Second Regular Session Seventy-fourth General Assembly STATE OF COLORADO

ENGROSSED

This Version Includes All Amendments Adopted on Second Reading in the House of Introduction

LLS NO. 24-0046.01 Shelby Ross x4510

SENATE BILL 24-176

SENATE SPONSORSHIP

Ginal and Hinrichsen,

HOUSE SPONSORSHIP

Epps and McLachlan,

Senate Committees State, Veterans, & Military Affairs

101102

103

House Committees

A DILL FUR AN ACT
CONCERNING UPDATING THE TERMINOLOGY THAT REFERS TO AN
INDIVIDUAL WHO IS ENROLLED IN THE STATE MEDICAL
ASSISTANCE PROGRAM.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov/.)

Statutory Revision Committee. Current law refers to a "member", "client", "consumer", and "recipient" interchangeably when referring to an individual who is enrolled in the state medical assistance program (medicaid). The bill updates the terminology to refer only to medicaid "members".

1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, 25.5-1-103, amend
3	(6) as follows:
4	25.5-1-103. Definitions. As used in this title 25.5, unless the
5	context otherwise requires:
6	(6) "Recipient" "MEMBER" means any person who has been
7	determined eligible to receive benefits or services under this title TITLE
8	25.5.
9	SECTION 2. In Colorado Revised Statutes, 25.5-1-107, amend
10	(1) as follows:
11	25.5-1-107. Final agency action - administrative law judge -
12	authority of executive director. (1) The executive director may appoint
13	one or more persons INDIVIDUALS to serve as administrative law judges
14	for the state department pursuant to section 24-4-105 and pursuant to part
15	10 of article 30 of title 24 subject to appropriations made to the
16	department of personnel. Except as provided in subsection (2) of this
17	section, hearings conducted by the administrative law judge are
18	considered initial decisions of the state department and shall be reviewed
19	by the executive director or a THE EXECUTIVE DIRECTOR'S designee of the
20	executive director. In the event SHALL REVIEW THE INITIAL DECISIONS. IF
21	exceptions to the initial decision are filed pursuant to section 24-4-105
22	(14)(a)(I), the review must be CONDUCTED in accordance with section
23	24-4-105 (15). In the absence of any exception filed pursuant to section
24	24-4-105 (14)(a)(I), the executive director OR THE EXECUTIVE DIRECTOR'S
25	DESIGNEE shall review the initial decision in accordance with a procedure
26	adopted by the state board. The procedure must be consistent with federal

-2-

1	mandates concerning the single state agency requirement. Review by the
2	executive director OR THE EXECUTIVE DIRECTOR'S DESIGNEE in accordance
3	with section 24-4-105 (15) or the procedure adopted by the state board
4	pursuant to this section constitutes final agency action. The administrative
5	law judge may conduct hearings on appeals from decisions of county
6	departments of human or social services brought by recipients MEMBERS
7	of and applicants for medical assistance and welfare that are required by
8	law in order for the state to qualify for federal funds, and the
9	administrative law judge may conduct other hearings for the state
10	department. Notice of any such hearing must be served at least ten days
11	prior to such THE hearing.
12	SECTION 3. In Colorado Revised Statutes, 25.5-1-115, amend
13	(3) as follows:
14	25.5-1-115. Locating violators - recoveries. (3) Whenever a
15	county department, a county board, a district attorney, or the state
16	department on behalf of the county recovers any amount of medical
17	assistance payments that were obtained through unintentional client
18	MEMBER error, the federal government shall be IS entitled to a share
19	proportionate to the amount of federal funds paid, unless a different
20	amount is provided for by federal law; the state shall be IS entitled to a
21	share proportionate to seventy-five percent of the amount of state funds
22	paid; AND the county shall be IS entitled to a share proportionate to the
23	amount of county funds paid, if any, and, in addition, a share
24	proportionate to twenty-five percent of the amount of state funds paid.
25	SECTION 4. In Colorado Revised Statutes, 25.5-1-115.5, amend
26	(1) introductory portion, (1)(a), (1)(b), and (1)(e) as follows:
27	25.5-1-115.5. Medical assistance fraud - report.

-3-

- 1 (1) Notwithstanding the provisions of section 24-1-136 (11)(a)(I), on or 2 before November 1, 2017, and on or before EACH November 1 each year 3 thereafter, the state department shall submit a written report to the joint 4 budget committee; TO the HOUSE OF REPRESENTATIVES judiciary 5 committee and the HOUSE OF REPRESENTATIVES public AND BEHAVIORAL 6 health care and human services committee, of the house of representatives, or their successor committees; and to the SENATE 7 8 judiciary committee and the SENATE health and human services 9 committee, of the senate, or their successor committees, concerning fraud 10 in the medicaid program. The state department shall compile a single, 11 comprehensive report that includes the information described in this 12 subsection (1), as well as information that the attorney general provides 13 to the state department pursuant to section 25.5-4-303.3. The state 14 department shall report to the general assembly concerning the fraudulent 15 receipt of medicaid benefits, including, at a minimum: 16 (a) Investigations of client MEMBER fraud during the year; 17 (b) Termination of client MEMBER medicaid benefits due to fraud; 18 (e) Trends in methods used to commit client MEMBER fraud,

 - excluding law enforcement-sensitive information; and
- SECTION 5. In Colorado Revised Statutes, 25.5-1-116, amend 20 21 (1), (2)(c)(I), (2)(c)(III), (2)(d), and (3) as follows:

19

22

23

24

25

26

27

25.5-1-116. Records confidential - authorization to obtain records of assets - release of location information to law enforcement agencies - outstanding felony arrest warrants. (1) The state department may establish reasonable rules to provide safeguards restricting the use or disclosure of information concerning applicants, recipients MEMBERS, and former and potential recipients MEMBERS of

> -4-176

medical assistance to FOR purposes directly connected with the administration of such medical assistance and related state department activities, and covering INCLUDING the custody, use, and preservation of the STATE'S AND THE COUNTY DEPARTMENTS' records, papers, files, and communications. of the state and county departments. Whenever, under provisions of AS REQUIRED BY law, THE names and addresses of applicants for, recipients MEMBERS of, or former and potential recipients MEMBERS of medical assistance are furnished to or held by another agency or department of government, such THE agency or department shall be required to prevent the publication of lists thereof OF THE NAMES AND ADDRESSES and their uses PREVENT USING THE NAMES AND ADDRESSES for purposes not directly connected with the administration of such medical assistance.

(2) (c) (I) In order to determine if applicants for or recipients MEMBERS of medical assistance have assets within eligibility limits, the state department may provide a list of information identifying these THE applicants or recipients MEMBERS to any financial institution, as defined in section 15-15-201 (4), C.R.S., or to any insurance company. This THE information PROVIDED may include identification numbers or social security numbers. The state department may require any such A financial institution or insurance company to provide a written statement disclosing any assets held on behalf of individuals adequately identified on the list provided. Before a termination notice is sent to the recipient MEMBER, the county department or the medical assistance site, in verifying the accuracy of the information obtained as a result of the match, shall contact the recipient MEMBER and inform the recipient MEMBER of the apparent results of the computer match and give the recipient MEMBER the

-5- 176

opportunity to explain or correct any erroneous information secured by the match. The requirement to run a computerized match shall apply APPLIES only to information that is entered in the financial institution's or insurance company's data processing system on the date the match is run and shall not be deemed to DOES NOT require any such FINANCIAL institution or INSURANCE company to change its data or make new entries for the purpose of comparing identifying information. The STATE DEPARTMENT SHALL PAY FOR THE cost of providing such a computerized match. shall be borne by the state department.

- (III) The state department may expend funds appropriated pursuant to subparagraph (II) of this paragraph (c) SUBSECTION (2)(c)(II) OF THIS SECTION in an amount not to exceed the amount of annualized general fund savings that result from the termination of recipients MEMBERS from medical assistance specifically due to disclosure of assets pursuant to this subsection (2).
- (d) No AN applicant shall MUST NOT be denied nor OR any recipient MEMBER MUST NOT BE discontinued due to the disclosure of their assets unless and until the county department or medical assistance site has assured that such THE assets taken together with other assets exceed the limit for eligibility of countable assets. Any information concerning assets found may be used to determine if such THE applicant's or recipient's MEMBER'S eligibility for other medical assistance is affected.
- (3) The applicant for or recipient MEMBER of medical assistance, or his or her THE APPLICANT'S OR MEMBER'S representative, shall have HAS an opportunity to examine all applications and pertinent records concerning said THE applicant or recipient which MEMBER THAT constitute a basis for denial, modification, or termination of such medical assistance

-6-

1	or to examine such THE records in case of a fair hearing.
2	SECTION 6. In Colorado Revised Statutes, 25.5-1-124, amend
3	(2) as follows:
4	25.5-1-124. Early intervention payment system - participation
5	by state department - rules - definitions. (2) The state department shall
6	ensure that the early intervention services and payments for recipients
7	MEMBERS of medical assistance pursuant to this title 25.5 are integrated
8	into the coordinated early intervention payment system developed
9	pursuant to part 4 of article 3 of title 26.5. To the extent necessary to
10	achieve the coordinated payment system and coverage of those early
11	intervention services pursuant to this title 25.5, the state department shall
12	amend the state plan for medical assistance or seek the necessary federal
13	authorization, promulgate rules, and modify the billing system for
14	medical assistance to facilitate the coordinated payment system.
15	SECTION 7. In Colorado Revised Statutes, amend 25.5-1-127
16	as follows:
17	25.5-1-127. Third-party benefit denials information. The state
18	department shall provide information to recipients of benefits MEMBERS
19	WHO RECEIVE BENEFITS under this title TITLE 25.5 concerning their THE
20	MEMBERS' right to appeal a denial of benefits by a third party and shall
21	post information on the state department's website concerning recipients
22	MEMBERS' abilities to appeal a third party's denial of benefits, including
23	but not limited to providing a link to information on the insurance
24	commissioner's website regarding such appeals.
25	SECTION 8. In Colorado Revised Statutes, 25.5-1-128, amend
26	(2) as follows:
27	25.5-1-128. Provider payments - compliance with state fiscal

-7- 176

requirements - definitions - rules. (2) As used in this section, unless the context otherwise provides REQUIRES, "provider" means a health-care provider, a mental health-care provider, a pharmacist, a home health agency, a general provider as defined in section 25.5-3-103 (3), A school district as defined in section 25.5-5-318 (1)(a), or any other entity that provides health care, health-care coordination, outreach, enrollment, or administrative support services to recipients MEMBERS through fee-for-service, the primary care physician program, a managed care entity, a behavioral health organization, a medical home, or any system of care that coordinates health care or services as defined and authorized through rules promulgated by the state board or by the executive director.

SECTION 9. In Colorado Revised Statutes, **amend** 25.5-1-130 as follows:

25.5-1-130. Improving access to behavioral health services for individuals at risk of entering the criminal or juvenile justice system - duties of the state department. (1) On or before March 1, 2020, the state department shall develop measurable outcomes to monitor efforts to prevent medicaid recipients MEMBERS from becoming involved in the criminal or juvenile justice system.

(2) On or before July 1, 2021, the state department shall work collaboratively with managed care entities to create incentives for behavioral health providers to accept medicaid recipients MEMBERS with severe behavioral health disorders. The incentives may include, but need not be limited to, higher reimbursement rates, quality payments to managed care entities for adequate networks, establishing performance measures and performance improvement plans related to network expansion, transportation solutions to incentivize medicaid recipients

-8-

1	MEMBERS to attend health-care appointments, and incentivizing providers
2	to conduct outreach to medicaid recipients MEMBERS to ensure that they
3	are engaged in needed behavioral health services, including technical
4	assistance with billing procedures. The state department may seek any
5	federal authorization necessary to create the incentives described in this
6	subsection (2).
7	SECTION 10. In Colorado Revised Statutes, 25.5-1-133, amend
8	(1) as follows:
9	25.5-1-133. Access to behavioral health services for individuals
10	under twenty-one years of age - rules - report - repeal. (1) On or
11	before July 1, 2024, the state department shall provide recipients
12	MEMBERS under twenty-one years of age with access to limited services
13	without requiring a diagnosis. The limited services must be provided as
14	part of the statewide managed care system pursuant to part 4 of article 5
15	of this title 25.5 and the school health services detailed in section
16	25.5-5-318.
17	SECTION 11. In Colorado Revised Statutes, 25.5-1-205, amend
18	(2) as follows:
19	25.5-1-205. Providing for the efficient provision of health care
20	through state-supervised cooperative action - rules. (2) The executive
21	director shall facilitate departmental oversight of collaboration among
22	providers, medicaid clients MEMBERS and advocates, and payors PAYERS
23	that is designed to improve health outcomes and patient satisfaction and
24	support the financial sustainability of the medicaid program.
25	SECTION 12. In Colorado Revised Statutes, 25.5-1-303, amend
26	(3)(b), (3)(c), (3)(d), (3)(e), and (3)(f) as follows:
2.7	25.5-1-303. Powers and duties of the board - scope of authority

-9- 176

1	- rules. (3) The board shall adopt rules in connection with the programs
2	set forth in subsection (1) of this section governing the following:
3	(b) The establishment of eligibility requirements for persons
4	MEMBERS receiving services from the state department;
5	(c) The establishment of the type of benefits that a recipient of
6	services may obtain ARE AVAILABLE TO AN APPLICANT if eligibility
7	requirements are met, subject to the authorization, requirements, and
8	availability of such THE benefits;
9	(d) The requirements, obligations, and rights of clients and
10	recipients MEMBERS AND APPLICANTS;
11	(e) The establishment of a procedure to resolve disputes that may
12	arise between clients MEMBERS and the state department or clients
13	MEMBERS and providers;
14	(f) The requirements, obligations, and rights of providers,
15	including policies and procedures related to provider payments that may
16	affect client MEMBER benefits;
17	SECTION 13. In Colorado Revised Statutes, 25.5-1-801, amend
18	(2) and (5) as follows:
19	25.5-1-801. Definitions. As used in this section, unless the
20	context otherwise requires:
21	(2) "Nonmedical transportation" means transportation to enable
22	passengers who are recipients of medicaid MEMBERS to gain access to
23	waiver and other community services, activities, and resources.
24	(5) "Transportation services" means nonemergency medical
25	transportation or nonmedical transportation services provided to medicaid
26	recipients MEMBERS.
27	SECTION 14. In Colorado Revised Statutes, 25.5-1-802, amend

-10-

(1) introductory portion as follows:

25.5-1-802. Medicaid transportation services - safety and oversight - rules. (1) The state department shall collaborate with stakeholders, including, but not limited to, disability and member CONSUMER advocates, PACE providers operating pursuant to section 25.5-5-412, transportation brokers, and transportation providers, to establish rules and processes for the safety and oversight of nonmedical transportation services and nonemergency medical transportation services provided to medicaid recipients MEMBERS pursuant to articles 4 to 6 of this title 25.5. The rules and processes must:

SECTION 15. In Colorado Revised Statutes, 25.5-2-101, **amend** (2) as follows:

supplemental old age pension health and medical care fund - cash system of accounting - legislative declaration - rules. (2) Any money remaining in the state old age pension fund after full payment of basic minimum awards to qualified old age pension recipients MEMBERS, and after establishment and maintenance of the old age pension stabilization fund in the amount of five million dollars, shall MUST be transferred to a fund to be known as the old age pension health and medical care fund, which is hereby created. The state board shall establish and promulgate rules for administration of a program to provide health and medical care to persons who qualify to receive old age pensions and who are not patients in an institution for tuberculosis or behavioral or mental health disorders. The costs of such program, not to exceed ten million dollars in any fiscal year, are defrayed from the health and medical care fund, but all money available, accrued or accruing, received or receivable, in said

-11- 176

1	THE health and medical care fund in excess of ten million dollars in any
2	fiscal year is transferred to the general fund of the state to be used
3	pursuant to law. Money in the old age pension health and medical care
4	fund is subject to annual appropriation by the general assembly.
5	SECTION 16. In Colorado Revised Statutes, 25.5-2.5-204,
6	amend (3)(a) as follows:
7	25.5-2.5-204. Eligible prescription drugs - eligible Canadian
8	suppliers - eligible importers - distribution requirements. (3) The
9	following entities are eligible importers and may obtain imported
10	prescription drugs:
11	(a) A pharmacist or wholesaler employed by or under contract
12	with a medicaid pharmacy, for dispensing to the pharmacy's medicaid
13	recipients MEMBERS;
14	SECTION 17. In Colorado Revised Statutes, 25.5-3-104, amend
15	(2) as follows:
16	25.5-3-104. Program for the medically indigent established -
17	eligibility - rules. (2) A client's PERSON'S eligibility to receive discounted
18	services under the program for the medically indigent shall be IS
19	determined by rule of the state board based on a specified percentage of
20	the federal poverty line, adjusted for family size, which percentage shall
21	MUST not be less than two hundred fifty percent.
22	SECTION 18. In Colorado Revised Statutes, 25.5-4-103, amend
23	(11), (13), (22), (26), and (28); repeal (21); and add (13.2) as follows:
24	25.5-4-103. Definitions. As used in this article 4 and articles 5
25	and 6 of this title 25.5, unless the context otherwise requires:
26	(11) "Liable" or "liability" means the legal liability of a third
27	party, either by reason of judgment, settlement, compromise, or contract,

-12-

as the result of negligent acts or other wrongful acts or otherwise for all or any part of the medical cost of an injury, a disease, or the disability of an applicant for or recipient MEMBER of medical assistance.

- (13) "Medical assistance" means payment on behalf of recipients MEMBERS eligible for and enrolled in the STATE MEDICAL ASSISTANCE program established in articles 4, 5, and 6 PURSUANT TO THIS ARTICLE 4 AND ARTICLES 5 AND 6 of this title TITLE 25.5, which is funded through Title XIX of the federal "Social Security Act", 42 U.S.C. sec. 1396u-1, to PROVIDERS enrolled providers under IN the state medical assistance program of WHO RENDER OR PROVIDE medical care, services, goods, and devices rendered or provided to recipients under this article TO MEMBERS PURSUANT TO THIS ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5, and other related payments, pursuant to this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5 and the rules of the state department.
- (13.2) "Member" means a person who has been determined eligible to receive benefits under this article 4 and articles 5 and 6 of this title 25.5.
- (21) "Recipient" means any person who has been determined eligible to receive benefits under this article and articles 5 and 6 of this title, whose need for medical care has been professionally established, and for whose care less than full payment is available through the legal obligation of a contractor, public or private, to pay for or provide such care.
- (22) "Recovery" or "amount recovered" means the amount payable to the applicant or recipient MEMBER or his THE APPLICANT'S OR MEMBER'S heirs, assigns, or legal representatives as the result of any liability of a third party.

