Second Regular Session Seventy-fourth General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 24-0202.01 Christy Chase x2008

HOUSE BILL 24-1149

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A BILL FOR AN ACT

101 CONCERNING MODIFICATIONS TO REQUIREMENTS FOR PRIOR

102 AUTHORIZATION OF BENEFITS UNDER HEALTH BENEFIT PLANS.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <u>http://leg.colorado.gov</u>.)

With regard to prior authorization requirements imposed by carriers, private utilization review organizations (organizations), and pharmacy benefit managers (PBMs) for certain health-care services and prescription drug benefits covered under a health benefit plan, the bill requires carriers, organizations, and PBMs, as applicable, to adopt a program, in consultation with participating providers, to eliminate or substantially modify prior authorization requirements in a manner that removes administrative burdens on qualified providers and their patients with regard to certain health-care services, prescription drugs, or related benefits based on specified criteria. Additionally, a carrier or organization is prohibited from denying a claim for a health-care procedure a provider provides, in addition or related to an approved surgical procedure, under specified circumstances or from denying an initially approved surgical procedure on the basis that the provider provided an additional or a related health-care procedure.

The bill extends the duration of an approved prior authorization for a health-care service or prescription drug benefit from 180 days to a calendar year.

Carriers are required to post, on their public-facing websites, specified information regarding:

- The number of prior authorization requests that are approved, denied, and appealed;
- The number of prior authorization exemptions or alternatives to prior authorization requirements provided pursuant to a program developed and offered by the carrier, an organization, or a PBM; and
- The prior authorization requirements as applied to prescription drug formularies for each health benefit plan the carrier or PBM offers.

The bill applies to conduct occurring on or after January 1, 2026.

- 1 Be it enacted by the General Assembly of the State of Colorado:
- 2 SECTION 1. Legislative declaration. (1) The general assembly
- 3 finds and declares that:
 - (a) Timely access to necessary health care is of vital importance
- 5 to Coloradans;

4

- (b) The provider-patient relationship is paramount and should not
- 7 be subject to intrusion by a third party;
- 8 (c) Coloradans and their health-care providers deserve easy access
- 9 to information regarding health insurance benefits so that, together, they
- 10 can determine the proper course of treatment;
- 11 (d) Utilization management processes, such as prior authorization,

delay care, which, according to thirty-four percent of physicians surveyed
 nationally, leads to serious adverse events for their patients, including
 hospitalization, permanent disability, or even death;

4 (e) These outcomes due to delays in timely accessing services and
5 prescriptions are known to disproportionately impact historically
6 marginalized populations, such as Black and Hispanic patients, furthering
7 health disparities in the state;

8 (f) Surveys have found that over sixty percent of physicians also 9 report that it is difficult to determine whether a prescription medication 10 or medical service requires prior authorization, adding burdensome 11 administrative steps for health-care providers and patients to understand 12 requirements for accessing necessary medical services or prescriptions; 13 and

(g) Health systems spend an average of twenty dollars, for a
primary care visit, to two hundred fifteen dollars, for an inpatient surgical
procedure, on administrative tasks to navigate insurer utilization
management processes like processing prior authorization requests.

18 Therefore, it is the intent of the general assembly, by (2)19 establishing transparent prescription formularies and enabling access to 20 prior authorization requirements at the point of care delivery; requiring 21 posting of data on prior authorization practices; and requiring carriers, 22 private utilization review organizations, and pharmacy benefit managers 23 to adopt a program that streamlines the administrative process for 24 qualifying health-care providers who satisfy certain objective criteria 25 regarding quality and appropriateness of care and specialty area and 26 experience, to:

27

(a) Ensure Coloradans have equitable access to medically

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1 necessary care;

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- 2 (b) Reduce administrative burdens and costs borne by health-care
 3 providers; and
 - (c) Reduce overall costs to the health-care system.
- 5 SECTION 2. In Colorado Revised Statutes, 10-16-112.5, amend
 (2)(a), (2)(c), (3)(a)(I), (3)(c)(II), (4)(b), (5)(a), (6), and (7)(e); and add
 (3)(c)(III), (3.5), and (4)(c) as follows:

8 10-16-112.5. Prior authorization for health-care services -9 disclosures and notice - determination deadlines - criteria - limits and 10 exceptions - definitions - rules - enforcement. (2) Disclosure of 11 requirements - notice of changes. (a) (I) A carrier shall make POST 12 current prior authorization requirements and restrictions, including 13 written, clinical criteria, readily accessible on the carrier's PUBLIC-FACING 14 website IN A READILY ACCESSIBLE, STANDARDIZED, SEARCHABLE FORMAT. 15 The prior authorization requirements must be described in detail and in 16 clear and easily understandable language.

If a carrier contracts with a private utilization review 17 (II)18 organization to perform prior authorization for health-care services, the 19 organization shall provide its prior authorization requirements and 20 restrictions, as required by this subsection (2), to the carrier with whom 21 WHICH the organization contracted, and that carrier shall post the 22 organization's prior authorization requirements and restrictions on its 23 PUBLIC-FACING website IN THE MANNER REQUIRED BY SUBSECTION 24 (2)(a)(I) OF THIS SECTION.

(III) When posting prior authorization requirements and
 restrictions pursuant to this subsection (2)(a) or subsection (2)(b) of this
 section, a carrier is neither required to post nor prohibited from posting

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the prior authorization requirements and restrictions on a public-facing
 portion of its website.

