# Second Regular Session Seventy-fourth General Assembly STATE OF COLORADO

## REREVISED

This Version Includes All Amendments Adopted in the Second House

LLS NO. 24-0202.01 Christy Chase x2008

**HOUSE BILL 24-1149** 

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## A BILL FOR AN ACT

101	CONCERNING MODIFICATIONS TO REQUIREMENTS FOR PR	RIOR
102	AUTHORIZATION OF BENEFITS UNDER HEALTH BENEFIT PLA	ANS
103	AND, IN CONNECTION THEREWITH, MAKING AN APPROPRIAT	ION

## **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

With regard to prior authorization requirements imposed by carriers, private utilization review organizations (organizations), and pharmacy benefit managers (PBMs) for certain health-care services and prescription drug benefits covered under a health benefit plan, the bill requires carriers, organizations, and PBMs, as applicable, to adopt a

SENATE rd Reading Unamended

SENATE 2nd Reading Unamended April 24, 2024

HOUSE 3rd Reading Unamended March 11, 2024

> HOUSE Amended 2nd Reading March 8, 2024

Shading denotes HOUSE amendment. <u>Double underlining denotes SENATE amendment.</u>

Capital letters or bold & italic numbers indicate new material to be added to existing law.

Dashes through the words or numbers indicate deletions from existing law.

program, in consultation with participating providers, to eliminate or substantially modify prior authorization requirements in a manner that removes administrative burdens on qualified providers and their patients with regard to certain health-care services, prescription drugs, or related benefits based on specified criteria. Additionally, a carrier or organization is prohibited from denying a claim for a health-care procedure a provider provides, in addition or related to an approved surgical procedure, under specified circumstances or from denying an initially approved surgical procedure on the basis that the provider provided an additional or a related health-care procedure.

The bill extends the duration of an approved prior authorization for a health-care service or prescription drug benefit from 180 days to a calendar year.

Carriers are required to post, on their public-facing websites, specified information regarding:

- The number of prior authorization requests that are approved, denied, and appealed;
- The number of prior authorization exemptions or alternatives to prior authorization requirements provided pursuant to a program developed and offered by the carrier, an organization, or a PBM; and
- The prior authorization requirements as applied to prescription drug formularies for each health benefit plan the carrier or PBM offers.

The bill applies to conduct occurring on or after January 1, 2026.

1 Be it enacted by the General Assembly of the State of Colorado: 2 **SECTION 1. Legislative declaration.** (1) The general assembly 3 finds and declares that: 4 (a) Timely access to necessary health care is of vital importance 5 to Coloradans; 6 (b) The provider-patient relationship is paramount and should not 7 be subject to intrusion by a third party; 8 (c) Coloradans and their health-care providers deserve easy access 9 to information regarding health insurance benefits so that, together, they 10 can determine the proper course of treatment;

(d) Utilization management processes, such as prior authorization,

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delay care, which, according to thirty-four percent of physicians surveyed nationally, leads to serious adverse events for their patients, including hospitalization, permanent disability, or even death;

- (e) These outcomes due to delays in timely accessing services and prescriptions are known to disproportionately impact historically marginalized populations, such as Black and Hispanic patients, furthering health disparities in the state;
- (f) Surveys have found that over sixty percent of physicians also report that it is difficult to determine whether a prescription medication or medical service requires prior authorization, adding burdensome administrative steps for health-care providers and patients to understand requirements for accessing necessary medical services or prescriptions; and
- (g) Health systems spend an average of twenty dollars, for a primary care visit, to two hundred fifteen dollars, for an inpatient surgical procedure, on administrative tasks to navigate insurer utilization management processes like processing prior authorization requests.
- (2) Therefore, it is the intent of the general assembly, by establishing transparent prescription formularies and enabling access to prior authorization requirements at the point of care delivery; requiring posting of data on prior authorization practices; and requiring carriers, private utilization review organizations, and pharmacy benefit managers to adopt a program that streamlines the administrative process for qualifying health-care providers who satisfy certain objective criteria regarding quality and appropriateness of care and specialty area and experience, to:
  - (a) Ensure Coloradans have equitable access to medically

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1	necessary care;
2	(b) Reduce administrative burdens and costs borne by health-care
3	providers; and
4	(c) Reduce overall costs to the health-care system.
5	SECTION 2. In Colorado Revised Statutes, 10-16-112.5, amend
6	(2)(a), (2)(c), (3)(a)(I), (3)(c)(II), (4)(b), (5)(a), (6), and (7)(e); and <b>add</b>
7	(3)(c)(III), (3.5), and (4)(c) as follows:
8	10-16-112.5. Prior authorization for health-care services -
9	disclosures and notice - determination deadlines - criteria - limits and
10	exceptions - definitions - rules - enforcement. (2) Disclosure of
11	requirements - notice of changes. (a) (I) A carrier shall make POST
12	current prior authorization requirements and restrictions, including
13	written, clinical criteria, readily accessible on the carrier's PUBLIC-FACING
14	website IN A READILY ACCESSIBLE, STANDARDIZED, SEARCHABLE FORMAT.
15	The prior authorization requirements must be described in detail and in
16	clear and easily understandable language.
17	(II) If a carrier contracts with a private utilization review
18	organization to perform prior authorization for health-care services, the
19	organization shall provide its prior authorization requirements and
20	restrictions, as required by this subsection (2), to the carrier with whom
21	WHICH the organization contracted, and that carrier shall post the
22	organization's prior authorization requirements and restrictions on its
23	PUBLIC-FACING website IN THE MANNER REQUIRED BY SUBSECTION
24	(2)(a)(I) OF THIS SECTION.
25	(III) When posting prior authorization requirements and
26	restrictions pursuant to this subsection (2)(a) or subsection (2)(b) of this
27	section, a carrier is neither required to post nor prohibited from posting