-13-

(26) "Third party" means an individual, institution, corporation,
or public or private agency which THAT is or may be liable to pay all or
any part of the medical cost of an injury, a disease, or the disability of an
applicant for or recipient MEMBER of medical assistance.
(28) "Transitional medicaid" means the medical assistance
provided to recipients MEMBERS eligible pursuant to section 25.5-5-101
(1)(b).
SECTION 19. In Colorado Revised Statutes, amend 25.5-4-104
as follows:
25.5-4-104. State medical assistance program - single state
agency. (1) The state department, by rules, shall establish a program of
medical assistance to provide necessary medical care for the categorically
needy. The state department is hereby designated as the single state
agency to administer such THE MEDICAL ASSISTANCE program in
accordance with Title XIX of the FEDERAL "SOCIAL SECURITY ACT" and
this article ARTICLE 4 and articles 5 and 6 of this title. Such TITLE 25.5.
THE program shall not be IS NOT required to furnish recipients TO
MEMBERS under sixty-five years of age the benefits that are provided to
recipients MEMBERS sixty-five years of age and over under Title XVIII of
the social security act FEDERAL "SOCIAL SECURITY ACT", but said THE
MEDICAL ASSISTANCE program shall MUST otherwise be uniform to the
extent required by Title XIX of the social security act FEDERAL "SOCIAL
SECURITY ACT".
(2) The state department may review any decision of a county
department and may consider any application upon which a decision has
not been made by the county department within a reasonable time to

determine the propriety of the action or failure to take timely action on an

-14- 176

application for medical assistance. The state department shall make such
CONDUCT ANY additional investigation as it the STATE DEPARTMENT
deems necessary. and shall, After giving the county department an
opportunity to rebut any THE STATE DEPARTMENT'S findings or
conclusions of the state department that the action or delay in taking
action was a violation of or contrary to state department rules, THE STATE
DEPARTMENT SHALL make such A decision as to the granting of WHETHER
TO GRANT medical benefits and the amount thereof as in its opinion is
justifiable OF MEDICAL BENEFITS pursuant to the provisions of this article
THIS ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5 and the rules
of the state department. Applicants or recipients MEMBERS affected by
such THE STATE DEPARTMENT'S decisions, of the state department, upon
request, shall MUST be given reasonable notice and opportunity for a fair
hearing by the state department.
SECTION 20. In Colorado Revised Statutes, amend 25.5-4-107
as follows:
25.5-4-107. Retaliation definition. (1) For purposes of any rules
promulgated by the state department or state board and any action taken
by the state department against any person, "retaliation" means taking any
of the following actions against a recipient MEMBER or someone acting on
behalf of a recipient MEMBER after the recipient MEMBER or someone
acting on behalf of the recipient MEMBER files a complaint concerning
services provided or not provided to the recipient MEMBER:
(a) Indicating to a recipient MEMBER that the recipient MEMBER

cannot have an advocate, family member, or other authorized

(b) (I) An adverse action that negatively affects a recipient's

representative assist the recipient MEMBER; or

-15-

1 MEMBER'S level of eligibility for or receipt of services received at the time 2 of the complaint without verification of a change in the recipient's 3 MEMBER'S income, resources, or health-care needs that justifies the 4 adverse action. 5 (II) No AN adverse action shall MUST NOT be taken against a 6 recipient MEMBER after a complaint has been filed until the recipient 7 MEMBER is notified of the proposed action, informed of the reason for the 8 proposed action, and provided an opportunity to appeal the proposed 9 action. 10 (2) "Retaliation" shall DOES not include instances where WHEN a 11 recipient MEMBER is not eligible for a service or program or where WHEN 12 a provider documents a problem with a recipient MEMBER and shares the 13 documentation with the recipient MEMBER or a third party prior to the 14 recipient MEMBER filing a complaint. 15 **SECTION 21.** In Colorado Revised Statutes, 25.5-4-203, amend 16 (2) as follows: 17 25.5-4-203. Advisory council established. (2) ADVISORY 18 COUNCIL members serve at the pleasure of the governor and receive no 19 compensation but are entitled to reimbursement for their actual and 20 necessary expenses. The advisory council shall advise the state 21 department on the provision of health and medical care services to 22 recipients MEMBERS OF MEDICAL ASSISTANCE. 23 SECTION 22. In Colorado Revised Statutes, 25.5-4-205, amend 24 (3)(a) introductory portion, (3)(b)(I)(B), (3)(b)(I.5)(A), (3)(e)(I), 25 (3)(e)(II)(A), and (3)(e)(II)(B) as follows: 26 25.5-4-205. Application - verification of eligibility -

demonstration project - rules - repeal. (3) (a) The state department

27

-16- 176

shall promulgate rules to simplify the processing of applications in order that medical benefits are furnished to recipients MEMBERS as soon as possible, including rules that:

- (b) (I) The state department shall promulgate rules that:
- (B) Require the state department at least annually to verify a recipient's MEMBER's income eligibility at reenrollment through federally approved electronic data sources and, if the recipient MEMBER meets all eligibility requirements, permit the recipient MEMBER to remain enrolled in the MEDICAL ASSISTANCE program. The rules shall MUST only require an individual to provide documentation verifying income if electronic data is not available or the information obtained from electronic data sources is not reasonably compatible with information provided by or on behalf of an applicant.
- (I.5) (A) If the state department determines that a recipient MEMBER was not eligible for medical benefits solely based upon the recipient's MEMBER'S income after the recipient MEMBER had been determined to be eligible based upon electronic data obtained through a federally approved electronic data source, the state department shall not pursue recovery from a county department for the cost of medical services provided to the recipient MEMBER, and the county department is not responsible for any federal error rate sanctions resulting from such THE determination.
- (e) (I) In collaboration with and to augment the state department's efforts to simplify eligibility determinations for benefits under the state medical assistance program and the children's basic health plan, the state department shall establish a process so that a recipient, enrollee, MEMBER, or the parent or guardian of a recipient or enrollee MEMBER may apply for

-17-

reenrollment either over the telephone or through the internet.

(II) (A) Subject to receipt of federal authorization and spending authority, the state department may implement a pilot program that allows a limited number of recipients or enrollees MEMBERS to apply for reenrollment either over the telephone or through the internet during a transition to a process that will serve recipients and enrollees MEMBERS statewide. The pilot program shall not serve as IS NOT a replacement for a statewide process.

(B) Notwithstanding any other provision in this paragraph (e) SUBSECTION (3)(e), the state department shall not implement this paragraph (e) SUBSECTION (3)(e) until it THE STATE DEPARTMENT can verify the eligibility of a recipient or enrollee MEMBER over the telephone or through the internet as authorized by rules of the state department and federal law.

SECTION 23. In Colorado Revised Statutes, 25.5-4-205.5, **amend** (2) as follows:

25.5-4-205.5. Confined persons - suspension of benefits.

(2) Notwithstanding any other provision of law, a person who, immediately prior to becoming a confined person, was a recipient MEMBER of medical assistance pursuant to this article 4 or article 5 or 6 of this title 25.5, remains eligible for medical assistance while a confined person; except that medical assistance may not be furnished pursuant to this article 4 or article 5 or 6 of this title 25.5 while the person is a confined person unless federal financial participation is available for the cost of the assistance, including, but not limited to, juveniles held in a facility operated by or under contract to the division of youth services established pursuant to section 19-2.5-1501 or the department of human

-18-

services. Once a person is no longer a confined person, the person continues to be IS eligible for receipt of medical benefits ASSISTANCE pursuant to this article 4 or article 5 or 6 of this title 25.5 until the person is determined to be ineligible for the receipt of the assistance. To the extent permitted by federal law, the time during which a person is a confined person is not included in any calculation of when the person must recertify his or her RENEW THE PERSON'S eligibility for medical assistance pursuant to this article 4 or article 5 or 6 of this title 25.5.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

SECTION 24. In Colorado Revised Statutes, 25.5-4-207, **amend** (1)(a), (1)(b), (1)(c), and (1)(d.5)(I) as follows:

25.5-4-207. Appeals - rules - applicability. (1) (a) (I) If an application for medical assistance is not acted upon within a reasonable time after filing of the same THE APPLICATION, or if an application is denied in whole or in part, or if medical assistance benefits are suspended, terminated, or modified, the applicant or recipient, as the case may be, MEMBER may appeal to the state department in the manner and form prescribed by the rules of the state department. Except as permitted under federal law, state department rules must provide for at least a ten-day advance notice before the effective date of any suspension, termination, or modification of medical assistance. The county DEPARTMENT or designated service agency shall notify the applicant or recipient MEMBER in writing of the basis for the county's decision or action and shall inform the applicant or recipient MEMBER of the right to a county DEPARTMENT or service agency conference under the dispute resolution process described in paragraph (b) of this subsection (1) SUBSECTION (1)(b) OF THIS SECTION and of the right to a state-level appeal and the process for appeal.

-19-

(II) The applicant or recipient MEMBER has sixty days after the date of the notice to file an appeal. If the recipient MEMBER files an appeal prior to the effective date of the intended action, existing medical assistance benefits must automatically continue unchanged until the appeal process is completed, unless the recipient MEMBER requests in writing that medical assistance benefits not continue during the appeal process; except that, to the extent authorized by federal law, the state department rules may permit existing medical assistance benefits to continue until the appeal process is completed even if the recipient's MEMBER'S appeal is filed after the effective date of the intended action. The state department shall promulgate rules consistent with federal law that prescribe the circumstances under which the county DEPARTMENT or designated service agency may continue benefits if an appeal is filed after the effective date of the intended action. At a minimum, the rules must allow for continuing benefits when the recipient's MEMBER'S health or safety is impacted, the recipient MEMBER was not able to timely respond due to the recipient's MEMBER'S disability or employment, the recipient's MEMBER'S caregiver was unavailable due to the caregiver's health or employment, or the recipient MEMBER did not receive the county's COUNTY DEPARTMENT'S or designated service agency's notice prior to the effective date of the intended action.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

- (III) Either prior to appeal or as part of the filing of an appeal, the applicant or recipient MEMBER may request the dispute resolution process described in paragraph (b) of this subsection (1) SUBSECTION (1)(b) OF THIS SECTION through the county department or service delivery agency.
- (b) Every county department or service delivery agency shall adopt procedures for the resolution of disputes arising between the county

-20-

department or the service delivery agency and any applicant for or recipient MEMBER of medical assistance. Such THE procedures are referred to in this section as the "dispute resolution process". Two or more counties may jointly establish the dispute resolution process. The dispute resolution process must be consistent with rules promulgated by the state board pursuant to article 4 of title 24. C.R.S. The dispute resolution process shall MUST include an opportunity for all clients MEMBERS to have a county DEPARTMENT conference, upon the elient's MEMBER'S request, and such THE requirement may be met through a telephonic conference upon the agreement of the client MEMBER and the county department. The dispute resolution process need not DOES NOT NEED TO conform to the requirements of section 24-4-105 C.R.S., as long as the rules adopted by the state board include provisions specifically setting forth expeditious time frames, notice, and an opportunity to be heard and to present information. If the dispute is resolved through the county DEPARTMENT or service delivery agency's dispute resolution process and the applicant or recipient MEMBER has already filed an appeal, the county DEPARTMENT shall inform the applicant or recipient MEMBER of the process for dismissing the appeal.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

(c) The state board shall adopt rules setting forth what other issues, if any, may be appealed by an applicant or recipient MEMBER to the state department. THE STATE DEPARTMENT IS NOT REQUIRED TO GRANT a hearing need not be granted when either state or federal law requires or results in a reduction or deletion of a medical assistance benefit unless the applicant or recipient MEMBER is arguing that his or her THE APPLICANT'S OR MEMBER'S case does not fit within the parameters set forth by the change in the law. In notifying the applicant or recipient MEMBER that an

-21- 176

appeal is being denied because of a change in state or federal law, the state's STATE DEPARTMENT'S notice must inform the applicant or recipient MEMBER that further appeal should be directed to the appropriate state or federal court.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

(d.5) (I) At the commencement of a hearing that concerns the termination or reduction of an existing benefit, the state department's administrative law judge shall review the legal sufficiency of the notice of action from which the recipient MEMBER is appealing. If the administrative law judge determines that the notice is legally insufficient, the administrative law judge shall inform the appellant that the termination or reduction may be set aside on the basis of insufficient notice without proceeding to a hearing on the merits. The appellant may affirmatively waive the defense of insufficient notice and agree to proceed with a hearing on the merits or may ask the administrative law judge to decide the appeal on the basis of his or her THE JUDGE'S finding that the notice is legally insufficient. The administrative law judge shall also inform the appellant that the state department may issue legally sufficient notice in the future and that the state department may seek recoupment of benefits if a basis for denial or reduction of benefits is subsequently determined.

SECTION 25. In Colorado Revised Statutes, 25.5-4-209, **amend** (1)(a), (1)(b), (3)(a), and (3)(d) as follows:

25.5-4-209. Payments by third parties - copayments by members - review - appeal - children's waiting list reduction fund - rules - repeal. (1) (a) Any recipient MEMBER receiving benefits under this article PURSUANT TO THIS ARTICLE 4 or article 5 or 6 of this title TITLE 25.5 who receives any supplemental income, available for medical

-22-

purposes under rules of the state department, or who receives proceeds from sickness, accident, health, or casualty insurance, shall MUST apply the supplemental income or insurance proceeds to the cost of the benefits rendered, and the STATE DEPARTMENT rules may require reports from providers of other payments received by them from or on behalf of recipients MEMBERS.

- (b) Subject to any limitations imposed by Title XIX OF THE FEDERAL "SOCIAL SECURITY ACT", a recipient MEMBER shall pay at the time of service a portion of the cost of any medical benefit rendered to the recipient MEMBER or to the recipient's MEMBER's dependents pursuant to this article 4 or article 5 or 6 of this title 25.5, as determined by rules of the state department.
- (3) (a) The rights assigned by a recipient MEMBER of medical assistance to the state department pursuant to section 25.5-4-205 (4) shall MUST include the right to appeal an adverse coverage decision by a third party for which the medical assistance program may be responsible for payment, including but not limited to the internal and external reviews provided for DESCRIBED in sections 10-16-113 and 10-16-113.5 C.R.S., and a third party's reasonable appeal procedure under state and federal law. The state department or the independent contractor retained pursuant to paragraph (b) of this subsection (3) SUBSECTION (3)(b) OF THIS SECTION shall review and, if necessary, may appeal at any level an adverse coverage decision, except an adverse coverage decision relating to medicare, Title XVIII of the federal "Social Security Act", as amended.
- (d) Nothing in this subsection (3) shall be construed to authorize AUTHORIZES the denial of or delay of payment to a provider by the state department or the delay or interference with the provision of services to

-23-

1 a medical assistance recipient MEMBER. 2 **SECTION 26.** In Colorado Revised Statutes, amend 25.5-4-210 3 as follows: 4 25.5-4-210. Purchase of health insurance for members. 5 (1) (a) The state department shall purchase group health insurance for a 6 medical assistance recipient MEMBER who is eligible to enroll for such 7 coverage if enrollment of such recipient THE MEMBER in the group plan 8 would be cost-effective. In addition, the state department may purchase 9 individual health insurance for a medical assistance recipient MEMBER 10 who is eligible to enroll in a health insurance plan if enrollment of such 11 recipient THE MEMBER would be cost-effective to this state. A 12 determination of cost-effectiveness shall MUST be in accordance with 13 federal guidelines established by the secretary of the United States 14 FEDERAL department of health and human services. 15 (b) Notwithstanding any provision of paragraph (a) of this 16 subsection (1) SUBSECTION (1)(a) OF THIS SECTION to the contrary, the 17 state department, in purchasing health insurance for medical assistance 18 recipients MEMBERS who are eligible to enroll for private coverage, shall 19 not purchase such health insurance for more than two thousand 20 individuals. 21 (2) Enrollment in a group health insurance plan shall be IS 22 required of recipients MEMBERS for whom enrollment has been 23 determined to be cost-effective as a condition of obtaining or retaining medical assistance. A parent shall be IS __ required to enroll a dependent 24

(3) The state department shall pay any premium, deductible,

child recipient MEMBER, but medical assistance for such THE child shall

not be IS NOT discontinued if a parent fails to enroll the child.

25

26

27

-24- 176

plan for services covered under the state medical assistance plan. In addition, the state department shall pay any premium, deductible, coinsurance, or other cost-sharing obligation required under an individual plan purchased by the state department for a medical assistance recipient MEMBER pursuant to subsection (1) of this section. Payment of said THE services shall be ARE treated as payment for medical assistance. Coverage provided by the purchased health insurance plan shall be IS considered as third-party liability for the purposes of section 25.5-4-209.

(4) Services not available to a recipient MEMBER under the purchased plan shall be ARE provided to the recipient if such MEMBER IF THE services would otherwise be provided as medical assistance services pursuant to this article ARTICLE 4 or article 5 or 6 of this title TITLE 25.5. Nothing in this section shall be construed to require that REQUIRES services provided under a group health insurance plan for medical assistance recipients shall TO be made available to recipients MEMBERS not enrolled in the plan. Enrollment in a group health insurance plan pursuant to this section shall DOES not affect the eligibility of a recipient MEMBER who otherwise qualifies for medical assistance pursuant to this article ARTICLE 4 or article 5 or 6 of this title TITLE 25.5.

SECTION 27. In Colorado Revised Statutes, **amend** 25.5-4-212 as follows:

25.5-4-212. Medicaid member correspondence improvement process - legislative declaration - definition. (1) (a) The general assembly finds and declares that:

(I) Accurate, understandable, timely, informative, and clear correspondence from the state department is critical to the life and health

-25-

of medicaid recipients, MEMBERS AND APPLICANTS and, in some cases, is a matter of life and death for our most vulnerable populations;

- (II) Unclear, confusing, and late correspondence from the state department causes an increased workload for the state, counties administering the medicaid program, and nonprofit advocacy groups assisting elients APPLICANTS AND MEMBERS; and
- (III) Government should be a good steward of taxpayers' money, ensuring that it is spent in the most cost-effective manner.
- (b) Therefore, the general assembly finds that improving medicaid client MEMBER correspondence is critical to the health and safety of medicaid clients MEMBERS and will reduce unnecessary confusion that requires clients MEMBERS to call counties and the state department or file appeals.
- (2) As used in this section, unless the context otherwise requires, "elient MEMBER correspondence" means any communication the purpose of which is to provide notice of an approval, denial, termination, or change to an individual's medicaid eligibility; to provide notice of the approval, denial, reduction, suspension, or termination of a medicaid benefit; or to request additional information that is relevant to determining an individual's medicaid eligibility or benefits. Client "MEMBER correspondence" does not include communications regarding the state department's review of trusts or review of documents or records relating to trusts.
- (3) The state department shall improve medicaid client MEMBER correspondence by ensuring that client MEMBER correspondence revised or created after January 1, 2018:
 - (a) Is written using person-first, plain language;

-26- 176

1	(b) Is written in a format that includes the date of the
2	correspondence and a client MEMBER greeting;
3	(c) Is consistent, using the same terms throughout to the extent
4	practicable, including commonly used program names;
5	(d) Is accurately translated into the second most commonly spoken
6	language in the state if a client MEMBER indicates that this THE LANGUAGE
7	is the elient's MEMBER'S written language of preference or as required by
8	law;
9	(e) Includes a statement translated into the top fifteen languages
10	most commonly spoken by individuals in Colorado with limited English
11	proficiency informing an applicant or elient MEMBER how to seek further
12	assistance in understanding the content of the correspondence;
13	(f) Clearly conveys the purpose of the client APPLICANT OR
14	MEMBER correspondence, the action or actions being taken by the state
15	department or its THE STATE DEPARTMENT'S designated entity, if any, and
16	the specific action or actions that the client must APPLICANT OR MEMBER
17	SHALL or may take in response to the correspondence;
18	(g) Includes a specific description of any necessary information
19	or documents requested from the applicant or elient MEMBER;
20	(h) Includes contact information for client APPLICANT OR MEMBER
21	questions; and
22	(i) Includes a specific and plain language explanation of the basis
23	for the denial, reduction, suspension, or termination of the benefit, if
24	applicable.
25	(4) Subject to the availability of sufficient appropriations and
26	receipt of federal financial participation, on and after July 1, 2018, the
27	state department shall make electronically available to a elient MEMBER

-27- 176

specific and detailed information concerning the client's MEMBER'S household composition, assets, income sources, and income amounts, if relevant to a determination for which client MEMBER correspondence was issued. If implemented, the state department shall notify clients MEMBERS in the written correspondence of the option to access this information.

