



Colorado
Natural Gas

Our Mission is to deliver clean, safe, affordable, and reliable energy solutions to our customers through exceptional service and a strong commitment to our communities.



Our Values

Every day we...

Safety First

We prioritize the safety of our colleagues, customers, and communities

Embrace Innovation

We have the passion to seek and embrace innovative ideas that propel us towards our mission

Focus on Customers

We are committed to earning our customers' loyalty and trust, by giving them the best of ourselves and making their satisfaction our top priority

Are Accountable

We act with integrity, behave ethically, and take ownership of our actions and the impact we have on our customers, communities, and financial success.

Collaborate

We work as a team to effectively execute our mission and achieve our goals.

Strive for Excellence

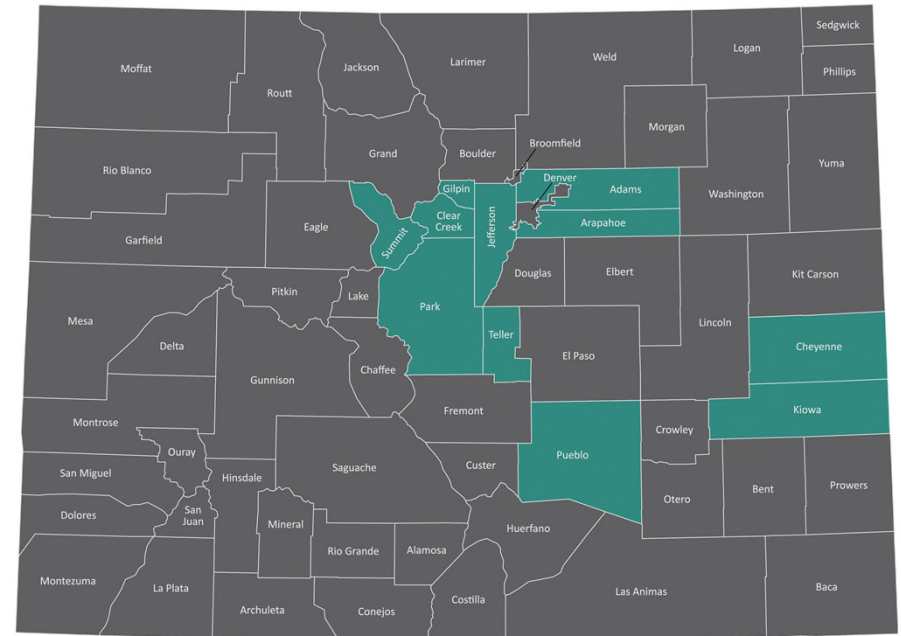
We deliver consistent results by taking a strategic and aligned approach

Honor Diversity

We embrace the diversity of thought in finding optimal solutions for achieving our mission

Colorado Natural Gas is a small gas utility located in rural communities throughout the state.

- ✓ CNG serves just over 24,000 customers throughout Colorado.
- ✓ We operate in Adams, Arapahoe, Cheyenne, Clear Creek, Gilpin, Jefferson, Kiowa, Park, Pueblo, Summit, and Teller counties.
- ✓ CNG brings reliable, safe, and affordable gas to unserved and underserved communities throughout Colorado where often the only heating choice is Propane.



Next Cost of Gas Filing

March 31

We expect a reduction in the current gas supply rate.

CNG has a variety of program to educate and support customers struggling with bills.



READY FOR WINTER

With increased energy costs this winter season, it's important to do everything you can to conserve energy. For helpful tips on how you can stay warm and save this winter, visit [ColoradoNaturalGas.com/ReadyForWinter](https://coloradonaturalgas.com/ReadyForWinter)

DID YOU KNOW

Cold Weather Conservation Tip

Did you know spinning your ceiling fan clockwise helps bring heated air down towards you in rooms with higher or sloped ceilings? Now you know!



Energy Efficiency (DSM) Program

Summit offers a variety of energy efficiency programs and rebates to customers.