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1	the prior authorization requirements and restrictions on a public-facing
2	portion of its website.
3	(c) (I) A carrier shall post, on a public-facing portion of its
4	website, data regarding approvals and denials of prior authorization
5	requests, including requests for drug benefits pursuant to section
6	10-16-124.5, in a readily accessible, STANDARDIZED, SEARCHABLE format
7	and that include the following: categories, in the aggregate:
8	(A) Provider specialty The Total number of Prior
9	AUTHORIZATION REQUESTS RECEIVED IN THE IMMEDIATELY PRECEDING
10	CALENDAR YEAR IN EACH OF THE FOLLOWING CATEGORIES OF SERVICES:
11	MEDICAL PROCEDURES; DIAGNOSTIC TESTS AND DIAGNOSTIC IMAGES;
12	PRESCRIPTION DRUGS; AND ALL OTHER CATEGORIES OF HEALTH-CARE
13	SERVICES OR DRUG BENEFITS FOR WHICH A PRIOR AUTHORIZATION
14	REQUEST WAS RECEIVED;
15	(B) Medication or diagnostic test or procedure The TOTAL
16	NUMBER OF PRIOR AUTHORIZATION REQUESTS THAT WERE APPROVED IN
17	EACH OF THE CATEGORIES SPECIFIED IN SUBSECTION $(2)(c)(I)(A)$ OF THIS
18	SECTION;
19	(B.5) THE TOTAL NUMBER OF PRIOR AUTHORIZATION REQUESTS
20	FOR WHICH AN ADVERSE DETERMINATION WAS ISSUED AND THE SERVICE
21	WAS DENIED IN EACH OF THE CATEGORIES SPECIFIED IN SUBSECTION
22	(2)(c)(I)(A) OF THIS SECTION;
23	(C) THE reason for THE denial IN EACH OF THE CATEGORIES
24	SPECIFIED IN SUBSECTION $(2)(c)(I)(A)$ OF THIS SECTION, WITH THE DENIAL
25	REASONS SORTED BY CATEGORIES DEFINED BY RULE; and
26	(D) Denials specified under subsection (2)(c)(I)(C) of this section
27	that are overturned on appeal IN EACH OF THE CATEGORIES SPECIFIED IN

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1 SUBSECTION (2)(c)(I)(A) OF THIS SECTION, THE TOTAL NUMBER OF 2 ADVERSE DETERMINATIONS THAT WERE APPEALED AND WHETHER THE 3 DETERMINATION WAS UPHELD OR REVERSED ON APPEAL. 4 (II) An organization OR PBM that provides prior authorization for 5 a carrier shall provide the data specified in subsection (2)(c)(I) of this 6 section to the carrier with whom WHICH the organization OR PBM 7 contracted, and the carrier shall post the organization's OR PBM'S data on 8 its PUBLIC-FACING website IN THE MANNER REQUIRED BY SUBSECTION 9 (2)(c)(I) OF THIS SECTION. 10 (III) Carriers and organizations shall use the data specified in this 11 subsection (2)(c) to refine and improve their utilization management 12 programs. Carriers and organizations shall review the list of 13 MEDICAL PROCEDURES, DIAGNOSTIC TESTS AND DIAGNOSTIC IMAGES, 14 PRESCRIPTION DRUGS, AND OTHER HEALTH-CARE SERVICES FOR WHICH THE 15 CARRIER OR ORGANIZATION REQUIRES PRIOR AUTHORIZATION AT LEAST 16 ANNUALLY AND SHALL ELIMINATE THE PRIOR AUTHORIZATION 17 REQUIREMENTS FOR THOSE PROCEDURES, DIAGNOSTIC TESTS AND 18 DIAGNOSTIC IMAGES, PRESCRIPTION DRUGS, OR OTHER HEALTH-CARE 19 SERVICES FOR WHICH PRIOR AUTHORIZATION NEITHER PROMOTES 20 HEALTH-CARE QUALITY OR EQUITY NOR SUBSTANTIALLY REDUCES 21 HEALTH-CARE SPENDING. EACH CARRIER AND ORGANIZATION SHALL 22 ANNUALLY ATTEST TO THE COMMISSIONER THAT IT HAS COMPLETED THE 23 REVIEW REQUIRED BY THIS SUBSECTION (2)(c)(III) AND HAS ELIMINATED 24 PRIOR AUTHORIZATION REQUIREMENTS CONSISTENT WITH THE 25 REQUIREMENTS OF THIS SUBSECTION (2)(c)(III). 26 (IV) A CARRIER SHALL POST, ON A PUBLIC-FACING PORTION OF ITS

WEBSITE, IN A READILY ACCESSIBLE, STANDARDIZED, SEARCHABLE

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1	FORMAT, DATA ON THE NUMBER OF EXEMPTIONS FROM PRIOR
2	AUTHORIZATION REQUIREMENTS OR ALTERNATIVES TO PRIOR
3	AUTHORIZATION REQUIREMENTS PROVIDED PURSUANT TO A PROGRAM
4	ADOPTED BY THE CARRIER, ORGANIZATION, OR PBM PURSUANT TO
5	SUBSECTION $(4)(b)(II)$ of this section or section $10$ - $16$ - $124.5(5.5)$ , as
6	APPLICABLE. THE CARRIER SHALL INCLUDE THE FOLLOWING DATA:
7	(A) THE NUMBER OF PROVIDERS OFFERED AN EXEMPTION OR
8	ALTERNATIVE PROGRAM, INCLUDING THEIR SPECIALTY AREAS;
9	(B) THE NUMBER AND CATEGORIZED TYPES OF EXEMPTIONS OR
10	ALTERNATIVE PROGRAMS OFFERED TO PROVIDERS; AND
11	(C) THE PRESCRIPTION DRUG, DIAGNOSTIC TEST, PROCEDURE, OR
12	OTHER HEALTH-CARE SERVICE FOR WHICH AN EXEMPTION OR
13	ALTERNATIVE PROGRAM WAS OFFERED.
14	(V) THE COMMISSIONER SHALL ADOPT RULES TO:
15	(A) IMPLEMENT SUBSECTIONS (2)(c)(I) AND (2)(c)(IV) OF THIS
16	SECTION TO ENSURE THAT THE DATA FIELDS REQUIRED TO BE POSTED
17	PURSUANT TO SUBSECTIONS $(2)(c)(I)$ AND $(2)(c)(IV)$ OF THIS SECTION ARE
18	PRESENTED CONSISTENTLY BY CARRIERS; AND
19	(B) DEFINE CATEGORIES OF PRIOR AUTHORIZATION REQUEST
20	DENIALS FOR PURPOSES OF SUBSECTION $(2)(c)(I)(C)$ OF THIS SECTION.
21	(3) Nonurgent and urgent health-care services - timely
22	determination - notice of determination - deemed approved.
23	(a) Except as provided in subsection (3)(b) of this section, a prior
24	authorization request is deemed granted if a carrier or organization fails
25	to:
26	(I) (A) Notify the provider and covered person, within five
27	business days after receipt of the request, that the request is approved,

