

**First Regular Session
Seventy-fifth General Assembly
STATE OF COLORADO**

INTRODUCED

LLS NO. 25-0310.01 Josh Schultz x5486

SENATE BILL 25-145

SENATE SPONSORSHIP

Jaquez Lewis,

HOUSE SPONSORSHIP

Lindsay and Zokaie, Hamrick

Senate Committees

Business, Labor, & Technology

House Committees

A BILL FOR AN ACT

101 **CONCERNING THE RIGHT OF A CONSUMER TO CANCEL AUTOMATIC**
102 **RENEWAL CONTRACTS ONLINE.**

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <http://leg.colorado.gov>.)

Under current law, if a consumer consents to an automatic renewal contract for a good or service through an online medium, the person that sells the good or service may provide the consumer with an opportunity to cancel the automatic renewal contract either online or in person.

The bill changes this provision to state that the person that sells the good or service is required to provide the consumer with an opportunity

Shading denotes HOUSE amendment. Double underlining denotes SENATE amendment.
Capital letters or bold & italic numbers indicate new material to be added to existing law.
Dashes through the words or numbers indicate deletions from existing law.

to cancel the automatic renewal contract online if the consumer consented to the automatic renewal contract through an online medium.

1 *Be it enacted by the General Assembly of the State of Colorado:*

2 **SECTION 1.** In Colorado Revised Statutes, 6-1-732, **repeal and**
3 **reenact, with amendments,** (2)(d) as follows:

4 **6-1-732. Automatic renewal contracts - unlawful acts -**
5 **required disclosures - right to cancel - trial period offers - exemptions**
6 **- definitions.** (2) It is unlawful for a person that offers an automatic
7 renewal contract to a consumer in this state to:

8 (d) FAIL TO PROVIDE A SIMPLE, COST-EFFECTIVE, TIMELY,
9 EASY-TO-USE, AND READILY ACCESSIBLE MECHANISM FOR CANCELING AN
10 AUTOMATIC RENEWAL CONTRACT OR TRIAL PERIOD OFFER. A PERSON IS
11 DEEMED TO COMPLY WITH THIS SUBSECTION (2)(d) IF THE PERSON OFFERS:

12 (I) A ONE-STEP ONLINE CANCELLATION LINK TO A CONSUMER WHO
13 CONSENTED TO THE AUTOMATIC RENEWAL CONTRACT OR TRIAL PERIOD
14 OFFER THROUGH A WEBSITE OR OTHER ONLINE MEDIUM OR THROUGH AN
15 ELECTRONIC COMMUNICATION, AND THE ONE-STEP ONLINE CANCELLATION
16 LINK IS:

17 (A) LOCATED ON THE PERSON'S WEBSITE OR CONTAINED IN AN
18 ELECTRONIC DEVICE OR SERVICE OR AN ELECTRONIC COMMUNICATION
19 MADE TO THE CONSUMER; AND

20 (B) AVAILABLE TO THE CONSUMER IMMEDIATELY AFTER THE
21 CONSUMER COMPLETES A REASONABLE AUTHENTICATION PROTOCOL USED
22 SOLELY TO CONFIRM THAT THE CONSUMER IS AUTHORIZED TO MAKE
23 CHANGES TO THE ACCOUNT; OR

24 (II) ONE OF THE FOLLOWING MEANS OF CANCELING THE
25 AUTOMATIC RENEWAL CONTRACT TO THE CONSUMER IF THE CONSUMER

1 CONSENTED TO THE AUTOMATIC RENEWAL CONTRACT OR TRIAL PERIOD
2 OFFER THROUGH MEANS OTHER THAN THOSE LISTED IN SUBSECTION
3 (2)(d)(I) OF THIS SECTION:

4 (A) A ONE-STEP ONLINE CANCELLATION LINK THAT IS LOCATED ON
5 THE PERSON'S WEBSITE OR CONTAINED IN AN ELECTRONIC DEVICE OR
6 SERVICE OR AN ELECTRONIC COMMUNICATION MADE TO THE CONSUMER
7 AND AVAILABLE TO THE CONSUMER IMMEDIATELY AFTER THE CONSUMER
8 COMPLETES A REASONABLE AUTHENTICATION PROTOCOL USED SOLELY TO
9 CONFIRM THAT THE CONSUMER IS AUTHORIZED TO MAKE CHANGES TO THE
10 ACCOUNT; OR

11 (B) AN IN-PERSON MECHANISM FOR CANCELING AN AUTOMATIC
12 RENEWAL CONTRACT OR TRIAL PERIOD OFFER THAT IS AT A PHYSICAL
13 LOCATION WHERE THE CONSUMER REGULARLY UTILIZES ANY GOODS OR
14 SERVICES THAT ARE SUBJECT TO THE AUTOMATIC RENEWAL CONTRACT
15 AND SATISFIES THE REQUIREMENTS OF THIS SUBSECTION (2)(d).

16 **SECTION 2. Act subject to petition - effective date -**
17 **applicability.** (1) This act takes effect at 12:01 a.m. on the day following
18 the expiration of the ninety-day period after final adjournment of the
19 general assembly; except that, if a referendum petition is filed pursuant
20 to section 1 (3) of article V of the state constitution against this act or an
21 item, section, or part of this act within such period, then the act, item,
22 section, or part will not take effect unless approved by the people at the
23 general election to be held in November 2026 and, in such case, will take
24 effect on the date of the official declaration of the vote thereon by the
25 governor.

26 (2) This act applies to automatic renewal contracts offered or
27 renewed on or after the applicable effective date of this act.