Customer Communication

- Ready for Winter customer communication campaign.
- Trained customer service agents to provide support to customers and guide them to LEAP.



CNG CAP Program

CNG's CAP program provides additional assistance to LEAP qualified customers.



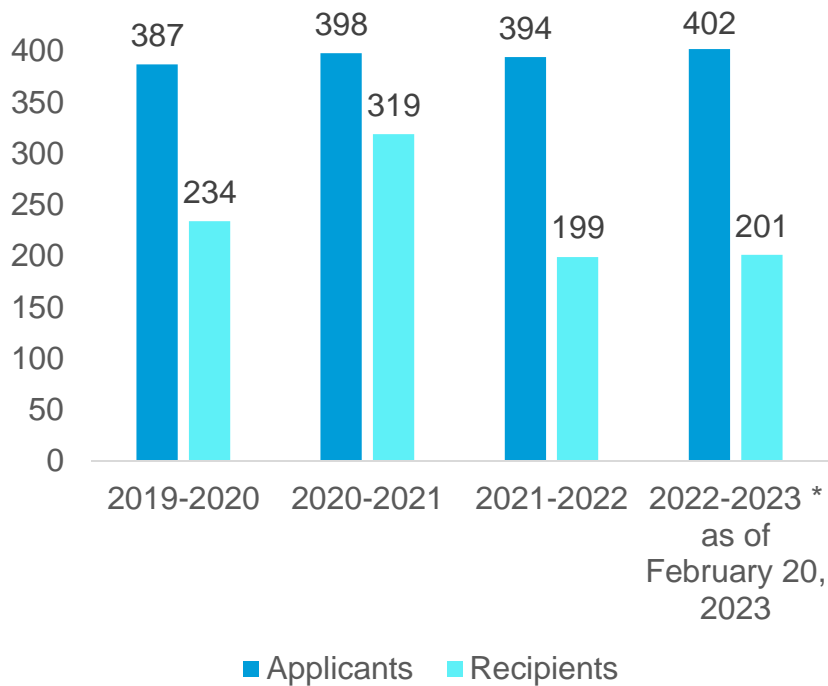
Budget Billing

Budget billing allows you to pay a fixed amount each month based on your energy usage history.

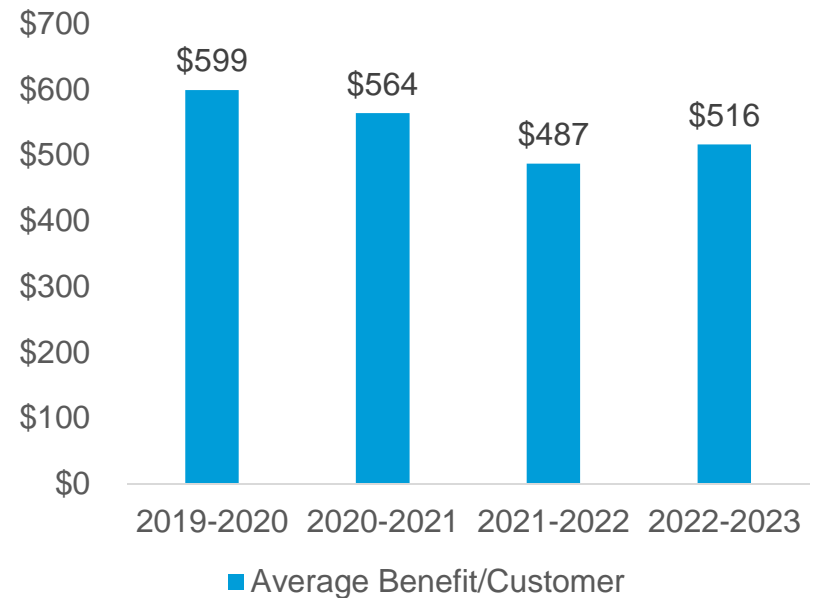
CNG Customers are automatically enrolled in our CAP program if they qualify for LEAP.