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1	denied, or incomplete and INDICATE: If DENIED, WHAT RELEVANT
2	ALTERNATIVE SERVICES OR TREATMENTS MAY BE A COVERED BENEFIT OR
3	ARE REQUIRED BEFORE APPROVAL OF THE DENIED SERVICE OR
4	TREATMENT; OR IF incomplete, indicate the specific additional
5	information, consistent with criteria posted pursuant to subsection (2)(a)
6	of this section, that is required to process the request; or
7	(B) Notify the provider and covered person, within five business
8	days after receiving the additional information required by the carrier or
9	organization pursuant to subsection (3)(a)(I)(A) of this section, that the
10	request is approved or denied AND, IF DENIED, INDICATE WHAT RELEVANT
11	ALTERNATIVE SERVICES OR TREATMENTS MAY BE A COVERED BENEFIT OR
12	ARE REQUIRED BEFORE APPROVAL OF THE DENIED SERVICE OR
13	TREATMENT; and
14	(c) (II) If the carrier or organization denies a prior authorization
15	request based on a ground specified in section 10-16-113 (3)(a), the
16	notification is subject to the requirements of section 10-16-113 (3)(a) and
17	commissioner rules adopted pursuant to that section and must:
18	(A) Include information concerning whether the carrier or
19	organization requires an alternative treatment, test, procedure, or
20	medication and what alternative services or treatments would
21	BE APPROVED AS A COVERED BENEFIT UNDER THE HEALTH BENEFIT PLAN;
22	OR
23	(B) IN THE CASE OF THE DENIAL OF A PRIOR AUTHORIZATION
24	REQUEST FOR A PRESCRIPTION DRUG, SPECIFY WHICH PRESCRIPTION DRUGS
25	AND DOSAGES IN THE SAME CLASS AS THE PRESCRIPTION DRUG FOR WHICH
26	THE PRIOR AUTHORIZATION REQUEST WAS DENIED ARE COVERED
27	PRESCRIPTION DRUGS UNDER THE HEALTH BENEFIT PLAN.

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1	(III) A CARRIER'S, ORGANIZATION'S, OR PHARMACY BENEFIT
2	MANAGER'S COMPLIANCE WITH THIS SUBSECTION (3)(c)(II) DOES NOT
3	CONSTITUTE THE PRACTICE OF MEDICINE.
4	(3.5) (a) Starting January 1, 2027, a carrier or
5	ORGANIZATION SHALL HAVE, MAINTAIN, AND USE A PRIOR AUTHORIZATION
6	APPLICATION PROGRAMMING INTERFACE THAT AUTOMATES THE PRIOR
7	AUTHORIZATION PROCESS TO ENABLE A PROVIDER TO:
8	(I) DETERMINE WHETHER PRIOR AUTHORIZATION IS REQUIRED FOR
9	A HEALTH-CARE SERVICE;
10	(II) IDENTIFY PRIOR AUTHORIZATION INFORMATION AND
11	DOCUMENTATION REQUIREMENTS; AND
12	(III) FACILITATE THE EXCHANGE OF PRIOR AUTHORIZATION
13	REQUESTS AND DETERMINATIONS FROM THE PROVIDER'S ELECTRONIC
14	HEALTH RECORDS OR PRACTICE MANAGEMENT SYSTEMS THROUGH SECURE
15	ELECTRONIC TRANSMISSION.
16	(b) A CARRIER'S OR ORGANIZATION'S APPLICATION PROGRAMMING
17	INTERFACE MUST MEET THE MOST RECENT STANDARDS AND
18	IMPLEMENTATION SPECIFICATIONS ADOPTED BY THE SECRETARY OF THE
19	UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES AS
20	SPECIFIED IN 45 CFR 170.215 (a).
21	(c) IF A PROVIDER SUBMITS A PRIOR AUTHORIZATION REQUEST
22	THROUGH THE CARRIER'S OR ORGANIZATION'S APPLICATION PROGRAMMING
23	INTERFACE, THE CARRIER OR ORGANIZATION SHALL ACCEPT AND RESPOND
24	TO THE REQUEST THROUGH THE INTERFACE.
25	(4) Criteria, limits, and exceptions. (b) (I) Carriers and
26	organizations shall consider limiting the use of prior authorization to
27	providers whose prescribing or ordering patterns differ significantly from

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the patterns of their peers after adjusting for patient mix and other relevant factors and present opportunities for improvement in adherence to the carrier's or organization's prior authorization requirements.

- (II) (A) NO LATER THAN JANUARY 1, 2026, a carrier or AN organization may offer providers with a history of adherence to the carrier's or organization's prior authorization requirements at least one alternative to prior authorization, including an exemption from prior authorization requirements for a provider that has at least an eighty percent approval rate of prior authorization requests over the immediately preceding twelve months. SHALL ADOPT A PROGRAM, DEVELOPED IN CONSULTATION WITH PROVIDERS PARTICIPATING WITH THE CARRIER, TO ELIMINATE OR SUBSTANTIALLY MODIFY PRIOR AUTHORIZATION REQUIREMENTS IN A MANNER THAT REMOVES THE ADMINISTRATIVE BURDEN FOR QUALIFIED PROVIDERS, AS DEFINED UNDER THE PROGRAM, AND THEIR PATIENTS FOR CERTAIN HEALTH-CARE SERVICES AND RELATED BENEFITS BASED ON ANY OF THE FOLLOWING:
- (A) THE PERFORMANCE OF PROVIDERS WITH RESPECT TO ADHERENCE TO NATIONALLY RECOGNIZED, EVIDENCE-BASED MEDICAL GUIDELINES, APPROPRIATENESS, EFFICIENCY, AND OTHER QUALITY CRITERIA; AND
- 21 (B) PROVIDER SPECIALTY, EXPERIENCE, OR OTHER OBJECTIVE 22 FACTORS; EXCEPT THAT ELIGIBILITY FOR THE PROGRAM MUST NOT BE 23 LIMITED BY PROVIDER SPECIALTY.
- 24 (III) A PROGRAM DEVELOPED PURSUANT TO SUBSECTION (4)(b)(II)
  25 OF THIS SECTION:
  - (A) MUST NOT REQUIRE QUALIFIED PROVIDERS TO REQUEST PARTICIPATION IN THE PROGRAM; AND

