Second Regular Session Seventy-fourth General Assembly STATE OF COLORADO

Bill 7

LLS NO. 24-0363.01 Christopher McMichael x4775 INTERIM COMMITTEE BILL

Water Resources and Agriculture Review Committee

BILL TOPIC: Providing Veterinary Services Through Telehealth

A BILL FOR AN ACT

101 CONCERNING THE PROVISION OF VETERINARY SERVICES THROUGH

102 TELEHEALTH.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <u>http://leg.colorado.gov/</u>.)

Water Resources and Agriculture Review Committee. The bill concerns the use of telehealth to provide veterinary services. The bill defines different types of telehealth tools that can be used in a veterinary practice.

In current law, one criterion for the establishment of a veterinarian-client-patient relationship is that the veterinarian has

Capital letters or bold & italic numbers indicate new material to be added to existing law. Dashes through the words indicate deletions from existing law.

conducted an examination of the animal that is the patient. The bill clarifies that the examination must be an in-person, physical examination. The bill also extends the veterinarian-client-patient relationship to other licensed veterinarians who share the same physical premises as the veterinarian who established the relationship if the other veterinarians have access to and have reviewed the patient's medical records.

The bill allows a licensed veterinarian who has established a veterinarian-client-patient relationship to use telemedicine to provide veterinary services to clients and patients in Colorado with the consent of the client. A licensed veterinarian may also refer a patient to a veterinary specialist, who may provide veterinary services via telemedicine under the referring veterinarian's veterinarian-client-patient relationship.

The bill authorizes the board of veterinary medicine to establish rules for the use of telehealth to provide veterinary services.

The bill clarifies that only a licensed veterinarian with an established veterinarian-client-patient relationship may prescribe medication using telemedicine.

The bill allows a licensed veterinarian who has established a veterinarian-client-patient relationship to supervise veterinary personnel who are not located on the same premises using telesupervision if the veterinarian and the personnel are employees of the same veterinary practice and the veterinary premises, veterinary professionals or other veterinary personnel, and the patient are all located in Colorado.

The bill establishes record-keeping, confidentiality, and privacy requirements related to the use of telehealth.

1 *Be it enacted by the General Assembly of the State of Colorado:*

- 2 SECTION 1. In Colorado Revised Statutes, 12-315-104, amend
- 3 (19) as follows:
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12-315-104. Definitions. As used in this article 315, unless the

- 5 context otherwise requires:
- 6

(19) (a) "Veterinarian-client-patient relationship" means that THE 7 relationship established when:

8 (a) (I) The veterinarian has assumed the responsibility for making 9 medical judgments regarding the health of an animal and the need for 10 medical treatment, and the owner or other caretaker has agreed to follow 11 the instruction of the veterinarian;

(b) (II) There is sufficient knowledge of an animal by the
veterinarian to initiate at least a general or preliminary diagnosis of the
medical condition of the animal, which means that the veterinarian has
recently seen and is personally acquainted with the keeping and care of
the animal by virtue of an IN-PERSON, PHYSICAL examination of the
animal or by medically appropriate and timely visits to the premises
where the animal is kept; and

8 (c) (III) The practicing veterinarian is readily available, or has
9 arranged for emergency coverage, for follow-up evaluation in the event
10 of adverse reactions or failure of the treatment regimen.

11 (b) A VETERINARIAN-CLIENT-PATIENT RELATIONSHIP ESTABLISHED 12 ACCORDING TO SUBSECTION (19)(a) OF THIS SECTION MAY EXTEND TO 13 OTHER LICENSED VETERINARIANS ON THE SAME VETERINARY PREMISES AS 14 VETERINARIAN ESTABLISHED ТНЕ ΨΗΟ ТНЕ 15 VETERINARIAN-CLIENT-PATIENT RELATIONSHIP IF THE OTHER LICENSED 16 VETERINARIANS HAVE ACCESS TO AND HAVE REVIEWED THE PATIENT'S 17 MEDICAL RECORDS.

18 SECTION 2. In Colorado Revised Statutes, 12-315-106, add (9)
19 as follows:

12-315-106. Board of veterinary medicine - creation - powers
- rules. (9) THE BOARD MAY PROMULGATE RULES REGARDING THE USE OF
TELEHEALTH TO PROVIDE VETERINARY SERVICES IN COLORADO PURSUANT
TO PART 3 OF THIS ARTICLE 315.