3 (c) (I) A carrier shall post, on a public-facing portion of its 4 website, data regarding approvals and denials of prior authorization 5 requests, including requests for drug benefits pursuant to section 6 10-16-124.5, in a readily accessible, STANDARDIZED, SEARCHABLE format 7 and that include the following: categories, in the aggregate:

8 (A) Provider specialty THE TOTAL NUMBER OF PRIOR 9 AUTHORIZATION REQUESTS RECEIVED IN THE IMMEDIATELY PRECEDING 10 CALENDAR YEAR IN EACH OF THE FOLLOWING CATEGORIES OF SERVICES: 11 MEDICAL PROCEDURES; DIAGNOSTIC TESTS AND DIAGNOSTIC IMAGES; 12 PRESCRIPTION DRUGS; AND ALL OTHER CATEGORIES OF HEALTH-CARE 13 SERVICES OR DRUG BENEFITS FOR WHICH A PRIOR AUTHORIZATION 14 REQUEST WAS RECEIVED;

(B) Medication or diagnostic test or procedure THE TOTAL
NUMBER OF PRIOR AUTHORIZATION REQUESTS THAT WERE APPROVED IN
EACH OF THE CATEGORIES SPECIFIED IN SUBSECTION (2)(c)(I)(A) OF THIS
SECTION;

(B.5) THE TOTAL NUMBER OF PRIOR AUTHORIZATION REQUESTS
FOR WHICH AN ADVERSE DETERMINATION WAS ISSUED AND THE SERVICE
WAS DENIED IN EACH OF THE CATEGORIES SPECIFIED IN SUBSECTION
(2)(c)(I)(A) OF THIS SECTION;

(C) THE reason for THE denial IN EACH OF THE CATEGORIES
specified in subsection (2)(c)(I)(A) of this section, with the denial
REASONS SORTED BY CATEGORIES DEFINED BY RULE; and

26 (D) Denials specified under subsection (2)(c)(I)(C) of this section
 27 that are overturned on appeal IN EACH OF THE CATEGORIES SPECIFIED IN

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SUBSECTION (2)(c)(I)(A) OF THIS SECTION, THE TOTAL NUMBER OF
 ADVERSE DETERMINATIONS THAT WERE APPEALED AND WHETHER THE
 DETERMINATION WAS UPHELD OR REVERSED ON APPEAL.

(II) An organization OR PBM that provides prior authorization for
a carrier shall provide the data specified in subsection (2)(c)(I) of this
section to the carrier with whom WHICH the organization OR PBM
contracted, and the carrier shall post the organization's OR PBM's data on
its PUBLIC-FACING website IN THE MANNER REQUIRED BY SUBSECTION
(2)(c)(I) OF THIS SECTION.

10 (III) Carriers and organizations shall use the data specified in this 11 subsection (2)(c) to refine and improve their utilization management 12 programs. CARRIERS AND ORGANIZATIONS SHALL REVIEW THE LIST OF 13 MEDICAL PROCEDURES, DIAGNOSTIC TESTS AND DIAGNOSTIC IMAGES, 14 PRESCRIPTION DRUGS, AND OTHER HEALTH-CARE SERVICES FOR WHICH THE 15 CARRIER OR ORGANIZATION REQUIRES PRIOR AUTHORIZATION AT LEAST 16 ANNUALLY AND SHALL ELIMINATE THE PRIOR AUTHORIZATION 17 REQUIREMENTS FOR THOSE PROCEDURES, DIAGNOSTIC TESTS AND 18 DIAGNOSTIC IMAGES, PRESCRIPTION DRUGS, OR OTHER HEALTH-CARE 19 SERVICES FOR WHICH PRIOR AUTHORIZATION NEITHER PROMOTES 20 HEALTH-CARE QUALITY OR EQUITY NOR SUBSTANTIALLY REDUCES 21 HEALTH-CARE SPENDING. EACH CARRIER AND ORGANIZATION SHALL 22 ANNUALLY ATTEST TO THE COMMISSIONER THAT IT HAS COMPLETED THE 23 REVIEW REQUIRED BY THIS SUBSECTION (2)(c)(III) and has eliminated 24 PRIOR AUTHORIZATION REQUIREMENTS CONSISTENT WITH THE 25 REQUIREMENTS OF THIS SUBSECTION (2)(c)(III).

26 (IV) A CARRIER SHALL POST, ON A PUBLIC-FACING PORTION OF ITS
27 WEBSITE, IN A READILY ACCESSIBLE, STANDARDIZED, SEARCHABLE

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FORMAT, DATA ON THE NUMBER OF EXEMPTIONS FROM PRIOR
 AUTHORIZATION REQUIREMENTS OR ALTERNATIVES TO PRIOR
 AUTHORIZATION REQUIREMENTS PROVIDED PURSUANT TO A PROGRAM
 ADOPTED BY THE CARRIER, ORGANIZATION, OR PBM PURSUANT TO
 SUBSECTION (4)(b)(II) OF THIS SECTION OR SECTION 10-16-124.5 (5.5), AS
 APPLICABLE. THE CARRIER SHALL INCLUDE THE FOLLOWING DATA:

7 (A) THE NUMBER OF PROVIDERS OFFERED AN EXEMPTION OR
8 ALTERNATIVE PROGRAM, INCLUDING THEIR SPECIALTY AREAS;

9 (B) THE NUMBER AND CATEGORIZED TYPES OF EXEMPTIONS OR
10 ALTERNATIVE PROGRAMS OFFERED TO PROVIDERS; AND

11 (C) THE PRESCRIPTION DRUG, DIAGNOSTIC TEST, PROCEDURE, OR
12 OTHER HEALTH-CARE SERVICE FOR WHICH AN EXEMPTION OR
13 ALTERNATIVE PROGRAM WAS OFFERED.

14 (V) THE COMMISSIONER SHALL ADOPT RULES TO:

(A) IMPLEMENT SUBSECTIONS (2)(c)(I) AND (2)(c)(IV) OF THIS
SECTION TO ENSURE THAT THE DATA FIELDS REQUIRED TO BE POSTED
PURSUANT TO SUBSECTIONS (2)(c)(I) AND (2)(c)(IV) OF THIS SECTION ARE
PRESENTED CONSISTENTLY BY CARRIERS; AND

19 (B) DEFINE CATEGORIES OF PRIOR AUTHORIZATION REQUEST
 20 DENIALS FOR PURPOSES OF SUBSECTION (2)(c)(I)(C) OF THIS SECTION.

