Second Regular Session Seventy-third General Assembly STATE OF COLORADO

REVISED

This Version Includes All Amendments Adopted on Second Reading in the Second House

LLS NO. 22-0041.01 Jennifer Berman x3286

HOUSE BILL 22-1031

HOUSE SPONSORSHIP

Titone and Ortiz, Boesenecker, Kipp, Woodrow, Bacon, Bernett, Bird, Caraveo, Cutter, Esgar, Exum, Froelich, Garnett, Gonzales-Gutierrez, Gray, Herod, Hooton, Jodeh, Kennedy, Lindsay, McCluskie, Michaelson Jenet, Ricks, Roberts, Sirota, Snyder, Valdez A., Valdez D., Weissman

SENATE SPONSORSHIP

Zenzinger and Cooke,

House Committees

Public & Behavioral Health & Human Services

Senate Committees

Business, Labor, & Technology

A BILL FOR AN ACT CONCERNING A REQUIREMENT THAT A POWERED WHEELCHAIR MANUFACTURER FACILITATE THE REPAIR OF ITS POWERED WHEELCHAIRS BY PROVIDING CERTAIN OTHER PERSONS WITH THE RESOURCES NEEDED TO REPAIR THE MANUFACTURER'S POWERED WHEELCHAIRS.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

Usually, an owner of a powered wheelchair must seek diagnostic, maintenance, or repair services of the wheelchair from the manufacturer.

SENATE Amended 2nd Reading April 21, 2022

> HOUSE 3rd Reading Unamended March 29, 2022

HOUSE Amended 2nd Reading March 25, 2022

Shading denotes HOUSE amendment. <u>Double underlining denotes SENATE amendment.</u>

Capital letters or bold & italic numbers indicate new material to be added to existing statute.

Dashes through the words indicate deletions from existing statute.

The bill requires a manufacturer to provide parts, embedded software, firmware, tools, or documentation, such as diagnostic, maintenance, or repair manuals, diagrams, or similar information, to independent repair providers and owners of the manufacturer's powered wheelchairs to allow an independent repair provider or owner to conduct diagnostic, maintenance, or repair services on the owner's powered wheelchair. A manufacturer's failure to comply with the requirement is a deceptive trade practice. In complying with the requirement to provide these resources, a manufacturer need not divulge any trade secrets to independent repair providers and owners.

Any new contractual provision or other arrangement that a manufacturer enters into that would remove or limit the manufacturer's obligation to provide these resources to independent repair providers and owners is void and unenforceable.

1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, 6-1-105, add
3	(1)(ooo) as follows:
4	6-1-105. Unfair or deceptive trade practices. (1) A person
5	engages in a deceptive trade practice when, in the course of the person's
6	business, vocation, or occupation, the person:
7	(000) VIOLATES PART 14 OF THIS ARTICLE 1.
8	SECTION 2. In Colorado Revised Statutes, add part 14 to article
9	1 of title 6 as follows:
10	PART 14
11	CONSUMER RIGHT TO REPAIR
12	6-1-1401. Short title. The short title of this part 14 is the
13	"CONSUMER WHEELCHAIR REPAIR BILL OF RIGHTS ACT".
14	6-1-1402. Definitions. As used in this part 14, unless the
15	CONTEXT OTHERWISE REQUIRES:
16	(1) (a) "AUTHORIZED REPAIR PROVIDER" MEANS A PERSON THAT
17	IS UNAFFILIATED WITH A MANUFACTURER OTHER THAN THROUGH AN