- (5) The state department is encouraged to promote the receipt of client MEMBER correspondence electronically or through mobile applications for clients MEMBERS who choose those methods of delivery as allowed by law.
- (6) As part of its ongoing process to create and improve client MEMBER correspondence, the state department may engage with experts in written communication and plain language to test client MEMBER correspondence against the criteria set forth in subsection (3) of this section with a geographically diverse and representative sample of medicaid clients MEMBERS relevant to the client MEMBER correspondence being revised. The state department shall also develop a process to review and consider feedback from stakeholders including client CONSUMER advocates and counties prior to implementing significant changes to correspondence.
- (7) The state department shall ensure that client APPLICANT OR MEMBER correspondence that may only affect a small number of clients APPLICANTS OR MEMBERS, but may, nonetheless, have a significant impact on the lives of those clients APPLICANTS OR MEMBERS, is appropriately prioritized for revision.
- (8) As part of its annual presentation made to its legislative committee of reference pursuant to section 2-7-203, the state department shall present information concerning:

-28-

1	(a) Its THE STATE DEPARTMENT'S process for ongoing
2	improvement of client MEMBER correspondence;
3	(b) Client MEMBER correspondence revised pursuant to criteria set
4	forth in subsection (3) of this section during the prior year and client
5	MEMBER correspondence improvements that are planned for the upcoming
6	year; and
7	(c) A description of the results of testing of new or significantly
8	revised client MEMBER correspondence pursuant to subsection (6) of this
9	section, including a description of the stakeholder feedback.
10	SECTION 28. In Colorado Revised Statutes, amend 25.5-4-213
11	as follows:
12	25.5-4-213. Audit of medicaid member correspondence -
13	definition. (1) As used in this section, unless the context otherwise
14	requires, "elient MEMBER correspondence" has the same meaning as
15	defined in section 25.5-4-212.
16	(2) During the 2020 calendar year and the 2023 calendar year, the
17	office of the state auditor shall conduct or cause to be conducted a
18	performance audit of client MEMBER correspondence. Thereafter, the state
19	auditor, in the exercise of his or her THE STATE AUDITOR'S discretion, may
20	conduct or cause to be conducted additional performance audits of client
21	MEMBER correspondence pursuant to this section. The audit shall MUST
22	include correspondence generated through the Colorado benefits
23	management system, as well as correspondence that is not generated
24	through the Colorado benefits management system.
25	(3) The performance audit conducted pursuant to this section shall
26	MUST include:
27	(a) A review of available data from counties, FROM the STATE

-29-

1	department's customer service contract center, and from assistors within
2	the health benefit exchange, created in article 22 of title 10, regarding
3	customer service contacts that are related to client MEMBER OR APPLICANT
4	confusion regarding correspondence received by medicaid clients
5	MEMBERS or applicants;
6	(b) A review of the accuracy of client MEMBER correspondence at
7	the time it THE CORRESPONDENCE is generated;
8	(c) A review of whether client MEMBER correspondence satisfies
9	the requirements of any state or federal law, rule, or regulation relating to
10	the sufficiency of any notice;
11	(d) A review of any elient MEMBER correspondence testing
12	process conducted by the STATE department and whether testing is done
13	prior to implementing new or significantly revised client communications
14	MEMBER CORRESPONDENCE;
15	(e) A review of the results of any elient MEMBER correspondence
16	testing, including client MEMBER comprehension of the intended purpose
17	or purposes of the correspondence; and
18	(f) A review of the accuracy of client MEMBER income and
19	household composition information that is communicated electronically,
20	if applicable.
21	(4) If audit findings include findings that information contained
22	in client MEMBER correspondence is inaccurate at the time the
23	correspondence was generated, the audit shall MUST identify, if possible,
24	the source of the inaccurate information, which may include but is not
25	limited to computer system or interface issues, county input error, or
26	applicant error.
27	(5) Based on the findings and conclusions identified during the

-30-

1	performance audit conducted pursuant to this section, the office of the
2	state auditor shall make recommendations to the state department for
3	improving client MEMBER correspondence. On or before December 30,
4	2020, December 30, 2023, and December 30 in any calendar year in
5	which an audit is conducted pursuant to this section, the office of the state
6	auditor shall submit the findings, conclusions, and recommendations from
7	the performance audit in the form of a written report to the legislative
8	audit committee, which shall hold a public hearing for the purposes of a
9	review of REVIEWING the report. The report shall MUST also be submitted
10	to the joint budget committee, the public health care and human services
11	committee of the house of representatives, the health and human services
12	committee of the senate, and the joint technology committee, or any
13	successor committees.
14	SECTION 29. In Colorado Revised Statutes, amend
1415	SECTION 29. In Colorado Revised Statutes, amend 25.5-4-300.4 as follows:
15	25.5-4-300.4 as follows:
15 16	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is
15 16 17	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be IS the last resort for
15 16 17 18	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be Is the last resort for payment for medically necessary goods and services furnished to
15 16 17 18 19	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be IS the last resort for payment for medically necessary goods and services furnished to recipients MEMBERS and that all other sources of payment are primary to
15 16 17 18 19 20	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be IS the last resort for payment for medically necessary goods and services furnished to recipients MEMBERS and that all other sources of payment are primary to medical assistance provided by medicaid.
15 16 17 18 19 20 21	25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be Is the last resort for payment for medically necessary goods and services furnished to recipients MEMBERS and that all other sources of payment are primary to medical assistance provided by medicaid. SECTION 30. In Colorado Revised Statutes, 25.5-4-300.9,
15 16 17 18 19 20 21 22	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be Is the last resort for payment for medically necessary goods and services furnished to recipients MEMBERS and that all other sources of payment are primary to medical assistance provided by medicaid. SECTION 30. In Colorado Revised Statutes, 25.5-4-300.9, amend (1)(a)(VI), (1)(a)(VII), (1)(a)(VIII), (1)(b), (2), (4)(a), (4)(f),
15 16 17 18 19 20 21 22 23	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be Is the last resort for payment for medically necessary goods and services furnished to recipients MEMBERS and that all other sources of payment are primary to medical assistance provided by medicaid. SECTION 30. In Colorado Revised Statutes, 25.5-4-300.9, amend (1)(a)(VI), (1)(a)(VII), (1)(a)(VIII), (1)(b), (2), (4)(a), (4)(f), (4)(g), (4)(h), (5), (6), and (7) as follows:
15 16 17 18 19 20 21 22 23 24	25.5-4-300.4 as follows: 25.5-4-300.4. Last resort for payment - legislative intent. It is the intent of the general assembly that medicaid be Is the last resort for payment for medically necessary goods and services furnished to recipients MEMBERS and that all other sources of payment are primary to medical assistance provided by medicaid. SECTION 30. In Colorado Revised Statutes, 25.5-4-300.9, amend (1)(a)(VI), (1)(a)(VII), (1)(a)(VIII), (1)(b), (2), (4)(a), (4)(f), (4)(g), (4)(h), (5), (6), and (7) as follows: 25.5-4-300.9. Explanation of benefits - medicaid members -

-31-

to the health-care system, only the client MEMBER receiving medical services or his or her THE MEMBER'S authorized representative is in the position to verify whether the claimed medical services were actually provided and for whom they were provided, which is a necessary first step in containing health-care costs;

- (VII) While medicaid clients MEMBERS may not appear to be affected financially by billing errors or fraudulent claims, medicaid clients MEMBERS who rely on these services for survival and independence are most severely affected by the inappropriate use of scarce resources; and
- (VIII) Further, medicaid clients MEMBERS and medicaid CONSUMER advocates for low-income and vulnerable Coloradans want the opportunity to partner with the state department and providers to ensure a well-run and fraud-free medicaid program in Colorado.
- (b) Therefore, the general assembly declares that creating an explanation of benefits for recipients MEMBERS of medicaid-funded services is a necessary step in managing the state's medicaid program and in safeguarding the significant public investment, both state and federal, in meeting the health-care needs of low-income and vulnerable Coloradans.
- (2) By ON or before July 1, 2017, the state department shall develop and implement an explanation of benefits for recipients MEMBERS of medical services pursuant to articles 4 to 6 of this title THIS ARTICLE 4 AND ARTICLE 5 OR 6 OF THIS TITLE 25.5. The purpose of the explanation of benefits is to inform a medicaid client MEMBER of a claim for reimbursement made for services provided to the client MEMBER or on his or her THE MEMBER'S behalf, so that the client MEMBER may discover and

-32-

report administrative or provider errors or fraudulent claims for reimbursement.

- (4) The explanation of benefits must include, at a minimum:
- (a) The name of the medicaid client MEMBER receiving the service;
 - (f) A clear statement to the medicaid elient MEMBER that the explanation of benefits is not a bill, but is only provided for the elient's MEMBER'S information and to make sure that a provider is being reimbursed only for services actually provided;
 - (g) Information regarding at least one verbal and one written method for the medicaid client MEMBER to report errors in the explanation of benefits that are relevant to provider reimbursement; and
 - (h) Any other information that the state department determines is useful to the medicaid client MEMBER or for purposes of discovering administrative or provider error or fraud.
 - (5) The state department shall develop the form and content of the explanation of benefits in conjunction with medicaid clients MEMBERS and medicaid CONSUMER advocates to ensure that medicaid clients MEMBERS understand the information provided and the purpose of the explanation of benefits. The state department shall also work with medicaid clients MEMBERS and medicaid CONSUMER advocates to develop educational materials for the state department's website and for distribution by advocacy and nonprofit organizations that explain the process for reporting errors and encourage clients MEMBERS to take responsibility for reporting errors.
 - (6) The state department shall provide the explanation of benefits to a medicaid client MEMBER not less frequently than once every two

-33-

months, if services have been provided to or on behalf of the client MEMBER during that time period. The state department shall determine the most cost-effective means for producing and distributing the explanation of benefits to medicaid clients MEMBERS, which may include e-mail or web-based distribution, with mailed copies by request only. Further, the state department may include the explanation of benefits with an existing mailing or existing electronic or web-based communication to medicaid clients MEMBERS.

(7) Nothing in this section requires the state department to produce an explanation of benefits form if the information required to be included in the explanation of benefits pursuant to subsection (4) of this section is already included in another format that is understandable to the medicaid client MEMBER.

SECTION 31. In Colorado Revised Statutes, 25.5-4-301, **amend** (1), (2)(a)(II), (4), (5), (6), (7), (8), (9), (10), (11)(a), (11)(c), (12)(b), and (15)(a) as follows:

25.5-4-301. Recoveries - overpayments - penalties - interest - adjustments - liens - review or audit procedures - repeal. (1) (a) (I) Except as provided in section 25.5-4-302 and subparagraph (HI) of this paragraph (a), no recipient SUBSECTION (1)(a)(III) OF THIS SECTION, A MEMBER or estate of the recipient shall be MEMBER IS NOT liable for the cost or the cost remaining after payment by medicaid, medicare, or a private insurer of medical benefits authorized by Title XIX of the social security act FEDERAL "SOCIAL SECURITY ACT", by this title TITLE 25.5, or by rules promulgated by the state board, which benefits are rendered to the recipient MEMBER by a provider of medical services authorized to render such THE service in the state of Colorado, except

-34- 176

those contributions required pursuant to section 25.5-4-209 (1). However, a recipient MEMBER may enter into a documented agreement with a provider under which the recipient MEMBER agrees to pay for items or services that are nonreimbursable under the medical assistance program. Under these circumstances, a recipient MEMBER is liable for the cost of such THE services and items.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

- (II) The provisions of subparagraph (I) of this paragraph (a) shall SUBSECTION (1)(a)(I) OF THIS SECTION apply regardless of whether medicaid has actually reimbursed the provider and regardless of whether the provider is enrolled in the Colorado medical assistance program.
- (II.5) (A) A provider of medical services who bills or seeks collection through a third party from a recipient MEMBER or the estate of a recipient MEMBER for medical services authorized by Title XIX of the social security act FEDERAL "SOCIAL SECURITY ACT" in an amount in violation of subsection (1)(a)(I) of this section is liable for and subject to the following: A refund to the recipient MEMBER of any amount unlawfully received from the recipient MEMBER, plus statutory interest from the date of the receipt until the date of repayment; a civil monetary penalty of one hundred dollars for each violation of subsection (1)(a)(I) of this section; and all amounts submitted to a collection agency in the name of the medicaid recipient MEMBER. When determining income or resources for purposes of determining eligibility or benefit amounts for any state-funded program under this title 25.5, the state department shall exclude from consideration any money received by a recipient MEMBER pursuant to this subsection (1)(a)(II.5). The imposition of a civil monetary penalty by the state department may be appealed administratively.
 - (A.5) A provider of medical services who, within thirty days of

-35-

notification by the state department, or longer if approved by the state department, voids the bill, returns any amount unlawfully received, and makes every reasonable effort to resolve any collection actions so that the recipient MEMBER or the estate of the recipient MEMBER has no adverse financial consequences is not subject to the provisions of subsection (1)(a)(II.5)(A) of this section.

- (B) In order to establish a claim for the civil monetary penalty established by subsection (1)(a)(II.5)(A) of this section, a recipient MEMBER or the estate of a recipient MEMBER, or a person acting on behalf of a recipient MEMBER or the estate of a recipient MEMBER, shall notify the state department.
- (C) The provisions of this subparagraph (II.5) shall SUBSECTION (1)(a)(II.5) DO not apply to a long-term care facility licensed pursuant to section 25-3-101. C.R.S.
- (D) The provisions of subsection (1)(a)(II.5)(A) of this section shall DO not apply if a recipient MEMBER knowingly misrepresents his or her THE MEMBER'S medicaid coverage status to a provider of medical services and the provider submits documentation to the state department that the recipient MEMBER knowingly misrepresented his or her THE MEMBER'S medicaid coverage status and the documentation clearly establishes a good cause basis for granting an exception to the provider.
- (III) (A) When a third party is primarily liable for the payment of the costs of a recipient's MEMBER'S medical benefits, prior to receiving nonemergency medical care, the recipient MEMBER shall comply with the protocols of the third party, including using providers within the third party's network or receiving a referral from the recipient's MEMBER'S primary care physician. Any recipient MEMBER failing to follow the third

-36-

party's protocols is liable for the payment or cost of any care or services that the third party would have been liable to pay; except that, if the third party or the service provider substantively fails to communicate the protocols to the recipient MEMBER, the items or services are nonreimbursable under this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5 and the recipient MEMBER is not liable to the provider.

- (B) A recipient MEMBER may enter into a written agreement with a third party or provider under which the recipient MEMBER agrees to pay for items provided or services rendered that are outside of the network or plan protocols. The recipient's MEMBER'S agreement to be personally liable for such nonemergency, nonreimbursable items shall MUST be recorded on forms approved by the state board and signed and dated by both the recipient MEMBER and the provider in advance of the services being rendered.
- (b) Recipient MEMBER income applied pursuant to section 25.5-4-209 (1) does not disqualify any recipient MEMBER, as defined in section 26-2-103 (8), from receiving benefits pursuant to this article 4, article 5 or 6 of this title 25.5, or public assistance pursuant to article 2 of title 26, and does not disqualify an individual from receiving child care assistance pursuant to part 1 of article 4 of title 26.5. If, at any time during the continuance of medical benefits, the recipient MEMBER becomes possessed GAINS POSSESSION of property having a value in excess of that amount set by law or by the rules of the state department or receives any increase in income, it is the duty of the recipient to THE MEMBER SHALL notify the county department thereof, and the county department may, after investigation, either revoke such THE medical benefits or alter the amount thereof OF MEDICAL BENEFITS, as the circumstances may require.

-37-

(c) Any medical assistance paid to which a recipient MEMBER was not lawfully entitled shall be IS recoverable from the recipient MEMBER or the estate of the recipient MEMBER by the county as a debt due the state pursuant to section 25.5-1-115, but no lien may be imposed against the property of a recipient MEMBER on account of medical assistance paid or to be paid on the recipient's MEMBER'S behalf under this article ARTICLE 4 or article 5 or 6 of this title TITLE 25.5, except pursuant to the judgment of a court of competent jurisdiction or as provided by section 25.5-4-302.

- (d) If any such medical assistance was obtained fraudulently, interest shall MUST be charged and paid to the county department on the amount of such THE medical assistance calculated at the legal rate and calculated from the date that payment for medical services rendered on behalf of the recipient MEMBER is made to the date such THE amount is recovered.
- (2) Any overpayment to a provider, including those of personal needs funds made pursuant to section 25.5-6-206, are recoverable regardless of whether the overpayment is the result of an error by the state department, a county department of human or social services, an entity acting on behalf of either department, or by the provider or any agent of the provider as follows:
- (a) (II) If the state department makes a determination that such THE overpayment has been made for some other reason than a false representation by the provider specified in subparagraph (I) of this paragraph (a) SUBSECTION (2)(a)(I) OF THIS SECTION, the state department may collect the amount of overpayment, plus interest accruing at the statutory rate from the date the provider is notified of such THE overpayment, by the means specified in this subsection (2). Pursuant to

-38-

the criteria established in rules promulgated by the state board, the state department may waive the recovery or adjustment of all or part of the overpayment and accrued interest specified in this subparagraph (II) SUBSECTION (2)(a)(II) if it would be inequitable, uncollectible or administratively impracticable; except that no action shall be taken against a recipient MEMBER of medical services initially determined to be eligible pursuant to section 25.5-4-205 if the overpayment occurred through no fault of the recipient MEMBER. Amounts remaining uncollected for more than five years after the last repayment was made may be considered uncollectible.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

(4) If medical assistance is furnished to or on behalf of a recipient MEMBER pursuant to the provisions of this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5 for which a third party is liable, the state department has an enforceable right against such THE third party for the amount of such medical assistance, including the lien right specified in subsection (5) of this section. Whenever the recipient MEMBER has brought or may bring an action in court to determine the liability of the third party, the state department, without any other name, title, or authority to enforce the state department's right, may enter into appropriate agreements and assignments of rights with the recipient MEMBER and the recipient's MEMBER'S attorney, if any. Any such agreement shall MUST be filed with the court in which such an THE action is pending. The attorney named in such an THE agreement upon designation as a special assistant attorney general by the attorney general shall have the right to prove both the recipient's MEMBER'S claim and the state department's claim. The state department, without any other name, title, or authority, may take any necessary action to determine the

-39-

existence and amount of the state department's claims under this section, whether such THE claims are founded on judgment, contract, lien, or otherwise, and take any other action that is appropriate to recover from such third parties. To enforce such THE right, the attorney general, pursuant to section 24-31-101, C.R.S., on behalf of the state department may institute and prosecute, or intervene of right in legal proceedings against the third party having legal liability, either in the name of the state department or in the name of the recipient or his or her MEMBER OR THE MEMBER'S assignee, guardian, personal representative, estate, or survivors. When the state department intervenes in legal proceedings against the third party, it shall THE STATE DEPARTMENT IS not be liable for any portion of the attorney fees or costs of the recipient MEMBER.

assistance to or on behalf of a recipient MEMBER pursuant to the provisions of this article, and ARTICLE 4 OR articles 5 and 6 of this title TITLE 25.5, for which a third party is liable, the state department shall have HAS an automatic statutory lien for all such medical assistance. The state department's lien shall be IS against any judgment, award, or settlement in a suit or claim against such THE third party and shall be IS in an amount that shall be IS the fullest extent allowed by federal law as applicable in this state, but not to exceed the amount of the medical assistance provided.

(b) No judgment, award, or settlement in any action or claim by a recipient MEMBER to recover damages for injuries, where IN WHICH the state department has a lien, shall be IS satisfied without first satisfying the state department's lien. Failure by any party to the judgment, award, or settlement to comply with this section shall make MAKES each such party

-40-

liable for the full amount of medical assistance furnished to or on behalf of the recipient MEMBER for the injuries that are the subject of the judgment, award, or settlement.

