

Black Hills Energy in Colorado

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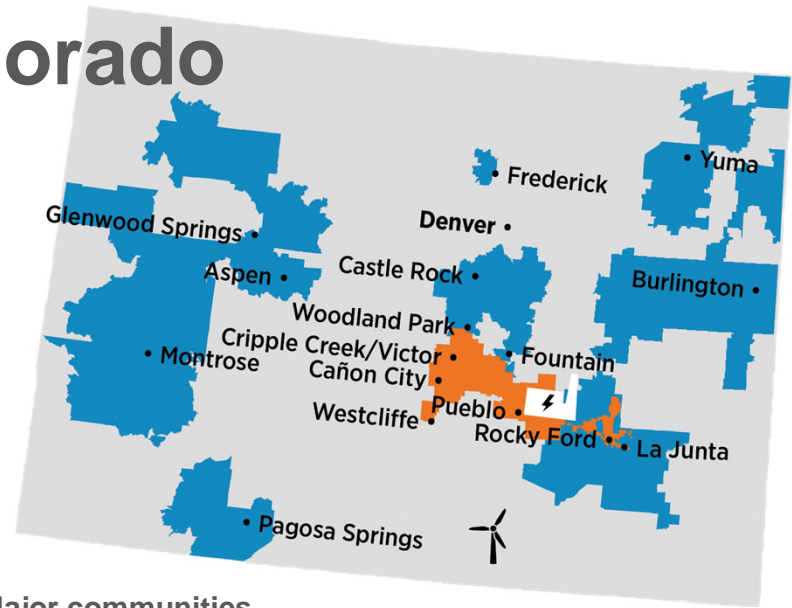
Black Hills Energy in Colorado

We understand that we're a critical part of our customers' lives and we're ready to do our part in ensuring that our communities are successful. Our **over 308,500 utility customers** -- including natural gas and electric customers -- live in **119 communities** throughout Colorado. We're an investor-owned utility and part of the Black Hills Corporation family.

Generation: We have more than 617 megawatts of owned wind, solar and natural gas power generation capacity in Colorado to meet our customers' growing energy needs.

Fast facts

- 435+ employees
- Roughly 10,000 miles of gas system infrastructure
- 3,700+ miles of electric system infrastructure
- Coal-free generation fleet



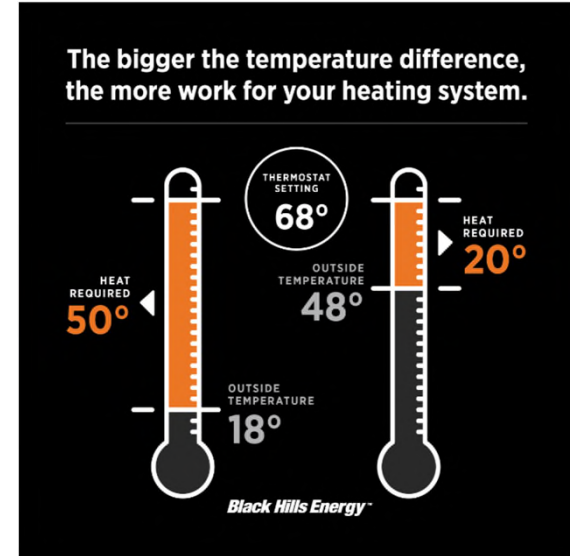
Major communities served

- Aspen
- Burlington
- Cañon City
- Castle Rock
- Cripple Creek
- Florence
- Fountain
- Frederick
- Glenwood Springs
- La Junta
- Montrose
- Pueblo
- Pagosa Springs
- Rocky Ford
- Westcliffe
- Woodland Park
- Yuma

- Electric Utilities
- Natural Gas Utilities
- Power Generation
- Wind Generation

Why are energy bills higher?

NATURAL GAS (HENRY HUB) Commodity



We are committed to:

- Delivering safe, reliable and cost-effective energy our customers depend on
- Solutions to meet the needs of our customers
- Supporting assistance programs to support families in need
- Managing our costs to help keep our customers' bills affordable
- Achieving the state's emissions reduction goals in a manner that prioritizes safety, reliability and affordability for our customers

📍 Enter your ZIP Code

LOG IN

OUTAGES

CUSTOMER SERVICE

☰ **Black Hills Energy**



Customer resources

We're ready to help

With rising costs on everything from groceries to gasoline, budgets will be tight this winter. We understand the impact cost increases have on our customers, and we want to help by sharing energy efficiency tips, billing assistance options and additional information to help our communities use less energy through conservation and energy efficiency projects.

Conservation and energy efficiency can help, but we know that some customers may need additional assistance. We encourage any of our customers who may be struggling to pay their bills to reach out to our customer service team to learn more about our assistance programs like **Black Hills Cares**.

For more videos, conservation tips and safety reminders, visit [Team Ready](#).



Assistance programs

We offer several programs and resources to give you the extra help you need.

[LEARN MORE](#)



Budget Billing

Average your bill over a 12 month period so your payment is about the same each month.

[LEARN MORE](#)



Monitor your energy usage

See where you're using the most energy and where you can save — all right in your Black Hills Energy account.

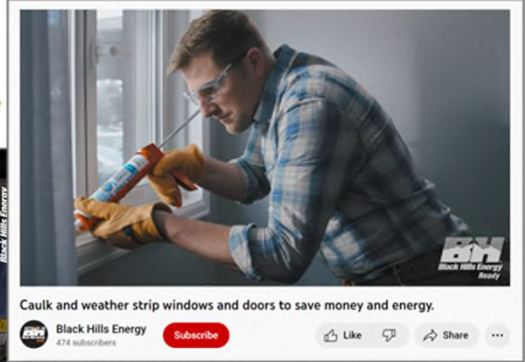
[LEARN MORE](#)



WE'RE READY TO HELP.

When it comes to sharing tips to help you save energy and money this winter, Team Ready is just getting warmed up.

blackhillsenergy.com/teamready



Caulk and weather strip windows and doors to save money and energy.

Black Hills Energy
474 subscribers

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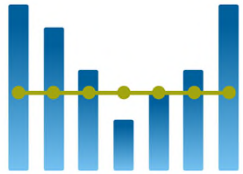
possible all winter long.

- **Use a water heater wrap.** Water heaters account for about 20% of home energy usage. You can save energy by installing an insulation kit to have a cozy water heater that's more energy efficient. Even better, consider replacing your old water heater with a high efficiency model.
- **Efficiency in the kitchen.** Cooking uses a lot of energy, but there are ways to reduce usage. Keep your oven door closed and use the oven window instead. Use the right size pans for the burners and shut the heat off a few minutes before your goodies are done to let the remaining heat finish the job.
- **Close your fireplace damper.** If your home has a fireplace, make sure to close the damper completely when not in use. This one move can save you on your home's overall heating costs.

WE'RE HERE TO HELP

If you're struggling to pay your bill, we have resources and assistance programs that can help. Visit blackhillsenergy.com/winter-ready or call us at 888-890-5554.

Support for our customers



Budget Billing



Payment Arrangements and Extensions



Auto Pay



Energy Assistance

Thank you