SECTION 3. In Colorado Revised Statutes, add part 3 to article
315 of title 12 as follows:
PART 3

27 USE OF TELEHEALTH TO PROVIDE

-3-

1	VETERINARY SERVICES
2	12-315-301. Definitions - rules. As used in this part 3, unless
3	THE CONTEXT OTHERWISE REQUIRES:
4	(1) "Tele-advice" means the provision of any health
5	INFORMATION, OPINION, OR GUIDANCE BY A VETERINARY PROFESSIONAL
6	THAT IS NOT SPECIFIC TO A PARTICULAR ANIMAL'S, OR GROUP OF ANIMALS',
7	HEALTH, ILLNESS, OR INJURY AND THAT IS NOT INTENDED TO DIAGNOSE,
8	TREAT, OR ISSUE PROGNOSES OF AN ANIMAL'S, OR GROUP OF ANIMALS',
9	PHYSICAL OR BEHAVIORAL ILLNESS OR INJURY. A
10	VETERINARY-CLIENT-PATIENT RELATIONSHIP IS NOT REQUIRED TO PROVIDE
11	TELE-ADVICE.
12	(2) "Teleconsulting" means a veterinarian who
13	COMMUNICATES WITH A VETERINARY SPECIALIST OR OTHER QUALIFIED
14	EXPERT USING TELECOMMUNICATIONS TECHNOLOGY TO GAIN INSIGHT OR
15	ADVICE REGARDING THE CARE OF A PATIENT.
16	(3) "Tele-education" means the use of information and
17	TELECOMMUNICATIONS TECHNOLOGY FOR DISTANCE LEARNING.
18	(4)(a) "Telehealth" means the use of telecommunications
19	TECHNOLOGY TO COLLECT AND DELIVER VETERINARY HEALTH
20	INFORMATION OR EDUCATION VIRTUALLY AND CAN ENCOMPASS GENERAL
21	VETERINARY HEALTH ADVICE OR PATIENT-SPECIFIC VETERINARY HEALTH
22	CARE.
23	(b) "Telehealth" MAY INCLUDE TELE-ADVICE, TELECONSULTING,
24	TELE-EDUCATION, TELEMEDICINE, TELEMONITORING, TELEREFERRAL,
25	TELESUPERVISION, TELETRIAGE, AND OTHER TOOLS THAT HELP
26	VETERINARY PROFESSIONALS DELIVER VETERINARY EDUCATION AND
27	HEALTH CARE VIRTUALLY.

-4-

(5) "TELEMEDICINE" MEANS THE REMOTE PRACTICE OF
 VETERINARY MEDICINE THROUGH THE USE OF TELECOMMUNICATIONS
 TECHNOLOGY THAT ALLOWS A LICENSED VETERINARIAN WITH AN
 ESTABLISHED VETERINARIAN-CLIENT-PATIENT RELATIONSHIP TO
 EVALUATE, DIAGNOSE, AND TREAT A PATIENT VIRTUALLY.

6 (6) "TELEMONITORING" OR "REMOTE MONITORING" MEANS THE
7 USE OF TELECOMMUNICATIONS TECHNOLOGY TO AUGMENT VETERINARY
8 HEALTH CARE BY COLLECTING AND DELIVERING HEALTH INFORMATION
9 FROM A PATIENT.

10 (7) "TELEREFERRAL" MEANS A VETERINARIAN WITH AN
11 ESTABLISHED VETERINARIAN-CLIENT-PATIENT RELATIONSHIP WHO REFERS
12 THE CLIENT TO A VETERINARY SPECIALIST TO PROVIDE VETERINARY
13 MEDICINE SERVICES USING TELECOMMUNICATIONS TECHNOLOGY UNDER
14 THE ESTABLISHED VETERINARIAN-CLIENT-PATIENT RELATIONSHIP.

15 (8) "TELESUPERVISION" MEANS THE SUPERVISION OF INDIVIDUALS
16 PROVIDING VETERINARY HEALTH CARE USING MEDIA SUCH AS AUDIO,
17 AUDIO-VISUAL CONFERENCING, TEXT MESSAGING, E-MAIL, OR OTHER
18 VIRTUAL OR DIGITAL TECHNOLOGIES.

