# First Regular Session Seventy-third General Assembly STATE OF COLORADO

# **INTRODUCED**

LLS NO. 21-0678.01 Jennifer Berman x3286

**HOUSE BILL 21-1199** 

## **HOUSE SPONSORSHIP**

Titone,

# SENATE SPONSORSHIP

(None),

# House Committees Business Affairs & Labor

### **Senate Committees**

Business Affairs & Labor

# A BILL FOR AN ACT CONCERNING A REQUIREMENT THAT A MANUFACTURER OF DIGITAL ELECTRONIC EQUIPMENT FACILITATE THE REPAIR OF THE EQUIPMENT BY PROVIDING PERSONS OTHER THAN AUTHORIZED REPAIR PROVIDERS AFFILIATED WITH THE MANUFACTURER WITH THE RESOURCES NEEDED TO REPAIR THE EQUIPMENT.

# **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

Usually, an owner of digital electronic equipment (equipment), such as cell phones and tablets, must seek diagnostic, maintenance, or

repair services of the equipment from the original equipment manufacturer (manufacturer) or an authorized repair provider affiliated with the manufacturer.

The bill requires a manufacturer to provide parts, embedded software, firmware, tools, or documentation, such as diagnostic, maintenance, or repair manuals, diagrams, or similar information, to independent repair providers and owners of the manufacturer's equipment to allow an independent repair provider or owner to conduct diagnostic, maintenance, or repair services. A manufacturer's failure to comply with the requirement is an unfair or deceptive trade practice. Manufacturers need not divulge any trade secrets to independent repair providers and owners.

The bill does not apply to motor vehicle manufacturers or dealers acting in that capacity, powersports vehicle manufacturers or dealers acting in that capacity, or medical devices; except that the bill does apply to class 2 powered wheelchairs.

Any contractual provision or other arrangement that a manufacturer enters into that would remove or limit the manufacturer's obligation to provide these resources to independent repair providers and owners is void and unenforceable.

1 Be it enacted by the General Assembly of the State of Colorado: 2 **SECTION 1.** In Colorado Revised Statutes, 6-1-105, add 3 (1)(nnn) as follows: 4 6-1-105. Unfair or deceptive trade practices. (1) A person 5 engages in a deceptive trade practice when, in the course of the person's 6 business, vocation, or occupation, the person: 7 (nnn) VIOLATES PART 13 OF THIS ARTICLE 1. 8 **SECTION 2.** In Colorado Revised Statutes, **add** part 13 to article 9 1 of title 6 as follows: 10 **PART 13** 11 CONSUMER RIGHT TO REPAIR 12 DIGITAL EQUIPMENT 13 **6-1-1301. Short title.** THE SHORT TITLE OF THIS PART 13 IS THE 14 "CONSUMER DIGITAL REPAIR BILL OF RIGHTS ACT".

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1	<b>6-1-1302. Definitions.</b> As used in this part 13, unless the
2	CONTEXT OTHERWISE REQUIRES:
3	(1) (a) "AUTHORIZED REPAIR PROVIDER" MEANS A PERSON THAT
4	IS UNAFFILIATED WITH AN ORIGINAL EQUIPMENT MANUFACTURER OTHER
5	THAN THROUGH AN ARRANGEMENT WITH THE MANUFACTURER, WHETHER
6	FOR A DEFINITE OR AN INDEFINITE PERIOD, IN WHICH THE MANUFACTURER,
7	FOR THE PURPOSE OF OFFERING TO PROVIDE SERVICES FOR DIGITAL
8	ELECTRONIC EQUIPMENT TO AN OWNER OF THE EQUIPMENT, GRANTS THE
9	PERSON:
10	(I) A LICENSE TO USE A TRADE NAME, SERVICE MARK, OR OTHER
11	PROPRIETARY IDENTIFIER; OR
12	(II) AUTHORIZATION UNDER ANY OTHER ARRANGEMENT TO ACT
13	ON BEHALF OF THE MANUFACTURER.
14	(b) "AUTHORIZED REPAIR PROVIDER" INCLUDES AN ORIGINAL
15	EQUIPMENT MANUFACTURER THAT OFFERS TO PROVIDE SERVICES TO AN
16	OWNER FOR THE MANUFACTURER'S DIGITAL ELECTRONIC EQUIPMENT IF
17	THE MANUFACTURER DOES NOT HAVE, WITH RESPECT TO THE EQUIPMENT,
18	AN ARRANGEMENT WITH AN UNAFFILIATED PERSON, AS DESCRIBED IN
19	SUBSECTION (1)(a) OF THIS SECTION.
20	(2) "DIGITAL ELECTRONIC EQUIPMENT" MEANS A PRODUCT THAT,
21	FOR ITS FUNCTIONALITY, DEPENDS IN WHOLE OR IN PART ON DIGITAL
22	ELECTRONICS EMBEDDED IN, OR ATTACHED TO, THE PRODUCT.
23	(3) "DOCUMENTATION" MEANS A MANUAL; DIAGRAM, INCLUDING
24	A SCHEMATIC DIAGRAM; REPORTING OUTPUT; SERVICE CODE DESCRIPTION;
25	OR SIMILAR TYPE OF INFORMATION, WHETHER IN AN ELECTRONIC OR
26	TANGIBLE FORMAT, THAT AN ORIGINAL EQUIPMENT MANUFACTURER
27	PROVIDES TO AN AUTHORIZED REPAIR PROVIDER FOR PURPOSES OF