- (c) Except as otherwise provided in this article ARTICLE 4, the entire amount of any judgment, award, or settlement of the recipient's MEMBER'S action or claim, with or without suit, regardless of how characterized by the parties, shall be IS subject to the state department's lien.
- (d) Where WHEN the action or claim is brought by the recipient MEMBER alone and the recipient MEMBER incurs a personal liability to pay attorney fees, the state department will SHALL pay its THE STATE DEPARTMENT'S reasonable share of attorney fees not to exceed twenty-five percent of the state department's lien. The state department shall not be IS NOT liable for costs.
- (e) The state department's right to recover under this section is independent of the recipient's MEMBER'S right.
- (6) When the applicant or recipient MEMBER, or his or her THE APPLICANT'S OR MEMBER'S guardian, executor, administrator, or other appropriate representative, brings an action or asserts a claim against any third party, such THE person shall give to the state department written notice of the action or claim by personal service or certified mail within fifteen days after filing the action or asserting the claim. Failure to comply with this subsection (6) shall make MAKES the recipient MEMBER, legal guardian, executor, administrator, attorney, or other representative liable for the entire amount of medical assistance furnished to or on behalf of the recipient MEMBER for the injuries that gave rise to the action or claim. The state department may, after thirty days' written notice to

-41- 176

such THE person, enforce its THE STATE DEPARTMENT'S rights under subsection (5) of this section and this subsection (6) in the district court of the city and county of Denver; except that liability of a person other than the recipient shall exist MEMBER EXISTS only if such THE person had knowledge that the recipient MEMBER had received medical assistance or if excusable neglect is found by the court. The court shall award the state department its costs and attorney fees incurred in the prosecution of any such action.

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

(7) When a legally responsible relative of the recipient MEMBER agrees or is ordered to provide medical support or health insurance coverage for his or her THE MEMBER'S dependents or other persons, and such THE dependents are applicants for, recipients MEMBERS of, or otherwise entitled to receive medical assistance pursuant to this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5, the state department shall be IS subrogated to any rights that the responsible persons may have to obtain reimbursement from a third party or insurance carrier for the cost of medical assistance provided for such dependents or persons. Where WHEN the state department gives written notice of subrogation, any third party or insurance carrier liable for reimbursement for the cost of medical care shall accord to the state department all rights and benefits available to the responsible relative that pertain to the provision of medical care to any persons entitled to medical assistance pursuant to this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5 for whom the relative is legally responsible.

(8) All recipients MEMBERS of medical assistance under the medicaid program shall be ARE deemed to have authorized their THE MEMBER'S attorneys, all third parties, including but not limited to

-42-

insurance companies, and providers of medical care to release to the state department all information needed by the state department to secure and enforce its rights under subsections (4) and (5) of this section.

- (9) Nothing in part 6 of article 4 of title 10 C.R.S., shall be construed to limit LIMITS the right of the state department to recover the medical assistance furnished to or on behalf of a recipient MEMBER as the result of the negligence of a third party.
- subsection (4) of this section or any judgment rendered in such action shall be a bar to THE ACTION BARS any action upon the claim or cause of action of the applicant or recipient MEMBER or his or her THE MEMBER'S guardian, personal representative, estate, dependent, or survivors against the third party having legal liability, nor shall any such action or judgment operate to deny the applicant or recipient MEMBER the recovery for that portion of his or her THE MEMBER'S medical costs or other damages not provided as medical assistance under this article ARTICLE 4 or article 5 or 6 of this title TITLE 25.5.
- (11) (a) The state department shall have a right to MAY recover any amount of medical assistance paid on behalf of a recipient MEMBER because:
- (I) The trustee of a trust for the benefit of the recipient MEMBER has used the trust property in a manner contrary to the terms of the trust; OR
- (II) A person holding the recipient's MEMBER'S power of attorney has used the power for purposes other than the benefit of the recipient MEMBER.
 - (c) No action taken by the county or state department pursuant to

-43-

this subsection (11) or any judgment rendered in such AN action or proceeding shall be a bar to BARS any action upon the claim or cause of action of the recipient MEMBER or his or her THE MEMBER'S guardian, personal representative, estate, dependent, or survivors against the trustee or person holding the power of attorney.

(12) (b) Within fifteen days after filing an action or asserting a claim against a third party, a recipient MEMBER under a managed care plan or a guardian, executor, administrator, or other appropriate representative of the recipient MEMBER shall provide to the entity that administers the managed care plan written notice of the action or claim. Notice shall MUST be by personal service or certified mail.

(15) (a) The state department may request a written response from any provider who fails to comply with the rules, manuals, or bulletins issued by the state department, state board, or the state department's fiscal agent, or from any provider whose activities endanger the health, safety, or welfare of medicaid recipients MEMBERS. The written response must describe how the provider will come into and ensure future compliance. If a written response is requested, a provider has thirty days, or longer if approved by the state department, to submit the written response.

SECTION 32. In Colorado Revised Statutes, 25.5-4-302, **amend** (1) as follows:

25.5-4-302. Recovery of assets. (1) The general assembly hereby finds, determines, and declares that the cost of providing medical assistance to qualified recipients MEMBERS throughout the state has increased significantly in recent years; that such increasing costs have created an increased burden on state revenues while reducing the amount of such revenues available for other state programs; that recovering some

-44- 176

of the medical assistance from the estates of medical assistance recipients MEMBERS would be a viable mechanism for such recipients MEMBERS to share in the cost of such assistance; and that such an estate recovery program would be a cost-efficient method of offsetting medical assistance costs in an equitable manner. The general assembly also declares that in order to ensure that medicaid is available for low-income individuals reasonable restrictions consistent with federal law should be placed on the ability of persons to become eligible for medicaid by means of making transfers of property without fair and valuable consideration.

SECTION 33. In Colorado Revised Statutes, 25.5-4-401, **amend** (1)(a), (3)(a), (3)(b)(III), and (4) as follows:

25.5-4-401. Providers - payments - rules. (1) (a) The state department shall establish rules for the payment of providers under this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5. Within the limits of available funds, such THE rules shall MUST provide reasonable compensation to such providers, but no provider shall, by this section or any other provision of this article ARTICLE 4 or article 5 or 6 of this title, be deemed to have TITLE 25.5, HAS any vested right to act as a provider under this article ARTICLE 4 and articles 5 and 6 of this title TITLE 25.5 or to receive any payment in addition to or different from that which is currently payable on behalf of a recipient MEMBER at the time the medical benefits are provided by said THE provider.

(3) (a) As used in this subsection (3), "capitated" means a method of payment by which a provider directly delivers or arranges for delivery of medical care benefits for a term established by contract with the state department based on a fixed rate of reimbursement per recipient MEMBER.

(b) (III) The state department may define groups of recipients

-45-

MEMBERS by geographic area or other categories and may require that all members of the defined group obtain medical services through one or more provider contracts entered into pursuant to this subsection (3).

- (4) (a) The general assembly hereby finds, determines, and declares that access to health-care services would be improved and costs of health care would be restrained if the recipients MEMBERS of the medicaid program would choose a primary care physician through a managed care provider. For purposes of this subsection (4), "managed care provider" means either a primary care physician program, a health maintenance organization, or a prepaid health plan.
- (b) Subject to the provisions of paragraph (c) of this subsection (4) SUBSECTION (4)(c) OF THIS SECTION, the executive director of the state department has the authority to require a recipient MEMBER of the medicaid program to select a managed care provider and to assign a recipient MEMBER to a managed care provider if the recipient MEMBER has failed to make a selection within a reasonable time. To the extent possible, this requirement shall MUST be implemented on a statewide basis.
 - (c) The state department shall ensure the following:
- (I) A managed care provider shall establish and implement consumer friendly MEMBER-FRIENDLY procedures and instructions for disenrollment and shall have adequate staff to explain issues concerning service delivery and disenrollment procedures to recipients MEMBERS, including staff to address the communications needs and requirements of recipients MEMBERS with disabilities.
- (II) All recipients MEMBERS shall be adequately informed about AVAILABLE service delivery options available to them consistent with the

-46-

provisions of this subparagraph (II) SUBSECTION (4)(c)(II). If a recipient MEMBER does not respond to a state department request for selection of a delivery option within AFTER forty-five calendar days, the state department shall send a second notification to the recipient MEMBER. If the recipient MEMBER does not respond within AFTER twenty days of the date of the second notification, the state department shall ensure that the recipient MEMBER remains with the recipient's MEMBER's primary care physician, regardless of whether said THE primary care physician is enrolled in a health maintenance organization.

SECTION 34. In Colorado Revised Statutes, 25.5-4-401.5, amend (2)(a), (2)(d)(II), (2)(e) introductory portion, (2)(e)(II) introductory portion, and (3)(a)(III) as follows:

25.5-4-401.5. Review of provider rates - advisory committee - recommendations - repeal. (2) (a) In the first phase of the review process, the state department shall conduct an analysis of the access, service, quality, and utilization of each service subject to a provider rate review. The state department shall compare the rates paid with available benchmarks, including medicare rates and usual and customary rates paid by private pay parties, and use qualitative tools to assess whether payments are sufficient to allow for provider retention and client MEDICAID MEMBER access and to support appropriate reimbursement of high-value services.

(d) (II) The state department shall submit, as part of the report required pursuant to this subsection (2)(d), a description of the information discussed during the quarterly public meeting; the state department's response to the public comments received from providers, recipients MEMBERS, and other interested parties; and an explanation of

-47-

how the public comments informed the provider rate review process and the recommendations concerning provider rates.

- (e) The state department shall conduct a public meeting at least quarterly to inform the state department's review of provider rates paid under the "Colorado Medical Assistance Act". The state department shall invite to the public meeting providers, recipients MEMBERS, and other interested parties directly affected by the services scheduled to be reviewed at the public meeting. At a minimum, each public meeting must consist of, but is not limited to:
- (II) Public comments from providers, recipients MEMBERS, and other interested parties concerning:
- (3) (a) There is created in the state department the medicaid provider rate review advisory committee, referred to in this section as the "advisory committee", to assist the state department in the review of the provider rate reimbursements under the "Colorado Medical Assistance Act". The advisory committee shall:
- (III) Review the comments received from providers, recipients MEMBERS, and other interested parties and the state department's response to the comments required pursuant to subsection (2)(d)(II) of this section;
- **SECTION 35.** In Colorado Revised Statutes, 25.5-4-402, **amend**21 (4)(c)(II) and (4)(d)(I); and **repeal** (4)(d)(IV) and (4)(d)(V) as follows:
 - 25.5-4-402. Providers hospital reimbursement hospital review program rules. (4) (c) The following factors must be considered in any coverage determinations made pursuant to the hospital review programs:
 - (II) Evidence-based clinical coverage criteria and recipient MEMBER coverage guidelines as established by the state department;

-48-

(d) (I) The state department shall consult with affected
stakeholders prior to implementation of the hospital review program. At
a minimum, the state department shall solicit feedback from recipients
MEMBERS, hospitals within Colorado that participate in medicaid,
providers participating in the accountable care collaborative pursuant to
section 25.5-5-419, and the Colorado healthcare affordability and
sustainability enterprise board established in section 25.5-4-402.4 (7). If
the state department contracts with a third-party vendor to implement the
hospital review program, the state department shall require the vendor to
participate in the stakeholder outreach with hospitals required pursuant
to this subsection $(4)(d)(I)$.
(IV) The state department shall provide a report to the joint budget
committee on November 1, 2019, and November 1, 2020, detailing the
estimates of the cost savings achieved and the impact of the cost-control
measures authorized pursuant to this section on recipients and recipients'
health outcomes.
(V) Beginning in 2018, and every year thereafter through 2020,
the state department shall report on the status of the implementation of the
hospital review program, any cost savings estimated or achieved due to
the program, and the impact on recipients and recipients' outcomes of any
cost-control measures as part of its "State Measurement for Accountable,
Responsive, and Transparent (SMART) Government Act" hearing
required by section 2-7-203.
SECTION 36. In Colorado Revised Statutes, amend 25.5-4-405
as follows:
25.5-4-405. Mental health managed care service providers -

requirements. (1) Each contract between the state department and a

-49-

1	managed care organization providing mental health services to a recipient
2	MEMBER under the medical assistance program shall MUST comply with
3	all federal requirements, including but not limited to:
4	(a) Ensuring that a recipient MEMBER with complex or multiple
5	needs who requires mental health services shall have HAS access to
6	mental health professionals with appropriate training and credentials and
7	shall provide PROVIDING the recipient MEMBER with such THE services in
8	collaboration with the recipient's MEMBER'S other providers;
9	(b) Informing each recipient of his or her MEMBER OF THE
10	MEMBER'S right to and the process for appeal upon notification of denial,
11	termination, or reduction of a requested service; and
12	(c) Administering initial stabilization treatment for a recipient
13	MEMBER and transferring the recipient MEMBER for appropriate continued
14	services.
15	(1.5) Each contract between the state department and a managed
16	care organization providing mental health services to a recipient MEMBER
17	under the medical assistance program shall MUST allow for the use of
18	telemedicine pursuant to the provisions of section 25.5-5-320.
19	(2) For mental health managed care recipients MEMBERS, the state
20	department shall have a patient representative program for recipient
21	MEMBER grievances that complies with all federal requirements and that
22	shall MUST:
23	(a) Be posted in a conspicuous place at each location at which
24	mental health services are provided;
25	(b) Allow for a patient representative to serve as a liaison between
26	the recipient MEMBER and the provider;

(c) Describe the qualifications for a patient representative;

27

-50-

1	(d) Outline the responsibilities of a patient representative;
2	(e) Describe the authority of a patient representative; and
3	(f) Establish a method by which each recipient MEMBER is
4	informed of the patient representative program and how a patient
5	representative may be contacted.
6	SECTION 37. In Colorado Revised Statutes, 25.5-4-412, amend
7	(5) as follows:
8	25.5-4-412. Family planning services - family-planning-related
9	services - rules - definitions. (5) Any recipient MEMBER may obtain
10	family planning services or family-planning-related services from any
11	licensed health-care provider, including a doctor of medicine, doctor of
12	osteopathy, physician assistant, advanced practice registered nurse, or
13	certified midwife who provides such services. The enrollment of a
14	recipient MEMBER in a managed care organization, or a similar entity,
15	does not restrict a recipient's MEMBER'S choice of the licensed provider
16	from whom the recipient MEMBER may receive those services.
17	SECTION 38. In Colorado Revised Statutes, 25.5-4-416, amend
18	(1) and (2)(a)(III) as follows:
19	25.5-4-416. Providers - medical equipment and supplies -
20	requirements. (1) As used in this section, unless the context otherwise
21	requires, "provider" means a person or entity that delivers disposable
22	medical supplies or durable medical equipment products or services
23	directly to a recipient MEMBER.
24	(2) On and after January 1, 2007, the state board rules for the
25	payment for disposable medical supplies and durable medical equipment,
26	including but not limited to prosthetic and orthotic devices, shall prohibit
27	a provider from being reimbursed unless the provider:

-51- 176

1	(a) (III) Is responsible for the delivery of and instructing the
2	recipient MEMBER on the proper use of the equipment; and
3	SECTION 39. In Colorado Revised Statutes, 25.5-4-422, amend
4	(4)(b); and repeal (5)(c) and (6)(b) as follows:
5	25.5-4-422. Cost control - legislative intent - use of technology
6	- stakeholder feedback - reporting - rules. (4) (b) Prior to
7	implementing and reporting on any new measures authorized by this
8	section, the state department shall provide an opportunity for affected
9	recipients MEMBERS, providers, and stakeholders to provide feedback and
10	make recommendations on the state department's proposed
11	implementation.
12	(5) By November 1, 2018, the state department shall provide a
13	report to the joint budget committee concerning:
14	(c) A description of the expected impact on recipients and
15	recipients' health outcomes and how the state department plans to
16	measure the effect on recipients.
17	(6) (b) The state department shall provide a report to the joint
18	budget committee on November 1, 2019, and November 1, 2020,
19	detailing the results of the independent evaluation, including estimates of
20	the cost savings achieved and the impact of the cost-control measures
21	authorized pursuant to this section on recipients and recipients' health
22	outcomes.
23	SECTION 40. In Colorado Revised Statutes, 25.5-4-428, amend
24	(1), (2)(a), (2)(c), (3), and (5)(a) as follows:
25	25.5-4-428. Prior authorization for a step-therapy exception
26	- rules - definition. (1) As used in this section, unless the context
27	otherwise requires, "step therapy" means a protocol that requires a

-52-

recipient MEMBER to use a prescription drug or sequence of prescription drugs, other than the drug that the recipient's MEMBER'S health-care provider recommends for the recipient's MEMBER'S treatment, before the state department provides coverage for the recommended prescription drug.

- (2) (a) The state department shall review and determine if an exception to step therapy is granted if the prescribing provider submits a prior authorization request with justification and supporting clinical documentation for treatment of a serious or complex medical condition, if required, that states:
- (I) The provider attests that the required prescription drug is contraindicated, or will likely cause intolerable side effects, a significant drug-drug interaction, or an allergic reaction to the recipient MEMBER;
- (II) The required prescription drug lacks efficacy based on the known clinical characteristics of the recipient MEMBER and the known characteristics of the prescription drug regimen;
- (III) The recipient MEMBER has tried the required prescription drug, and the use of the prescription drug by the recipient MEMBER was discontinued due to intolerable side effects, a significant drug-drug interaction, or an allergic reaction; or
- (IV) The recipient MEMBER is stable on a prescription drug selected by the prescribing provider for the medical condition.
- (c) If the prior authorization request for a step-therapy exception is denied, the state department shall inform the recipient MEMBER in writing that the recipient MEMBER has the right to appeal the adverse determination pursuant to state department rules.
 - (3) If the prior authorization request for a step-therapy exception

-53-

1 request is granted, the state department shall authorize coverage for the 2 prescription drug prescribed by the recipient's MEMBER'S prescribing 3 provider. 4 (5) This section does not prohibit: 5 (a) The state department from requiring a recipient MEMBER to try 6 a generic equivalent of a brand name drug, a biosimilar drug as defined 7 in 42 U.S.C. sec. 262 (i)(2), or an interchangeable biological product as 8 defined in 42 U.S.C. sec. 262 (i)(3), unless such a requirement meets any 9 of the criteria set forth in subsection (2)(a) of this section for an exception 10 to step therapy and a prior authorization request is granted for the 11 requested drug; 12 SECTION 41. In Colorado Revised Statutes, 25.5-4-506, amend 13 (1)(b), (2) introductory portion, (3)(a), (7)(c)(III), and (7)(e) as follows: 14 25.5-4-506. Coverage for doula services - stakeholder process 15 - federal authorization - scholarship program - training - report -16 **definitions - repeal.** (1) As used in this section, unless the context otherwise requires: 17 "Maternity advisory committee" means the committee 18 (b) 19 facilitated by the state department composed predominantly of Black, 20 Indigenous, and other people of color with maternity care experience as 21 recipients MEMBERS. 22 (2) No later than September 1, 2023, the state department shall 23 initiate a stakeholder process to promote the expansion and utilization of 24 doula services for pregnant and postpartum recipients MEMBERS in the 25 state. In conducting the stakeholder process, the state department shall: 26 (3) Stakeholders must be diverse with regard to race, ethnicity,

immigration status, sexual orientation, and gender, and must represent

27

-54- 176

1	other populations that experience greater health disparities and inequities.
2	The state department may include the following in the stakeholder
3	process:
4	(a) Doulas and potential doulas who may serve recipients
5	MEMBERS who include, but are not limited to, Black, Indigenous, and
6	other people of color, refugees, non-English speakers, people living in
7	rural areas, and people who were recently incarcerated;
8	(7) (c) The state department shall define eligibility criteria for the
9	doula scholarship program that includes, but is not limited to, the
10	following:
11	(III) A statement of intent to serve as a doula provider in Colorado
12	for pregnant and postpartum recipients MEMBERS.
13	(e) The state department may require individuals who receive
14	scholarship money pursuant to the doula scholarship program described
15	in this subsection (7) to submit to the state department, not later than six
16	months after the individual's completion of doula training or certification,
17	documentation that the individual is serving as a doula for recipients
18	MEMBERS or is working toward enrollment as a doula for recipients
19	MEMBERS. If an individual does not complete the documentation, the state
20	department may seek repayment of the funds awarded to the individual
21	through the doula scholarship program.
22	SECTION 42. In Colorado Revised Statutes, 25.5-5-102, amend
23	(1) introductory portion and (1)(h) as follows:
24	25.5-5-102. Basic services for the categorically needy -
25	mandated services. (1) Subject to the provisions of subsection (2) of this
26	section and section 25.5-4-104, the program for the categorically needy
27	shall MUST include the following services as mandated and defined by