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1	(B) MAY INCLUDE LIMITING THE USE OF PRIOR AUTHORIZATION TO
2	PROVIDERS WHOSE PRESCRIBING OR ORDERING PATTERNS DIFFER
3	SIGNIFICANTLY FROM THE PATTERNS OF THEIR PEERS AFTER ADJUSTING
4	FOR PATIENT MIX AND OTHER RELEVANT FACTORS AND IN ORDER TO
5	PRESENT THOSE PROVIDERS WITH OPPORTUNITIES FOR IMPROVEMENT IN
6	ADHERENCE TO THE CARRIER'S OR ORGANIZATION'S PRIOR AUTHORIZATION
7	REQUIREMENTS.
8	(IV) At least annually, a carrier or AN organization shall:
9	(A) Reexamine a provider's prescribing or ordering patterns; and
10	(B) Reevaluate the provider's status for exemption from or other
11	alternative to prior authorization requirements OR FOR INCLUSION IN THE
12	PROGRAM DEVELOPED pursuant to this subsection (4)(b)(II) OF THIS
13	SECTION; AND
14	(B) (C) The carrier or organization shall inform NOTIFY the
15	provider of the provider's STATUS FOR exemption status and provide
16	information on the data considered as part of its reexamination of the
17	provider's prescribing or ordering patterns for the twelve-month period of
18	review OR INCLUSION IN THE PROGRAM.
19	$(V)\ A PROGRAM DEVELOPED PURSUANT TO SUBSECTION (4)(b)(II)$
20	OF THIS SECTION MUST INCLUDE PROCEDURES FOR A PROVIDER TO
21	REQUEST:
22	(A) AN EXPEDITED, INFORMAL RESOLUTION OF A CARRIER'S OR AN
23	ORGANIZATION'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE
24	PROGRAM; AND
25	(B) IF THE MATTER IS NOT RESOLVED THROUGH INFORMAL
26	RESOLUTION, BINDING ARBITRATION AS SPECIFIED IN SUBSECTION
27	(4)(b)(VI) OF THIS SECTION.

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1	(VI) IF A PROVIDER REQUESTS BINDING ARBITRATION PURSUANT
2	TO THE PROCEDURES A CARRIER OR AN ORGANIZATION DEVELOPS UNDER
3	SUBSECTION $(4)(b)(V)(B)$ of this section, the following provisions
4	GOVERN THE ARBITRATION PROCEDURE:
5	(A) THE PROVIDER AND CARRIER OR ORGANIZATION SHALL
6	JOINTLY SELECT AN ARBITRATOR FROM THE LIST OF ARBITRATORS
7	APPROVED PURSUANT TO SECTION 10-16-704 (15)(b). NEITHER THE
8	PROVIDER NOR THE CARRIER OR ORGANIZATION IS REQUIRED TO NOTIFY
9	THE DIVISION OF THE ARBITRATION OR OF THE SELECTED ARBITRATOR.
10	(B) THE SELECTED ARBITRATOR SHALL DETERMINE THE
11	PROVIDER'S ELIGIBILITY TO PARTICIPATE IN THE CARRIER'S OR
12	ORGANIZATION'S PROGRAM BASED ON THE PROGRAM CRITERIA DEVELOPED
13	PURSUANT TO SUBSECTION $(4)(b)(II)$ OF THIS SECTION;
14	(C) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
15	ACCEPTS THE MATTER, THE PROVIDER AND THE CARRIER OR
16	ORGANIZATION SHALL SUBMIT TO THE ARBITRATOR WRITTEN MATERIALS
17	IN SUPPORT OF THEIR RESPECTIVE POSITIONS;
18	(D) THE ARBITRATOR MAY RENDER A DECISION BASED ON THE
19	WRITTEN MATERIALS SUBMITTED PURSUANT TO SUBSECTION (4)(b)(VI)(C)
20	OF THIS SECTION OR MAY SCHEDULE A HEARING, LASTING NOT LONGER
21	THAN ONE DAY, FOR THE PROVIDER AND CARRIER OR ORGANIZATION TO
22	PRESENT EVIDENCE;
23	(E) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
24	RECEIVES THE WRITTEN MATERIALS OR, IF A HEARING IS CONDUCTED, THE
25	DATE OF THE HEARING, THE ARBITRATOR SHALL ISSUE A WRITTEN
26	DECISION STATING WHETHER THE PROVIDER IS ELIGIBLE FOR THE
27	PROGRAM; AND

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1	(F) IF THE ARBITRATOR OVERTURNS THE CARRIER'S OR
2	ORGANIZATION'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE
3	PROGRAM, THE CARRIER OR ORGANIZATION SHALL PAY THE ARBITRATOR'S
4	FEES AND COSTS, AND IF THE ARBITRATOR AFFIRMS THE CARRIER'S OR
5	ORGANIZATION'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE
6	PROGRAM, THE PROVIDER SHALL PAY THE ARBITRATOR'S FEES AND COSTS.
7	
8	(c) (I) WHEN A CARRIER OR AN ORGANIZATION APPROVES A PRIOR
9	AUTHORIZATION REQUEST FOR A SURGICAL PROCEDURE FOR WHICH PRIOR
10	AUTHORIZATION IS REQUIRED, THE CARRIER OR ORGANIZATION SHALL NOT
11	DENY A CLAIM FOR AN ADDITIONAL OR A RELATED HEALTH-CARE
12	PROCEDURE IDENTIFIED DURING THE AUTHORIZED SURGICAL PROCEDURE
13	IF:
14	(A) THE PROVIDER, WHILE PROVIDING THE APPROVED SURGICAL
15	PROCEDURE TO TREAT THE COVERED PERSON, DETERMINES, IN
16	ACCORDANCE WITH GENERALLY ACCEPTED STANDARDS OF MEDICAL
17	PRACTICE, THAT PROVIDING A RELATED HEALTH-CARE PROCEDURE,
18	INSTEAD OF OR IN ADDITION TO THE APPROVED SURGICAL PROCEDURE, IS
19	MEDICALLY NECESSARY AS PART OF THE TREATMENT OF THE COVERED
20	PERSON AND THAT, IN THE PROVIDER'S CLINICAL JUDGMENT, TO INTERRUPT
21	OR DELAY THE PROVISION OF CARE TO THE COVERED PERSON IN ORDER TO
22	OBTAIN PRIOR AUTHORIZATION FOR THE ADDITIONAL OR RELATED
23	HEALTH-CARE PROCEDURE WOULD NOT BE MEDICALLY ADVISABLE;
24	(B) THE ADDITIONAL OR RELATED HEALTH-CARE PROCEDURE IS A
25	COVERED BENEFIT UNDER THE COVERED PERSON'S HEALTH BENEFIT PLAN;
26	(C) THE ADDITIONAL OR RELATED HEALTH-CARE PROCEDURE IS
27	NOT EXPERIMENTAL OR INVESTIGATIONAL;

