Joint Technology Hearing FY 2024-25

December 13, 2023

COLORADO
Department of Human Services

Agenda

- **Office of Civil and Forensic Mental Health (OCFMH) Information Management Systems and Data Reporting**
  - Background on the Consent Decree
  - Proposed Solution
  - Progress with FY 2023-24 Funds
  - Agile Roadmap
  - Highlights of Request

- **Leveraging Technology for Seamless Human Services Delivery**
  - Background on Joint Agency Interoperability Program (JAI)
  - Unified County System (UCS)
  - Highlights of Request

OCFMH Information Management Systems and Data Reporting

The Consent Decree

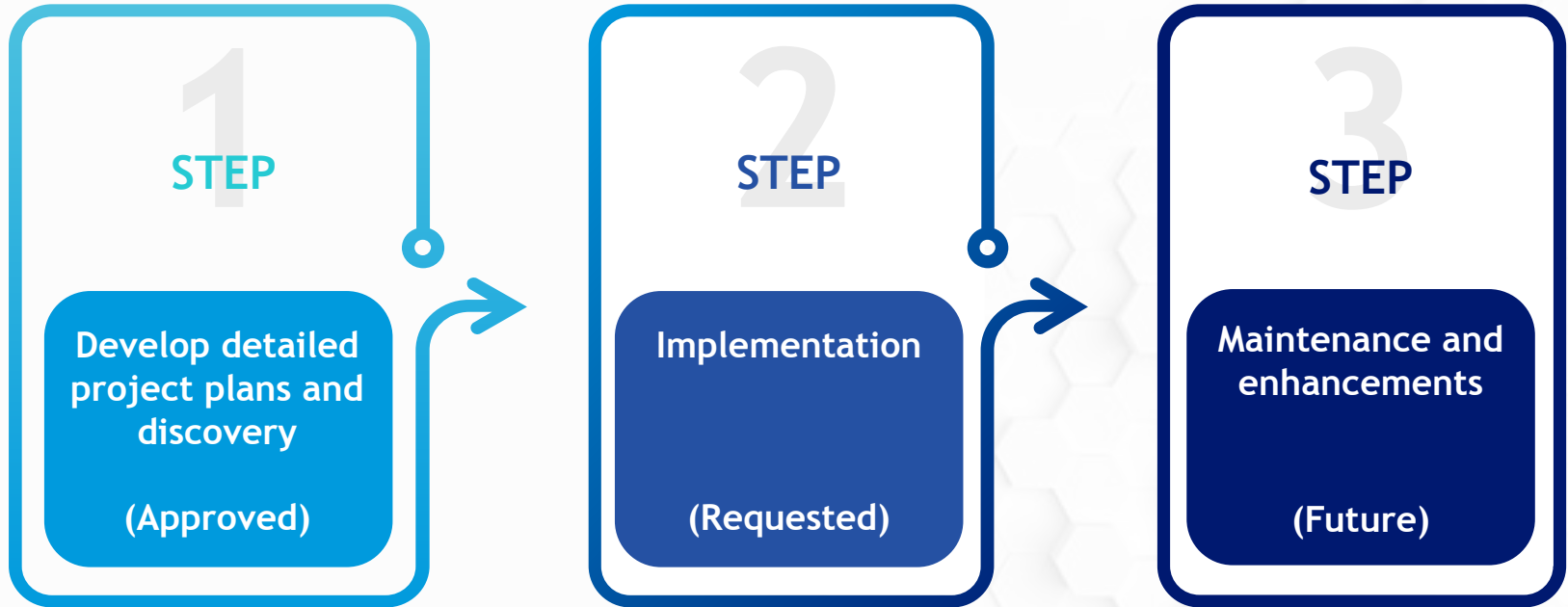**OCFMH Information Management Systems and Data Reporting**

CDHS was sued in 2011 for failure to provide timely competency evaluations and restoration treatment.

SB19-223 was passed and funded the initial build for a custom database to meet minimum data reporting requirement of the Consent Decree.

This custom database was not prepared to handle the increased programs and resources created to serve the competency population.

Upgraded systems needed due to an exponential increase in competency orders, new and expanded programs, healthcare worker shortages affecting the hospitals.
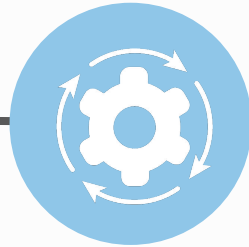
Proposed Solution

STEP 1

Develop detailed project plans and discovery

(Approved)

STEP 2

Implementation

(Requested)

STEP 3

Maintenance and enhancements

(Future)

Progress with FY 2023-24 Funds

FY 2023-24
$2.09M is in progress of being spent.