-55-

1	federal law:
2	(h) Family planning, including a one-year supply of any federal
3	food and drug administration-approved contraceptive drug, device, or
4	product, unless the recipient MEMBER requests a supply covering a shorter
5	period of time;
6	SECTION 43. In Colorado Revised Statutes, 25.5-5-103, amend
7	(1)(e) as follows:
8	25.5-5-103. Mandated programs with special state provisions
9	- rules. (1) This section specifies programs developed by Colorado to
10	meet federal mandates. These programs include but are not limited to:
11	(e) Special provisions for the purchase of group health insurance
12	for recipients MEMBERS, as specified in section 25.5-4-210;
13	SECTION 44. In Colorado Revised Statutes, 25.5-5-202, amend
14	(1)(a)(II) as follows:
15	25.5-5-202. Basic services for the categorically needy - optional
16	services. (1) Subject to the provisions of subsection (2) of this section
17	the following are services for which federal financial participation is
18	available and that Colorado has selected to provide as optional services
19	under the medical assistance program:
20	(a) (II) Notwithstanding the provisions of subparagraph (I) of this
21	paragraph (a) SUBSECTION (1)(a)(I) OF THIS SECTION, pursuant to the
22	provisions of section 25.5-5-503, prescribed drugs shall not be ARE NOT
23	a covered benefit under the medical assistance program for a recipient
24	MEMBER who is enrolled in a prescription drug benefit program under
25	medicare; except that, if a prescribed drug is not a covered Part D drug as
26	defined in the "Medicare Prescription Drug, Improvement, and
27	Modernization Act of 2003", Pub.L. 108-173, the prescribed drug may be

-56- 176

1	a covered benefit if it is otherwise covered under the medical assistance
2	program and federal financial participation is available.
3	SECTION 45. In Colorado Revised Statutes, 25.5-5-204, amend
4	(2.7)(d) as follows:
5	25.5-5-204. Presumptive eligibility - pregnant person -
6	children - long-term care - state plan. (2.7) (d) If it is determined that
7	a recipient MEMBER was not eligible for medical benefits after the
8	recipient MEMBER had been determined to be eligible based upon
9	presumptive eligibility, the state department shall not pursue recovery
10	from a county department for the cost of medical services provided to the
11	recipient MEMBER, and the county department shall not be responsible for
12	any federal error rate sanctions resulting from such determination.
13	SECTION 46. In Colorado Revised Statutes, 25.5-5-207, amend
14	(2)(a) as follows:
15	25.5-5-207. Adult dental benefit - adult dental fund - creation
16	- legislative declaration. (2) (a) Pursuant to section 25.5-5-202 (1)(w),
17	by April 1, 2014, the state department shall design and implement a
18	limited dental benefit for adults using a collaborative stakeholder process
19	to consider the components of the benefit, including but not limited to the
20	cost, best practices, the effect on health outcomes, client MEMBER
21	experience, service delivery models, and maximum efficiencies in the
22	administration of the benefit.
23	SECTION 47. In Colorado Revised Statutes, 25.5-5-303, amend
24	(2) introductory portion as follows:
25	25.5-5-303. Private-duty nursing. (2) A recipient MEMBER is
26	eligible for private-duty nursing services if he or she THE MEMBER:
27	SECTION 48. In Colorado Revised Statutes, 25.5-5-316, amend

-57- 176

(1) and (2) as follows:

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

25.5-5-316. Legislative declaration - state department - disease management programs authorization - report. (1) The general assembly finds that, because Colorado is faced with rising health-care costs and limited resources, it is necessary to seek new ways to ensure the availability of high-quality, cost-efficient care for medicaid recipients MEMBERS. The general assembly further finds that disease management is a patient-focused, integrated approach to providing all components of care with attention to both quality of care and total cost. In addition, the general assembly finds that this approach may include coordination of physician care with pharmaceutical and institutional care. The general assembly further finds that disease management also addresses the various aspects of a disease state, including meeting the needs of persons who have multiple chronic illnesses. The general assembly declares that the improved coordination in disease management helps to provide chronically ill patients with access to the latest advances in treatment and teaches them how to be active participants in their health care through health education, thus reducing total health-care costs.

(2) The state department, in consultation with the department of public health and environment, is authorized to develop and implement disease management programs, for fee-for-service and primary care physician program recipients, that are designed to address over- or under-utilization or the inappropriate use of services or prescription drugs and that may affect the total cost of health-care utilization by a particular medicaid recipient MEMBER with a particular disease or combination of diseases. The disease management programs shall target medicaid recipients MEMBERS who are receiving prescription drugs or services in

-58-

an amount that exceeds guidelines outlined by the state department. The
state department shall not restrict a medicaid recipient's MEMBER'S access
to the most cost-effective and medically appropriate prescription drugs or
services. The state department may contract on a contingency basis for the
development or implementation of the disease management programs
authorized in this subsection (2).
SECTION 49. In Colorado Revised Statutes, 25.5-5-321.5,
amend (1) as follows:
25.5-5-321.5. Telehealth - interim therapeutic restorations -
reimbursement - definitions. (1) Subject to federal authorization and
federal financial participation, on or after July 1, 2016, in-person contact
between a health-care provider and a recipient MEMBER is not required
under the state's medical assistance program for the diagnosis,
development of a treatment plan, instruction to perform an interim
therapeutic restoration procedure, or supervision of a dental hygienist
performing an interim therapeutic restoration procedure. A health-care
provider may provide these services through telehealth, including
store-and-forward transfer, and is entitled to reimbursement for the
delivery of those services via telehealth to the extent the services are
otherwise eligible for reimbursement under the program when provided
in person. The services are subject to the reimbursement policies
developed pursuant to the state medical assistance program.
SECTION 50. In Colorado Revised Statutes, 25.5-5-322, amend
(1)(a) and (2)(b) as follows:
25.5-5-322. Over-the-counter medications - rules.
(1) (a) Subject to approval through the state budget process in paragraph
(b) of this subsection (1) DESCRIBED IN SUBSECTION (1)(b) OF THIS

-59-

section, the state board shall adopt by rule a system to allow pharmacies to be reimbursed for providing certain over-the-counter medications to recipients MEMBERS if prescribed by a licensed practitioner authorized to prescribe prescription drugs or, subject to the limitations contained in subsection (2) of this section, a licensed pharmacist. Over-the-counter medications subject to reimbursement pursuant to this section shall MUST be identified through the drug utilization review process established in section 25.5-5-506, and shall be ARE limited to medications that, if reimbursed, shall result in overall cost savings to the state.

- (2) (b) When prescribing over-the-counter medications under this section, a licensed pharmacist shall consult with the recipient MEMBER to determine necessity, provide drug counseling, review drug therapy for potential adverse interactions, and make referrals as needed to other health-care professionals.
- SECTION 51. In Colorado Revised Statutes, 25.5-5-323, amend

 (1)(a), (1)(c), (2)(a)(I), (2)(a)(III), (2)(b), (2)(d)(III)(A), (2)(d)(III)(C),

 (2)(d)(IV), (2)(d)(V), (2)(d)(VI), (3) introductory portion, (3)(a), (3)(c)

 introductory portion, (3)(d)(I), (3)(d)(III), (3)(e), (5)(a), (6), and (7) as

 follows:
 - 25.5-5-323. Complex rehabilitation technology no prior authorization metrics report rules legislative declaration definitions. (1) The general assembly finds and declares it is in the best interests of the people of the state of Colorado to:
 - (a) Continue to protect access to important technology and supporting services for eligible clients MEMBERS;
 - (c) Continue to provide supports for clients MEMBERS accessing complex rehabilitation technology to stay in the home or community

-60-

setting; engage in basic activities of daily living and instrumental activities of daily living, including employment; prevent institutionalization; and prevent hospitalization and other costly secondary complications; and

- (2) As used in this section, unless the context otherwise requires:
- (a) "Complex rehabilitation technology" means individually configured manual wheelchair systems, power wheelchair systems, adaptive seating systems, alternative positioning systems, standing frames, gait trainers, and specifically designated options and accessories classified as durable medical equipment that:
- (I) Are individually configured for individuals to meet their specific and unique medical, physical, and functional needs and capacities for basic activities of daily living and instrumental activities of daily living, including employment, identified as medically necessary to promote mobility in the home and community or prevent hospitalization or institutionalization of the client MEMBER;
- (III) Require certain services provided by a qualified complex rehabilitation technology provider to ensure appropriate design, configuration, and use of such items, including patient evaluation or assessment of the client MEMBER by a health-care professional, and that are consistent with the client's MEMBER'S medical condition, physical and functional needs and capacities, body size, period of need, and intended use.
- (b) "Individually configured" means that a device has features, adjustments, or modifications specific to a client MEMBER that a qualified complex rehabilitation technology supplier provides by measuring, fitting, programming, adjusting, adapting, and maintaining the device so that the

-61-

1	device is consistent with an assessment or evaluation of the elient
2	MEMBER by a health-care professional and consistent with the client's
3	MEMBER'S medical condition, physical and functional needs and
4	capacities, body size, period of need, and intended use.
5	(d) "Qualified complex rehabilitation technology supplier" means
6	a company or entity that:
7	(III) Employs at least one qualified complex rehabilitation
8	technology professional for each location to:
9	(A) Analyze the needs and capacities of elients MEMBERS for a
10	complex rehabilitation technology item in consultation with the
11	evaluating clinical professionals;
12	(C) Provide the elient MEMBER technology-related training in the
13	proper use and maintenance of the selected complex rehabilitation
14	technology items;
15	(IV) Has the qualified complex rehabilitation technology
16	professional directly involved with the assessment, and determination of
17	the appropriate individually configured complex rehabilitation technology
18	for the client MEMBER, with such THE involvement to include seeing the
19	client MEMBER visually either in person or by any other real-time means
20	within a reasonable time frame during the determination process.
21	(V) Maintains a reasonable supply of parts, adequate physical
22	facilities, and qualified service or repair technicians to provide elients
23	MEMBERS with prompt service and repair of all complex rehabilitation
24	technology it sells or supplies; and
25	(VI) Provides the client MEMBER written information at the time
26	of sale as to how to access service and repair.

(3) The state department shall provide a separate recognition

27

-62-

within the state's medicaid program established under articles 4, 5, and 6 of this title PURSUANT TO THIS ARTICLE 5 AND ARTICLES 4 AND 6 OF THIS TITLE 25.5 for complex rehabilitation technology and shall make other required changes to protect elient MEMBER access to appropriate products and services. Such THE separate recognition must take into consideration the customized nature of complex rehabilitation technology and the broad range of related services necessary to meet the unique medical and functional needs of elients MEMBERS and include the following:

- (a) The state department notifying the qualified rehabilitation technology suppliers concerning the parameters of the complex rehabilitation technology benefit, which benefit must include the use of qualified rehabilitation technology suppliers as well as billing procedures that specify the types of equipment identified and included in the complex rehabilitation technology benefit. The state department shall create complex rehabilitation technology benefit parameters that are easily understood by and accessible to clients MEMBERS and qualified rehabilitation technology suppliers. The state department shall provide public notice no later than thirty days prior to a collaborative process that includes discussion of any proposed changes to the types of equipment identified and included in the complex rehabilitation technology benefit.
- (c) Ensuring that clients MEMBERS receiving complex rehabilitation technology are evaluated or assessed, as needed, by:
- (d) Continuing pricing policies for complex rehabilitation technology, unless specifically prohibited by the federal centers for medicare and medicaid services, including the following:
- (I) Continuing to ensure that the reimbursement amounts for complex rehabilitation technology, repairs, and supporting clinical

-63-

complex rehabilitation technology services are adequate to ensure that qualified clients ELIGIBLE MEMBERS have access to the items, taking into account the unique needs of the clients MEMBERS and the complexity and customization of complex rehabilitation technology. This includes developing pricing policies that ensure access to adequate and timely repairs.

- (III) Preserving the option for complex rehabilitation technology to be billed and paid for as a purchase allowing for lump sum payments for devices with a length of need of one year or greater, excluding approved crossover claims for clients MEMBERS enrolled in medicare and medicaid; and
- (e) Making other changes as needed to protect access to complex rehabilitation technology for clients MEMBERS.
- (5) (a) No later than October 1, 2023, the state board shall promulgate rules establishing repair metrics for all complex rehabilitation technology suppliers and complex rehabilitation technology professionals. At a minimum, the metrics must include requirements for repairing complex rehabilitation technology in a timely manner and the expected quality of each repair. Prior to promulgating rules pursuant to this subsection (5)(a), the state department shall engage in a stakeholder process, which process must include qualified complex rehabilitation technology professionals, qualified complex rehabilitation technology suppliers, and complex rehabilitation technology elients MEMBERS.
- (6) Three years after the date the repair metric rules are established pursuant to subsection (5)(a) of this section, the state department may engage in a stakeholder process to determine the need for additional accountability of a qualified complex rehabilitation technology

-64- 176

supplier through financial penalties, audits, or similar tools, for violations of the repair metrics rules. If such a stakeholder process is convened, the process must include qualified complex rehabilitation technology professionals, qualified complex rehabilitation technology suppliers, complex rehabilitation elients MEMBERS, and an advocacy group for persons with disabilities.

(7) Beginning December 1, 2024, the state department shall reimburse labor costs for repairs of complex rehabilitation technology at a rate that is twenty-five percent higher for clients MEMBERS residing in rural areas than the rate for clients MEMBERS residing in urban areas.

SECTION 52. In Colorado Revised Statutes, 25.5-5-326, **amend** (1)(d)(I) as follows:

25.5-5-326. Access to clinical trials - definitions. (1) As used in this section, unless the context otherwise requires:

(d) (I) "Routine costs" means medically necessary items and services that are included under the medical assistance program for a medical assistance recipient MEMBER, to the extent that the provision of such THE items or services to the individual outside the course of such participation would otherwise be covered under the medical assistance program, without regard to whether the recipient MEMBER is enrolled in a clinical trial. For medical assistance recipients MEMBERS participating in an approved clinical trial, "routine costs" include medically necessary items and services that are not otherwise excluded pursuant to subsection (1)(d)(II)(D) of this section, relating to the detection and treatment of complications arising from the medical assistance recipient's MEMBER'S medical care, including complications relating to participation in the clinical trial, to the extent that the provision of such THE items or services

-65-

1	to the individual outside the course of such participation would otherwise
2	be included under the medical assistance program.
3	SECTION 53. In Colorado Revised Statutes, 25.5-5-327, amend
4	(2) as follows:
5	25.5-5-327. Eligible peer support services - reimbursement -
6	definitions. (2) Subject to available appropriations and to the extent
7	permitted under federal law, the medical assistance program pursuant to
8	this article 5 and articles 4 and 6 of this title 25.5 includes peer support
9	professional services provided to recipients MEMBERS through a recovery
10	support services organization. Peer support professional services must not
11	be provided to recipients MEMBERS until federal approval has been
12	obtained.
13	SECTION 54. In Colorado Revised Statutes, 25.5-5-333, amend
14	(3)(b)(II), (5)(d), and (5)(e) as follows:
15	25.5-5-333. Primary care and behavioral health statewide
16	integration grant program - creation - report - definition - repeal.
17	(3) (b) Any money received through the grant program must supplement
18	and not supplant existing health-care services. Grant recipients shall not
19	use money received through the grant program for:
20	(II) Services already covered by medicaid or a client's MEMBER'S
21	OTHER insurance; or
22	(5) Grant applicants shall demonstrate a commitment to
23	maintaining models and programs that, at a minimum:
24	(d) Serve publicly funded clients CONSUMERS;
25	(e) Maintain a plan for how to address a client MEMBER with
26	emergency needs;
27	SECTION 55 In Colorado Revised Statutes 25 5-5-335 amend

-66-

(1), (3), (4) introductory portion, and (4)(a)(II) as follows:

25.5-5-335. Continuous medical coverage for children and adults feasibility study - federal authorization - rules - report - definition. (1) The state department shall study the feasibility of extending continuous medical coverage for additional children and adults and how to better meet the health-related social needs of medical assistance program recipients MEMBERS.

- (3) In addition to the study topics detailed in subsection (2) of this section, the feasibility study must study how to best meet the health-related social needs of medical assistance program recipients MEMBERS who are historically disadvantaged and underserved and must give consideration to concerns related to housing and food security.
- (4) In conducting the feasibility study pursuant to this section, the state department shall take into consideration the efforts of other states to improve the health-related social needs of medical assistance program recipients MEMBERS, including, but not limited to, housing and nutritional needs, initiatives to pay for rental housing assistance for up to six months, the needs of perinatal recipients MEMBERS, youth in or transitioning out of foster care, former foster care youth, people with substance use disorders, high-risk infants and children, and the needs of low-income individuals impacted by natural disasters, and the state department shall seek input from relevant stakeholders. In conducting the stakeholder process, the state department shall:
 - (a) Engage directly with:
- (II) Service providers, particularly those whose patients are predominantly medical assistance program recipients MEMBERS or are uninsured;

-67-

1	SECTION 56. In Colorado Revised Statutes, 25.5-5-402, amend
2	(1), (2)(b), (5), (6)(a), (9)(a), and (12) as follows:
3	25.5-5-402. Statewide managed care system - rules -
4	definitions - repeal. (1) The state board shall adopt rules to implement
5	a statewide managed care system for Colorado medical assistance
6	recipients MEMBERS pursuant to the provisions of this article 5 and
7	articles 4 and 6 of this title 25.5. The statewide managed care system shall
8	be implemented to the extent possible.
9	(2) The statewide managed care system implemented pursuant to
10	this article 5 does not include:
11	(b) Long-term care services and the program of all-inclusive care
12	for the elderly, as described in section 25.5-5-412. For purposes of this
13	subsection (2), "long-term care services" means nursing facilities and
14	home- and community-based services provided to eligible elients
15	MEMBERS who have been determined to be in need of such services
16	pursuant to the "Colorado Medical Assistance Act" and the state board's
17	rules.
18	(5) The statewide managed care system builds upon the lessons
19	learned from previous managed care and community behavioral
20	health-care programs in the state in order to reduce barriers that may
21	negatively impact medicaid recipient MEMBER experience, medicaid
22	recipient MEMBER health, and efficient use of state resources. The

(6) (a) The state department is authorized to assign a medicaid recipient MEMBER to a particular MCE, consistent with federal requirements and rules promulgated by the state board.

statewide managed care system is authorized to provide services under a

single MCE type or a combination of MCE types.

23

24

25

26

27

-68-

(9) **Bidding.** (a) The state department is authorized to institute a program for competitive bidding pursuant to section 24-103-202 or 24-103-203 for MCEs seeking to provide, arrange for, or otherwise be responsible for the provision of services to its enrollees MEMBERS. The state department is authorized to award contracts to more than one offeror. The state department shall use competitive bidding procedures to encourage competition and improve the quality of care available to medicaid recipients MEMBERS over the long term that meets the requirements of this section and section 25.5-5-406.1.

- (12) **Graduate medical education.** The state department shall continue the graduate medical education, referred to in this subsection (12) as "GME", funding to teaching hospitals that have graduate medical education expenses in their medicare cost report and are participating as providers under one or more MCEs with a contract with the state department under this part 4. GME funding for recipients MEMBERS enrolled in an MCE is excluded from the premiums paid to the MCE and must be paid directly to the teaching hospital. The state board shall adopt rules to implement this subsection (12) and establish the rate and method of reimbursement.
- **SECTION 57.** In Colorado Revised Statutes, 25.5-5-403, **amend** (2)(b) and (3) as follows:
- **25.5-5-403. Definitions.** As used in this part 4, unless the context otherwise requires:
 - (2) "Essential community provider", referred to in this part 4 as an "ECP", means a health-care provider that:
 - (b) Waives charges or charges for services on a sliding scale based on income and does not restrict access or services because of a client's

-69-

MEMBER'S financial limitations.

