

# **CDLE/JTC Quarterly Update**

Legislative Fact Sheet December 13, 2023

#### **Presenters:**

Cher Haavind, Deputy Director and COO Darcy Kennedy, Deputy Director and CFO Paul Tauriello, Workers' Compensation Division Director

#### **OPS: Conveyance Database**

- As of November 20, the project has issued an Intent to Award with a vendor from the OIT Vendor Pool and is beginning the contracting phase. Requirements and vendor selection are complete at this time and the project is on schedule.
- The anticipated project completion date is November 1, 2024.

## **DVR: VR Case Management Modernization**

- The RFP for the Vocation Rehabilitation (VR) Case Management Modernization System was published in September and CDLE received 10 proposals. The Evaluation Team completed 13 hours of presentations with all vendors. Decision-makers are working towards Notice of Award by December 14, 2023.
- Currently, the decision-makers are evaluating proposals based on: 1) Vendor Reputation; 2) Regulatory Compliance; 3) Technical Capabilities; 4) User Friendliness for Staff, Citizens, Vendors and Employers; and 5) Cost.
- The anticipated project completion date is July 1, 2025. Based on vendor proposals the project is estimated to take 18 months, but may vary based on which vendor is awarded.

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#### **FAMLI: Benefits System**

- In November, FAMLI conducted an early soft launch of the Benefit System, with only the claims filing functionality enabled. Payments of benefits will begin in January 2024.
- The majority of the first quarter of 2024 will be spent hardening the new system and adjusting workflows based on field feedback. Several post-MVP functionalities are also being planned for implementation, for example:
  - » Building foundations to enable auto adjudication scenarios
  - » Additional data cross-checking with other programs for real-time eligibility determination

### FAMLI: Employer System

- Since its official launch in January 2023, the FAMLI Employer System has been enhanced with several functionalities to enable operational efficiencies, such as easy wage refunds and automatic wage amendments.
- The last tranche of functionalities for 2023 was delivered in November 2023. No new functionalities are expected in the current quarter.
- The employer system is currently developing features such as an employer dashboard for sharing critical employee benefit information, performance and resilience enhancements, regulatory compliance, and several operational efficiency improvements. These enhancements are scheduled to be implemented in the first quarter of 2024.

## **UI: Employer Modernization**

- The MyUI Employer+ system was launched on time on October 1, 2023.
- The project is currently in the Warranty Phase and the teams are working on fixing defects.
- The Q3 2023 quarterly filing is complete and 193,401 employers have filed wages for this quarter. The system has collected \$42,935,907.30 in payments since going live.

## **E&T:** Connecting Colorado Modernization

- The Connecting Colorado Modernization project is on schedule for an initial "pilot" launch in April 2024 with Larimer County and additional launches of functionality scheduled for June and December of 2024.
- The Department is adding additional AI functionality while staying within the allotted budget.

#### Contact Information

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