2023
Contracts are in place to integrate critical incident reporting, expand data analytics and enhance collection of health data

2023
BITS is working with Agile consultants on operational transformation

2023
Funds obligated for visual studio licensing, servers, developing APIs

Agile Roadmap

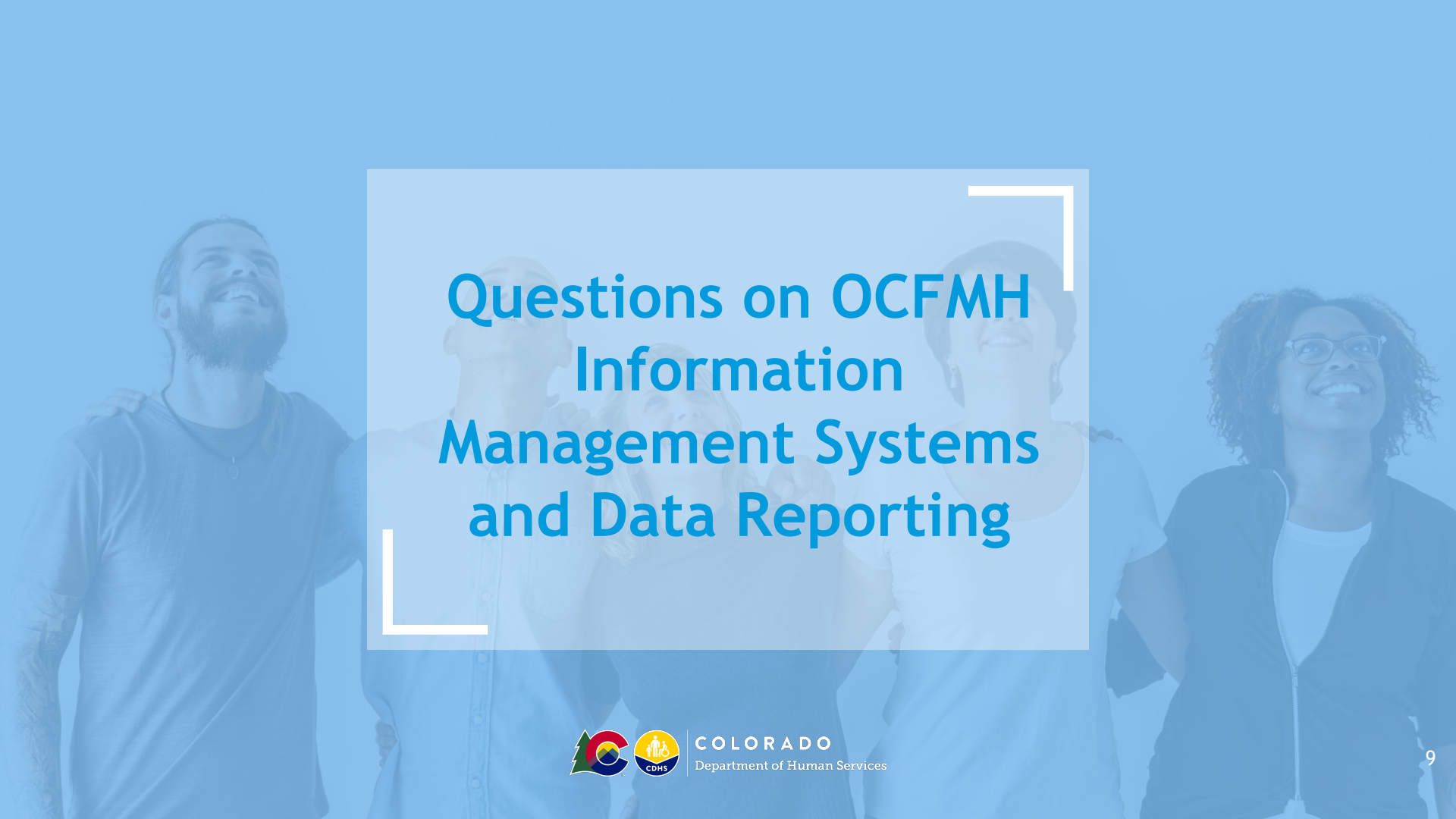|	July 2023	Sept. 2023	Nov. 2023	Jan. 2024	July 2024	Sept. 2024
Agile Expertise (External Consultants)	██ »»					
Critical Incident Management (RL Datix)	████████████████████████████████					
QA Tool	██					
Forensic Database Modernization	██ »»					
BEHR Data Analytics		████████████████████████████████████ »»				
Dashboards & Data Warehouse Integration			████████████████████████████ »»			
Server Updates				████████████████		
Silver Data Encryption					████████████	

