

Form 1095-A Information

Background

Everyone who purchased health insurance through Connect for Health Colorado will receive a Form 1095-A. We provide Form 1095-A to the head of household for each plan in which individual(s) in the household are enrolled. Households may receive multiple Form 1095-As if they changed plans in the middle of the year, added or removed members from the policy during the year, or have members of their household enrolled in different plans.

Correction Process

Connect for Health Colorado mailed a batch of Corrected Form 1095-As to some of our customers on February 2, 2017. We know from experience to expect more. If you receive a constituent inquiry regarding an incorrect Form 1095-A, forward their contact information to Saphia Elfituri (selfituri@c4hco.com), who will have a designated team work on the correction.

Here is what to expect during the correction process:

- A member of our 1095 team will reach out to the customer directly. This person will be the customer's point of contact during the entirety of the corrections process.
- The 1095 team member will conduct research and determine next steps, which in some cases means working with the customer's health insurance company.
- The process to correct Form 1095-A will take 2-3 weeks, depending on the complexity of the case.
- Once the Form 1095-A is corrected, the customer will receive a hard copy in the mail and will have an electronic copy in their Connect for Health Colorado account.