Second Regular Session Seventy-fourth General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 24-0176.02 Kristen Forrestal x4217

SENATE BILL 24-163

SENATE SPONSORSHIP

Roberts,

HOUSE SPONSORSHIP

Catlin and Daugherty,

Senate Committees
Health & Human Services

101

102

House Committees

A BILL FOR AN ACT

CONCERNING THE ARBITRATION REQUIREMENT FOR BATCHING OUT-OF-NETWORK HEALTH INSURANCE CLAIMS.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill makes changes to the arbitration requirements for out-of-network health insurance claims by requiring the arbitration process to include a batching process, by which multiple claims may be considered jointly and under the same arbitration fee as part of one payment determination in alignment with federal law. The commissioner of insurance is required to promulgate rules that specify the information

each insurance carrier is required to submit to a provider with the initial payment of a claim.

Be it enacted by the General Assembly of the State of Colorado: 1 2 **SECTION 1.** In Colorado Revised Statutes, 10-16-704, amend 3 (15)(b) and (15)(d) as follows: 4 10-16-704. Network adequacy - required disclosures - balance 5 billing - arbitration - rules - legislative declaration - definitions. 6 (15) (b) The commissioner shall promulgate rules to implement an 7 arbitration process that establishes a standard arbitration form and 8 includes the selection of an arbitrator from a list of qualified arbitrators 9 developed pursuant to the rules. Qualified arbitrators must be 10 independent; not be affiliated with a carrier, health-care facility, or 11 provider or any professional association of carriers, health-care facilities, 12 or providers; not have a personal, professional, or financial conflict with 13 any parties to the arbitration; and have experience in health-care billing 14 and reimbursement rates. THE ARBITRATION PROCESS MUST INCLUDE A 15 BATCHING PROCESS, BY WHICH MULTIPLE CLAIMS MAY BE CONSIDERED 16 JOINTLY AND UNDER THE SAME ARBITRATION FEE AS PART OF ONE 17 PAYMENT DETERMINATION, THAT ALIGNS WITH THE BATCHING PROCESS IN 18 THE FEDERAL ACT; THE "INTERNAL REVENUE CODE OF 1986", 26 U.S.C. 19 SEC. 9816 (c)(3); THE "EMPLOYEE RETIREMENT INCOME SECURITY ACT 20 OF 1974", 29 U.S.C. SEC. 1001 ET SEQ.; AND THE "PUBLIC HEALTH 21 SERVICE ACT", 42 U.S.C. SEC. 201 ET SEQ. THE COMMISSIONER SHALL 22 PROMULGATE RULES TO IMPLEMENT THIS SUBSECTION (15). 23 (d) (I) If the arbitrator's decision made pursuant to subsection 24 (15)(c) of this section requires additional payment by the carrier above the 25 amount paid, the carrier shall pay the provider in accordance with section

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10-16-106.5. A carrier shall not recalculate a covered person's cost-sharing amount based on an additional payment required or made as a result of an arbitration decision.

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(II) FOR THE PURPOSE OF BATCHING CLAIMS, THE COMMISSIONER SHALL PROMULGATE RULES SPECIFYING THE INFORMATION EACH CARRIER IS REQUIRED TO SUBMIT TO A PROVIDER WITH THE INITIAL PAYMENT OF A CLAIM, INCLUDING BUT NOT LIMITED TO THE INFORMATION SPECIFIED IN SUBSECTION (1) OF THIS SECTION. EACH CARRIER MUST PROVIDE ALL INFORMATION SPECIFIED BY THE COMMISSIONER SO THAT A PROVIDER MAY CORRECTLY BATCH CLAIMS IN TANDEM WITH THE DELIVERY OF THE INITIAL PAYMENT. AT THE TIME EACH INITIAL PAYMENT IS MADE, EACH CARRIER MUST CONSPICUOUSLY DISCLOSE IN WRITING TO THE ENTITY RECEIVING THE INITIAL PAYMENT THE CLAIMS ADJUSTMENT REASON CODES AND REMITTANCE ADVICE REMARK CODES AS DESCRIBED IN THE FEDERAL EDI 835 ELECTRONIC HEALTH CARE CLAIM PAYMENT/ADVICE, WHICH SERVES AS A NOTICE OF PAYMENTS AND ADJUSTMENTS SENT TO PROVIDERS, BILLING ENTITIES, AND SUPPLIERS, AND MUST USE THE AVAILABLE FIELDS IN THE FEDERAL EDI 835 ELECTRONIC HEALTH CARE CLAIM PAYMENT/ADVICE TO DESCRIBE IF THE SERVICES PROVIDED WERE IN NETWORK OR OUT OF NETWORK.

(III) EACH GROUP HEALTH BENEFIT PLAN AND EACH CARRIER, AND ANY OTHER ISSUER OF HEALTH INSURANCE SUBJECT TO THIS SECTION, SHALL USE EXACTLY ONE OF THE FOLLOWING TWO MUTUALLY EXCLUSIVE REMITTANCE ADVICE REMARK CODES WITH THE INITIAL PAYMENT OR NOTICE OF DENIAL TO CLEARLY IDENTIFY WHETHER STATE OR FEDERAL RULES APPLY:

(A) N871 ALERT: THIS INITIAL PAYMENT WAS CALCULATED BASED

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1	ON A STATE SPECIFIED LAW IN ACCORDANCE WITH THE "NO SURPRISES
2	ACT", PUB.L. 116-260; OR
3	(B) N859 ALERT: THE "NO SURPRISES ACT", PUB.L. 116-260, WAS
4	APPLIED TO THE PROCESSING OF THIS CLAIM. PAYMENT AMOUNTS ARE
5	ELIGIBLE FOR DISPUTE PURSUANT TO ANY FEDERAL DOCUMENTED APPEAL,
6	GRIEVANCE, OR DISPUTE RESOLUTION PROCESS.
7	SECTION 2. Act subject to petition - effective date -
8	applicability. (1) This act takes effect at 12:01 a.m. on the day following
9	the expiration of the ninety-day period after final adjournment of the
10	general assembly; except that, if a referendum petition is filed pursuant
11	to section 1 (3) of article V of the state constitution against this act or an
12	item, section, or part of this act within such period, then the act, item,
13	section, or part will not take effect unless approved by the people at the
14	general election to be held in November 2024 and, in such case, will take
15	effect on the date of the official declaration of the vote thereon by the
16	governor.
17	(2) This act applies to claims submitted for arbitration on or after
18	the applicable effective date of this act.

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