Highlights of the Request

$2.2M in FY 2024-25

- Integration of Forensic Support Team into BEHR
- Develop new data analytics capabilities in BEHR
- Replace MS Access databases with web-based platforms

Questions on OCFMH Information Management Systems and Data Reporting

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Leveraging Technology for Seamless Human Services Delivery

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Joint Agency Interoperability Program (JAI)

Leveraging Technology for Seamless Human Services Delivery

Colorado counties have encountered challenges due to the lack of a singular statewide solution to support the standardization of business processes, data, and document management.
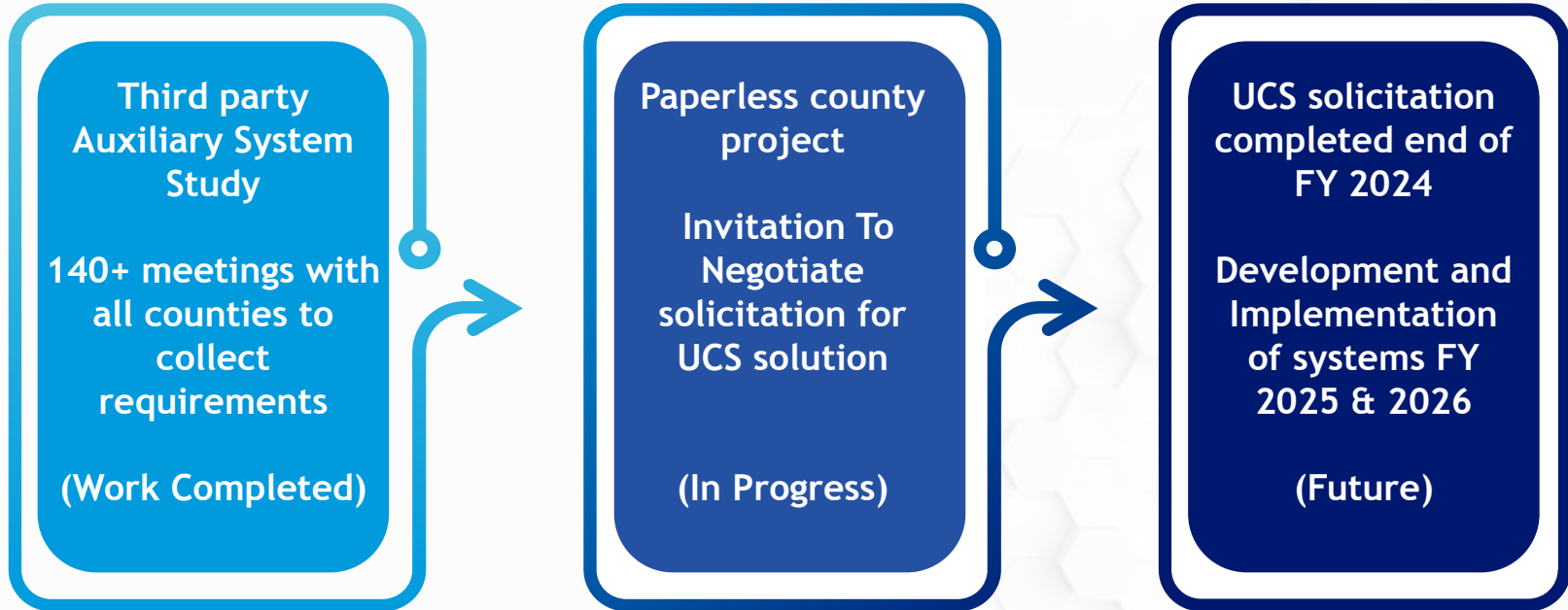
Our current paper-based processes are slower with paper documents regularly becoming lost. Some counties paper-based processes are slower than others and many can't easily collect performance metrics.

JAI seeks to move to paperless processes, improve business process reporting, and standardize business processes statewide to meet these challenges through leveraging data from CBMS, CHATS, TRAILS and ACSES.

Federal Partners have approved funding 75% of this request, pending state general fund approval. $3.7M State General Fund (State), $12.8M Federal Match, $16.5M Total Funds (Year 1).

Unified County System (UCS)

Leveraging Technology for Seamless Human Services Delivery

Third party Auxiliary System Study

140+ meetings with all counties to collect requirements

(Work Completed)

Paperless county project

Invitation To Negotiate solicitation for UCS solution

(In Progress)

UCS solicitation completed end of FY 2024

Development and Implementation of systems FY 2025 & 2026

(Future)

Highlights of the Request

$3.7M in FY 2024-25 (State GF) + $12.8M Federal Match

Unified County System (UCS) - County workflow and electronic document management

Constituent identity matching enhancements

Master Data Management - data warehousing for secure data sharing