-2-1031

1	ARRANGEMENT WITH THE MANUFACTURER, WHETHER FOR A DEFINITE OR
2	AN INDEFINITE PERIOD, IN WHICH THE MANUFACTURER, FOR THE PURPOSE
3	OF OFFERING TO PROVIDE SERVICES TO AN EQUIPMENT OWNER REGARDING
4	THE OWNER'S EQUIPMENT OR A PART, GRANTS THE PERSON:
5	(I) A LICENSE TO USE A TRADE NAME, SERVICE MARK, OR OTHER
6	PROPRIETARY IDENTIFIER; OR
7	(II) AUTHORIZATION UNDER ANY OTHER ARRANGEMENT TO ACT
8	ON BEHALF OF THE MANUFACTURER.
9	(b) "AUTHORIZED REPAIR PROVIDER" INCLUDES A MANUFACTURER
10	THAT OFFERS TO PROVIDE SERVICES TO AN OWNER OF THE
11	MANUFACTURER'S EQUIPMENT REGARDING THE OWNER'S EQUIPMENT OR
12	A PART IF THE MANUFACTURER DOES NOT HAVE AN ARRANGEMENT WITH
13	AN UNAFFILIATED PERSON, AS DESCRIBED IN SUBSECTION (1)(a) OF THIS
14	SECTION.
15	(2) "DOCUMENTATION" MEANS A MANUAL; DIAGRAM, INCLUDING
16	A SCHEMATIC DIAGRAM; REPORTING OUTPUT; SERVICE CODE DESCRIPTION;
17	OR SIMILAR TYPE OF INFORMATION, WHETHER IN AN ELECTRONIC OR
18	TANGIBLE FORMAT, THAT A MANUFACTURER PROVIDES TO AN AUTHORIZED
19	REPAIR PROVIDER FOR PURPOSES OF ASSISTING THE AUTHORIZED REPAIR
20	PROVIDER WITH SERVICES PERFORMED ON THE MANUFACTURER'S
21	EQUIPMENT OR A PART.
22	(3) "Embedded software":
23	(a) MEANS PROGRAMMABLE INSTRUCTIONS PROVIDED ON
24	FIRMWARE DELIVERED WITH AN ELECTRONIC COMPONENT OF EQUIPMENT
25	OR WITH ANY PART FOR THE PURPOSE OF RESTORING OR IMPROVING
26	OPERATION OF THE EQUIPMENT OR PART; AND
2.7	(b) INCLUDES ALL RELEVANT PATCHES AND FIXES THAT THE

-3-

1	MANUFACTURER MAKES TO EQUIPMENT OR TO ANY PART FOR THE PURPOSE
2	OF RESTORING OR IMPROVING THE EQUIPMENT OR PART.
3	(4) "EQUIPMENT" MEANS A POWERED WHEELCHAIR.
4	(5) (a) (I) "Fair and reasonable terms and costs", with
5	RESPECT TO OBTAINING DOCUMENTATION, PARTS, EMBEDDED SOFTWARE,
6	FIRMWARE, OR TOOLS FROM A MANUFACTURER TO PROVIDE SERVICES,
7	MEANS TERMS THAT ARE EQUIVALENT TO THE MOST FAVORABLE TERMS
8	THAT THE MANUFACTURER OFFERS TO AN AUTHORIZED REPAIR PROVIDER
9	AND COSTS THAT ARE NO GREATER THAN THE MANUFACTURER'S
10	SUGGESTED RETAIL PRICE.
11	(II) COSTS CONSIDERED UNDER SUBSECTION (5)(a)(I) OF THIS
12	SECTION MUST BE CALCULATED USING NET COSTS INCURRED, ACCOUNTING
13	FOR ANY DISCOUNTS, REBATES, OR INCENTIVES OFFERED.
14	(b) WITH RESPECT TO DOCUMENTATION, "FAIR AND REASONABLE
15	TERMS AND COSTS" MEANS THAT THE MANUFACTURER PROVIDES THE
16	DOCUMENTATION, INCLUDING ANY RELEVANT UPDATES TO THE
17	DOCUMENTATION, AT NO CHARGE; EXCEPT THAT THE MANUFACTURER
18	MAY CHARGE A FEE FOR A PRINTED COPY OF THE DOCUMENTATION IF THE
19	AMOUNT OF THE FEE COVERS ONLY THE MANUFACTURER'S ACTUAL COST
20	TO PREPARE AND SEND THE PRINTED COPY OF THE DOCUMENTATION.
21	(c) WITH RESPECT TO TOOLS THAT ARE SOFTWARE PROGRAMS,
22	"FAIR AND REASONABLE TERMS AND COSTS" MEANS THAT THE
23	MANUFACTURER PROVIDES THE TOOLS THAT ARE SOFTWARE PROGRAMS:
24	(I) AT NO CHARGE AND WITHOUT REQUIRING AUTHORIZATION OR
25	INTERNET ACCESS OR OTHERWISE IMPOSING IMPEDIMENTS TO ACCESS OR
26	USE;
27	(II) IN THE COURSE OF EFFECTUATING THE DIAGNOSIS,