(9) "TELETRIAGE" MEANS THE SAFE, APPROPRIATE, AND TIMELY 19 20 ASSESSMENT OF AN ANIMAL, OR A GROUP OF ANIMALS, UNDER CONDITIONS 21 OF UNCERTAINTY AND URGENCY, AND THE POSSIBLE REFERRAL TO A 22 LICENSED VETERINARIAN, AFTER DISCUSSION WITH THE INDIVIDUAL 23 RESPONSIBLE FOR THE ANIMAL OR GROUP OF ANIMALS, USING 24 TELECOMMUNICATIONS TECHNOLOGY. A VETERINARY-CLIENT-PATIENT 25 RELATIONSHIP IS NOT REQUIRED FOR SUCH AN ASSESSMENT OR REFERRAL. "TELETRIAGE" DOES NOT INCLUDE THE RENDERING OF A DIAGNOSIS. 26

27 (10) "VETERINARY SPECIALIST" MEANS A VETERINARIAN WHO IS

-5-

FORMALLY RECOGNIZED AS A SPECIALIST FROM A SPECIALTY
 ORGANIZATION THAT IS RECOGNIZED BY THE AMERICAN VETERINARY
 MEDICAL ASSOCIATION'S AMERICAN BOARD OF VETERINARY
 SPECIALTIES, OR ITS SUCCESSOR ORGANIZATION, OR ANOTHER
 ASSOCIATION THAT RECOGNIZES VETERINARY SPECIALISTS THAT THE
 STATE BOARD OF VETERINARY MEDICINE HAS APPROVED BY RULE.

7 12-315-302. Veterinarian-client-patient relationship 8 telemedicine. (1) ONLY A LICENSED VETERINARIAN MAY ESTABLISH A
9 VETERINARIAN-CLIENT-PATIENT RELATIONSHIP IN THIS STATE.

10 (2) (a) A VETERINARIAN-CLIENT-PATIENT RELATIONSHIP MUST BE
11 ESTABLISHED BY AN IN-PERSON, PHYSICAL EXAMINATION OF THE ANIMAL
12 OR TIMELY VISITS TO THE PREMISES WHERE THE ANIMAL IS KEPT.

(b) A VETERINARY SPECIALIST MAY USE TELECOMMUNICATIONS
TECHNOLOGY TO SEE A PATIENT UNDER ANOTHER VETERINARIAN'S
PREVIOUSLY ESTABLISHED VETERINARY-CLIENT-PATIENT RELATIONSHIP
PURSUANT TO SECTION 12-315-306.

17 (3) AN ESTABLISHED VETERINARIAN-CLIENT-PATIENT
18 RELATIONSHIP MAY BE MAINTAINED THROUGH EXAMINATIONS THAT
19 OCCUR USING TELECOMMUNICATIONS TECHNOLOGY IN BETWEEN
20 IN-PERSON, PHYSICAL EXAMINATIONS OR VISITS TO THE PREMISES WHERE
21 THE PATIENT IS KEPT.

12-315-303. Treatment of patients using telehealth telemedicine - licensure - technology - consent. (1) (a) A PERSON MUST
 BE LICENSED TO PRACTICE VETERINARY MEDICINE IN COLORADO IN ORDER
 TO PRACTICE TELEMEDICINE IN COLORADO.

26 (b) A PERSON WHO IS NOT A LICENSED VETERINARIAN IN
27 COLORADO AND WHO USES TELEMEDICINE TO PROVIDE VETERINARY

-6-

1 SERVICES TO ANIMALS AND INDIVIDUALS RESPONSIBLE FOR THE ANIMALS 2 ENGAGES IN THE UNAUTHORIZED PRACTICE OF VETERINARY MEDICINE. 3 SUCH PERSON IS SUBJECT TO PENALTIES FOR THE UNAUTHORIZED PRACTICE 4 OF VETERINARY MEDICINE PURSUANT TO SECTION 12-315-114. 5 (2)A LICENSED VETERINARIAN SHALL EMPLOY SOUND, 6 PROFESSIONAL JUDGMENT WHEN DETERMINING WHETHER TO PROVIDE 7 VETERINARY SERVICES TO A PATIENT THROUGH TELEMEDICINE AND SHALL 8 USE TELEMEDICINE ONLY WHEN SUCH USE IS MEDICALLY APPROPRIATE 9 BASED ON THE PATIENT'S CONDITION. 10 (3) A VETERINARY PROFESSIONAL SHALL ENSURE THAT THE 11 TECHNOLOGY USED WHEN PROVIDING VETERINARY SERVICES THROUGH 12 TELEHEALTH IS OF APPROPRIATE QUALITY TO ENSURE: 13 (a) ACCURACY OF THE REMOTE ASSESSMENT OF THE PATIENT'S 14 CONDITION OR BEHAVIOR; 15 (b) CLEAR COMMUNICATION WITH CLIENTS; AND 16 COMPLIANCE WITH ALL RELEVANT PRIVACY AND (c) 17 CONFIDENTIALITY REQUIREMENTS. 18 (4) (a) A VETERINARY PROFESSIONAL SHALL OBTAIN CONSENT 19 FROM THE CLIENT BEFORE PROVIDING VETERINARY SERVICES THROUGH 20 TELEHEALTH AND SHALL RECORD THE CLIENT'S CONSENT IN THE PATIENT'S 21 MEDICAL RECORD. 22 (b) A VETERINARY PROFESSIONAL USING TELEHEALTH TO PROVIDE 23 VETERINARY SERVICES SHALL INFORM THE CLIENT, OR THE CLIENT'S 24 AUTHORIZED REPRESENTATIVE, OF: 25 (I) THE VETERINARY PROFESSIONAL'S NAME, LOCATION, AND, IF 26 APPLICABLE, LICENSE NUMBER AND LICENSURE STATUS; 27 (II) WHETHER, IN THE VETERINARIAN'S PROFESSIONAL OPINION,

