CONSUMER DIGITAL REPAIR BILL OF RIGHTS

This bill requires manufacturers of digital electronic equipment to make documentation, parts, embedded software, or tools to service the equipment available to any independent repair provider or owner. A violation of this requirement is an unfair or deceptive trade practice. It will increase state and local workload on an ongoing basis.

No appropriation is required.

The fiscal note reflects the introduced bill.

Summary of Legislation

This bill amends the Colorado Consumer Protection Act to require manufacturers of digital electronic equipment to make documentation, parts, embedded software, or tools to service the equipment available to any independent repair provider or owner, at fair and reasonable terms and costs. Manufacturers are not required to divulge trade secrets. A contract between a manufacturer and an independent repair provider cannot limit the manufacturer's obligations to meet the requirements under the bill. Beginning January 1, 2021, a manufacturer's failure to comply with these requirements is an unfair or deceptive trade practice and subject to action by the Attorney General or a district attorney.

State Expenditures

This bill may increase civil actions filed in trial courts in the Judicial Department, but the increase is not expected to require an increase in appropriations. The Department of Law will prioritize complaints of unfair or deceptive trade practices within its current resources for responding to consumer complaints.
Local Government

This may minimally increase workload for district attorneys for acting on a deceptive trade practice complaint. Such actions are infrequent and are not expected to increase significantly under the bill.

Effective Date

The bill takes effect January 1, 2021, if no referendum petition is filed.

State and Local Government Contacts

District Attorneys                Judicial                Law