-4- 1031

1	MAINTENANCE, OR REPAIR AND ENABLING THE FULL FUNCTIONALITY OF
2	THE EQUIPMENT OR PART; AND
3	(III) IN A MANNER THAT DOES NOT IMPAIR THE EFFICIENT AND
4	COST-EFFECTIVE PERFORMANCE OF THE EQUIPMENT OR PART.
5	(6) "FIRMWARE" MEANS A SOFTWARE PROGRAM OR SET OF
6	INSTRUCTIONS PROGRAMMED ON EQUIPMENT OR A PART TO ALLOW THE
7	EQUIPMENT OR PART TO COMMUNICATE WITH ITSELF OR WITH OTHER
8	COMPUTER HARDWARE.
9	(7) (a) "INDEPENDENT REPAIR PROVIDER", EXCEPT AS OTHERWISE
10	PROVIDED IN SUBSECTION $(7)(b)$ of this section, means a person in the
11	STATE THAT IS:
12	(I) NEITHER A MANUFACTURER'S AUTHORIZED REPAIR PROVIDER
13	NOR AFFILIATED WITH A MANUFACTURER'S AUTHORIZED REPAIR PROVIDER;
14	AND
17	AND
15	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES.
15	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES.
15 16	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES.(b) "INDEPENDENT REPAIR PROVIDER" INCLUDES:
15 16 17	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES.(b) "INDEPENDENT REPAIR PROVIDER" INCLUDES:(I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR
15 16 17 18	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES.(b) "INDEPENDENT REPAIR PROVIDER" INCLUDES:(I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER
15 16 17 18 19	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES. (b) "INDEPENDENT REPAIR PROVIDER" INCLUDES: (I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH THE AUTHORIZED REPAIR
15 16 17 18 19 20	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES. (b) "INDEPENDENT REPAIR PROVIDER" INCLUDES: (I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH THE AUTHORIZED REPAIR PROVIDER HAS AN ARRANGEMENT DESCRIBED IN SUBSECTION (1) OF THIS
15 16 17 18 19 20 21	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES. (b) "INDEPENDENT REPAIR PROVIDER" INCLUDES: (I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH THE AUTHORIZED REPAIR PROVIDER HAS AN ARRANGEMENT DESCRIBED IN SUBSECTION (1) OF THIS SECTION; AND
15 16 17 18 19 20 21 22	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES. (b) "INDEPENDENT REPAIR PROVIDER" INCLUDES: (I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH THE AUTHORIZED REPAIR PROVIDER HAS AN ARRANGEMENT DESCRIBED IN SUBSECTION (1) OF THIS SECTION; AND (II) A MANUFACTURER WITH RESPECT TO OFFERING OR PROVIDING
15 16 17 18 19 20 21 22 23	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES. (b) "INDEPENDENT REPAIR PROVIDER" INCLUDES: (I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH THE AUTHORIZED REPAIR PROVIDER HAS AN ARRANGEMENT DESCRIBED IN SUBSECTION (1) OF THIS SECTION; AND (II) A MANUFACTURER WITH RESPECT TO OFFERING OR PROVIDING SERVICES FOR ANOTHER MANUFACTURER'S EQUIPMENT OR PART.
15 16 17 18 19 20 21 22 23 24	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES. (b) "INDEPENDENT REPAIR PROVIDER" INCLUDES: (I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR PROVIDER IS OFFERING OR PROVIDING SERVICES FOR A MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH THE AUTHORIZED REPAIR PROVIDER HAS AN ARRANGEMENT DESCRIBED IN SUBSECTION (1) OF THIS SECTION; AND (II) A MANUFACTURER WITH RESPECT TO OFFERING OR PROVIDING SERVICES FOR ANOTHER MANUFACTURER'S EQUIPMENT OR PART. (8) "ORIGINAL EQUIPMENT MANUFACTURER" OR "MANUFACTURER"