-7-

1 THE PATIENT'S CONDITION CAN BE ACCURATELY DIAGNOSED OR TREATED

2 USING TELEMEDICINE; AND

3 (III) THE DIAGNOSIS, PROGNOSIS, AND TREATMENT OPTIONS FOR
4 THE PATIENT.

5 12-315-304. Standard of care. (1) A LICENSED VETERINARIAN
6 USING TELEHEALTH TO PROVIDE VETERINARY SERVICES SHALL CONDUCT
7 ALL NECESSARY PATIENT EVALUATIONS AND TREATMENT USING THE
8 APPLICABLE STANDARD OF CARE FOR THOSE EVALUATIONS AND
9 TREATMENTS.

10 (2) A LICENSED VETERINARIAN SHALL NOT RECOMMEND
11 TREATMENT OR CARE FOR AN ANIMAL BASED SOLELY ON A CLIENT'S
12 RESPONSES TO AN ONLINE QUESTIONNAIRE.

13 12-315-305. Prescribing medication through telemedicine.
14 (1) (a) ONLY A LICENSED VETERINARIAN WITH AN ESTABLISHED
15 VETERINARIAN-CLIENT-PATIENT RELATIONSHIP MAY PRESCRIBE
16 MEDICATION THROUGH TELEMEDICINE.

17 (b) A LICENSED VETERINARIAN SHALL USE PROFESSIONAL
18 JUDGMENT WHEN DETERMINING IF IT IS APPROPRIATE TO PRESCRIBE
19 MEDICATION THROUGH TELEMEDICINE.

20 (2) A LICENSED VETERINARIAN WHO PRESCRIBES MEDICATION
21 THROUGH TELEMEDICINE IS SUBJECT TO THE LIMITATIONS ON
22 PRESCRIPTIONS SPECIFIED IN SECTION 12-30-109.

23 12-315-306. Telereferral. (1) A VETERINARIAN WITH AN
24 ESTABLISHED VETERINARIAN-CLIENT-PATIENT RELATIONSHIP MAY REFER
25 A PATIENT TO A VETERINARY SPECIALIST.

26 (2) A VETERINARY SPECIALIST TO WHOM A PATIENT IS REFERRED
27 MAY PROVIDE VETERINARY MEDICINE SERVICES USING

-8-

TELECOMMUNICATIONS TECHNOLOGY FOR THE PATIENT AND CLIENT
 UNDER THE REFERRING VETERINARIAN'S VETERINARIAN-CLIENT-PATIENT
 RELATIONSHIP.

4 (3) A VETERINARY SPECIALIST TO WHOM A PATIENT IS REFERRED
5 SHALL PROVIDE THE REFERRING VETERINARIAN WITH INFORMATION
6 RELATED TO THE DIAGNOSIS, TREATMENT, AND PROGRESS OF THE PATIENT.

7 (4) (a) A VETERINARY SPECIALIST TO WHOM A PATIENT IS
8 REFERRED SHALL NOT PRESCRIBE MEDICATIONS TO THE PATIENT UNLESS
9 THE VETERINARY SPECIALIST ESTABLISHES A
10 VETERINARIAN-CLIENT-PATIENT RELATIONSHIP THROUGH AN IN-PERSON,
11 PHYSICAL EXAMINATION OF THE PATIENT.

