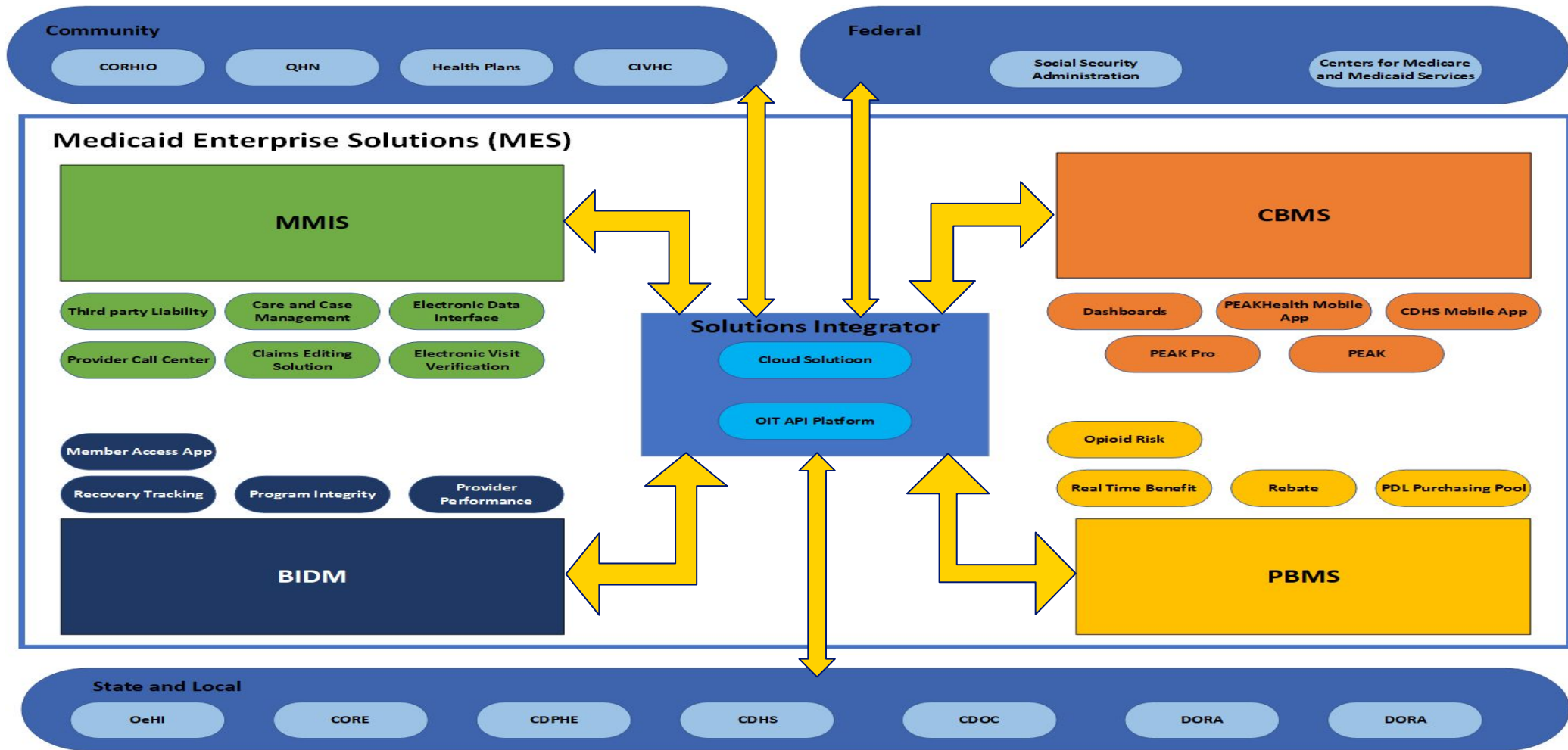
Transition Summary: What Is and Is Not Changing

No Change in Any Way	Recontracted directly. Same vendor. No Middleman.	New Data Warehouse. Same HCPF Analytics, People & Reporting	Replacing Current Vendor to Deliver Functionality.
• Base/Core MMIS Claims Processing and Payment system (iC) • Third Party Liability Medicaid is "last payer" • Claims Editing-Intelligence software • CMS Interoperability and Patient Access Final Rule • Prescriber Tool - Opioid Module	• Electronic Visit Verification • Care and Case Management System	• Enterprise Data Warehouse for the Business Intelligence Data Mngt System (BIDM)	• Electronic Data Interchange • Provider Call Center • Program Integrity and • Recoveries Electronic Database (same vendor) • PBMS, Rebates & Preferred Drug List, Prescriber Tool - Real Time Benefit Tool

Resources in Request

Goal is to drive smooth transitions, no business interruption. Resource allocation is critical to achieving that goal.