(3) Nonurgent and urgent health-care services - timely
determination - notice of determination - deemed approved.
(a) Except as provided in subsection (3)(b) of this section, a prior
authorization request is deemed granted if a carrier or organization fails
to:

26 (I) (A) Notify the provider and covered person, within five
27 business days after receipt of the request, that the request is approved,

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denied, or incomplete and INDICATE: If DENIED, WHAT RELEVANT
 ALTERNATIVE SERVICES OR TREATMENTS MAY BE A COVERED BENEFIT OR
 ARE REQUIRED BEFORE APPROVAL OF THE DENIED SERVICE OR
 TREATMENT; OR IF incomplete, indicate the specific additional
 information, consistent with criteria posted pursuant to subsection (2)(a)
 of this section, that is required to process the request; or

(B) Notify the provider and covered person, within five business
days after receiving the additional information required by the carrier or
organization pursuant to subsection (3)(a)(I)(A) of this section, that the
request is approved or denied AND, IF DENIED, INDICATE WHAT RELEVANT
ALTERNATIVE SERVICES OR TREATMENTS MAY BE A COVERED BENEFIT OR
ARE REQUIRED BEFORE APPROVAL OF THE DENIED SERVICE OR
TREATMENT; and

(c) (II) If the carrier or organization denies a prior authorization
 request based on a ground specified in section 10-16-113 (3)(a), the
 notification is subject to the requirements of section 10-16-113 (3)(a) and
 commissioner rules adopted pursuant to that section and must:

18 (A) Include information concerning whether the carrier or
19 organization requires an alternative treatment, test, procedure, or
20 medication AND WHAT ALTERNATIVE SERVICES OR TREATMENTS WOULD
21 BE APPROVED AS A COVERED BENEFIT UNDER THE HEALTH BENEFIT PLAN;
22 OR

(B) IN THE CASE OF THE DENIAL OF A PRIOR AUTHORIZATION
REQUEST FOR A PRESCRIPTION DRUG, SPECIFY WHICH PRESCRIPTION DRUGS
AND DOSAGES IN THE SAME CLASS AS THE PRESCRIPTION DRUG FOR WHICH
THE PRIOR AUTHORIZATION REQUEST WAS DENIED ARE COVERED
PRESCRIPTION DRUGS UNDER THE HEALTH BENEFIT PLAN.

(III) A CARRIER'S, ORGANIZATION'S, OR PHARMACY BENEFIT
 MANAGER'S COMPLIANCE WITH THIS SUBSECTION (3)(c)(II) DOES NOT
 CONSTITUTE THE PRACTICE OF MEDICINE.

4 (3.5) (a) STARTING JANUARY 1, 2026, A CARRIER OR
5 ORGANIZATION SHALL HAVE, MAINTAIN, AND USE A PRIOR AUTHORIZATION
6 APPLICATION PROGRAMMING INTERFACE THAT AUTOMATES THE PRIOR
7 AUTHORIZATION PROCESS TO ENABLE A PROVIDER TO:

8 (I) DETERMINE WHETHER PRIOR AUTHORIZATION IS REQUIRED FOR
9 A HEALTH-CARE SERVICE;

10 (II) IDENTIFY PRIOR AUTHORIZATION INFORMATION AND
 11 DOCUMENTATION REQUIREMENTS; AND

(III) FACILITATE THE EXCHANGE OF PRIOR AUTHORIZATION
REQUESTS AND DETERMINATIONS FROM THE PROVIDER'S ELECTRONIC
HEALTH RECORDS OR PRACTICE MANAGEMENT SYSTEMS THROUGH SECURE
ELECTRONIC TRANSMISSION.

16 (b) A CARRIER'S OR ORGANIZATION'S APPLICATION PROGRAMMING
17 INTERFACE MUST MEET THE MOST RECENT STANDARDS AND
18 IMPLEMENTATION SPECIFICATIONS ADOPTED BY THE SECRETARY OF THE
19 UNITED STATES DEPARTMENT OF HEALTH AND HUMAN SERVICES AS
20 SPECIFIED IN 45 CFR 170.215 (a).

(c) IF A PROVIDER SUBMITS A PRIOR AUTHORIZATION REQUEST
THROUGH THE CARRIER'S OR ORGANIZATION'S APPLICATION PROGRAMMING
INTERFACE, THE CARRIER OR ORGANIZATION SHALL ACCEPT AND RESPOND
TO THE REQUEST THROUGH THE INTERFACE.

(4) Criteria, limits, and exceptions. (b) (I) Carriers and
 organizations shall consider limiting the use of prior authorization to
 providers whose prescribing or ordering patterns differ significantly from

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the patterns of their peers after adjusting for patient mix and other
 relevant factors and present opportunities for improvement in adherence
 to the carrier's or organization's prior authorization requirements.

4 (II) (A) NO LATER THAN JANUARY 1, 2026, a carrier or AN 5 organization may offer providers with a history of adherence to the 6 carrier's or organization's prior authorization requirements at least one 7 alternative to prior authorization, including an exemption from prior 8 authorization requirements for a provider that has at least an eighty 9 percent approval rate of prior authorization requests over the immediately 10 preceding twelve months. SHALL ADOPT A PROGRAM, DEVELOPED IN 11 CONSULTATION WITH PROVIDERS PARTICIPATING WITH THE CARRIER, TO 12 ELIMINATE OR SUBSTANTIALLY MODIFY PRIOR AUTHORIZATION 13 REQUIREMENTS IN A MANNER THAT REMOVES THE ADMINISTRATIVE 14 BURDEN FOR QUALIFIED PROVIDERS, AS DEFINED UNDER THE PROGRAM, 15 AND THEIR PATIENTS FOR CERTAIN HEALTH-CARE SERVICES AND RELATED 16 BENEFITS BASED ON ANY OF THE FOLLOWING:

17 (A) THE PERFORMANCE OF PROVIDERS WITH RESPECT TO
18 ADHERENCE TO NATIONALLY RECOGNIZED, EVIDENCE-BASED MEDICAL
19 GUIDELINES, APPROPRIATENESS, EFFICIENCY, AND OTHER QUALITY
20 CRITERIA; AND

(B) PROVIDER SPECIALTY, EXPERIENCE, OR OTHER OBJECTIVE
FACTORS; EXCEPT THAT ELIGIBILITY FOR THE PROGRAM MUST NOT BE
LIMITED BY PROVIDER SPECIALTY.