- (3) (a) "Managed care" means a health-care delivery system organized to manage costs, utilization, and quality. Medicaid managed care provides for the delivery of medicaid health benefits and additional services through contracted arrangements between state medicaid agencies and MCEs.
- (b) Nothing in this section shall be deemed to affect AFFECTS the benefits authorized for recipients MEMBERS of the state medical assistance program.
- **SECTION 58.** In Colorado Revised Statutes, 25.5-5-406.1, **amend** (1)(f)(II)(A), (1)(n)(II), (1)(p)(II)(A), (1)(q), (1)(r), and (1)(s)(II) as follows:
- 25.5-5-406.1. Required features of statewide managed care system. (1) General features. All medicaid managed care programs must contain the following general features, in addition to others that the federal government, state department, and state board consider necessary for the effective and cost-efficient operation of those programs:
- (f) The MCE shall create, administer, and maintain a network of providers, building on the current network of medicaid providers, to serve the health-care needs of its members. In doing so, the MCE shall:
- (II) (A) Seek proposals from each ECP in a county in which the MCE is enrolling recipients MEMBERS for those services that the MCE provides or intends to provide and that an ECP provides or is capable of providing. The MCE shall consider such proposals in good faith and shall, when deemed reasonable by the MCE based on the needs of its enrollees MEMBERS, contract with ECPs. Each ECP shall be willing to negotiate on reasonably equitable terms with each MCE. ECPs making

-70-

proposals under this subsection (1)(f)(II) must be able to meet the contractual requirements of the MCE. The requirements of this subsection (1)(f)(II) do not apply to an MCE in areas in which the MCE operates entirely as a group health maintenance organization.

- (n) **Grievances and appeals.** (II) The MCE shall have an established grievance system that allows for client MEMBER expression of dissatisfaction at any time about any matter related to the MCE's contracted services, other than an adverse benefit determination. The grievance system must provide timely resolution of such THE matters in a manner consistent with the medical needs of the individual recipient MEMBER.
- (p) (II) Prepaid inpatient health plans shall not retroactively recover provider payments if:
- (A) A recipient MEMBER was initially determined to be eligible for medical benefits pursuant to section 25.5-4-205 when the provider has an eligibility guarantee number for the recipient MEMBER; or
- (q) **Billing medicaid members.** Notwithstanding any federal regulations or the general prohibition of section 25.5-4-301 against providers billing medicaid recipients MEMBERS, a provider may bill a medicaid recipient MEMBER who is enrolled with a specific medicaid PCCM or MCE and, in circumstances defined by the rules of the state board, receives care from a medical provider outside that organization's network or without referral by the recipient's MEMBER'S PCCM;
- (r) **Marketing.** In marketing coverage to medicaid recipients MEMBERS, all MCEs shall comply with all applicable provisions of title 10 regarding health plan marketing. The state board is authorized to promulgate rules concerning the permissible marketing of medicaid

-71- 176

managed care. The purposes of such THE rules must include but not be limited to the avoidance of biased selection among the choices available to medicaid recipients MEMBERS.

- (s) **Prescription drugs.** All MCEs that have prescription drugs as a covered benefit shall provide prescription drug coverage in accordance with the provisions of section 25.5-5-202 (1)(a) as part of a comprehensive health benefit and with respect to any formulary or other access restrictions:
- (II) The MCE shall provide to all medicaid recipients MEMBERS at periodic intervals, and prior to and during enrollment upon request, clear and concise information about the prescription drug program in language understandable to the medicaid recipients MEMBERS, including information about such formulary or other access restrictions and procedures for gaining access to prescription drugs, including off-formulary products; and
- **SECTION 59.** In Colorado Revised Statutes, 25.5-5-408, **amend** (1)(d) and (1)(e) as follows:
- 25.5-5-408. Capitation payments availability of base data adjustments rate calculation capitation payment proposal preference assignment of medicaid members definition. (1) (d) The state department shall reimburse a federally qualified health center, as defined in the federal "Social Security Act", 42 U.S.C. sec. 1395x (aa)(4), for the total reasonable costs incurred by the center in providing health-care services to all recipients MEMBERS of medical assistance.
- (e) An MCE shall certify, as a condition of entering into a contract with the state department, that the capitation payments set forth in the contract between the MCE and the state department are sufficient to

-72- 176

1	ensure the financial stability of the MCE with respect to delivery of
2	services to the medicaid recipients MEMBERS covered in the contract.
3	SECTION 60. In Colorado Revised Statutes, 25.5-5-410, amend
4	(2) and (3) as follows:
5	25.5-5-410. Data collection for managed care programs.
6	(2) The state department of human services, in conjunction with the state
7	department, shall continue its existing efforts, which include obtaining and
8	considering consumer MEMBER input, to develop managed care systems
9	for the developmentally disabled population and to consider a pilot
10	program for a certificate system to enable the developmentally disabled
11	population to purchase managed care services or fee-for-service care,
12	including long-term care community services. The department of human
13	services shall not implement any managed care system for
14	developmentally disabled services without the express approval of the
15	joint budget committee. Any proposed implementation of fully capitated
16	managed care in the developmental disabilities community service system
17	shall require REQUIRES legislative review.
18	(3) In addition to any other data collection and reporting
19	requirements, each managed care organization shall submit the following
20	types of data to the state department or its agent:
21	(a) Medical access;
22	(b) Consumer MEMBER outcomes based on statistics maintained
23	on individual consumers MEMBERS as well as the total consumer MEMBER
24	populations served;
25	(c) Consumer MEMBER satisfaction;
26	(d) Consumer MEMBER utilization;
27	(e) Health status of consumers MEMBERS; and

-73-

1	(f) Uncompensated care delivered.
2	SECTION 61. In Colorado Revised Statutes, 25.5-5-412, amend
3	(6)(b); and amend as it will become effective July 1, 2024, (6)(a) as
4	follows:
5	25.5-5-412. Program of all-inclusive care for the elderly -
6	services - eligibility - rules - legislative declaration - definitions.
7	(6) The state department, in cooperation with the case management
8	agencies established in section 25.5-6-1703, shall develop and implement
9	a coordinated plan to provide education about PACE program site
10	operations under this section. The state board shall adopt rules:
11	(a) To ensure that case managers and any other appropriate state
12	department staff discuss the option and potential benefits of participating
13	in the PACE program with all eligible long-term care elients MEMBERS.
14	These rules must require additional and on-going training of the case
15	management agency case managers in counties where a PACE program
16	is operating. This training must be provided by a federally approved
17	PACE provider. In addition, each case management agency may designate
18	case managers who have knowledge about the PACE program.
19	(b) To allow PACE providers to contract with an enrollment
20	broker to include the PACE program in its marketing materials to eligible
21	long-term clients MEMBERS.
22	SECTION 62. In Colorado Revised Statutes, 25.5-5-415, amend
23	(2)(a), (2)(b)(II), (2)(c)(II)(A), (2)(c)(II)(D), and (3) as follows:
24	25.5-5-415. Medicaid payment reform and innovation pilot
25	program - creation - selection of payment projects - report - rules -
26	legislative declaration. (2) (a) There is hereby created the medicaid
27	payment reform and innovation pilot program for purposes of fostering the

-74- 176

1 use of innovative payment methodologies in the medicaid program that are 2 designed to provide greater value while ensuring good health outcomes 3 and client MEMBER satisfaction. 4 (b) (II) The design of the payment project or projects must address 5 the client MEMBER population of the state department's statewide managed 6 care system and be tailored to the region's health-care needs and the 7 resources of the state department's statewide managed care system. 8 (c) (II) For purposes of selecting payment projects for the pilot 9 program, the state department shall consider, at a minimum: 10 (A) The likely effect of the payment project on quality measures, 11 health outcomes, and client MEMBER satisfaction; 12 (D) The client MEMBER population served by the state department's 13 statewide managed care system and the particular health needs of the 14 region; 15 (3) Pilot program participants shall provide data and information 16 to the state department and any designated evaluator concerning health 17 outcomes, cost, provider participation and satisfaction, client MEMBER 18 satisfaction, and any other data and information necessary to evaluate the 19 efficacy of the payment methodology. 20 **SECTION 63.** In Colorado Revised Statutes, 25.5-5-419, amend 21 (1)(a), (1)(c), (1)(d), (3)(a), (3)(f), and (3)(i)(III) as follows: 22 25.5-5-419. Accountable care collaborative - reporting - rules. 23 (1) In 2011, the state department created the accountable care 24 collaborative, also referred to in this title 25.5 as the medicaid coordinated 25 care system. The state department shall continue to provide care delivery 26 through the accountable care collaborative. The goals of the accountable 27 care collaborative are to improve member health and reduce costs in the

-75- 176

1	medicaid program. To achieve these goals, the state department's
2	implementation of the accountable care collaborative must include, but
3	need not be limited to:
4	(a) Establishing primary care medical homes for medicaid clients
5	MEMBERS within the accountable care collaborative;
6	(c) Providing data to regional entities and providers to help
7	manage client MEMBER care;
8	(d) Integrating the delivery of behavioral health, including mental
9	health and substance use disorders, and physical health services for clients
10	MEMBERS;
11	(3) On or before December 1, 2017, and on or before December
12	1 each year thereafter, the state department shall prepare and submit a
13	report to the joint budget committee, the public health care and human
14	services committee of the house of representatives, and the health and
15	human services committee of the senate, or any successor committees,
16	concerning the implementation of the accountable care collaborative.
17	Notwithstanding the provisions of section 24-1-136 (11)(a)(I), the report
18	required pursuant to this subsection (3) continues indefinitely. At a
19	minimum, the state department's report must include the following
20	information concerning the accountable care collaborative:
21	(a) The number of medicaid elients MEMBERS enrolled in the
22	program;
23	(f) A description of the state department's coordination with
24	entities that authorize long-term care services for medicaid clients
25	MEMBERS;
26	(i) Information concerning efforts to reduce medicaid waste and

inefficiencies through the accountable care collaborative, including:

27

-76- 176

1	(III) Any other efforts by regional entities or the state department
2	to ensure that those who provide care for medicaid clients MEMBERS are
3	aware of and actively participate in reducing waste within the medicaid
4	system.
5	SECTION 64. In Colorado Revised Statutes, amend 25.5-5-503
6	as follows:
7	25.5-5-503. Prescription drug benefits - authorization -
8	dual-eligible participation. (1) The state department is authorized to
9	ensure the participation of Colorado medical assistance recipients
10	MEMBERS, who are also eligible for medicare, in any federal prescription
11	drug benefit enacted for medicare recipients.
12	(2) Prescribed drugs shall not be ARE NOT a covered benefit under
13	the medical assistance program for a recipient MEMBER who is eligible for
14	a prescription drug benefit program under medicare; except that, if a
15	prescribed drug is not a covered Part D drug as defined in the "Medicare
16	Prescription Drug, Improvement, and Modernization Act of 2003", Pub.L.
17	108-173, the prescribed drug may be a covered benefit if it is otherwise
18	covered under the medical assistance program and federal financial
19	participation is available.
20	SECTION 65. In Colorado Revised Statutes, amend 25.5-5-504
21	as follows:
22	25.5-5-504. Providers of pharmaceutical services.
23	(1) Consistent with the provisions of section 25.5-4-401 (1) and
24	consistent with subsections (2) and (3) of this section, and subject to
25	available appropriations, no provider of pharmaceutical services who
26	meets the conditions imposed by this article ARTICLE 5 and articles 4 and
27	6 of this title TITLE 25.5 and who complies with the terms and conditions

-77- 176

established by the state department and contracting health maintenance organizations and prepaid health plans shall be excluded from contracting for the provision of pharmaceutical services to recipients MEMBERS authorized in this article ARTICLE 5 and articles 4 and 6 of this title TITLE 25.5.

(2) This provision shall DOES not apply to a health maintenance

- (2) This provision shall DOES not apply to a health maintenance organization or prepaid health plan that enrolls less than forty percent of all the resident medicaid recipients MEMBERS in any county with over one thousand medicaid recipients MEMBERS.
- (3) The state board shall establish specifications in rules in order to provide criteria to health maintenance organizations and prepaid health plans which ensure the accessibility and quality of service to clients MEMBERS and the terms and conditions for pharmaceutical contracts.
- **SECTION 66.** In Colorado Revised Statutes, 25.5-5-505, **amend** (1)(a)(II), (1)(b), and (1.5) as follows:
 - 25.5-5-505. Prescribed drugs mail order rules.

 (1) (a) (II) The state board rules must include the definition of maintenance medications. The rules may allow a medical assistance recipient MEMBER to receive through the mail up to a three-month supply, or the maximum allowed under federal law, of maintenance medications used to treat chronic medical conditions.
 - (b) To the extent allowed by federal law, the state department shall require that a medical assistance recipient MEMBER receiving prescription medication through the mail pay the same copayment amount as a medical assistance recipient MEMBER receiving prescription medication through any other method. The state department shall encourage medical assistance recipients MEMBERS who choose to receive maintenance

-78-

1	medications through the mail to use local retail pharmacies for mail
2	delivery.
3	(1.5) The state department shall publish on its website and include
4	in the recipient MEMBER handbook the following information for
5	recipients MEMBERS enrolled in fee-for-service medical assistance
6	programs:
7	(a) That a medical assistance recipient MEMBER may use the
8	pharmacy of his or her THE MEMBER'S choice;
9	(b) That a medical assistance recipient MEMBER may use a local
10	retail pharmacy for mail delivery of maintenance medications, if offered;
11	and
12	(c) That the copayment amount for prescription medications is the
13	same at any pharmacy enrolled in the medical assistance program.
14	SECTION 67. In Colorado Revised Statutes, 25.5-5-509, amend
15	(2)(b) as follows:
16	25.5-5-509. Substance use disorder - prescription drugs -
17	opiate antagonist. (2) (b) A hospital or emergency department shall
18	receive reimbursement under the medical assistance program for the cost
19	of an opiate antagonist if, in accordance with section 12-30-110, a
20	prescriber, as defined in section 12-30-110 (7)(h), dispenses an opiate
21	antagonist upon discharge to a medical assistance recipient MEMBER who
22	is at risk of experiencing an opiate-related drug overdose event or to a
23	family member, friend, or other person in a position to assist a medical
24	assistance recipient MEMBER who is at risk of experiencing an
25	opiate-related drug overdose event.
26	SECTION 68. In Colorado Revised Statutes, 25.5-5-514, amend
27	(2)(a) as follows:

-79- 176

25.5-5-514. Prescription drugs used for treatment or
prevention of HIV - prohibition on utilization management -
definition. (2) (a) Before July 1, 2027, the state department shall not
restrict by prior authorization or step therapy requirements any
prescription drug approved by the federal food and drug administration
that is used for the treatment or prevention of HIV if a prescribing
practitioner licensed pursuant to title 12 has determined the prescription
drug to be medically necessary for the treatment or prevention of HIV for
a recipient MEMBER. Prescription drugs used for the treatment or
prevention of HIV include protease inhibitors, non-nucleoside reverse
transcriptase inhibitors, nucleoside reverse transcriptase inhibitors,
antivirals, integrase inhibitors, long-acting medications, and fusion
inhibitors.
SECTION 69. In Colorado Revised Statutes, 25.5-6-102, amend
(1) introductory portion and (1)(d) as follows:
25.5-6-102. Court-approved trusts - transfer of property for
persons seeking medical assistance for nursing home care - undue
hardship - legislative declaration. (1) The general assembly hereby
finds, determines, and declares that:
(d) It is therefore appropriate to enact state laws which limit such
court-approved trusts in a manner that is consistent with Title XIX of the
federal "Social Security Act", 42 U.S.C. sec. 1396 et seq., as amended,
and which provide that persons who qualify for assistance as a result of
the creation of such trusts shall be ARE treated the same as any other
recipient MEMBER of medical assistance for nursing home care;
SECTION 70. In Colorado Revised Statutes, 25.5-6-104, amend

(1)(b), (1)(c), (2)(b), (2)(d), (2)(e), (2)(f), (2)(i), (2)(j), (2)(k), (3)(a), (3)(b)

-80-

introductory portion, (3)(b)(VII), (3)(c), (3)(d) introductory portion, (3)(d)(I) introductory portion, (3)(d)(II), (3)(d)(III), (3)(d)(V), (3)(e), and (5)(a) as follows:

25.5-6-104. Long-term care placements - comprehensive and uniform assessment instrument - report - legislative declaration - definitions - repeal. (1) (b) The general assembly further finds, determines, and declares that the state is in need of a long-term care system that organizes each long-term care client's APPLICANT'S AND MEMBER'S entry, assessment of need, and service delivery into a single unified system, and that such THE system must include, at a minimum, a locally established single entry point administered by a designated entity, a single client assessment instrument and administrative process, targeted case management in order to maximize existing federal, state, and local funding, case management, and an accountability mechanism designed to assure that budget allocations are being effectively managed.

- (c) The general assembly therefore concludes that it is appropriate to develop and implement a comprehensive and uniform long-term care client assessment process and to study the establishment of a single entry point system that provides for the coordination of access and service delivery to long-term care clients MEMBERS at the local level, that is available to all persons INDIVIDUALS in need of long-term care, and that is well managed and cost-efficient.
- (2) As used in this section and in sections 25.5-6-105 to 25.5-6-107, unless the context otherwise requires:
- (b) "Case management services" means the assessment of a AN INDIVIDUAL'S NEED FOR long-term care, elient's needs, the development and implementation of a care plan for such client THE MEMBER, the

-81-

coordination and monitoring of long-term care service delivery, the direct delivery of services as provided by this article ARTICLE 6 or by rules adopted by the state board pursuant to this article ARTICLE 6, the evaluation of service effectiveness, and the reassessment of such client's THE MEMBER'S needs, all of which shall be performed by a single entry point as defined in paragraph (k) of this subsection (2) SUBSECTION (2)(k) OF THIS SECTION.

- (d) "Comprehensive and uniform elient assessment process" means a standard procedure, which includes the use of a uniform assessment instrument, to measure a elient's MEMBER'S OR APPLICANT'S functional capacity, to determine the social and medical needs of a current or potential elient MEMBER OR APPLICANT of any long-term care program, and to target resources to the functionally impaired.
- (e) "Continuum of care" means an organized system of long-term care, benefits, and services to which a client MEMBER has access and which enables a client MEMBER to move from one level or type of care to another without encountering gaps in or barriers to service.
- (f) "Information and referral" means the provision of specific, accurate, and timely public information about services available to aging and disabled adults in need of long-term care and referral to alternative agencies, programs, and services based on elient MEMBER inquiries.
- (i) "Resource development" means the study, establishment, and implementation of additional resources or services which will extend the capabilities of community long-term care systems to better serve long-term care clients MEMBERS.
- (j) "Screening" means a preliminary determination of need for long-term care services and, on the basis of such THE determination, the

-82-

making of an appropriate referral for a client AN assessment in accordance with subsection (3) of this section or referral to another community resource to assist clients INDIVIDUALS who are not in need of long-term care services.