- 3 Business Analyst FTE at the Analyst IV level

- 4 Testing FTE at the Analyst IV level

- 5 Project Management FTE at the PM1 level

- 3 Contract Management FTE at the Contract Administrator IV level

- 3 Operational Support FTE to support

Questions?

Thank you!

Colorado Benefits Management System (CBMS) Procurement

Phase II of a multi-phase request:

FY 2024-25

- Approved Budget - $1.7M total funds, including $318K Capital Construction Fund and $1.4M federal funds
- Obligated Funding - $900K total funds, including $64K Capital Construction Fund and $800K federal funds

FY 2025-26

- Budget Impact: $9.6M total funds, including $1.8M Capital Construction Fund and $7.8M federal funds

FY 2026-27

- Budget Impact: TBD, fiscal impact of future phases will be determined in a future budget cycle once more information is available on any transitional funding needs.

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Resources Needed

- Request includes 12 FTE which will be term limited staff to support 41 SMEs

- These term limited staff will be covered at a 75/25 federal match, significantly offsetting state investment

- Without these resources, reprocurement will not be successful.

CBMS ReProcurement High Level Timeline

Module	High Level Milestones	Start Date	End Date
Correspondence	PK-Requirements Breakdown Structure (RBS)	11/2023	12/2023
	Draft ITN	1/2024	5/2024
	CMS Approval of ITN	5/2024	7/2024
	Post ITN	7/2024	8/2024
	Review Responses	7/2024	9/2024
	Vendor/Contract Negotiations	9/2024	6/2025
	Contract Drafting	3/2025	11/2025
	CMS Contract Approval	11/2025	1/2026
	DDI/Transition	1/2026	9/2027
Mobile/Digital Application (PEAK/PEAK Pro)	PK-Requirements Breakdown Structure (RBS)	3/2024	4/2024
	Draft ITN	4/2024	10/2024
	CMS Approval of ITN	10/2024	12/2024
	Post ITN	12/2024	1/2025
	Review Responses	12/2024	2/2025
	Vendor/Contract Negotiations	2/2025	12/2026
	Contract Drafting	9/2025	12/2026
	CMS Contract Approval	12/2026	1/2027
	DDI/Transition	1/2027	6/2028
CBMS Core (Takeover)	PK-Requirements Breakdown Structure (RBS)	3/2025	4/2025
	Draft ITN	4/2025	10/2025
	CMS Approval of ITN	10/2025	12/2025
	Post ITN	12/2025	1/2026
	Review Responses	12/2025	2/2026
	Vendor/Contract Negotiations	2/2026	12/2027
	Contract Drafting	9/2027	12/2027
	CMS Contract Approval	11/2027	1/2028
	DDI/Transition	1/2028	6/2029

CBMS Procurement

- The project is still in the planning phase and drafting requirements for the three modules; Correspondence, Consumer Applications and Core. The Consumer Applications and Core Module are take-over maintenance and operations.
- An RFI is planned for the Correspondence Module in early 2025, with the goal of identifying any red flags or gaps in our request prior to the ITN being posted. It will also provide a glimpse into the interest of potential bidders.
- The funds requested will be be used on technical resources to create an architectural deconstruction of the current system and provide insight into the future state.

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Colorado Benefits Management System (CBMS) Procurement

Update (in progress)

Shifting to an agile procurement strategy to save costs and improve outcomes

Details

Smaller number of term-limited FTE or contractors, with focus on technical roles to lead a product-centered and user-centered procurement process, bringing expertise in-house and enabling closer collaboration with counties

Coherent documentation of current state and needs, transition strategy with opportunities for near-term improvements, procurement docs

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Colorado Benefits Management System (CBMS) Procurement

Original Request

$9.6M total funds

- $1.8M Capital Construction Fund

- $7.8M federal funds

Updated Request

$4.5M total funds

- $850K Capital Construction Fund

- $3.65M federal funds

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Colorado Benefits Management System (CBMS) Procurement

2 Product Leads

2 UX / Design Leads

2 Technical Leads

1 Procurement Lead

1 Project Lead

2 Contract Negotiators

Total: 10 Term-limited FTE or contractors

Care & Case Management Tool

- HCPF is actively engaged with leaders of Gainwell, AssureCare, Deloitte to address system defects and to drive improvements.

- Significant add'l resources are being added this month by the vendors to drive additional throughput of system fixes, with target stabilization in April.

- Dashboard is being built, target January posting, to provide optics into each major CCM system stabilization initiative, its target completion date, the responsible party, and its status against target.

- Initial draft plan received Dec. 12 from Gainwell and AssureCare. Under HCPF review.

- Working to add Deloitte's Streamlined Eligibility system fix initiatives in the next few weeks.

- Phased releases planned to resolve known issues, data quality improvements, enhancements and key policy priorities in alignment with Case Management Agency