

# **ERP Modernization and Cloud Migration**

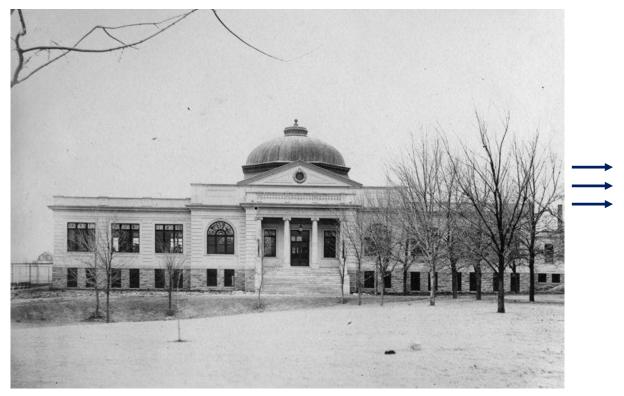
Rowing, Not Drifting

UNC's Vision for 2030

Students First – Empower Inclusivity – Enhance & Invest - Innovate & Create – Connect & Celebrate



### Modernization





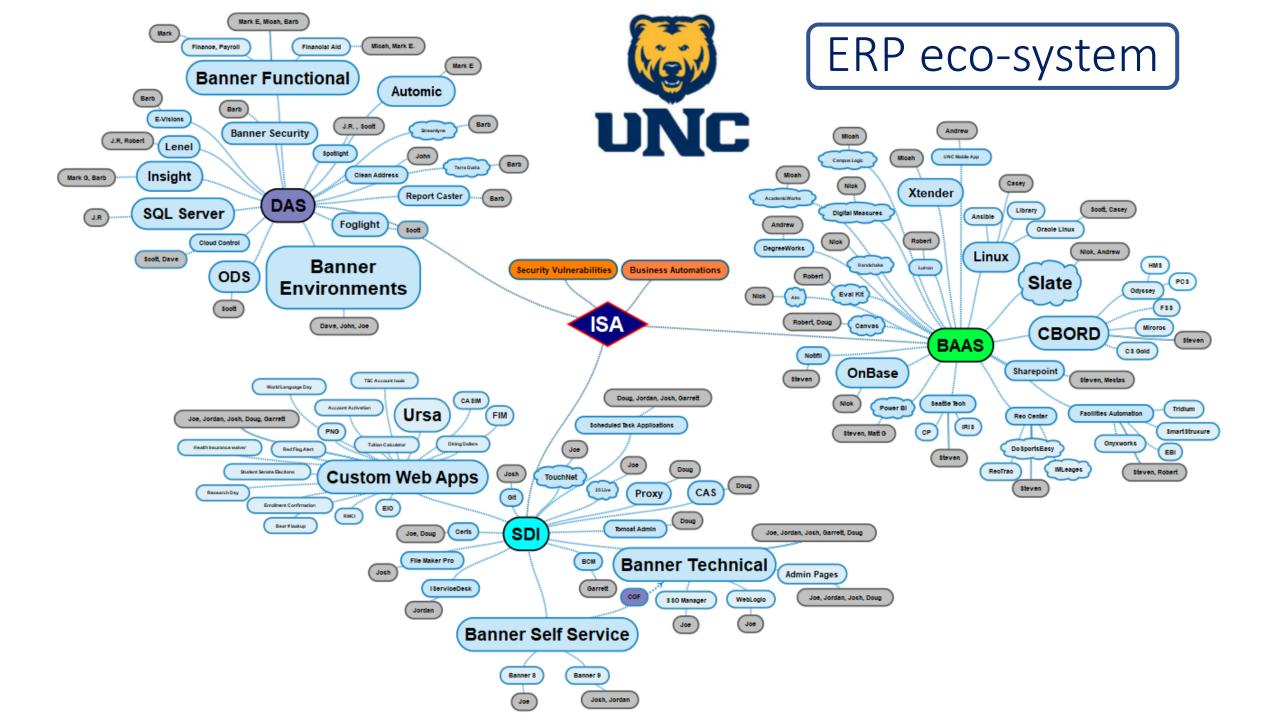








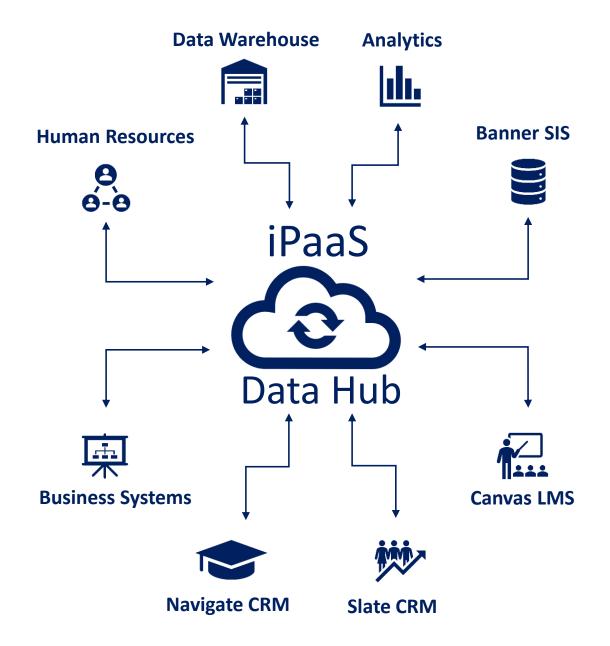
Data Hub ID Management Tech Debt Analysis Managed Cloud