- (k) "Single entry point" means the availability of a single access or entry point within a local area where a current or potential long-term care client MEMBER OR APPLICANT can obtain long-term care information, screening, assessment of need, and referral to appropriate long-term care program and case management services.
- (3) (a) On or before July 1, 1991, the state department shall establish, by rule in accordance with article 4 of title 24, C.R.S., a comprehensive and uniform client assessment process for all individuals in need of long-term care, the purpose of which is to determine the appropriate services and levels of care necessary to meet clients' MEMBERS' OR APPLICANTS' needs, to analyze alternative forms of care and the payment sources for such THE care, and to assist in the selection of long-term care programs and services that meet clients' MEMBERS' OR APPLICANTS' needs most cost-efficiently.
- (b) Participation in the ASSESSMENT process shall be IS mandatory for clients MEMBERS of publicly funded long-term care programs, including, but not limited to, the following:
- 22 (VII) Home health services for long-term care clients MEMBERS; 23 and
 - (c) Private paying clients MEMBERS of long-term care programs may participate in the process for a fee to be established by the state department and adopted through rules.
 - (d) The state department, through rules, shall develop and

-83-

implement no later than July 1, 1991, a uniform long-term care client needs assessment instrument for all individuals needing IN NEED OF long-term care. The instrument shall MUST be used as part of the comprehensive and uniform client assessment process to be established in accordance with subsection (3)(a) of this section and shall MUST serve the following functions:

- (I) To obtain information on each client's MEMBER'S OR APPLICANT'S status in the following areas:
- (II) To assess each client's MEMBER'S OR APPLICANT'S physical environment in terms of meeting the client's MEMBER'S OR APPLICANT'S needs;
- (III) To obtain information on each client's MEMBER'S OR APPLICANT'S payment sources, including obtaining financial eligibility information for publicly funded long-term care programs;
- (V) To prioritize a client's MEMBER'S OR APPLICANT'S need for care using criteria established by the state department for specific publicly funded long-term care programs;
- (e) On and after July 1, 1991, no publicly funded client shall A MEMBER MUST NOT be placed in a long-term care program unless such THE placement is in accordance with rules adopted by the state board in implementing this section.
- (5) (a) On or before July 1, 2018, pursuant to the state department's ongoing stakeholder process relating to eligibility determination for long-term services and supports pursuant to this article ARTICLE 6, the state department shall select a needs assessment tool for persons INDIVIDUALS receiving long-term services and supports, including persons INDIVIDUALS with intellectual and developmental disabilities who are

-84-

1	eligible for services pursuant to section 25.5-6-409. Once selected, the
2	state department shall begin assessing elient THE INDIVIDUAL'S needs using
3	the needs assessment tool as soon as practicable.
4	SECTION 71. In Colorado Revised Statutes, 25.5-6-105, amend
5	(1) introductory portion, (1)(b), and (1)(c) as follows:
6	25.5-6-105. Legislative declaration relating to implementation
7	of single entry point system - repeal. (1) The general assembly hereby
8	finds, determines, and declares that:
9	(b) The establishment of a single entry point system for the
10	coordination of access to existing services and service delivery for all
11	long-term care clients MEMBERS at the local level can be implemented in
12	a cost-efficient manner;
13	(c) The implementation of a well-managed single entry point
14	system will result in the utilization of more appropriate services by
15	long-term care elients MEMBERS over time and will provide better
16	information on the unmet service needs of clients MEMBERS; and
17	SECTION 72. In Colorado Revised Statutes, 25.5-6-106, amend
18	(2)(b) introductory portion, (2)(c) introductory portion, (2)(c)(III),
19	(2)(c)(IV), (2)(c)(V), and (3)(b) as follows:
20	25.5-6-106. Single entry point system - authorization - phases
21	for implementation - services provided - repeal. (2) Single entry point
22	agencies - service programs - functions. (b) The agency may serve
23	private paying clients MEMBERS on a fee-for-service basis and shall serve
24	clients MEMBERS of publicly funded long-term care programs, including,
25	but not limited to, the following:
26	(c) The major functions of a single entry point shall MUST include,
27	but need not be limited to, the following:

-85-

1	(III) Assessing clients' MEMBERS' needs in accordance with section
2	25.5-6-104;
3	(IV) Developing plans of care for elients MEMBERS;
4	(V) Determining payment sources available to clients MEMBERS for
5	long-term care services;
6	(3) State certification of a single entry point agency - quality
7	assurance standards. (b) The state board shall adopt rules for the
8	establishment of a quality assurance program for the purpose of
9	monitoring the quality of services provided to elients MEMBERS and for
10	recertifying single entry point agencies. The rules shall provide for:
11	Procedures to evaluate the quality of services provided by the agency; an
12	assessment of the agency's compliance with program requirements,
13	including compliance with case management standards, which standards
14	shall be adopted by the state department; an assessment of an agency's
15	performance of administrative functions, including reasonable costs per
16	client MEMBER, timely responses, managing programs in one consolidated
17	unit, on-site visits to clients MEMBERS, community coordination and
18	outreach, and client MEMBER monitoring; a determination as to whether
19	targeted populations are being identified and served; and an evaluation
20	concerning financial accountability.
21	SECTION 73. In Colorado Revised Statutes, 25.5-6-107, amend
22	(1) introductory portion, (1)(c)(II), and (2) as follows:
23	25.5-6-107. Financing of single entry point system - repeal.
24	(1) The single entry point system shall be financed with the following
25	moneys FUNDING:
26	(c) County contributions, as follows:
27	(II) The amount contributed from each county in accordance with

-86-

subparagraph (I) of this paragraph (c) SUBSECTION (1)(c)(I) OF THIS SECTION after making an adjustment based on the percentage of an increase or decrease per fiscal year in the service costs for clients MEMBERS of such THE county. However, in no case shall a county be IS NOT required under this subparagraph (II) SUBSECTION (1)(c)(II) to contribute more than a five percent increase in said service costs.

(2) County contributions for client MEMBER services made in accordance with subparagraph (I) of paragraph (c) of subsection (1) SUBSECTION (1)(c)(I) of this section shall MUST be expended only for clients MEMBERS of the county providing said THE contribution.

SECTION 74. In Colorado Revised Statutes, 25.5-6-108.5, **amend** (1)(a), (2)(a) introductory portion, (2)(a)(I), and (2)(a)(II) as follows:

25.5-6-108.5. Community long-term care studies - authority to implement - alternative care facility report. (1) (a) Subject to the receipt of sufficient moneys FUNDING pursuant to paragraph (c) of this subsection (1) SUBSECTION (1)(c) OF THIS SECTION, the state department shall contract for one or more studies of the population of recipients MEMBERS receiving services under the home- and community-based waivers authorized pursuant to this article ARTICLE 6. The state department shall make necessary data available to the contractor, including but not limited to data on activities of daily living. In selecting a contractor to perform any study conducted pursuant to this subsection (1), the state department is not required to follow the competitive bidding requirements of the "Procurement Code", articles 101 to 112 of title 24. C.R.S. The state department shall provide copies of all studies conducted pursuant to this subsection (1) to members of the health and human services committees

-87-

1	of the general assembly, or any successor committees, and to the members
2	of the joint budget committee.
3	(2) (a) Subject to the receipt of sufficient moneys FUNDING, one of
4	the studies contracted for pursuant to subsection (1) of this section shall
5	MUST include research and analysis of:
6	(I) The number of recipients MEMBERS with incontinence,
7	Alzheimer's disease, dementia, or other diagnoses of a chronic
8	incapacitating condition that severely limit their THE MEMBER'S activities
9	of daily living who would benefit from receiving additional services
10	through an alternative care facility thereby avoiding TO AVOID nursing
11	home placement;
12	(II) The actuarially sound rate for providing services for the
13	recipients MEMBERS at an alternative care facility;
14	SECTION 75. In Colorado Revised Statutes, 25.5-6-113, amend
15	(1)(a) introductory portion, (1)(a)(VIII), (1)(b), and (5) as follows:
16	25.5-6-113. Health home - integrated services - contracting -
17	$\textbf{legislative declaration - definitions.} \ (1) \ (a) \ The \ general \ assembly \ \frac{hereby}{hereby}$
18	finds and declares that:
19	(VIII) The system must ensure a comprehensive approach to
20	long-term care that addresses the different demographic and geographic
21	challenges in the state and the various long-term care services and
22	supports that clients MEMBERS need.
23	(b) Therefore, the general assembly declares that a comprehensive
24	approach to long-term care requires that programs and policies integrating
25	and coordinating care under the medicaid program be flexible and allow
26	for full participation by providers of long-term care services to ensure
27	quality of care for clients MEMBERS and efficient use of limited resources.

-88-

1	(5) Dually eligible clients MEMBERS may voluntarily elect to
2	participate in a recognized medicare coordinated care system and may
3	voluntarily elect to participate in the state department's medicaid
4	coordinated care system.
5	SECTION 76. In Colorado Revised Statutes, 25.5-6-116, amend
6	(1) as follows:
7	25.5-6-116. Community placement transformation - creation
8	- report - repeal. (1) The state department shall undertake efforts to
9	transform the state department's process for clients MEMBERS OR
10	APPLICANTS attempting to receive long-term care in the community.
11	SECTION 77. In Colorado Revised Statutes, 25.5-6-206, amend
12	(1), (2), and (6) as follows:
13	25.5-6-206. Personal needs benefits - amount - patient personal
14	needs trust fund required - funeral and final disposition expenses -
15	penalty for illegal retention and use. (1) The state department, pursuant
16	to its rules, may include in medical care benefits provided under this
17	article 6 and articles 4 and 5 of this title 25.5 reasonable amounts for the
18	personal needs of any recipient MEMBER receiving nursing facility services
19	or intermediate care facilities for individuals with intellectual disabilities,
20	if the recipient MEMBER is not otherwise eligible for the amounts from
21	other categories of public assistance, but the amounts for personal needs
22	must not be less than the minimum amount provided for in subsection (2)
23	of this section. Payments for funeral and final disposition expenses upon
24	the death of a recipient MEMBER may be provided under rules of the state
25	department in the same manner as provided to recipients MEMBERS of
26	public assistance as defined by section 26-2-103 (8).
27	(2) (a) The basic minimum amount payable pursuant to subsection

-89-

(1) of this section for personal needs to any recipient MEMBER admitted to a nursing facility or intermediate care facility for individuals with intellectual disabilities is seventy-five dollars monthly; except that, commencing January 1, 2015, and each January 1 thereafter, the basic minimum amount shall MUST increase annually by the same percentage applied to the general fund share of the aggregate statewide average of the per diem net of patient payment pursuant to section 25.5-6-202 (9)(b)(I). Commencing with the fiscal year beginning July 1, 2014, and each fiscal year thereafter, the reduction to patient payments received by nursing facilities resulting from an increase in the basic minimum amount shall be Is funded in full by general fund and applicable federal funds.

- (b) On and after October 1, 1992, the basic minimum amount payable pursuant to subsection (1) of this section for personal needs shall be IS ninety dollars for the following persons:
- (I) A medical assistance recipient MEMBER who receives a non-service connected disability pension from the United States veterans administration, has no spouse or dependent child, and is admitted to or is residing in a nursing facility; and
- (II) A medical assistance recipient MEMBER who is a surviving spouse of a person who received a non-service connected disability pension from the United States veterans administration, has no dependent child, and is admitted to or is residing in a nursing facility.
- (6) Any overpayment of personal needs funds to a nursing facility or an intermediate care facility for individuals with intellectual disabilities by the state department due to the omission, error, fraud, or defalcation of the nursing facility or intermediate care facility for individuals with intellectual disabilities or any shortage in an audited patient personal

-90-

1	needs trust fund shall be IS recoverable by the state on behalf of the
2	recipient MEMBER in the same manner and following the same procedures
3	as specified in section 25.5-4-301 (2) for an overpayment to a provider.
4	SECTION 78. In Colorado Revised Statutes, 25.5-6-209, amend
5	(1) as follows:
6	25.5-6-209. Establishment of nursing facility provider
7	demonstration of need - criteria - rules. (1) The state department, in
8	making any medicaid certification determination, shall encourage an
9	appropriate allocation of public health-care resources and the development
10	of alternative or substitute methods of delivering health-care services so
11	that adequate long-term care services are made reasonably available to
12	every qualified recipient MEMBER within the state at the appropriate level
13	of care, at the lowest reasonable aggregate cost, and in the least restrictive
14	setting. Medicaid certification determinations shall be made in accordance
15	with Olmstead v. L.C., 527 U.S. 581 (1999).
16	SECTION 79. In Colorado Revised Statutes, 25.5-6-303, amend
17	(20); and amend as it will become effective July 1, 2024, (7) as follows:
18	25.5-6-303. Definitions - repeal. As used in this part 3, unless the
19	context otherwise requires:
20	(7) "Case plan" means a coordinated plan for the provision of
21	long-term-care services in a setting other than a nursing home, developed
22	and managed by a case management agency, in coordination with the
23	client MEMBER, the client's MEMBER'S family or guardian, the client's
24	MEMBER'S physician, and other providers of care.
25	(20) "Respite care services" means services of a short-term nature
26	provided to a client MEMBER, in the home or in a facility approved by the
27	state department, in order to temporarily relieve the family or other home

-91-

1	providers from the care and maintenance of such client THE MEMBER,
2	including room and board, maintenance, personal care, and other related
3	services.
4	SECTION 80. In Colorado Revised Statutes, 25.5-6-307, amend
5	(5)(a)(III) and $(5)(e)(I)$ as follows:
6	25.5-6-307. Services for the elderly, blind, and disabled.
7	(5) (a) No later than January 2024, the state department shall submit a
8	report to the senate health and human services committee, the house of
9	representatives public and behavioral health and human services
10	committee, and the house of representatives health and insurance
11	committee, or any successor committees, as part of its "State Measurement
12	for Accountable, Responsive, and Transparent (SMART) Government
13	Act" presentation required by section 2-7-203. At a minimum, the report
14	must identify:
15	(III) A system of common reporting to ensure a recipient MEMBER
16	does not exceed the medicaid benefit in a multi-provider scenario; and
17	(e) (I) The state department shall promulgate any necessary rules
18	to ensure transportation network companies comply with federal and state
19	oversight requirements and shall include all relevant stakeholders,
20	including medicaid recipients MEMBERS, transportation network
21	companies, current providers and drivers for nonmedical transportation
22	services, and other PARTIES interested parties in the development of such
23	DEVELOPING THE requirements.
24	SECTION 81. In Colorado Revised Statutes, 25.5-6-310, amend
25	(2) as follows:
26	25.5-6-310. Special provisions - personal care services provided
27	by a family - repeal. (2) The maximum reimbursement for the services

-92-

2	MEDICAID MEMBER MUST not exceed the equivalent of four hundred
3	forty-four service units per year for a member of the eligible person's
4	family.
5	SECTION 82. In Colorado Revised Statutes, 25.5-6-314, amend
6	(1)(c) as follows:
7	25.5-6-314. Training for staff providing direct-care services to
8	members with dementia - rules - definitions. (1) As used in this
9	section:
10	(c) "Direct-care staff member" means a staff member caring for
11	the physical, emotional, or mental health needs of clients MEMBERS of an
12	adult day care facility and whose work involves regular contact with
13	clients MEMBERS who are living with dementia diseases and related
14	disabilities.
15	SECTION 83. In Colorado Revised Statutes, 25.5-6-404, amend
15 16	SECTION 83. In Colorado Revised Statutes, 25.5-6-404, amend (4) as follows:
16	(4) as follows:
16 17	(4) as follows: 25.5-6-404. Duties of the department of health care policy and
16 17 18	(4) as follows:25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive
16 17 18 19	(4) as follows: 25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive director and the state board shall promulgate such rules regarding this part
16 17 18 19 20	(4) as follows: 25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive director and the state board shall promulgate such rules regarding this part 4 as are necessary to fulfill the obligations of the state department as the
16 17 18 19 20 21	(4) as follows: 25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive director and the state board shall promulgate such rules regarding this part 4 as are necessary to fulfill the obligations of the state department as the single state agency to administer medical assistance programs in
16 17 18 19 20 21 22	(4) as follows: 25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive director and the state board shall promulgate such rules regarding this part 4 as are necessary to fulfill the obligations of the state department as the single state agency to administer medical assistance programs in accordance with Title XIX of the federal "Social Security Act", as
16 17 18 19 20 21 22 23	(4) as follows: 25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive director and the state board shall promulgate such rules regarding this part 4 as are necessary to fulfill the obligations of the state department as the single state agency to administer medical assistance programs in accordance with Title XIX of the federal "Social Security Act", as amended. Such The rules may include, but shall ARE not be limited to,
16 17 18 19 20 21 22 23 24	25.5-6-404. Duties of the department of health care policy and financing and the department of human services. (4) The executive director and the state board shall promulgate such rules regarding this part 4 as are necessary to fulfill the obligations of the state department as the single state agency to administer medical assistance programs in accordance with Title XIX of the federal "Social Security Act", as amended. Such THE rules may include, but shall ARE not be limited to, determination of the level of care requirements for long-term care, patient

provided by a member of the person's family per year for each client shall

-93-

1	(5)(a)(III) and $(5)(e)(I)$ as follows:
2	25.5-6-409. Services for persons with intellectual and
3	developmental disabilities. (5) (a) No later than January 2024, the state
4	department shall submit a report to the senate health and human services
5	committee, the house of representatives public and behavioral health and
6	human services committee, and the house of representatives health and
7	insurance committee, or any successor committees, as part of its "State
8	Measurement for Accountable, Responsive, and Transparent (SMART)
9	Government Act" presentation required by section 2-7-203. At a
10	minimum, the report must identify:
11	(III) A system of common reporting to ensure a recipient MEMBER
12	does not exceed the medicaid benefit in a multi-provider scenario; and
13	(e) (I) The state department shall promulgate any necessary rules
14	to ensure transportation network companies comply with federal and state
15	oversight requirements and shall include all relevant stakeholders
16	including medicaid recipients MEMBERS, transportation network
17	companies, current providers and drivers for nonmedical transportation
18	services, and other PARTIES interested parties in the development of such
19	DEVELOPING THE requirements.
20	SECTION 85. In Colorado Revised Statutes, 25.5-6-409.3
21	amend (3.3)(a) introductory portion, (3.3)(a)(I), and (3.3)(a)(III) as
22	follows:
23	25.5-6-409.3. Consolidated waiver - intellectual and
24	developmental disabilities - conflict-free case management - legislative
25	declaration - repeal. (3.3) (a) The state department's administration of
26	the redesigned waiver shall MUST include:

(I) A functional eligibility and needs assessment tool used for the

27

-94- 176

1	redesigned waiver that aligns with the recommendations of the community
2	living advisory group and that is fully integrated with the assessment
3	process for all clients MEMBERS receiving long-term services and supports;
4	(III) A service payment system that ensures fair distribution of
5	available resources and that is efficient, transparent, and equitable for both
6	providers and consumers MEMBERS.
7	SECTION 86. In Colorado Revised Statutes, amend 25.5-6-411
8	as follows:
9	25.5-6-411. Personal needs trust fund required. All personal
10	needs funds shall MUST be held in trust by a residential facility authorized
11	to provide services pursuant to this part 4, or its THE RESIDENTIAL
12	FACILITY'S designated trustee, separate and apart from any other funds of
13	the facility, in a checking account or savings account or any combination
14	thereof established to protect and separate the personal needs funds of the
15	clients MEMBERS. At all times, the principal and all income derived from
16	said THE principal in the personal needs trust fund shall MUST remain the
17	property of the participating clients MEMBERS, and the RESIDENTIAL
18	facility or its THE FACILITY'S designated trustee is bound by all of the
19	duties imposed by law upon fiduciaries in the handling of such THE fund
20	including accounting for all expenditures from the fund.
21	SECTION 87. In Colorado Revised Statutes, 25.5-6-606, amend
22	(8)(a)(III) and $(8)(e)(I)$ as follows:
23	25.5-6-606. Implementation of program for persons with
24	mental health disorders authorized - federal waiver - duties of the
25	department of health care policy and financing and the department
26	of human services - rules. (8) (a) No later than January 2024, the state
27	department shall submit a report to the senate health and human services

-95- 176

1	committee, the house of representatives public and behavioral health and
2	human services committee, and the house of representatives health and
3	insurance committee, or any successor committees, as part of its "State
4	Measurement for Accountable, Responsive, and Transparent (SMART)
5	Government Act" presentation required by section 2-7-203. At a
6	minimum, the report must identify:
7	(III) A system of common reporting to ensure a recipient MEMBER
8	does not exceed the medicaid benefit in a multi-provider scenario; and
9	(e) (I) The state department shall promulgate any necessary rules
10	to ensure transportation network companies comply with federal and state
11	oversight requirements and shall include all relevant stakeholders,
12	including medicaid recipients MEMBERS, transportation network
13	companies, current providers and drivers for nonmedical transportation
14	services, and other PARTIES interested parties in the development of such
15	DEVELOPING THE requirements.
16	SECTION 88. In Colorado Revised Statutes, 25.5-6-703, amend
17	(1), (2), (6)(a), (7), and (10) as follows:
18	25.5-6-703. Definitions - repeal. As used in this part 7, unless the
19	context otherwise requires:
20	(1) "Adult day care" means health and social services furnished
21	two or more hours per day on a regularly scheduled basis for one or more
22	days per week in an outpatient setting and for the purpose of ensuring the
23	optimal functioning of the recipient MEMBER.
24	(2) "Behavioral programming" means an individualized plan that
25	sets forth strategies to decrease a recipient's MEMBER'S maladaptive
26	behaviors that interfere with the recipient's MEMBER'S ability to remain in
27	the community. Behavioral programming includes a complete assessment

-96- 176

of maladaptive behaviors of the recipient MEMBER, the development and implementation of a structured behavioral intervention plan, continuous training and supervision of caregivers and behavioral aides, and periodic reassessment of the individualized plan.