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1	ASSISTING THE AUTHORIZED REPAIR PROVIDER WITH SERVICES PERFORMED
2	ON DIGITAL ELECTRONIC EQUIPMENT.
3	(4) "Embedded software":
4	(a) Means programmable instructions provided on
5	FIRMWARE DELIVERED WITH DIGITAL ELECTRONIC EQUIPMENT, OR WITH A
6	PART FOR DIGITAL ELECTRONIC EQUIPMENT, FOR THE PURPOSE OF
7	RESTORING OR IMPROVING EQUIPMENT OPERATION; AND
8	(b) INCLUDES ALL RELEVANT PATCHES AND FIXES THAT THE
9	MANUFACTURER MAKES TO DIGITAL ELECTRONIC EQUIPMENT, OR TO ANY
10	PART OF DIGITAL ELECTRONIC EQUIPMENT, FOR THE PURPOSE OF
11	RESTORING OR IMPROVING EQUIPMENT OPERATION.
12	(5) (a) (I) "Fair and reasonable terms and costs", with
13	RESPECT TO OBTAINING DOCUMENTATION, PARTS, EMBEDDED SOFTWARE,
14	FIRMWARE, OR TOOLS FROM AN ORIGINAL EQUIPMENT MANUFACTURER TO
15	PROVIDE SERVICES, MEANS TERMS AND COSTS THAT ARE EQUIVALENT TO
16	THE MOST FAVORABLE TERMS AND COSTS THAT THE MANUFACTURER
17	OFFERS TO AN AUTHORIZED REPAIR PROVIDER.
18	(II) Costs considered under subsection $(5)(a)(I)$ of this
19	SECTION MUST BE CALCULATED USING NET COSTS INCURRED, ACCOUNTING
20	FOR ANY DISCOUNTS, REBATES, OR INCENTIVES OFFERED.
21	(b) WITH RESPECT TO DOCUMENTATION, "FAIR AND REASONABLE
22	TERMS AND COSTS" MEANS THAT THE ORIGINAL EQUIPMENT
23	MANUFACTURER PROVIDES THE DOCUMENTATION, INCLUDING ANY
24	RELEVANT UPDATES TO THE DOCUMENTATION, AT NO CHARGE; EXCEPT
25	THAT THE MANUFACTURER MAY CHARGE A FEE FOR A PRINTED COPY OF
26	THE DOCUMENTATION IF THE AMOUNT OF THE FEE COVERS ONLY THE
2.7	MANUFACTURER'S ACTUAL COST TO PREPARE AND SEND THE PRINTED COPY