### Data Hub (iPaaS)

- Centralize Data Exchanges
- Modernize Data Feeds
- Enhanced Automations
- Improve Data Governance
- Improve Data Retention





### **Modern ID Management**

- Enhance User Life-Cycle
- Expand Security Posture
- Improve Student Experience
- Modernize Platform for Future

### Life-Cycle



Creation
Provisioning
Maintenance
Deactivation

### **Student Experience**



Single Sign-On Multi-Factor Auth Security Controls Password Management

#### Access



Cloud Software Local Systems Future Proof



# **ERP Analysis**

#### Conduct Cloud Readiness Assessment

Reduced state funding request from \$4.5M to \$1.4M



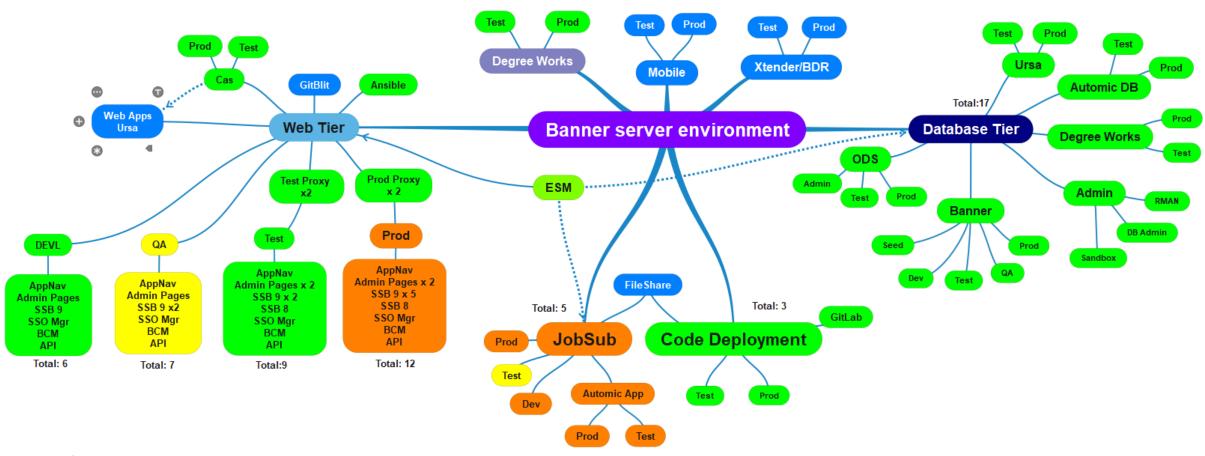
#### Assessment of ERP Technical Debt

- What is Technical Debt
- What are the element of Technical Debt
- Why is Technical Debt important





## Technical Debt Instance



Total: 73



## Technical Debt Instance

#### 73 Total servers:



Hardware: Storage, backups, physical security, networking, HVAC, electrical, generators, UPS.



Software: server operating systems, security software, networking licensing, supporting software licensing.



Security: Vulnerability mitigation, risk assessments, cyber insurance



People: ~18 FTE - DBAs, software developers, business analysts, help desk, server admins, security analysts, network engineers, data engineers.



# **ERP Digital Transformation**

#### **On-Premises**

- Institutional knowledge of Banner
- ▼ Technical Debt
- Staff focus on maintaining
- Staff focus on security
- Limited student experience
- Vendors are investing into SaaS

### **Managed Cloud**

- ★ Keep Institutional knowledge of Banner
- Staff focus on process improvement
- Staff focus on innovation
- Enhanced student experience
- Improved data integrations
- ↑ Modern/ Secure ID Management

### **Evolved Ecosystem**

- ★ Enhanced student experience
- Reimagined business processes
- Data centric not ERP vendor centric
- ♠ Data Fabric (Data Hub + Data Lake)
- Improved data analytics







### **ERP Modernization ROI**

### The Squeeze

#### **ERP Analysis**

- Significant reduction in Tech Debt
- Select ID Management / iPaaS vendor

#### **ID Management**

• Enhance life-cycle, student experience, and access

#### Data Hub

- Transform ERP data integrations / automations
- Improve Data Governance and retention

#### Move to Managed Cloud

 Redirect staff to enhance student business processes and environments

### The Juice

#### Student Focused ERP

- Data centered ecosystem
- Students first vendor selections

#### <u>Data Fabric Implementation</u>

- Data integrations warehoused into a data lake
- Governed student success analytics
- Mature student data retention policies

#### Secure student platforms

Secure and consistent student user experiences







## Campus Partnerships



- Monthly meetings between various Colorado universities
- Securing state pricing agreements for common purchases
- Closely working with Colorado Mesa University for ERP transformation
  - Project Development
  - Process improvement and knowledge sharing
  - Integration development for common applications



# Thank You!

Questions?