24 (III) A PROGRAM DEVELOPED PURSUANT TO SUBSECTION (4)(b)(II)
25 OF THIS SECTION:

26 (A) MUST NOT REQUIRE QUALIFIED PROVIDERS TO REQUEST
27 PARTICIPATION IN THE PROGRAM; AND

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(B) MAY INCLUDE LIMITING THE USE OF PRIOR AUTHORIZATION TO
 PROVIDERS WHOSE PRESCRIBING OR ORDERING PATTERNS DIFFER
 SIGNIFICANTLY FROM THE PATTERNS OF THEIR PEERS AFTER ADJUSTING
 FOR PATIENT MIX AND OTHER RELEVANT FACTORS AND IN ORDER TO
 PRESENT THOSE PROVIDERS WITH OPPORTUNITIES FOR IMPROVEMENT IN
 ADHERENCE TO THE CARRIER'S OR ORGANIZATION'S PRIOR AUTHORIZATION
 REQUIREMENTS.

8

(IV) At least annually, a carrier or AN organization shall:

9 (A) Reexamine a provider's prescribing or ordering patterns; and
10 (B) Reevaluate the provider's status for exemption from or other
11 alternative to prior authorization requirements OR FOR INCLUSION IN THE
12 PROGRAM DEVELOPED pursuant to this subsection (4)(b)(II) OF THIS
13 SECTION; AND

(B) (C) The carrier or organization shall inform NOTIFY the
 provider of the provider's STATUS FOR exemption status and provide
 information on the data considered as part of its reexamination of the
 provider's prescribing or ordering patterns for the twelve-month period of
 review OR INCLUSION IN THE PROGRAM.

19 (V) A PROGRAM DEVELOPED PURSUANT TO SUBSECTION (4)(b)(II)
20 OF THIS SECTION MUST INCLUDE PROCEDURES FOR A PROVIDER TO
21 REQUEST:

(A) AN EXPEDITED, INFORMAL RESOLUTION OF A CARRIER'S OR AN
 ORGANIZATION'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE
 PROGRAM; AND

(B) IF THE MATTER IS NOT RESOLVED THROUGH INFORMAL
RESOLUTION, BINDING ARBITRATION AS SPECIFIED IN SUBSECTION
(4)(b)(VI) OF THIS SECTION.

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(VI) IF A PROVIDER REQUESTS BINDING ARBITRATION PURSUANT
 TO THE PROCEDURES A CARRIER OR AN ORGANIZATION DEVELOPS UNDER
 SUBSECTION (4)(b)(V)(B) OF THIS SECTION, THE FOLLOWING PROVISIONS
 GOVERN THE ARBITRATION PROCEDURE:

5 (A) THE PROVIDER AND CARRIER OR ORGANIZATION SHALL 6 JOINTLY SELECT AN ARBITRATOR FROM THE LIST OF ARBITRATORS 7 APPROVED PURSUANT TO SECTION 10-16-704 (15)(b). NEITHER THE 8 PROVIDER NOR THE CARRIER OR ORGANIZATION IS REQUIRED TO NOTIFY 9 THE DIVISION OF THE ARBITRATION OR OF THE SELECTED ARBITRATOR.

10 (B) THE SELECTED ARBITRATOR SHALL DETERMINE THE 11 PROVIDER'S ELIGIBILITY TO PARTICIPATE IN THE CARRIER'S OR 12 ORGANIZATION'S PROGRAM BASED ON THE PROGRAM CRITERIA DEVELOPED 13 PURSUANT TO SUBSECTION (4)(b)(II) OF THIS SECTION;

14 (C) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
15 ACCEPTS THE MATTER, THE PROVIDER AND THE CARRIER OR
16 ORGANIZATION SHALL SUBMIT TO THE ARBITRATOR WRITTEN MATERIALS
17 IN SUPPORT OF THEIR RESPECTIVE POSITIONS;

18 (D) THE ARBITRATOR MAY RENDER A DECISION BASED ON THE
19 WRITTEN MATERIALS SUBMITTED PURSUANT TO SUBSECTION (4)(b)(VI)(C)
20 OF THIS SECTION OR MAY SCHEDULE A HEARING, LASTING NOT LONGER
21 THAN ONE DAY, FOR THE PROVIDER AND CARRIER OR ORGANIZATION TO
22 PRESENT EVIDENCE;

(E) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
RECEIVES THE WRITTEN MATERIALS OR, IF A HEARING IS CONDUCTED, THE
DATE OF THE HEARING, THE ARBITRATOR SHALL ISSUE A WRITTEN
DECISION STATING WHETHER THE PROVIDER IS ELIGIBLE FOR THE
PROGRAM; AND

1 (F) IF THE ARBITRATOR OVERTURNS THE CARRIER'S OR 2 ORGANIZATION'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE 3 PROGRAM, THE CARRIER OR ORGANIZATION SHALL PAY THE ARBITRATOR'S 4 FEES AND COSTS, AND IF THE ARBITRATOR AFFIRMS THE CARRIER'S OR 5 ORGANIZATION'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE 6 PROGRAM, THE PROVIDER SHALL PAY THE ARBITRATOR'S FEES AND COSTS.