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1	OF THE DOCUMENTATION.
2	(c) WITH RESPECT TO TOOLS THAT ARE SOFTWARE PROGRAMS,
3	"FAIR AND REASONABLE TERMS AND COSTS" MEANS THAT THE ORIGINAL
4	EQUIPMENT MANUFACTURER PROVIDES THE TOOLS THAT ARE SOFTWARE
5	PROGRAMS:
6	(I) AT NO CHARGE AND WITHOUT REQUIRING AUTHORIZATION OR
7	INTERNET ACCESS OR OTHERWISE IMPOSING IMPEDIMENTS TO ACCESS OR
8	USE;
9	(II) IN THE COURSE OF EFFECTUATING THE DIAGNOSIS,
10	MAINTENANCE, OR REPAIR AND ENABLING THE FULL FUNCTIONALITY OF
11	THE DIGITAL ELECTRONIC EQUIPMENT; AND
12	(III) IN A MANNER THAT DOES NOT IMPAIR THE EFFICIENT AND
13	COST-EFFECTIVE PERFORMANCE OF THE DIGITAL ELECTRONIC EQUIPMENT.
14	(6) "FIRMWARE" MEANS A SOFTWARE PROGRAM OR SET OF
15	INSTRUCTIONS PROGRAMMED ON DIGITAL ELECTRONIC EQUIPMENT, OR ON
16	A PART OF DIGITAL ELECTRONIC EQUIPMENT, TO ALLOW THE EQUIPMENT
17	OR PART TO COMMUNICATE WITH ITSELF OR WITH OTHER COMPUTER
18	HARDWARE.
19	(7) (a) "INDEPENDENT REPAIR PROVIDER", EXCEPT AS OTHERWISE
20	PROVIDED IN SUBSECTION (7)(b) OF THIS SECTION, MEANS A PERSON IN
21	THIS STATE THAT IS:
22	(I) NOT AN ORIGINAL EQUIPMENT MANUFACTURER'S AUTHORIZED
23	REPAIR PROVIDER NOR AFFILIATED WITH AN ORIGINAL EQUIPMENT
24	MANUFACTURER'S AUTHORIZED REPAIR PROVIDER; AND
25	(II) ENGAGED IN OFFERING OR PROVIDING SERVICES.
26	(b) "INDEPENDENT REPAIR PROVIDER" INCLUDES:
27	(I) AN AUTHORIZED REPAIR PROVIDER IF THE AUTHORIZED REPAIR

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1	PROVIDER IS OFFERING OR PROVIDING SERVICES FOR AN ORIGINAL
2	EQUIPMENT MANUFACTURER OTHER THAN A MANUFACTURER WITH WHICH
3	THE AUTHORIZED REPAIR PROVIDER HAS AN ARRANGEMENT DESCRIBED IN
4	SUBSECTION (1) OF THIS SECTION; AND
5	(II) AN ORIGINAL EQUIPMENT MANUFACTURER WITH RESPECT TO
6	OFFERING OR PROVIDING SERVICES FOR ANOTHER ORIGINAL EQUIPMENT
7	MANUFACTURER'S DIGITAL ELECTRONIC EQUIPMENT.
8	(8) "MEDICAL DEVICE" HAS THE SAME MEANING AS "DEVICE" AS
9	SET FORTH IN SECTION 25-5-402 (8).
10	(9) "Original equipment manufacturer" means a person
11	ENGAGED IN SELLING OR LEASING NEW DIGITAL ELECTRONIC EQUIPMENT
12	MANUFACTURED BY OR ON BEHALF OF THE MANUFACTURER.
13	(10) "OWNER" MEANS A PERSON THAT OWNS DIGITAL ELECTRONIC
14	EQUIPMENT PURCHASED OR USED IN THIS STATE OR AN AGENT OF THE
15	OWNER.
16	(11) "PART" MEANS A NEW OR USED REPLACEMENT PART THAT AN
17	ORIGINAL EQUIPMENT MANUFACTURER OFFERS FOR SALE OR OTHERWISE
18	MAKES AVAILABLE FOR THE PURPOSE OF PROVIDING SERVICES.
19	(12) "SERVICES" MEANS DIAGNOSTIC, MAINTENANCE, OR REPAIR
20	SERVICES PERFORMED ON DIGITAL ELECTRONIC EQUIPMENT.
21	(13) "Tools" means any software program, hardware
22	IMPLEMENT, OR OTHER APPARATUS USED FOR DIAGNOSIS, MAINTENANCE,
23	OR REPAIR OF DIGITAL ELECTRONIC EQUIPMENT, INCLUDING SOFTWARE OR
24	OTHER MECHANISM THAT PROVIDES, PROGRAMS, OR PAIRS A NEW PART;
25	CALIBRATES FUNCTIONALITY; OR PERFORMS ANY OTHER FUNCTION
26	REQUIRED TO RETURN THE DIGITAL ELECTRONIC EQUIPMENT TO FULLY
27	FUNCTIONAL CONDITION