Customer Participation Trends in CNG CAP Program



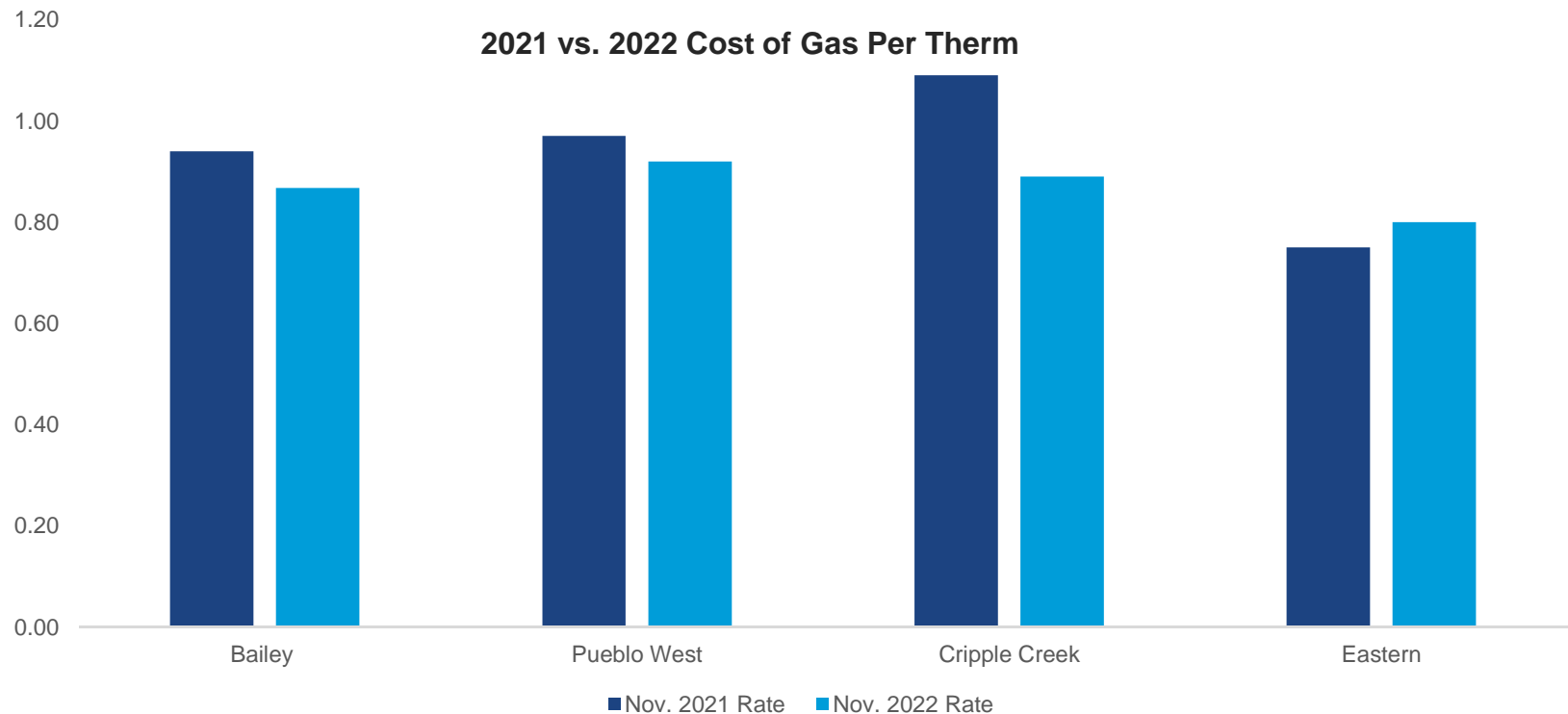
Average Benefit/Customer



We are projecting a total cumulative benefit of \$136.5k through the 2022-2023 heating season.



CNG's cost of gas reduced in nearly all service territories between winter 2021 and 2022.



- CNG is now filing two cost-of-gas adjustments per year based on the outcome of a recent PUC proceeding.
- CNG expects their cost of gas filing this Spring to result in a reduction in the cost of gas.

Thank You