8 (c) (I) WHEN A CARRIER OR AN ORGANIZATION APPROVES A PRIOR
9 AUTHORIZATION REQUEST FOR A SURGICAL PROCEDURE FOR WHICH PRIOR
10 AUTHORIZATION IS REQUIRED, THE CARRIER OR ORGANIZATION SHALL NOT
11 DENY A CLAIM FOR AN ADDITIONAL OR A RELATED HEALTH-CARE
12 PROCEDURE IDENTIFIED DURING THE AUTHORIZED SURGICAL PROCEDURE
13 IF:

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14 (A) THE PROVIDER, WHILE PROVIDING THE APPROVED SURGICAL 15 PROCEDURE TO TREAT THE COVERED PERSON, DETERMINES, IN 16 ACCORDANCE WITH GENERALLY ACCEPTED STANDARDS OF MEDICAL 17 PRACTICE, THAT PROVIDING A RELATED HEALTH-CARE PROCEDURE, 18 INSTEAD OF OR IN ADDITION TO THE APPROVED SURGICAL PROCEDURE, IS 19 MEDICALLY NECESSARY AS PART OF THE TREATMENT OF THE COVERED 20 PERSON AND THAT, IN THE PROVIDER'S CLINICAL JUDGMENT, TO INTERRUPT 21 OR DELAY THE PROVISION OF CARE TO THE COVERED PERSON IN ORDER TO 22 OBTAIN PRIOR AUTHORIZATION FOR THE ADDITIONAL OR RELATED 23 HEALTH-CARE PROCEDURE WOULD NOT BE MEDICALLY ADVISABLE;

(B) THE ADDITIONAL OR RELATED HEALTH-CARE PROCEDURE IS A
COVERED BENEFIT UNDER THE COVERED PERSON'S HEALTH BENEFIT PLAN;
(C) THE ADDITIONAL OR RELATED HEALTH-CARE PROCEDURE IS
NOT EXPERIMENTAL OR INVESTIGATIONAL;

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1 (D) AFTER COMPLETING THE ADDITIONAL OR RELATED 2 HEALTH-CARE PROCEDURE AND BEFORE SUBMITTING A CLAIM FOR 3 PAYMENT, THE PROVIDER NOTIFIES THE CARRIER OR ORGANIZATION THAT 4 THE PROVIDER PERFORMED THE ADDITIONAL OR RELATED HEALTH-CARE 5 PROCEDURE AND INCLUDES IN THE NOTICE THE INFORMATION REQUIRED 6 UNDER THE CARRIER'S OR ORGANIZATION'S CURRENT PRIOR 7 AUTHORIZATION REQUIREMENTS POSTED IN ACCORDANCE WITH 8 SUBSECTION (2)(a)(I) OF THIS SECTION; AND

9 (E) THE PROVIDER IS COMPLIANT WITH THE CARRIER'S OR 10 ORGANIZATION'S POST-SERVICE CLAIMS PROCESS, INCLUDING SUBMISSION 11 OF THE CLAIM WITHIN THE CARRIER'S OR ORGANIZATION'S REQUIRED 12 TIMELINE FOR CLAIMS SUBMISSIONS.

(II) WHEN A PROVIDER PROVIDES AN ADDITIONAL OR A RELATED
HEALTH-CARE PROCEDURE AS DESCRIBED IN THIS SUBSECTION (4)(c), THE
CARRIER OR ORGANIZATION SHALL NOT DENY THE CLAIM FOR THE INITIAL
SURGICAL PROCEDURE FOR WHICH THE CARRIER OR ORGANIZATION
APPROVED A PRIOR AUTHORIZATION REQUEST ON THE BASIS THAT THE
PROVIDER PROVIDED THE ADDITIONAL OR RELATED HEALTH-CARE
PROCEDURE.

(5) Duration of approval. (a) Upon approval by the carrier or
organization, a prior authorization is valid for at least one hundred eighty
days CALENDAR YEAR after the date of approval and continues for the
duration of the authorized course of treatment. Except as provided in
subsection (5)(b) of this section, once approved, a carrier or AN
organization shall not retroactively deny the prior authorization request
for a health-care service.

27

(6) **Rules - enforcement.** (a) The commissioner may adopt rules

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1 as necessary to implement this section.

2 (b) THE COMMISSIONER MAY ENFORCE THE REQUIREMENTS OF THIS
3 SECTION AND IMPOSE A PENALTY OR OTHER REMEDY AGAINST A PERSON
4 THAT VIOLATES THIS SECTION.

5

11

(7) **Definitions.** As used in this section:

6 (e) "Private utilization review organization" or "organization" has
7 the same meaning as set forth MEANS A PRIVATE UTILIZATION REVIEW
8 ORGANIZATION, AS DEFINED in section 10-16-112 (1)(a), THAT HAS A
9 CONTRACT WITH AND PERFORMS PRIOR AUTHORIZATION ON BEHALF OF A
10 CARRIER.

SECTION 3. In Colorado Revised Statutes, 10-16-124.5, amend
(2)(a)(II)(A), (2)(c)(II)(A), (3)(a) introductory portion, (3)(a)(I),
(3)(a)(VI), (3)(b) introductory portion, (5), and (6); repeal (3)(a)(II) and
(4); and add (3.3), (3.5), (5.5), and (6.5) as follows:

10-16-124.5. Prior authorization form - drug benefits - rules
of commissioner - definitions - repeal. (2) (a) Except as provided in
subsection (2)(b) or (2)(c) of this section, a prior authorization request is
deemed granted if a carrier or pharmacy benefit management firm fails to:
(II) For prior authorization requests submitted electronically:

(A) Notify the prescribing provider, within two business days after
receipt of the request, that the request is approved, denied, or incomplete,
and if incomplete, indicate the specific additional information, consistent
with criteria posted pursuant to subparagraph (II) of paragraph (a) of
subsection (3) SUBSECTION (3.5)(a) of this section, that is required to
process the request; or

27

(c) For nonurgent prior authorization requests related to a covered

person's HIV prescription drug coverage, the prior authorization request
 is deemed granted if a carrier or pharmacy benefit management firm fails
 to:

(II) For prior authorization requests submitted electronically:

4

- (A) Notify the prescribing provider within one business day after
 receipt of the request that the request is approved, denied, or incomplete,
 and if incomplete, indicate the specific additional information, consistent
 with criteria posted pursuant to subsection (3)(a)(II) SUBSECTION (3.5)(a)
 of this section, that is required to process the request; or
- (3) (a) On or before July 31, 2014, The commissioner shall
 develop, by rule, a uniform prior authorization process that:

(I) Is made available electronically by the carrier or pharmacy
benefit management firm, but that does not require the prescribing
provider to submit a prior authorization request electronically, AND
SATISFIES THE REQUIREMENTS OF SUBSECTION (3.3) OF THIS SECTION;

(II) Requires each carrier and pharmacy benefit management firm
 to make the following available and accessible in a centralized location
 on its website:

(A) Its prior authorization requirements and restrictions, including
 a list of drugs that require prior authorization;

(B) Written clinical criteria that are easily understandable to the
 prescribing provider and that include the clinical criteria for
 reauthorization of a previously approved drug after the prior authorization
 period has expired; and

- 25 (C) The standard form for submitting requests;
- 26 (VI) Requires carriers and pharmacy benefit management firms,
 27 when notifying a prescribing provider of its decision to deny a prior

authorization request, to include THE INFORMATION REQUIRED BY SECTION
 10-16-112.5 (3)(c)(II) AND a notice that the covered person has a right to
 appeal the adverse determination pursuant to sections 10-16-113 and
 10-16-113.5.

5 (b) In developing the uniform prior authorization process, the 6 commissioner shall take into consideration the recommendations, if any, 7 of the work group established pursuant to subsection (4) of this section 8 and the following:

9 (3.3) Starting January 1, 2026, if a provider submits a prior 10 AUTHORIZATION REQUEST TO A CARRIER OR PBM THROUGH A SECURE 11 ELECTRONIC TRANSMISSION SYSTEM THE CARRIER OR PBM USES THAT 12 COMPLIES WITH THE MOST RECENT VERSION OF THE NATIONAL COUNCIL 13 FOR PRESCRIPTION DRUG PROGRAMS SCRIPT STANDARD, OR ITS 14 SUCCESSOR STANDARD, AND 21 CFR 1311, THE CARRIER OR PBM SHALL 15 ACCEPT AND RESPOND TO THE REQUEST THOUGH THE SECURE ELECTRONIC 16 TRANSMISSION SYSTEM.

17 (3.5) (a) ON AND AFTER JANUARY 1, 2026, A CARRIER SHALL POST
18 ON THE CARRIER'S PUBLIC-FACING WEBSITE, IN A READILY ACCESSIBLE,
19 STANDARDIZED, SEARCHABLE FORMAT, PRIOR AUTHORIZATION
20 REQUIREMENTS AS APPLICABLE TO THE PRESCRIPTION DRUG FORMULARY
21 FOR EACH HEALTH BENEFIT PLAN THE CARRIER OFFERS, INCLUDING THE
22 FOLLOWING INFORMATION:

(I) THE CARRIER'S PRIOR AUTHORIZATION REQUIREMENTS AND
RESTRICTIONS, INCLUDING A LIST OF DRUGS THAT REQUIRE PRIOR
AUTHORIZATION;

26 (II) WRITTEN CLINICAL CRITERIA THAT ARE EASILY
 27 UNDERSTANDABLE TO THE PRESCRIBING PROVIDER AND THAT INCLUDE THE

1 CLINICAL CRITERIA FOR REAUTHORIZATION OF A PREVIOUSLY APPROVED 2 DRUG AFTER THE PRIOR AUTHORIZATION PERIOD HAS EXPIRED; 3 (III) THE STANDARD FORM FOR SUBMITTING PRIOR AUTHORIZATION 4 REQUESTS; 5 (IV)THE HEALTH BENEFIT PLAN TO WHICH THE FORMULARY 6 APPLIES; 7 (V) EACH PRESCRIPTION DRUG THAT IS COVERED UNDER THE 8 HEALTH BENEFIT PLAN, INCLUDING BOTH GENERIC AND BRAND-NAME 9 VERSIONS OF A PRESCRIPTION DRUG; 10 (VI) ANY PRESCRIPTION DRUGS ON THE FORMULARY THAT ARE 11 PREFERRED OVER OTHER PRESCRIPTION DRUGS OR ANY ALTERNATIVE 12 PRESCRIPTION DRUGS THAT DO NOT REQUIRE PRIOR AUTHORIZATION; 13 (VII) ANY EXCLUSIONS FROM OR RESTRICTIONS ON COVERAGE, 14 INCLUDING: 15 (A) ANY TIERING STRUCTURE, INCLUDING COPAYMENT AND 16 COINSURANCE REQUIREMENTS; 17 PRIOR AUTHORIZATION, STEP THERAPY, AND OTHER **(B)** 18 UTILIZATION MANAGEMENT CONTROLS; 19 (C) QUANTITY LIMITS; AND 20 (D) WHETHER ACCESS IS DEPENDENT UPON THE LOCATION WHERE 21 A PRESCRIPTION DRUG IS OBTAINED OR ADMINISTERED; AND 22 (VIII) THE APPEAL PROCESS FOR A DENIAL OF COVERAGE OR 23 ADVERSE DETERMINATION FOR AN ITEM OR SERVICE FOR A PRESCRIPTION 24 DRUG. 25 (b) THE COMMISSIONER SHALL ADOPT RULES AS NECESSARY TO 26 IMPLEMENT THIS SUBSECTION (3.5). 27 (4) (a) Within thirty days after May 15, 2013, the commissioner

