Colorado Digital Service

Joint Technology Committee — September 14, 2022

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The Colorado Digital Service will help to mature state agencies' approach to delivering high quality products and services to all of Colorado by focusing on people, process and technology.

Team Summary

- Launched October 2019 with support from the JTC

- CDS is modeled after the U.S. Digital Service and other civic tech organizations in the U.S. and internationally

- CDS recruits tech talent to serve term-limited "tours of service" in state government to work on high-impact projects alongside agency colleagues

- CDS recruits bring best practices into product teams so that the products and services the state provides meet the public's expectations for a digital government experience.

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Operating Model Updates

- **March** | Added cost-reimbursable service line option for agencies to utilize CDS expertise for longer engagements

- **June** | The new Department of Early Childhood partners with CDS using the service line to support the launch of Universal Preschool

- **September (Today)** | Working with the new Behavioral Health Administration to approve another service line engagement to support several product teams

Completed Engagements: 21-22

Calendar Quarter	Engagement
21Q1 - Q3	**CDPHE Exposure Notifications** Product Management, procurement and contracting support, user research
21Q2	**CDPHE DCPHR Technology Transition** Advising on structuring a technology organization
21Q3	**CDPS Criminal Justice - Health Data Interoperability** Consulting on a strategic plan
21Q3 - 21Q4	**CDLE Paid Family and Medical Leave (FAMLI)** User research, product manager recruitment, procurement support, vendor evaluation
21Q3 - 22Q1	**OIT Agile Vendor Pool** Solicitation scoping, vendor evaluation, internal promotion

Current Engagements

Calendar Quarter	Engagement
20Q3 - Present	**CDHS Trails** Demonstrate the value of a Technical Lead role on Trails, bring DevSecOps best practices into development environment.
22Q1 - Present	**CDEC Universal Preschool** Successfully launch the new Universal Preschool product and support overall product management maturity at new Department of Early Childhood in the process.
22Q1 - Present	**BHA Behavioral Health Care Discovery, Provider Support and Infrastructure** Support multiple product launches across public-facing and provider-facing domains, while building out a staffing and vendor strategy for the new agency.
22Q3 - Present	**OIT myColorado Product Roadmap** Collaborating with the myColorado team to define a product roadmap, vision, fiscal strategy and process for a continuous prioritization process.