12 (b) THE LICENSED VETERINARIAN WITH THE ESTABLISHED
13 VETERINARIAN-CLIENT-PATIENT RELATIONSHIP MAY PRESCRIBE
14 MEDICATIONS TO THE PATIENT AFTER CONSULTATION WITH THE
15 VETERINARY SPECIALIST TO WHOM THE PATIENT WAS REFERRED.

16 12-315-307. Telesupervision. (1) A LICENSED VETERINARIAN
17 MAY PROVIDE, AT THE VETERINARIAN'S DISCRETION, TELESUPERVISION
18 FOR VETERINARY SERVICES THAT DO NOT REQUIRE DIRECT OR IMMEDIATE
19 SUPERVISION.

20 A SUPERVISING LICENSED VETERINARIAN WHO HAS AN (2)21 ESTABLISHED VETERINARIAN-CLIENT-PATIENT RELATIONSHIP MAY USE 22 TELESUPERVISION TO SUPERVISE VETERINARY PERSONNEL WHO ARE NOT 23 LOCATED ON THE SAME PREMISES AS THE SUPERVISING VETERINARIAN IF: 24 THE SUPERVISING LICENSED VETERINARIAN AND THE (a) 25 VETERINARY PROFESSIONAL OR OTHER VETERINARY PERSONNEL ARE 26 EMPLOYEES OF THE SAME VETERINARY PRACTICE; AND

27 (b) THE VETERINARY PREMISES, VETERINARY PROFESSIONALS OR

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-9-

OTHER VETERINARY PERSONNEL, AND PATIENT ARE LOCATED IN
 COLORADO.

3 12-315-308. Emergency care - continuity of care. (1) A 4 LICENSED VETERINARIAN WHO PRACTICES VETERINARY MEDICINE 5 THROUGH TELEMEDICINE SHALL BE AVAILABLE IN PERSON AT A 6 VETERINARY PREMISES THAT IS ACCESSIBLE TO THE CLIENT AND PATIENT 7 OR SHALL ARRANGE FOR ANOTHER LICENSED VETERINARIAN IN COLORADO 8 TO BE AT A VETERINARY PREMISES THAT IS ACCESSIBLE TO THE CLIENT 9 AND PATIENT IN CASE OF AN EMERGENCY OR FOR NECESSARY FOLLOW-UP 10 EVALUATIONS.

11 (2) A LICENSED VETERINARIAN SHALL PROVIDE THE CLIENT WITH
12 A PLAN FOR EMERGENCY OR FOLLOW-UP CARE WHEN PROVIDING
13 VETERINARY MEDICAL CARE THROUGH TELEMEDICINE.

14 12-315-309. Medical records - definition. (1) AS USED IN THIS
15 SECTION, UNLESS THE CONTEXT OTHERWISE REQUIRES, "ANIMAL CARE
16 PROVIDER" HAS THE MEANING SET FORTH IN SECTION 12-315-119 (1).

17 (2) AN ANIMAL CARE PROVIDER THAT USES TELEHEALTH TO
18 PROVIDE VETERINARY SERVICES SHALL MAINTAIN MEDICAL RECORDS
19 PURSUANT TO SECTION 12-315-119.

20 (3) AN ANIMAL CARE PROVIDER THAT CREATES MEDICAL RECORDS
21 DURING THE PROVISION OF VETERINARY TELEHEALTH SERVICES,
22 INCLUDING THE CLIENT'S CONSENT TO TELEHEALTH SERVICES, SHALL
23 INCLUDE THE RECORDS IN THE PATIENT'S MEDICAL RECORD AND MAKE THE
24 RECORDS ACCESSIBLE TO BOTH THE CLIENT AND THE ANIMAL CARE
25 PROVIDER.

26 12-315-310. Confidentiality and privacy. A LICENSED
27 VETERINARIAN SHALL ENSURE THAT A CLIENT'S PRIVACY AND

-10-

2 VETERINARY SERVICES USING TELEHEALTH PURSUANT TO THE
3 VETERINARIAN'S PROFESSIONAL AND LEGAL OBLIGATIONS.

4 SECTION 4. Act subject to petition - effective date. This act 5 takes effect at 12:01 a.m. on the day following the expiration of the 6 ninety-day period after final adjournment of the general assembly; except 7 that, if a referendum petition is filed pursuant to section 1 (3) of article V 8 of the state constitution against this act or an item, section, or part of this 9 act within such period, then the act, item, section, or part will not take effect unless approved by the people at the general election to be held in 10 11 November 2024 and, in such case, will take effect on the date of the 12 official declaration of the vote thereon by the governor.