1	shall establish a work group comprised of representatives of:
2	(I) The department of regulatory agencies;
3	(II) Local and national carriers;
4	(III) Captive and noncaptive pharmacy benefit management firms;
5	(IV) Providers, including hospitals, physicians, advanced practice
6	registered nurses with prescriptive authority, and pharmacists;
7	(V) Drug manufacturers;
8	(VI) Medical practice managers;
9	(VII) Consumers; and
10	(VIII) Other stakeholders deemed appropriate by the
11	commissioner.
12	(b) The work group shall assist the commissioner in developing
13	the prior authorization process and shall make recommendations to the
14	commissioner on the items set forth in paragraph (b) of subsection (3) of
15	this section. The work group shall report its recommendations to the
16	commissioner no later than six months after the commissioner appoints
17	the work group members. Regardless of whether the work group submits
18	recommendations to the commissioner, the commissioner shall not delay
19	or extend the deadline for the adoption of rules creating the prior
20	authorization process as specified in paragraph (a) of subsection (3) of
21	this section.
22	(5) (a) Notwithstanding any other provision of law, on and after
23	January 1, 2015 AND EXCEPT AS PROVIDED IN SUBSECTIONS (5)(b) AND
24	(5.5) OF THIS SECTION, every prescribing provider shall use the prior
25	authorization process developed pursuant to subsection (3) of this section
26	to request prior authorization for coverage of drug benefits, and every
27	carrier and pharmacy benefit management firm shall use that process for

1 prior authorization for drug benefits.

2 (b) (I) A CARRIER OR PBM THAT PROVIDES DRUG BENEFITS UNDER 3 A HEALTH BENEFIT PLAN SHALL NOT IMPOSE PRIOR AUTHORIZATION 4 REQUIREMENTS UNDER THE HEALTH BENEFIT PLAN MORE THAN ONCE 5 EVERY THREE YEARS FOR A DRUG THAT IS APPROVED BY THE FDA AND 6 THAT IS A CHRONIC MAINTENANCE DRUG IF THE CARRIER OR PBM HAS 7 PREVIOUSLY APPROVED A PRIOR AUTHORIZATION FOR THE COVERED 8 PERSON FOR USE OF THE CHRONIC MAINTENANCE DRUG. 9 (II) THIS SUBSECTION (5)(b) DOES NOT APPLY IF: 10 (A) THERE IS EVIDENCE THAT THE AUTHORIZATION WAS OBTAINED 11 FROM THE CARRIER OR PBM BASED ON FRAUD OR MISREPRESENTATION; 12 (B) FINAL ACTION BY THE FDA OR OTHER REGULATORY AGENCIES, 13 OR THE MANUFACTURER, REMOVES THE CHRONIC MAINTENANCE DRUG 14 FROM THE MARKET, LIMITS ITS USE IN A MANNER THAT AFFECTS THE 15 AUTHORIZATION, OR COMMUNICATES A PATIENT SAFETY ISSUE THAT 16 WOULD AFFECT THE AUTHORIZATION ALONE OR IN COMBINATION WITH 17 OTHER AUTHORIZATIONS; OR 18 (C) A GENERIC EQUIVALENT OR DRUG THAT IS BIOSIMILAR, AS DEFINED IN 42 U.S.C. SEC. 262 (i)(2), TO THE PRESCRIBED CHRONIC 19 20 maintenance drug is added to the carrier's or PBM's drug 21 FORMULARY. 22 (III) NOTHING IN THIS SUBSECTION (5)(b) REQUIRES A CARRIER OR 23 PBM TO PAY FOR A BENEFIT: 24 (A) THAT IS NOT A COVERED BENEFIT UNDER THE HEALTH BENEFIT 25 PLAN; OR 26 (B) IF THE PATIENT IS NO LONGER A COVERED PERSON UNDER THE 27 HEALTH BENEFIT PLAN ON THE DATE THE CHRONIC MAINTENANCE DRUG

1 WAS PRESCRIBED, DISPENSED, ADMINISTERED, OR DELIVERED.

4

2 (IV) AS USED IN THIS SUBSECTION (5)(b), "CHRONIC MAINTENANCE
3 DRUG" HAS THE MEANING SET FORTH IN SECTION 12-280-103 (9.5).

5 (5.5) (a) NO LATER THAN JANUARY 1, 2026, A CARRIER OR PBM 6 SHALL ADOPT A PROGRAM, DEVELOPED IN CONSULTATION WITH PROVIDERS 7 PARTICIPATING WITH THE CARRIER, TO ELIMINATE OR SUBSTANTIALLY 8 MODIFY PRIOR AUTHORIZATION REQUIREMENTS IN A MANNER THAT 9 REMOVES THE ADMINISTRATIVE BURDEN FOR QUALIFIED PROVIDERS, AS 10 DEFINED UNDER THE PROGRAM, AND THEIR PATIENTS FOR CERTAIN 11 PRESCRIPTION DRUGS AND RELATED DRUG BENEFITS BASED ON ANY OF THE 12 FOLLOWING:

(I) THE PERFORMANCE OF PROVIDERS WITH RESPECT TO
ADHERENCE TO NATIONALLY RECOGNIZED, EVIDENCE-BASED MEDICAL
GUIDELINES, APPROPRIATENESS, EFFICIENCY, AND OTHER QUALITY
CRITERIA; AND

17 (II) PROVIDER SPECIALTY, EXPERIENCE, OR OTHER OBJECTIVE
18 FACTORS; EXCEPT THAT ELIGIBILITY FOR THE PROGRAM MUST NOT BE
19 LIMITED BY PROVIDER SPECIALTY.

20 (b) A PROGRAM DEVELOPED PURSUANT TO SUBSECTION (5.5)(a) OF
21 THIS SECTION:

(I) MUST NOT REQUIRE QUALIFIED PROVIDERS TO REQUEST
 PARTICIPATION IN THE PROGRAM; AND

(II) MAY INCLUDE LIMITING THE USE OF PRIOR AUTHORIZATION TO
PROVIDERS WHOSE PRESCRIBING OR ORDERING PATTERNS DIFFER
SIGNIFICANTLY FROM THE PATTERNS OF THEIR PEERS AFTER ADJUSTING
FOR PATIENT MIX AND OTHER RELEVANT FACTORS AND IN ORDER TO

PRESENT THOSE PROVIDERS WITH OPPORTUNITIES FOR IMPROVEMENT IN
 ADHERENCE TO THE CARRIER'S OR ORGANIZATION'S PRIOR AUTHORIZATION
 REQUIREMENTS.