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1	(D) AFTER COMPLETING THE ADDITIONAL OR RELATED
2	HEALTH-CARE PROCEDURE AND BEFORE SUBMITTING A CLAIM FOR
3	PAYMENT, THE PROVIDER NOTIFIES THE CARRIER OR ORGANIZATION THAT
4	THE PROVIDER PERFORMED THE ADDITIONAL OR RELATED HEALTH-CARE
5	PROCEDURE AND INCLUDES IN THE NOTICE THE INFORMATION REQUIRED
6	UNDER THE CARRIER'S OR ORGANIZATION'S CURRENT PRIOR
7	AUTHORIZATION REQUIREMENTS POSTED IN ACCORDANCE WITH
8	SUBSECTION (2)(a)(I) OF THIS SECTION; AND
9	(E) THE PROVIDER IS COMPLIANT WITH THE CARRIER'S OR
10	ORGANIZATION'S POST-SERVICE CLAIMS PROCESS, INCLUDING SUBMISSION
11	OF THE CLAIM WITHIN THE CARRIER'S OR ORGANIZATION'S REQUIRED
12	TIMELINE FOR CLAIMS SUBMISSIONS.
13	(II) WHEN A PROVIDER PROVIDES AN ADDITIONAL OR A RELATED
14	HEALTH-CARE PROCEDURE AS DESCRIBED IN THIS SUBSECTION $(4)(c)$ , THE
15	CARRIER OR ORGANIZATION SHALL NOT DENY THE CLAIM FOR THE INITIAL
16	SURGICAL PROCEDURE FOR WHICH THE CARRIER OR ORGANIZATION
17	APPROVED A PRIOR AUTHORIZATION REQUEST ON THE BASIS THAT THE
18	PROVIDER PROVIDED THE ADDITIONAL OR RELATED HEALTH-CARE
19	PROCEDURE.
20	(5) <b>Duration of approval.</b> (a) Upon approval by the carrier or
21	organization, a prior authorization is valid for at least one hundred eighty
22	days CALENDAR YEAR after the date of approval and continues for the
23	duration of the authorized course of treatment. Except as provided in
24	subsection (5)(b) of this section, once approved, a carrier or AN
25	organization shall not retroactively deny the prior authorization request
26	for a health-care service.
27	(6) Rules - enforcement (a) The commissioner may adopt rules

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1	as necessary to implement this section.
2	(b) THE COMMISSIONER MAY ENFORCE THE REQUIREMENTS OF THIS
3	SECTION AND IMPOSE A PENALTY OR OTHER REMEDY AGAINST A PERSON
4	THAT VIOLATES THIS SECTION.
5	(7) <b>Definitions.</b> As used in this section:
6	(e) "Private utilization review organization" or "organization" has
7	the same meaning as set forth MEANS A PRIVATE UTILIZATION REVIEW
8	ORGANIZATION, AS DEFINED in section 10-16-112 (1)(a), THAT HAS A
9	CONTRACT WITH AND PERFORMS PRIOR AUTHORIZATION ON BEHALF OF A
10	CARRIER.
11	
12	SECTION 3. In Colorado Revised Statutes, 10-16-124.5, amend
13	(2)(a)(II)(A), (2)(c)(II)(A), (3)(a) introductory portion, $(3)(a)(I)(a)(a)(a)(a)(a)(a)(a)(a)(a)(a)(a)(a)(a)$
14	(3)(a)(VI), (3)(b) introductory portion, (5), and (6); repeal (3)(a)(II) and
15	(4); and <b>add</b> (3.3), (3.5), (5.5), and (6.5) as follows:
16	10-16-124.5. Prior authorization form - drug benefits - rules
17	of commissioner - definitions - repeal. (2) (a) Except as provided in
18	subsection (2)(b) or (2)(c) of this section, a prior authorization request is
19	deemed granted if a carrier or pharmacy benefit management firm fails to
20	(II) For prior authorization requests submitted electronically:
21	(A) Notify the prescribing provider, within two business days after
22	receipt of the request, that the request is approved, denied, or incomplete
23	and if incomplete, indicate the specific additional information, consistent
24	with criteria posted pursuant to subparagraph (II) of paragraph (a) of
25	subsection (3) SUBSECTION (3.5)(a) of this section, that is required to
26	process the request; or
27	(c) For nonurgent prior authorization requests related to a covered

