

# The SUD Centers of Excellence Program

*Improving access & outcomes for members struggling with Substance Use Disorder (SUD)*

## What is Centers of Excellence (COE)?

- A unique program aimed at increasing access to behavioral health and SUD care.
- Supports high performing providers in navigating difficult administrative criteria and requirements.
- Ensures that members are being treated at the right level of care, in the least restrictive environment.

## Who are the COE partner providers?

Provider partners include:

- Addiction Resource and Treatment Services (ARTS)
- Denver Cares
- Jefferson Center
- Mile High Behavioral Healthcare
- Sobriety House

## What principals does COE use?

Providers are selected based on quality criteria and benefit from streamlined processes that act to:

- **Improve clinical quality of SUD residential services**
- **Increase collaboration with SUD residential providers**
- **Help drive provider success within the new SUD benefit**
- **Build provider capacity for success in the managed care setting**

Providers give **overwhelmingly positive feedback** about the program, expressing appreciation for coaching, collaboration, and opportunity to invest in staffing and improvements.

**New and strengthened relationships** up and down SUD continuum of care:

- 2 new partnerships with withdrawal management providers
- 3 new partnerships with SUD providers providing higher levels of care
- 5 new partnerships with SUD providers providing lower levels of care
- 1 new partnership with recovery living

Colorado Access practice facilitators work closely with partner providers to ensure their success in the program, including **reducing administrative hurdles for providers and sharing quality improvement strategies.**