

Legislative Council Staff

Nonpartisan Services for Colorado's Legislature

Final Fiscal Note

Drafting Number: Prime Sponsors:	LLS 24-0292 Sen. Priola; Rodriguez Rep. Bacon; Ricks	Date: Bill Status: Fiscal Analyst:	June 24, 2024 Signed into Law Colin Gaiser 303-866-2677 colin.gaiser@coleg.gov		
Bill Topic:	TRANSPORTATION NETWORK COMPANY TRANSPARENCY				
Summary of Fiscal Impact:	• •	ures to drivers and cust	□ Local Government □ Statutory Public Entity nies to develop deactivation policies comers. It increases state expenditures pasis.		
Appropriation Summary:	For FY 2024-25, the bill requires and includes an appropriation of \$164,741 to the Department of Labor and Employment.				
Fiscal Note Status:	The final fiscal note reflects the enacted bill.				

Table 1State Fiscal Impacts Under SB 24-075

		Budget Year FY 2024-25	Out Year FY 2025-26
Revenue		-	-
Expenditures	General Fund	\$164,741	\$110,361
	Centrally Appropriated	\$31,574	\$22,778
	Total Expenditures	\$196,315	\$133,139
	Total FTE	1.5 FTE	1.1 FTE
Transfers		-	-
Other Budget Impacts	General Fund Reserve	\$24,711	\$16,554

Page 2 June 24, 2024

Summary of Legislation

The bill requires transportation network companies (TNCs)—with some exceptions for TNCs contracted with schools or government entities—to develop deactivation policies and make various disclosures to drivers and customers, as outlined below.

Deactivation policy. By May 1, 2025, the bill requires a TNC to develop a deactivation and suspension policy that establishes the procedures for deactivating or suspending a driver from the platform. The TNC is required to disclose the policy to its drivers and the Division of Labor Standards and Statistics (DLSS) in the Department of Labor and Employment (CDLE). The TNC must post the policy on its website for at least 14 days before the policy becomes enforceable.

In addition, within 24 hours of deactivating or suspending a driver, a TNC must disclose to the driver the reason for the deactivation or suspension, information on the driver's right to challenge the deactivation or suspension, and information on driver support services. A driver may challenge their deactivation or suspension within 30 days, and the TNC must conduct an internal deactivation review within 14 days after receiving a request for a reconsideration of the deactivation.

Driver support organizations. The bill requires the DLSS to certify a driver support organization for the three-year period beginning October 1, 2025, following a three-month application period. The certified driver support organization must represent and support drivers through deactivation or suspension procedures. Drivers may make a voluntary, per-trip deduction on their earnings to contribute to the certified driver support organization. Upon DLSS approving the certified driver support organization's proposed annual budget, the DLSS will direct each TNCs to remit a quarterly share of the budget. TNCs must provide their drivers information on the certified driver support organization.

Semiannual disclosures. On a semiannual basis beginning August 1, 2026, a TNC is required to disclose various information to the DLSS based on a sample size of no more than one thousandth of the tasks for which the TNC dispatches a driver. Disclosures must include detailed information on drivers, driver deactivations and suspensions, and transportation tasks for which the TNC dispatches a driver public record except for drivers' identities.

Transparency requirements. By February 1, 2025, a TNC must electronically disclose certain information to the driver and consumer at the time of offering a transportation task, including money paid by the consumer, the amount the driver will receive, and the amount retained by the TNC. The TNC will also provide drivers with monthly information about pay, time spent on the platform, and the amount a driver may be entitled to deduct from income, according to the IRS business mileage reduction rate.

Acceptance or rejection of transportation tasks. The bill prohibits a TNC from suspending, deactivating, or retaliating against a driver based on a driver's acceptance or rejection of one or more transportation tasks.

Page 3 June 24, 2024

Penalties and enforcement. The DLSS must establish procedures for drivers and consumers to submit complaints regarding TNC violations of the bill's requirements, and may investigate complaints at its own discretion. A TNC may be subject to monetary damages of up to \$1,000 to be paid to a consumer or driver affected by a violation, and fines of up to \$100 per violation.

State Revenue

The bill may increase state revenue to the General Fund from fines collected from TNCs. Overall, any revenue is expected to be minimal, as the Colorado Wage Act encourages the DLSS to waive most fines assessed against employers if the employer complies with the law. Any revenue from court filing fees is also expected to be minimal, and any new revenue is subject to TABOR.

State Expenditures

The bill increases state expenditures in the CDLE by about \$196,000 in FY 2024-25 and \$133,000 in FY 2025-26, paid from the General Fund. Expenditures are shown in Table 2 and detailed below.

		FY 2024-25	FY 2025-26
Department of Labor and Employment			
Personal Services		\$149,549	\$105,652
Operating Expenses		\$1,920	\$1,408
Capital Outlay Costs		\$6,670	-
Software Licenses		\$6,602	\$3,301
Centrally Appropriated Costs ¹		\$31,574	\$22,778
	Total Cost	\$196,315	\$133,139
	Total FTE	1.5 FTE	1.1 FTE

Table 2Expenditures Under SB 24-075

¹ Centrally appropriated costs are not included in the bill's appropriation.

Department of Labor and Employment. The CDLE requires 1.5 FTE in FY 2024-25 and 1.1 FTE in ongoing years for staff to implement and enforce the provisions of the bill. This includes 1.4 FTE of a policy advisor in FY 2024-25 and 0.8 FTE in subsequent years to conduct rulemaking, develop the program, accept and review applications from driver support organizations, and manage the required data collection. The CDLE also requires 0.3 FTE annually of compliance investigation staff to receive and review transparency complaints, conduct investigations, and award any monetary damages.

In the first year, this fiscal note assumes an August 2024 start date for policy advisor staff and a November 2024 start date for investigation staff. Standard operating, capital outlay, and software costs are included.

Page 4 June 24, 2024

Judicial Department. The bill may increase the number of new case filings related to driver deactivations, increasing workload for the trial courts in the Judicial Department. This fiscal note assumes that companies will adhere to the bill's requirements and will not deactivate drivers outside of the policy, and any increase in filings is expected to be minimal and absorbable within the existing resources.

Centrally appropriated costs. Pursuant to a Joint Budget Committee policy, certain costs associated with this bill are addressed through the annual budget process and centrally appropriated in the Long Bill or supplemental appropriations bills, rather than in this bill. These costs, which include employee insurance and supplemental employee retirement payments, are shown in Table 2.

Other Budget Impacts

General Fund reserve. Under current law, an amount equal to 15 percent of General Fund appropriations must be set aside in the General Fund statutory reserve. Based on this fiscal note, the bill is expected to increase the amount of General Fund held in reserve by the amounts shown in Table 1, decreasing the amount of General Fund available for other purposes.

Effective Date

The bill was signed into law by the Governor on June 5, 2024, and takes effect on August 7, 2024, assuming no referendum petition is filed.

State Appropriations

For FY 2024-25, the bill requires and includes a General Fund appropriation of \$164,741 to the Department of Labor, and 1.5 FTE.

State and Local Government Contacts

Information Technology	Judicial	Labor
Local Affairs	Regulatory Agencies	

The revenue and expenditure impacts in this fiscal note represent changes from current law under the bill for each fiscal year. For additional information about fiscal notes, please visit the <u>General Assembly website</u>.