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1	person's HIV prescription drug coverage, the prior authorization request
2	is deemed granted if a carrier or pharmacy benefit management firm fails
3	to:
4	(II) For prior authorization requests submitted electronically:
5	(A) Notify the prescribing provider within one business day after
6	receipt of the request that the request is approved, denied, or incomplete,
7	and if incomplete, indicate the specific additional information, consistent
8	with criteria posted pursuant to subsection $(3)(a)(H)$ SUBSECTION $(3.5)(a)$
9	of this section, that is required to process the request; or
10	(3) (a) On or before July 31, 2014, The commissioner shall
11	develop, by rule, a uniform prior authorization process that:
12	(I) Is made available electronically by the carrier or pharmacy
13	benefit management firm, but that does not require the prescribing
14	provider to submit a prior authorization request electronically, AND
15	SATISFIES THE REQUIREMENTS OF SUBSECTION $(3.3)$ OF THIS SECTION;
16	(II) Requires each carrier and pharmacy benefit management firm
17	to make the following available and accessible in a centralized location
18	on its website:
19	(A) Its prior authorization requirements and restrictions, including
20	a list of drugs that require prior authorization;
21	(B) Written clinical criteria that are easily understandable to the
22	prescribing provider and that include the clinical criteria for
23	reauthorization of a previously approved drug after the prior authorization
24	period has expired; and
25	(C) The standard form for submitting requests;
26	(VI) Requires carriers and pharmacy benefit management firms,
27	when notifying a prescribing provider of its decision to deny a prior

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1	authorization request, to include THE INFORMATION REQUIRED BY SECTION
2	10-16-112.5 (3)(c)(II) AND a notice that the covered person has a right to
3	appeal the adverse determination pursuant to sections 10-16-113 and
4	10-16-113.5.
5	(b) In developing the uniform prior authorization process, the
6	commissioner shall take into consideration the recommendations, if any,
7	of the work group established pursuant to subsection (4) of this section
8	and the following:
9	(3.3) STARTING JANUARY 1, 2027, IF A PROVIDER SUBMITS A PRIOR
10	AUTHORIZATION REQUEST TO A CARRIER OR PBM THROUGH A SECURE
11	ELECTRONIC TRANSMISSION SYSTEM THE CARRIER OR PBM USES THAT
12	COMPLIES WITH THE MOST RECENT VERSION OF THE NATIONAL COUNCIL
13	FOR PRESCRIPTION DRUG PROGRAMS SCRIPT STANDARD, OR ITS
14	SUCCESSOR STANDARD, AND 21 CFR 1311, THE CARRIER OR PBM SHALL
15	ACCEPT AND RESPOND TO THE REQUEST THOUGH THE SECURE ELECTRONIC
16	TRANSMISSION SYSTEM.
17	(3.5) (a) On and after January 1, 2026, a carrier shall post
18	ON THE CARRIER'S PUBLIC-FACING WEBSITE, IN A READILY ACCESSIBLE,
19	STANDARDIZED, SEARCHABLE FORMAT, PRIOR AUTHORIZATION
20	REQUIREMENTS AS APPLICABLE TO THE PRESCRIPTION DRUG FORMULARY
21	FOR EACH HEALTH BENEFIT PLAN THE CARRIER OFFERS, INCLUDING THE
22	FOLLOWING INFORMATION:
23	(I) THE CARRIER'S PRIOR AUTHORIZATION REQUIREMENTS AND
24	RESTRICTIONS, INCLUDING A LIST OF DRUGS THAT REQUIRE PRIOR
25	AUTHORIZATION;
26	(II) WRITTEN CLINICAL CRITERIA THAT ARE EASILY
27	UNDERSTANDABLE TO THE PRESCRIBING PROVIDER AND THAT INCLUDE THE

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1	CLINICAL CRITERIA FOR REAUTHORIZATION OF A PREVIOUSLY APPROVED
2	DRUG AFTER THE PRIOR AUTHORIZATION PERIOD HAS EXPIRED;
3	(III) THE STANDARD FORM FOR SUBMITTING PRIOR AUTHORIZATION
4	REQUESTS;
5	(IV) THE HEALTH BENEFIT PLAN TO WHICH THE FORMULARY
6	APPLIES;
7	(V) EACH PRESCRIPTION DRUG THAT IS COVERED UNDER THE
8	HEALTH BENEFIT PLAN, INCLUDING BOTH GENERIC AND BRAND-NAME
9	VERSIONS OF A PRESCRIPTION DRUG;
10	(VI) ANY PRESCRIPTION DRUGS ON THE FORMULARY THAT ARE
11	PREFERRED OVER OTHER PRESCRIPTION DRUGS OR ANY ALTERNATIVE
12	PRESCRIPTION DRUGS THAT DO NOT REQUIRE PRIOR AUTHORIZATION;
13	(VII) ANY EXCLUSIONS FROM OR RESTRICTIONS ON COVERAGE,
14	INCLUDING:
15	(A) ANY TIERING STRUCTURE, INCLUDING COPAYMENT AND
16	COINSURANCE REQUIREMENTS;
17	(B) PRIOR AUTHORIZATION, STEP THERAPY, AND OTHER
18	UTILIZATION MANAGEMENT CONTROLS;
19	(C) QUANTITY LIMITS; AND
20	(D) WHETHER ACCESS IS DEPENDENT UPON THE LOCATION WHERE
21	A PRESCRIPTION DRUG IS OBTAINED OR ADMINISTERED; AND
22	(VIII) THE APPEAL PROCESS FOR A DENIAL OF COVERAGE OR
23	ADVERSE DETERMINATION FOR AN ITEM OR SERVICE FOR A PRESCRIPTION
24	DRUG.
25	(b) THE COMMISSIONER SHALL ADOPT RULES AS NECESSARY TO
26	IMPLEMENT THIS SUBSECTION (3.5).
27	(4) (2) Within thirty days after May 15, 2013, the commissioner

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1	shall establish a work group comprised of representatives of:
2	(I) The department of regulatory agencies;
3	(II) Local and national carriers;
4	(III) Captive and noncaptive pharmacy benefit management firms;
5	(IV) Providers, including hospitals, physicians, advanced practice
6	registered nurses with prescriptive authority, and pharmacists;
7	(V) Drug manufacturers;
8	(VI) Medical practice managers;
9	(VII) Consumers; and
10	(VIII) Other stakeholders deemed appropriate by the
11	commissioner.
12	(b) The work group shall assist the commissioner in developing
13	the prior authorization process and shall make recommendations to the
14	commissioner on the items set forth in paragraph (b) of subsection (3) of
15	this section. The work group shall report its recommendations to the
16	commissioner no later than six months after the commissioner appoints
17	the work group members. Regardless of whether the work group submits
18	recommendations to the commissioner, the commissioner shall not delay
19	or extend the deadline for the adoption of rules creating the prior
20	authorization process as specified in paragraph (a) of subsection (3) of
21	this section.
22	(5) (a) Notwithstanding any other provision of law, on and after
23	January 1, 2015 AND EXCEPT AS PROVIDED IN SUBSECTIONS (5)(b) AND
24	(5.5) OF THIS SECTION, every prescribing provider shall use the prior
25	authorization process developed pursuant to subsection (3) of this section
26	to request prior authorization for coverage of drug benefits, and every
27	carrier and pharmacy benefit management firm shall use that process for