-5- 1031

2	(9) "OWNER" MEANS A PERSON THAT OWNS EQUIPMENT OR AN
3	AGENT OF THE OWNER.
4	(10) "PART" MEANS A NEW OR USED REPLACEMENT PART FOR
5	EQUIPMENT THAT A MANUFACTURER OFFERS FOR SALE OR OTHERWISE
6	MAKES AVAILABLE FOR THE PURPOSE OF PROVIDING SERVICES.
7	(11) "POWERED WHEELCHAIR" MEANS A MOTORIZED WHEELED
8	DEVICE DESIGNED FOR USE BY A PERSON WITH A PHYSICAL DISABILITY.
9	(12) "SERVICES" MEANS DIAGNOSTIC, MAINTENANCE, OR REPAIR
10	SERVICES PERFORMED ON EQUIPMENT OR A PART.
11	(13) "Tools" means any software program, hardware
12	IMPLEMENT, OR OTHER APPARATUS USED FOR DIAGNOSIS, MAINTENANCE,
13	OR REPAIR OF EQUIPMENT OR PARTS, INCLUDING SOFTWARE OR OTHER
14	MECHANISM THAT PROVIDES, PROGRAMS, OR PAIRS A NEW PART;
15	CALIBRATES FUNCTIONALITY; OR PERFORMS ANY OTHER FUNCTION
16	REQUIRED TO RETURN THE EQUIPMENT OR PART TO FULLY FUNCTIONAL
17	CONDITION.
18	(14) "Trade secret" has the meaning set forth in section
19	7-74-102 (4).
20	6-1-1403. Powered wheelchair manufacturer obligations
21	regarding services - exemptions. (1) EXCEPT AS PROVIDED IN
22	SUBSECTION (2) OF THIS SECTION:
23	(a) FOR THE PURPOSE OF PROVIDING SERVICES FOR EQUIPMENT IN
24	THE STATE, AN ORIGINAL EQUIPMENT MANUFACTURER SHALL, WITH FAIR
25	AND REASONABLE TERMS AND COSTS, MAKE AVAILABLE TO AN
26	INDEPENDENT REPAIR PROVIDER OR OWNER OF THE MANUFACTURER'S
27	EQUIPMENT ANY DOCUMENTATION, PARTS, EMBEDDED SOFTWARE,

ANY INDIVIDUAL, BUSINESS, OR OTHER ENTITY.

-6- 1031

1	FIRMWARE, OR TOOLS THAT ARE INTENDED FOR USE WITH THE EQUIPMENT
2	OR ANY PART, INCLUDING UPDATES TO DOCUMENTATION, PARTS,
3	EMBEDDED SOFTWARE, FIRMWARE, OR TOOLS.
4	(b) WITH RESPECT TO EQUIPMENT THAT CONTAINS AN ELECTRONIC
5	SECURITY LOCK OR OTHER SECURITY-RELATED FUNCTION, A
6	MANUFACTURER SHALL, WITH FAIR AND REASONABLE TERMS AND COSTS,
7	MAKE AVAILABLE TO INDEPENDENT REPAIR PROVIDERS AND OWNERS ANY
8	DOCUMENTATION, PARTS, EMBEDDED SOFTWARE, FIRMWARE, OR TOOLS
9	NEEDED TO RESET THE LOCK OR FUNCTION WHEN DISABLED IN THE COURSE
10	of providing services. The manufacturer may make the
11	DOCUMENTATION, PARTS, EMBEDDED SOFTWARE, FIRMWARE, OR TOOLS
12	AVAILABLE TO INDEPENDENT REPAIR PROVIDERS AND OWNERS THROUGH
13	APPROPRIATE SECURE RELEASE SYSTEMS.
14	(2) (a) Subsection (1) of this section does not apply to:
15	(I) A PART THAT IS NO LONGER AVAILABLE TO THE ORIGINAL
16	EQUIPMENT MANUFACTURER; AND
17	(II) CONDUCT THAT WOULD REQUIRE THE MANUFACTURER TO
18	DIVULGE A TRADE SECRET; EXCEPT THAT A MANUFACTURER SHALL NOT
19	REFUSE TO MAKE AVAILABLE TO AN INDEPENDENT REPAIR PROVIDER OR
20	OWNER ANY DOCUMENTATION, PART, EMBEDDED SOFTWARE, FIRMWARE,
21	OR TOOL NECESSARY TO PROVIDE SERVICES ON GROUNDS THAT THE
22	DOCUMENTATION, PART, EMBEDDED SOFTWARE, FIRMWARE, OR TOOL
23	ITSELF IS A TRADE SECRET.
24	(b) (I) A MANUFACTURER MAY REDACT DOCUMENTATION TO
25	REMOVE TRADE SECRETS FROM THE DOCUMENTATION BEFORE PROVIDING
26	ACCESS TO THE DOCUMENTATION IF THE USABILITY OF THE REDACTED
27	DOCUMENTATION FOR THE PURPOSE OF PROVIDING SERVICES IS NOT