- (6) (a) "Personal care services" means assistance with eating, bathing, dressing, personal hygiene, and activities of daily living. Personal care services include assistance with the preparation of meals, but not the cost of the meals, and homemaker services that are necessary for the health and safety of the recipient MEMBER.
- (7) "Structured day treatment" means structured, nonresidential therapeutic treatment services that are directed at the development and maintenance of community living skills and are provided two or more hours per day on a regularly scheduled basis for one or more days per week. Day treatment services include supervision and specific training that allows a recipient MEMBER to function at the recipient's MEMBER'S maximum potential. The services include, but are not limited to, social skills training that allows for reintegration into the community, sensory and motor development services, and services aimed at reducing maladaptive behavior.
- (10) "Transitional living" means a nonmedical residential program that provides training and twenty-four-hour supervision to a recipient MEMBER that will enhance the recipient's MEMBER's ability to live more independently.
- SECTION 89. In Colorado Revised Statutes, 25.5-6-704, amend (7)(a)(III) and (7)(e)(I) as follows:
 - 25.5-6-704. Implementation of home- and community-based services program for persons with brain injury authorized federal

-97-

waiver - duties of the department - rules - repeal. (7) (a) No later than
January 2024, the state department shall submit a report to the senate
health and human services committee, the house of representatives public
and behavioral health and human services committee, and the house of
representatives health and insurance committee, or any successor
committees, as part of its "State Measurement for Accountable
Responsive, and Transparent (SMART) Government Act" presentation
required by section 2-7-203. At a minimum, the report must identify:
(III) A system of common reporting to ensure a recipient MEMBER
does not exceed the medicaid benefit in a multi-provider scenario; and
(e) (I) The state department shall promulgate any necessary rules
to ensure transportation network companies comply with federal and state
oversight requirements and shall include all relevant stakeholders
including medicaid recipients MEMBERS, transportation network
companies, current providers and drivers for nonmedical transportation
services, and other PARTIES interested parties in the development of such
DEVELOPING THE requirements.
SECTION 90. In Colorado Revised Statutes, 25.5-6-903, amend
(1) as follows:
25.5-6-903. Residential child health-care program - waiver
home- and community-based services - rules. (1) Subject to federa
authorization, the state department shall implement a program for
medicaid-eligible children with intellectual and developmental disabilities
as defined in section 25.5-10-202, with significant behavioral suppor
needs who are at risk of institutionalization. The state board shall
establish, by rule, the type of services provided pursuant to the program
to the extent the services are cost-efficient, and the recipient MEMBER

-98-

eligibility criteria that may include, but are not limited to, a medical necessity determination and a financial eligibility determination.

SECTION 91. In Colorado Revised Statutes, **amend** 25.5-6-1201 as follows:

assembly finds that there may be a more effective way to deliver homeand community-based services to the elderly, blind, and disabled; to
disabled children; and to persons with spinal cord injuries, that allows for
more self-direction in their care and a cost savings to the state. The
general assembly also finds that every person that is currently receiving
home- and community-based services does not need the same level of
supervision and care from a licensed health-care professional in order to
meet his or her THE PERSON'S care needs and remain living in the
community. The general assembly, therefore, declares that it is beneficial
to the elderly, blind, and disabled chients MEMBERS of home- and
community-based services, to clients MEMBERS of the disabled children
care program, and to clients MEMBERS enrolled in the spinal cord injury
waiver pilot program, for the state department to develop a service that
would allow these people THE MEMBERS to receive in-home support.

(2) The general assembly further finds that allowing clients MEMBERS more self-direction in their THE MEMBERS' care is a more effective way to deliver home- and community-based services to clients MEMBERS with major mental health disorders and brain injuries, as well as to clients MEMBERS receiving home- and community-based supportive living services and children's extensive support services. Therefore, the general assembly declares that it is appropriate for the state department to develop a plan for expanding the availability of in-home support services

-99- 176

to include these clients MEMBERS.

1

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

2 (3) This section is repealed, effective July 1, 2025.

SECTION 92. In Colorado Revised Statutes, 25.5-6-1203, **amend** (4); and **amend as it will become effective July 1, 2024,** (5) as follows:

25.5-6-1203. In-home support services - eligibility - licensure exclusion - in-home support service agency responsibilities - rules repeal. (4) (a) In-home support service agencies providing in-home support services shall provide twenty-four-hour back-up services to their clients THE AGENCIES' MEMBERS. In-home support service agencies shall either contract with or have on staff a state licensed health-care professional, as defined by the state board by rule, acting within the scope of the person's profession. The state board shall promulgate rules setting forth the training requirements for attendants providing in-home support services and the oversight and monitoring responsibilities of the state licensed health-care professional that is either contracting with or is on staff with the in-home support service agency. The state board rules must allow the eligible person or the eligible person's authorized representative, parent of a minor, or guardian to determine, in conjunction with the in-home support services agency, the amount of oversight needed in connection with the eligible person's in-home support services.

(b) The state board shall promulgate rules that establish how an in-home support service agency can discontinue a client MEMBER under this part 12. The rules shall MUST establish that a client MEMBER can only be involuntarily discontinued when equivalent care in the community has been secured or that a client MEMBER can be discontinued after exhibiting documented prohibited behavior involving attendants, including abuse of attendants, and that dispute resolution has failed. The determination of

-100-

1	STATE DEPARTMENT SHALL DETERMINE whether an in-home support
2	service agency has made adequate attempts at resolution. shall be made by
3	the state department.
4	(5) The case management agencies established in section
5	25.5-6-1703 shall be ARE responsible for determining a person's eligibility
6	for in-home support services; except that for eligible disabled children the
7	state department shall designate the entity that will determine the child's
8	eligibility. The state board shall promulgate rules specifying the case
9	management agencies' responsibilities pursuant to this part 12. At a
10	minimum, these THE rules must require that case managers discuss the
11	option and potential benefits of in-home support services with all eligible
12	long-term care clients MEMBERS.
13	SECTION 93. In Colorado Revised Statutes, 25.5-6-1303, amend
14	(5)(c), (8)(a)(III), and (8)(e)(I) as follows:
15	25.5-6-1303. Pilot program - complementary or alternative
16	medicine - rules. (5) The state department shall cause to be conducted an
17	independent evaluation of the pilot program to be completed no later than
18	January 1, 2025. The state department shall provide a report of the

medicine - rules. (5) The state department shall cause to be conducted an independent evaluation of the pilot program to be completed no later than January 1, 2025. The state department shall provide a report of the evaluation to the health and human services committee of the senate and the public health care and human services committee of the house of representatives, or any successor committees. The report on the evaluation must include the following:

- (c) Feedback from consumers MEMBERS and the state department concerning the progress and success of the pilot program;
- (8) (a) No later than January 2024, the state department shall submit a report to the senate health and human services committee, the house of representatives public and behavioral health and human services

-101-

1 committee, and the house of representatives health and insurance 2 committee, or any successor committees, as part of its "State Measurement 3 for Accountable, Responsive, and Transparent (SMART) Government 4 Act" presentation required by section 2-7-203. At a minimum, the report 5 must identify: 6 (III) A system of common reporting to ensure a recipient MEMBER 7 does not exceed the medicaid benefit in a multi-provider scenario; and 8 (e) (I) The state department shall promulgate any necessary rules 9 to ensure transportation network companies comply with federal and state 10 oversight requirements and shall include all relevant stakeholders, 11 including medicaid recipients MEMBERS, transportation network 12 companies, current providers and drivers for nonmedical transportation 13 services, and other PARTIES interested parties in the development of such 14 DEVELOPING THE requirements. 15 SECTION 94. In Colorado Revised Statutes, 25.5-6-1402, amend 16 (1) and (5) as follows: 17 25.5-6-1402. Definitions. As used in this part 14, unless the 18 context otherwise requires: 19 (1) "Basic coverage group" means the category of eligibility under 20 the federal "Ticket to Work and Work Incentives Improvement Act of 21 1999", Pub.L. 106-170, that provides an opportunity to buy into medicaid 22 consistent with the federal "Social Security Act", 42 U.S.C. sec. 1396a 23 (a)(10)(A)(ii)(XV), as amended, for each worker with disabilities who is 24 at least sixteen years of age but less than sixty-five years of age and who, 25 except for earnings, would be eligible for the supplemental security 26 income program. A person who is eligible under the basic coverage group 27 may also be a home- and community-based services waiver recipient

-102-

MEMBER.
MICMIDER.

(5) "Medical improvement group" means the category of eligibility under the federal "Ticket to Work and Work Incentives Improvement Act of 1999", Pub.L. 106-170, that provides an opportunity to buy into medicaid consistent with the federal "Social Security Act", 42 U.S.C. sec. 1496a (a)(10)(A)(ii)(XV), as amended, for each worker with a medically improved disability who is at least sixteen years of age but less than sixty-five years of age and who was previously in the basic coverage group and is no longer eligible for the basic coverage group due to medical improvement. A person who is eligible under the medical improvement group may also be a home- and community-based services waiver recipient MEMBER.

SECTION 95. In Colorado Revised Statutes, 25.5-6-1602, **amend** (1) introductory portion and (2) as follows:

25.5-6-1602. State department to request increase in reimbursement rate for certain services. (1) Not more than ninety days after May 28, 2019, the state department shall request from the federal government an increase of eight and one-tenth percent in the reimbursement rate for the following services delivered to consumers MEMBERS through the home- and community-based services waivers:

(2) For the 2019-20 fiscal year, each home care agency shall pay one hundred percent of the funding that results from the rate increase described in subsection (1) of this section as compensation for employees who provide personal care services, homemaker services, and in-home support services to consumers MEMBERS. This compensation shall be IS provided in addition to the rate of compensation that the employee was receiving as of June 30, 2019. For an employee who was hired after June

-103-

1	30, 2019, the nome care agency shall use the lowest compensation paid to
2	an employee of similar functions and duties as of June 30, 2019, as the
3	base compensation to which the increase is applied.
4	SECTION 96. In Colorado Revised Statutes, 25.5-6-1803, amend
5	(1)(b), (1)(c) introductory portion, and (1)(e)(IV) as follows:
6	25.5-6-1803. Development of spending plan. (1) In accordance
7	with federal guidance issued by the federal centers for medicare and
8	medicaid services regarding the implementation of section 9817 of the
9	"American Rescue Plan Act", the state department shall develop a
10	proposed spending plan using the enhanced funding, which plan may
11	include but is not limited to the following components:
12	(b) Incorporation of feedback from medical assistance recipients
13	MEMBERS, advocates, and providers for the services for which the
14	"American Rescue Plan Act" provides additional federal financia
15	participation;
16	(c) Expedition of the response and recovery for medical assistance
17	recipients MEMBERS, providers, and other relevant organizations most
18	significantly impacted by the COVID-19 pandemic. Response and
19	recovery efforts may include but are not limited to:
20	(e) Investment in infrastructure and technology innovation that has
21	a long-term benefit to the system and the people of Colorado, including
22	integration with other statewide and local efforts. Investments may include
23	but are not limited to:
24	(IV) Expanding recipient MEMBER access to technology and
25	technology literacy training;
26	SECTION 97. In Colorado Revised Statutes, 25.5-8-103, amend
27	(6)(b) as follows:

-104-

1	25.5-8-103. Definitions - rules. As used in this article 8, unless the
2	context otherwise requires:
3	(6) "Essential community provider" means a health-care provider
4	that:
5	(b) Waives charges or charges for services on a sliding scale based
6	on income and does not restrict access or services because of a client's
7	MEMBER'S financial limitations.
8	SECTION 98. In Colorado Revised Statutes, 25.5-8-107, amend
9	(1)(a)(III) as follows:
10	25.5-8-107. Duties of the department - schedule of services -
11	premiums - copayments - subsidies - purchase of childhood
12	immunizations. (1) In addition to any other duties pursuant to this article
13	8, the department has the following duties:
14	(a) (III) In addition to the items specified in subparagraphs (I) and
15	(II) of this paragraph (a) SUBSECTION (1)(a)(I) AND (1)(a)(II) OF THIS
16	SECTION and any additional items approved by the medical services board,
17	the medical services board shall include mental health services that are at
18	least as comprehensive as the mental health services provided to medicaid
19	recipients MEMBERS in the schedule of health-care services.
20	SECTION 99. In Colorado Revised Statutes, 25.5-8-109, amend
21	(4.5)(a)(II) and $(4.5)(a)(III)$ as follows:
22	25.5-8-109. Eligibility - children - pregnant women - rules -
23	repeal. (4.5) (a) (II) The department shall annually verify the recipient's
24	MEMBER'S income eligibility at reenrollment through federally approved
25	electronic data sources. If a recipient MEMBER meets all eligibility
26	requirements, a recipient MEMBER remains enrolled in the plan. The
27	department shall also allow a recipient MEMBER to provide income

-105-

information more recent than the records of federally approved electronic data sources.

(III) If the state department determines that a recipient MEMBER was not eligible for medical benefits solely based upon the recipient's MEMBER'S income after the recipient MEMBER had been determined to be eligible based upon information verified through federally approved electronic data sources, the state department shall not pursue recovery from a county department for the cost of medical services provided to the recipient MEMBER, and the county department is not responsible for any federal error rate sanctions resulting from such THE determination.

SECTION 100. In Colorado Revised Statutes, 25.5-8-110, **amend** (4)(b), (5), and (9) as follows:

25.5-8-110. Participation by managed care plans. (4) (b) The managed care organization shall seek proposals from each essential community provider in a county in which the managed care organization is enrolling recipients MEMBERS for those services that the managed care organization provides or intends to provide and that an essential community provider provides or is capable of providing. To assist managed care organizations in seeking proposals, the department shall provide managed care organizations with a list of essential community providers in each county. The managed care organization shall consider such THE proposals in good faith and shall, when deemed reasonable by the managed care organization based on the needs of its enrollees MEMBERS, contract with essential community providers. Each essential community provider shall MUST be willing to negotiate on reasonably equitable terms with each managed care organization. Essential community providers making proposals under PURSUANT TO this

-106-

subsection (4) shall MUST be able to meet the contractual requirements of the managed care organization. The requirement of this subsection (4) shall DOES not apply to a managed care organization in areas in which the managed care organization operates entirely as a group model health maintenance organization.

(5) The department may receive and act upon complaints from

- (5) The department may receive and act upon complaints from enrollees MEMBERS regarding failure to provide covered services or efforts to obtain payment, other than authorized copayments, for covered services directly from eligible recipients MEMBERS.
- (9) The department shall allow, at least annually, an opportunity for enrollees MEMBERS to transfer among participating managed care plans serving their respective geographic regions. The department shall establish a period of at least twenty days annually when this THE opportunity TO TRANSFER is afforded TO eligible recipients MEMBERS. In geographic regions served by more than one participating managed care plan, the department shall endeavor to establish a uniform period for such THE opportunity TO TRANSFER.
- **SECTION 101.** In Colorado Revised Statutes, 25.5-10-211.5, **amend** (3)(f), (3)(g), and (4)(f) as follows:
- 25.5-10-211.5. Conflict-free case management implementation
 legislative declaration definition repeal. (3) A conflict-free case
 management system shall be implemented in Colorado as follows:
- (f) No later than June 30, 2021, at least twenty-five percent of clients MEMBERS receiving home- and community-based services must be served through a system of conflict-free case management; and
- (g) No later than June 30, 2022, all clients MEMBERS receiving home- and community-based services must be served through a system of

-107-

conflict-free case management.

(4) Rural-based services - exemption. (f) In order to ensure stability, elient MEMBER choice, and access to services in rural communities, the state board shall promulgate rules, as permitted under federal law, that allow a qualified entity to provide both case management services and home- and community-based services to the same individual if there is insufficient choice or capacity among existing service agencies or case management agencies serving a designated service area of a rural community-centered board.

SECTION 102. In Colorado Revised Statutes, 25.5-10-212, **amend** (1) introductory portion as follows:

25.5-10-212. Procedure for resolving disputes over eligibility, modification of services or supports, and termination of services or supports. (1) Every state or local service agency receiving state money pursuant to section 25.5-10-206 shall adopt a procedure for the resolution of disputes arising between the service agency and any recipient MEMBER of, or applicant for, services or supports authorized pursuant to section 25.5-10-206. Procedures for the resolution of disputes regarding early intervention services must comply with IDEA and with part 4 of article 3 of title 26.5. The procedures must be consistent with rules promulgated by the state board pursuant to article 4 of title 24 and must apply to the following disputes:

SECTION 103. In Colorado Revised Statutes, 25-48-115, amend
(4) as follows:

25-48-115. Insurance or annuity policies. (4) An individual with a terminal illness who is a recipient MEMBER of medical assistance under the "Colorado Medical Assistance Act", articles 4, 5, and 6 of title 25.5,

-108-

2 or have his or her THE MEMBER'S benefits under the program otherwise 3 altered based on whether or not the individual MEMBER makes a request 4 pursuant to this article ARTICLE 48. 5 **SECTION 104.** In Colorado Revised Statutes, 26-7-107, amend (3)(b)(I) as follows: 6 7 26-7-107. Determination of benefits - adoption assistance 8 **agreement - review - definitions.** (3) (b) (I) In addressing the needs of 9 an eligible adopted child or youth, adoptive parents may knowingly take 10 on additional costs for items or services for the child or youth being 11 adopted, which items or services are otherwise covered costs under the 12 medical assistance program established in articles 4, 5, and 6 of title 25.5 13 and identified as benefits in section 26-7-106 (2)(b). The limitations on 14 recipient MEMBER payments contained in sections 24-31-808 and 15 25.5-4-301 do not apply to such THE additional costs so long as the 16 adoptive parents consent to bear the costs as provided in subsection 17 (3)(b)(II) of this section, and so long as the provisions of this subsection 18 (3)(b) are not prohibited under federal law. 19 SECTION 105. In Colorado Revised Statutes, repeal 20 25.5-1-114.5. 21 **SECTION 106.** Act subject to petition - effective date. This act 22 takes effect at 12:01 a.m. on the day following the expiration of the 23 ninety-day period after final adjournment of the general assembly; except 24 that, if a referendum petition is filed pursuant to section 1 (3) of article V 25 of the state constitution against this act or an item, section, or part of this 26 act within such period, then the act, item, section, or part will not take 27 effect unless approved by the people at the general election to be held in

C.R.S. shall not be denied benefits under the medical assistance program

1

-109-

- 1 November 2024 and, in such case, will take effect on the date of the
- 2 official declaration of the vote thereon by the governor.

-110-