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1	(14) "I RADE SECRET" HAS THE MEANING SET FORTH IN SECTION
2	7-74-102 (4).
3	6-1-1303. Original equipment manufacturer obligations
4	regarding services - unfair or deceptive trade practice - exemptions.
5	(1) EXCEPT AS PROVIDED IN SUBSECTION (3) OF THIS SECTION:
6	(a) For the purpose of providing services for digital
7	ELECTRONIC EQUIPMENT SOLD OR USED IN THIS STATE, AN ORIGINAL
8	EQUIPMENT MANUFACTURER SHALL, WITH FAIR AND REASONABLE TERMS
9	AND COSTS, MAKE AVAILABLE TO AN INDEPENDENT REPAIR PROVIDER OR
10	OWNER OF THE MANUFACTURER'S EQUIPMENT ANY DOCUMENTATION,
11	PARTS, EMBEDDED SOFTWARE, FIRMWARE, OR TOOLS THAT ARE INTENDED
12	FOR USE WITH THE DIGITAL ELECTRONIC EQUIPMENT, INCLUDING UPDATES
13	TO DOCUMENTATION, INFORMATION, OR EMBEDDED SOFTWARE.
14	(b) WITH RESPECT TO EQUIPMENT THAT CONTAINS AN ELECTRONIC
15	SECURITY LOCK OR OTHER SECURITY-RELATED FUNCTION, AN ORIGINAL
16	EQUIPMENT MANUFACTURER SHALL, WITH FAIR AND REASONABLE TERMS
17	AND COSTS, MAKE AVAILABLE TO INDEPENDENT REPAIR PROVIDERS AND
18	OWNERS OF THE MANUFACTURER'S EQUIPMENT ANY DOCUMENTATION,
19	PARTS, EMBEDDED SOFTWARE, FIRMWARE, OR TOOLS NEEDED TO RESET
20	THE LOCK OR FUNCTION WHEN DISABLED IN THE COURSE OF PROVIDING
21	SERVICES. THE MANUFACTURER MAY MAKE THE DOCUMENTATION, PARTS,
22	EMBEDDED SOFTWARE, FIRMWARE, OR TOOLS AVAILABLE TO INDEPENDENT
23	REPAIR PROVIDERS AND OWNERS OF THE MANUFACTURER'S EQUIPMENT
24	THROUGH APPROPRIATE SECURE RELEASE SYSTEMS.
25	(2) A VIOLATION OF SUBSECTION (1) OF THIS SECTION IS AN UNFAIR
26	OR DECEPTIVE TRADE PRACTICE IN ACCORDANCE WITH SECTION 6-1-105
27	(1)(nnn).

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1	(3) (a) Subsection $(1)$ of this section does not apply to:
2	(I) A PART THAT IS NO LONGER AVAILABLE TO THE ORIGINAL
3	EQUIPMENT MANUFACTURER; AND
4	(II) CONDUCT THAT WOULD REQUIRE THE ORIGINAL EQUIPMENT
5	MANUFACTURER TO DIVULGE A TRADE SECRET; EXCEPT THAT A
6	MANUFACTURER SHALL NOT REFUSE TO MAKE AVAILABLE TO AN
7	INDEPENDENT REPAIR PROVIDER OR OWNER ANY DOCUMENTATION, PART,
8	EMBEDDED SOFTWARE, FIRMWARE, OR TOOL NECESSARY TO PROVIDE
9	SERVICES ON GROUNDS THAT THE DOCUMENTATION, PART, EMBEDDED
10	SOFTWARE, FIRMWARE, OR TOOL IS ITSELF A TRADE SECRET.
11	(b) (I) AN ORIGINAL EQUIPMENT MANUFACTURER MAY REDACT
12	DOCUMENTATION TO REMOVE TRADE SECRETS FROM THE DOCUMENTATION
13	BEFORE PROVIDING ACCESS TO THE DOCUMENTATION IF THE USABILITY OF
14	THE REDACTED DOCUMENTATION FOR THE PURPOSE OF PROVIDING
15	SERVICES IS NOT DIMINISHED.
16	(II) AN ORIGINAL EQUIPMENT MANUFACTURER MAY WITHHOLD
17	INFORMATION REGARDING A COMPONENT, DESIGN, OR FUNCTIONALITY OF
18	OR PROCESS OF DEVELOPING, A PART, EMBEDDED SOFTWARE, FIRMWARE,
19	OR TOOL IF THE INFORMATION IS A TRADE SECRET AND THE USABILITY OF
20	THE PART, EMBEDDED SOFTWARE, FIRMWARE, OR TOOL FOR THE PURPOSE
21	OF PROVIDING SERVICES IS NOT DIMINISHED.
22	<b>6-1-1304.</b> Limitations. (1) Subject to subsection (2) of this
23	SECTION, NOTHING IN THIS PART 13:
24	(a) Alters the terms of any contract or other
25	ARRANGEMENT IN FORCE BETWEEN AN ORIGINAL EQUIPMENT
26	MANUFACTURER AND AN AUTHORIZED REPAIR PROVIDER, INCLUDING THE
27	PERFORMANCE OR PROVISION OF WARRANTY OR RECALL REPAIR WORK