(c) AT LEAST ANNUALLY, A CARRIER OR PBM SHALL:

4

5 (I) REEXAMINE A PROVIDER'S PRESCRIBING OR ORDERING 6 PATTERNS;

7 (II) REEVALUATE THE PROVIDER'S STATUS FOR EXEMPTION FROM
8 PRIOR AUTHORIZATION REQUIREMENTS OR FOR INCLUSION IN THE
9 PROGRAM DEVELOPED PURSUANT TO SUBSECTION (5.5)(a) OF THIS
10 SECTION; AND

(III) NOTIFY THE PROVIDER OF THE PROVIDER'S STATUS FOR
EXEMPTION OR INCLUSION IN THE PROGRAM.

13 (d) A PROGRAM DEVELOPED PURSUANT TO SUBSECTION (5.5)(a) OF
14 THIS SECTION MUST INCLUDE PROCEDURES FOR A PROVIDER TO REQUEST:
15 (I) AN EXPEDITED, INFORMAL RESOLUTION OF A CARRIER'S OR
16 PBM'S FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE PROGRAM;
17 AND

18 (II) IF THE MATTER IS NOT RESOLVED THROUGH INFORMAL
19 RESOLUTION, BINDING ARBITRATION AS SPECIFIED IN SUBSECTION (5.5)(e)
20 OF THIS SECTION.

(e) IF A PROVIDER REQUESTS BINDING ARBITRATION PURSUANT TO
THE PROCEDURES A CARRIER OR A PBM DEVELOPS UNDER SUBSECTION
(5.5)(d)(II) OF THIS SECTION, THE FOLLOWING PROVISIONS GOVERN THE
ARBITRATION PROCEDURE:

(I) THE PROVIDER AND CARRIER OR PBM SHALL JOINTLY SELECT
 AN ARBITRATOR FROM THE LIST OF ARBITRATORS APPROVED PURSUANT TO
 SECTION 10-16-704 (15)(b). NEITHER THE PROVIDER NOR THE CARRIER OR

PBM IS REQUIRED TO NOTIFY THE DIVISION OF THE ARBITRATION OR OF
 THE SELECTED ARBITRATOR.

3 (II) THE SELECTED ARBITRATOR SHALL DETERMINE THE
4 PROVIDER'S ELIGIBILITY TO PARTICIPATE IN THE CARRIER'S OR PBM'S
5 PROGRAM BASED ON THE PROGRAM CRITERIA DEVELOPED PURSUANT TO
6 SUBSECTION (5.5)(a) OF THIS SECTION;

7 (III) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
8 ACCEPTS THE MATTER, THE PROVIDER AND THE CARRIER OR PBM SHALL
9 SUBMIT TO THE ARBITRATOR WRITTEN MATERIALS IN SUPPORT OF THEIR
10 RESPECTIVE POSITIONS;

(IV) THE ARBITRATOR MAY RENDER A DECISION BASED ON THE
WRITTEN MATERIALS SUBMITTED PURSUANT TO SUBSECTION (5.5)(e)(III)
OF THIS SECTION OR MAY SCHEDULE A HEARING, LASTING NOT LONGER
THAN ONE DAY, FOR THE PROVIDER AND CARRIER OR PBM TO PRESENT
EVIDENCE;

16 (V) WITHIN THIRTY DAYS AFTER THE DATE THE ARBITRATOR
17 RECEIVES THE WRITTEN MATERIALS OR, IF A HEARING IS CONDUCTED, THE
18 DATE OF THE HEARING, THE ARBITRATOR SHALL ISSUE A WRITTEN
19 DECISION STATING WHETHER THE PROVIDER IS ELIGIBLE FOR THE
20 PROGRAM; AND

(VI) IF THE ARBITRATOR OVERTURNS THE CARRIER'S OR PBM'S
FAILURE OR REFUSAL TO INCLUDE THE PROVIDER IN THE PROGRAM, THE
CARRIER OR PBM SHALL PAY THE ARBITRATOR'S FEES AND COSTS, AND IF
THE ARBITRATOR AFFIRMS THE CARRIER'S OR PBM'S FAILURE OR REFUSAL
TO INCLUDE THE PROVIDER IN THE PROGRAM, THE PROVIDER SHALL PAY
THE ARBITRATOR'S FEES AND COSTS.

27 (6) Upon approval by the carrier or pharmacy benefit management

1 firm, a prior authorization is valid for at least one hundred eighty days 2 CALENDAR YEAR after the date of approval. If, as a result of a change to 3 the carrier's formulary, the drug for which the carrier or pharmacy benefit 4 management firm has provided prior authorization is removed from the 5 formulary or moved to a less preferred tier status, the change in the status 6 of the previously approved drug does not affect a covered person who 7 received prior authorization before the effective date of the change for the 8 remainder of the covered person's plan year. Nothing in this subsection 9 (6) limits the ability of a carrier or pharmacy benefit management firm, 10 in accordance with the terms of the health benefit plan, to substitute a 11 generic drug, with the prescribing provider's approval and patient's 12 consent, for a previously approved brand-name drug.

13 (6.5) THE COMMISSIONER MAY ENFORCE THE REQUIREMENTS OF
14 THIS SECTION AND IMPOSE A PENALTY OR OTHER REMEDY AGAINST A
15 PERSON THAT VIOLATES THIS SECTION.

16

17 SECTION 4. Act subject to petition - effective date -18 **applicability.** (1) This act takes effect at 12:01 a.m. on the day following 19 the expiration of the ninety-day period after final adjournment of the 20 general assembly; except that, if a referendum petition is filed pursuant 21 to section 1 (3) of article V of the state constitution against this act or an 22 item, section, or part of this act within such period, then the act, item, 23 section, or part will not take effect unless approved by the people at the 24 general election to be held in November 2024 and, in such case, will take 25 effect on the date of the official declaration of the vote thereon by the 26 governor.

- (2) This act applies to conduct occurring on or after January 1,
- 2 2026.