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1	prior authorization for drug benefits.
2	(b)(I)Acarrier or PBM that provides drug benefits under
3	A HEALTH BENEFIT PLAN SHALL NOT IMPOSE PRIOR AUTHORIZATION
4	REQUIREMENTS UNDER THE HEALTH BENEFIT PLAN MORE THAN ONCE
5	EVERY THREE YEARS FOR A DRUG THAT IS APPROVED BY THE FDA AND
6	THAT IS A CHRONIC MAINTENANCE DRUG IF THE CARRIER OR PBM HAS
7	PREVIOUSLY APPROVED A PRIOR AUTHORIZATION FOR THE COVERED
8	PERSON FOR USE OF THE CHRONIC MAINTENANCE DRUG.
9	(II) THIS SUBSECTION (5)(b) DOES NOT APPLY IF:
10	(A) THERE IS EVIDENCE THAT THE AUTHORIZATION WAS OBTAINED
11	FROM THE CARRIER OR PBM BASED ON FRAUD OR MISREPRESENTATION;
12	(B) FINAL ACTION BY THE FDA OR OTHER REGULATORY AGENCIES,
13	OR THE MANUFACTURER, REMOVES THE CHRONIC MAINTENANCE DRUG
14	FROM THE MARKET, LIMITS ITS USE IN A MANNER THAT AFFECTS THE
15	AUTHORIZATION, OR COMMUNICATES A PATIENT SAFETY ISSUE THAT
16	WOULD AFFECT THE AUTHORIZATION ALONE OR IN COMBINATION WITH
17	OTHER AUTHORIZATIONS;
18	(C) A GENERIC EQUIVALENT OR DRUG THAT IS BIOSIMILAR, AS
19	DEFINED IN 42 U.S.C. SEC. 262 (i)(2), TO THE PRESCRIBED CHRONIC
20	MAINTENANCE DRUG IS ADDED TO THE CARRIER'S OR PBM'S DRUG
21	FORMULARY; OR
22	(D) THE WHOLESALE ACQUISITION COST OF THE CHRONIC
23	MAINTENANCE DRUG EXCEEDS A DOLLAR AMOUNT AS ESTABLISHED BY
24	THE COMMISSIONER BY RULE, WHICH AMOUNT MUST BE NO LESS THAN
25	THIRTY THOUSAND DOLLARS FOR A TWELVE-MONTH SUPPLY OR FOR A
26	COURSE OF TREATMENT THAT IS LESS THAN TWELVE MONTHS IN
27	DURATION.

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1	(III) NOTHING IN THIS SUBSECTION (5)(b) REQUIRES A CARRIER OR
2	PBM TO PAY FOR A BENEFIT:
3	(A) THAT IS NOT A COVERED BENEFIT UNDER THE HEALTH BENEFIT
4	PLAN; OR
5	(B) IF THE PATIENT IS NO LONGER A COVERED PERSON UNDER THE
6	HEALTH BENEFIT PLAN ON THE DATE THE CHRONIC MAINTENANCE DRUG
7	WAS PRESCRIBED, DISPENSED, ADMINISTERED, OR DELIVERED.
8	(IV) As used in this subsection (5)(b), "chronic maintenance
9	DRUG" HAS THE MEANING SET FORTH IN SECTION $12-280-103$ (9.5).
10	
11	(5.5) (a) No later than January 1, 2026, a carrier or PBM
12	SHALL ADOPT A PROGRAM, DEVELOPED IN CONSULTATION WITH PROVIDERS
13	PARTICIPATING WITH THE CARRIER, TO ELIMINATE OR SUBSTANTIALLY
14	MODIFY PRIOR AUTHORIZATION REQUIREMENTS IN A MANNER THAT
15	REMOVES THE ADMINISTRATIVE BURDEN FOR QUALIFIED PROVIDERS, AS
16	DEFINED UNDER THE PROGRAM, AND THEIR PATIENTS FOR CERTAIN
17	PRESCRIPTION DRUGS AND RELATED DRUG BENEFITS BASED ON ANY OF THE
18	FOLLOWING:
19	(I) THE PERFORMANCE OF PROVIDERS WITH RESPECT TO
20	ADHERENCE TO NATIONALLY RECOGNIZED, EVIDENCE-BASED MEDICAL
21	GUIDELINES, APPROPRIATENESS, EFFICIENCY, AND OTHER QUALITY
22	CRITERIA; AND
23	(II) PROVIDER SPECIALTY, EXPERIENCE, OR OTHER OBJECTIVE
24	FACTORS; EXCEPT THAT ELIGIBILITY FOR THE PROGRAM MUST NOT BE
25	LIMITED BY PROVIDER SPECIALTY.
26	(b) A program developed pursuant to subsection $(5.5)(a)$ of
27	THIS SECTION:

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1	(1) MIUST NOT REQUIRE QUALIFIED PROVIDERS TO REQUEST
2	PARTICIPATION IN THE PROGRAM; AND
3	(II) MAY INCLUDE LIMITING THE USE OF PRIOR AUTHORIZATION TO
4	PROVIDERS WHOSE PRESCRIBING OR ORDERING PATTERNS DIFFER
5	SIGNIFICANTLY FROM THE PATTERNS OF THEIR PEERS AFTER ADJUSTING
6	FOR PATIENT MIX AND OTHER RELEVANT FACTORS AND IN ORDER TO
7	PRESENT THOSE PROVIDERS WITH OPPORTUNITIES FOR IMPROVEMENT IN
8	ADHERENCE TO THE CARRIER'S OR ORGANIZATION'S PRIOR AUTHORIZATION
9	REQUIREMENTS.
10	(c) AT LEAST ANNUALLY, A CARRIER OR PBM SHALL:
11	(I) REEXAMINE A PROVIDER'S PRESCRIBING OR ORDERING
12	PATTERNS;
13	(II) REEVALUATE THE PROVIDER'S STATUS FOR EXEMPTION FROM
14	PRIOR AUTHORIZATION REQUIREMENTS OR FOR INCLUSION IN THE
15	PROGRAM DEVELOPED PURSUANT TO SUBSECTION (5.5)(a) OF THIS
16	SECTION; AND
17	(III) NOTIFY THE PROVIDER OF THE PROVIDER'S STATUS FOR
18	EXEMPTION OR INCLUSION IN THE PROGRAM.
19	(d) A program developed pursuant to subsection $(5.5)(a)$ of
20	THIS SECTION MUST INCLUDE PROCEDURES FOR A PROVIDER TO REQUEST:
21	(I) AN EXPEDITED, INFORMAL RESOLUTION OF A CARRIER'S OR
22	PBM'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE PROGRAM;
23	AND
24	(II) IF THE MATTER IS NOT RESOLVED THROUGH INFORMAL
25	RESOLUTION, BINDING ARBITRATION AS SPECIFIED IN SUBSECTION (5.5)(e)
26	OF THIS SECTION.
27	(e) IF A PROVIDER REQUESTS BINDING ARBITRATION PURSUANT TO

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1	THE PROCEDURES A CARRIER OR A PBM DEVELOPS UNDER SUBSECTION
2	(5.5)(d)(II) OF THIS SECTION, THE FOLLOWING PROVISIONS GOVERN THE
3	ARBITRATION PROCEDURE:
4	(I) THE PROVIDER AND CARRIER OR PBM SHALL JOINTLY SELECT
5	AN ARBITRATOR FROM THE LIST OF ARBITRATORS APPROVED PURSUANT TO
6	SECTION 10-16-704 (15)(b). NEITHER THE PROVIDER NOR THE CARRIER OR
7	PBM IS REQUIRED TO NOTIFY THE DIVISION OF THE ARBITRATION OR OF
8	THE SELECTED ARBITRATOR.
9	(II) THE SELECTED ARBITRATOR SHALL DETERMINE THE
10	PROVIDER'S ELIGIBILITY TO PARTICIPATE IN THE CARRIER'S OR PBM'S
11	PROGRAM BASED ON THE PROGRAM CRITERIA DEVELOPED PURSUANT TO
12	SUBSECTION $(5.5)(a)$ OF THIS SECTION;
13	(III) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
14	ACCEPTS THE MATTER, THE PROVIDER AND THE CARRIER OR PBM SHALL
15	SUBMIT TO THE ARBITRATOR WRITTEN MATERIALS IN SUPPORT OF THEIR
16	RESPECTIVE POSITIONS;
17	(IV) THE ARBITRATOR MAY RENDER A DECISION BASED ON THE
18	WRITTEN MATERIALS SUBMITTED PURSUANT TO SUBSECTION (5.5)(e)(III)
19	OF THIS SECTION OR MAY SCHEDULE A HEARING, LASTING NOT LONGER
20	THAN ONE DAY, FOR THE PROVIDER AND CARRIER OR PBM TO PRESENT
21	EVIDENCE;
22	(V) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
23	RECEIVES THE WRITTEN MATERIALS OR, IF A HEARING IS CONDUCTED, THE
24	DATE OF THE HEARING, THE ARBITRATOR SHALL ISSUE A WRITTEN
25	DECISION STATING WHETHER THE PROVIDER IS ELIGIBLE FOR THE
26	PROGRAM; AND
27	(VI) IF THE ARBITRATOR OVERTURNS THE CARRIER'S OR PBM'S

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1	FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE PROGRAM, THE
2	CARRIER OR PBM SHALL PAY THE ARBITRATOR'S FEES AND COSTS, AND IF
3	THE ARBITRATOR AFFIRMS THE CARRIER'S OR PBM'S FAILURE OR REFUSAL
4	TO INCLUDE THE PROVIDER IN THE PROGRAM, THE PROVIDER SHALL PAY
5	THE ARBITRATOR'S FEES AND COSTS.
6	(6) Upon approval by the carrier or pharmacy benefit management
7	firm, a prior authorization is valid for at least one hundred eighty days
8	CALENDAR YEAR after the date of approval. If, as a result of a change to
9	the carrier's formulary, the drug for which the carrier or pharmacy benefit
10	management firm has provided prior authorization is removed from the
11	formulary or moved to a less preferred tier status, the change in the status
12	of the previously approved drug does not affect a covered person who
13	received prior authorization before the effective date of the change for the
14	remainder of the covered person's plan year. Nothing in this subsection
15	(6) limits the ability of a carrier or pharmacy benefit management firm,
16	in accordance with the terms of the health benefit plan, to substitute a
17	generic drug, with the prescribing provider's approval and patient's
18	consent, for a previously approved brand-name drug.
19	(6.5) The commissioner may enforce the requirements of
20	THIS SECTION AND IMPOSE A PENALTY OR OTHER REMEDY AGAINST A
21	PERSON THAT VIOLATES THIS SECTION.
22	
23	<b>SECTION 4.</b> Appropriation. (1) For the 2024-25 state fiscal
24	year, \$36,514 is appropriated to the department of regulatory agencies for
25	use by the division of insurance. This appropriation is from the division
26	of insurance cash fund created in section 10-1-103 (3)(a)(I), C.R.S. To
27	implement this act, the division may use this appropriation as follows:

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1	(a) \$29,332 for personal services, which amount is based on an
2	assumption that the division will require an additional 0.4 FTE; and
3	(b) \$7,182 for operating expenses.
4	SECTION 5. Act subject to petition - effective date -
5	applicability. (1) This act takes effect at 12:01 a.m. on the day following
6	the expiration of the ninety-day period after final adjournment of the
7	general assembly; except that, if a referendum petition is filed pursuant
8	to section 1 (3) of article V of the state constitution against this act or an
9	item, section, or part of this act within such period, then the act, item,
10	section, or part will not take effect unless approved by the people at the
11	general election to be held in November 2024 and, in such case, will take
12	effect on the date of the official declaration of the vote thereon by the
13	governor.
14	(2) This act applies to conduct occurring on or after January 1,
15	2026.

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