-7- 1031

1	DIMINISHED.
2	(II) A MANUFACTURER MAY WITHHOLD INFORMATION REGARDING
3	A COMPONENT OF, DESIGN OF, FUNCTIONALITY OF, OR PROCESS OF
4	DEVELOPING A PART, EMBEDDED SOFTWARE, FIRMWARE, OR A TOOL IF THE
5	INFORMATION IS A TRADE SECRET AND THE USABILITY OF THE PART,
6	EMBEDDED SOFTWARE, FIRMWARE, OR TOOL FOR THE PURPOSE OF
7	PROVIDING SERVICES IS NOT DIMINISHED.
8	6-1-1404. Limitations. (1) Subject to subsection (2) of this
9	SECTION, NOTHING IN THIS PART 14:
10	(a) ALTERS THE TERMS OF ANY CONTRACT OR OTHER
11	ARRANGEMENT IN FORCE BETWEEN AN ORIGINAL EQUIPMENT
12	MANUFACTURER AND AN AUTHORIZED REPAIR PROVIDER, INCLUDING THE
13	PERFORMANCE OR PROVISION OF WARRANTY OR RECALL REPAIR WORK
14	AND ANY EXCLUSIVITY OR NONCOMPETE CLAUSE IN A CONTRACT;
15	(b) REQUIRES A MANUFACTURER TO PROVIDE AN INDEPENDENT
16	REPAIR PROVIDER OR OWNER ACCESS TO INFORMATION, OTHER THAN
17	DOCUMENTATION, THAT THE MANUFACTURER PROVIDES TO AN
18	AUTHORIZED REPAIR PROVIDER PURSUANT TO A CONTRACT OR OTHER
19	ARRANGEMENT WITH THE AUTHORIZED REPAIR PROVIDER EXCEPT AS
20	NECESSARY TO COMPLY WITH SECTION 6-1-1403 (1); OR
21	$(c) \ Renders a manufacturer or authorized repair provider$
22	LIABLE FOR ANY FAULTY, NEGLIGENT, OR OTHERWISE IMPROPER REPAIR
23	THAT AN INDEPENDENT REPAIR PROVIDER OR OWNER CONDUCTS ON THE
24	MANUFACTURER'S EQUIPMENT OR PART; EXCEPT THAT NOTHING IN THIS
25	SUBSECTION (1)(c) EXEMPTS A MANUFACTURER FROM A PRODUCTS
26	LIABILITY CLAIM THAT IS OTHERWISE AUTHORIZED IN LAW.
27	(2) WITH RESPECT TO A CONTRACT OR OTHER ARRANGEMENT, OR

-8-

1	RENEWAL OF A CONTRACT OR EXISTING ARRANGEMENT, THAT AN
2	ORIGINAL EQUIPMENT MANUFACTURER ENTERS INTO AFTER THE EFFECTIVE
3	DATE OF THIS PART 14, ANY CONTRACT TERM, PROVISION, AGREEMENT, OR
4	LANGUAGE IN THE CONTRACT OR ARRANGEMENT THAT WAIVES, AVOIDS,
5	RESTRICTS, OR LIMITS THE MANUFACTURER'S OBLIGATIONS UNDER THIS
6	PART 14 IS VOID AND UNENFORCEABLE.
7	SECTION 3. Act subject to petition - effective date. This act
8	takes effect January 1, 2023; except that, if a referendum petition is filed
9	pursuant to section 1 (3) of article V of the state constitution against this
10	act or an item, section, or part of this act within the ninety-day period
11	after final adjournment of the general assembly, then the act, item,
12	section, or part will not take effect unless approved by the people at the
13	general election to be held in November 2022 and, in such case, will take
14	effect January 1, 2023, or on the date of the official declaration of the
15	vote thereon by the governor, whichever is later.

-9- 1031