

Business Innovation, Technology & Security Division (BITS)

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Agenda

Jan. 13, 8:00am

- Introductions
- BITS Overview
- Current State OIT & BITS Roles
- R5 - Reforming IT Project Ownership
- Future State OIT & BITS Roles

Business Innovation, Technology & Security

CDHS is requesting the JTC's recommendation of approval of "R5 - Reforming IT Project Ownership" to JBC

Business Innovation, Technology & Security

CDHS created a new division for business technology called Business Innovation, Technology and Security (BITS) in November 2020

More control of technology resource hours and dollars

More agency accountability for technology outcomes (desired result of HB21-1236)

Ability to define clear roles and responsibilities for agency tech initiatives

WHY? Ensure that technology is meeting the needs of CDHS programs and the Coloradans we serve

Current - OIT and BITS Roles

OIT Roles

- Technical Support
- ID & Access Management
- Software development
- IT Project Management
- Enterprise Application Support
- IT infrastructure (Network/Data centers)
- Hardware Support
- User Acceptance Testing (UAT)
- >95% of overall technology related needs

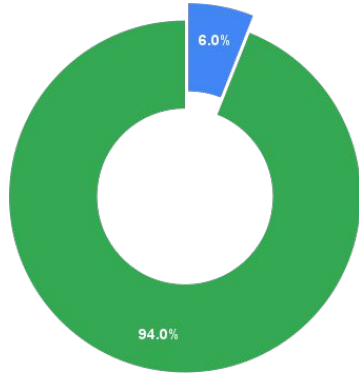


BITS Roles

- Product ownership (Non-Agile)
- Asset management
- Data governance and security compliance
- Financial and contract management
- <5% of overall technology related needs

R5-REFORMING IT PROJECT OWNERSHIP

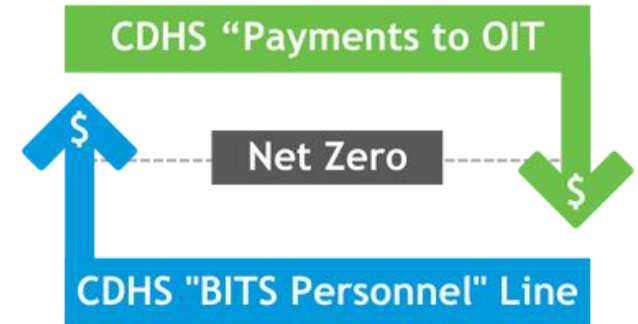
Requesting to shift **\$3.7 million** in payments from OIT (Common Policy) funds to fund internal BITS technology management staffing.



- Request is approximately **6%** of total FY23-24 Payments to OIT budget line (~\$59MM), and less than **3%** of all CDHS technology spending (~\$100MM+).

Proposed funding mechanism leads to a net zero dollar request, using currently allocated dollars in a more effective way.

Will result in a workload shift from OIT to BITS



- OIT DI/non-prioritized request - reduces OIT spending authority from CDHS

Post DI - OIT and BITS Roles

New OIT Roles

- *Scrum masters (Agile)**
- ~90% of overall technology related needs

New BITS Roles

- *Product Ownership**
- *Technology management**
- *ID & Access Management**
- *Software implementation**
- *User acceptance testing**
- ~10% of overall technology related needs



Desired Results

- Follow Standard Agile Processes
- Accountability
- IT project delivery on time and within budget
- Effective Partnership between BITS & OIT
- Improve & Enhance Services
- Provide innovative products for all Coloradans



THANK YOU Questions?



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