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AND ANY EXCLUSIVITY OR NONCOMPETE CLAUSE IN A CONTRAC	Т;
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- (b) REQUIRES AN ORIGINAL EQUIPMENT MANUFACTURER TO PROVIDE AN INDEPENDENT REPAIR PROVIDER OR OWNER ACCESS TO INFORMATION, OTHER THAN DOCUMENTATION, THAT THE MANUFACTURER PROVIDES TO AN AUTHORIZED REPAIR PROVIDER PURSUANT TO A CONTRACT OR OTHER ARRANGEMENT WITH THE INDEPENDENT REPAIR PROVIDER EXCEPT AS NECESSARY TO COMPLY WITH SECTION 6-1-1303 (1);
  - (c) RENDERS AN ORIGINAL EQUIPMENT MANUFACTURER OR AUTHORIZED REPAIR PROVIDER LIABLE FOR ANY FAULTY, NEGLIGENT, OR OTHERWISE IMPROPER REPAIR THAT AN INDEPENDENT REPAIR PROVIDER OR OWNER CONDUCTS ON THE MANUFACTURER'S DIGITAL ELECTRONIC EQUIPMENT; EXCEPT THAT NOTHING IN THIS SUBSECTION (1)(c) EXEMPTS AN ORIGINAL EQUIPMENT MANUFACTURER FROM A PRODUCTS LIABILITY CLAIM THAT IS OTHERWISE AUTHORIZED IN LAW;

# 15 (d) APPLIES TO:

- (I) A MOTOR VEHICLE MANUFACTURER OR DEALER, AS THOSE TERMS ARE DEFINED IN SECTION 42-1-102 (49) AND (22), RESPECTIVELY, THAT IS ACTING IN THAT CAPACITY; A MANUFACTURER OF MOTOR VEHICLE EQUIPMENT THAT IS ACTING IN THAT CAPACITY; OR ANY PRODUCT OR SERVICE OF A MOTOR VEHICLE MANUFACTURER OR DEALER OR MANUFACTURER OF MOTOR VEHICLE EQUIPMENT;
  - (II) A POWERSPORTS VEHICLE MANUFACTURER OR POWERSPORTS VEHICLE DEALER, AS THOSE TERMS ARE DEFINED IN SECTION 44-20-402 (14) AND (12), RESPECTIVELY, THAT IS ACTING IN THAT CAPACITY; A MANUFACTURER OF POWERSPORTS VEHICLE EQUIPMENT THAT IS ACTING IN THAT CAPACITY; OR ANY PRODUCT OR SERVICE OF A POWERSPORTS VEHICLE MANUFACTURER OR POWERSPORTS VEHICLE DEALER OR

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1	MANUFACTURER OF POWERSPORTS VEHICLE EQUIPMENT; OR
2	(III) A MEDICAL DEVICE; EXCEPT THAT THIS PART 13 APPLIES TO
3	CLASS 2 POWERED WHEELCHAIRS; OR
4	(e) REQUIRES AN ORIGINAL EQUIPMENT MANUFACTURER TO
5	PROVIDE ACCESS TO TOOL FUNCTIONS THAT ENABLE THE OWNER OR
6	INDEPENDENT REPAIR PROVIDER TO CHANGE THE SETTINGS ON MOTORIZED
7	AGRICULTURAL OR CONSTRUCTION EQUIPMENT SO AS TO BRING THE
8	EQUIPMENT OUT OF COMPLIANCE WITH ANY APPLICABLE SAFETY OR
9	EMISSIONS STANDARDS.
10	(2) WITH RESPECT TO A CONTRACT OR OTHER ARRANGEMENT, OR
11	RENEWAL OF A CONTRACT OR EXISTING ARRANGEMENT, THAT AN
12	ORIGINAL EQUIPMENT MANUFACTURER ENTERS INTO AFTER THE EFFECTIVE
13	DATE OF THIS PART 13, ANY CONTRACT TERM, PROVISION, AGREEMENT, OR
14	LANGUAGE IN THE CONTRACT OR ARRANGEMENT THAT WAIVES, AVOIDS,
15	RESTRICTS, OR LIMITS THE MANUFACTURER'S OBLIGATIONS UNDER THIS
16	PART 13 IS VOID AND UNENFORCEABLE.
17	SECTION 3. Act subject to petition - effective date -
18	applicability. (1) This act takes effect at 12:01 a.m. on the day following
19	the expiration of the ninety-day period after final adjournment of the
20	general assembly; except that, if a referendum petition is filed pursuant
21	to section 1 (3) of article V of the state constitution against this act or an
22	item, section, or part of this act within such period, then the act, item,
23	section, or part will not take effect unless approved by the people at the
24	general election to be held in November 2022 and, in such case, will take
25	effect on the date of the official declaration of the vote thereon by the
26	governor.

- 1 (2) This act applies to conduct occurring on or after the applicable
- 2 effective date of this act.