# Second Regular Session Seventy-second General Assembly STATE OF COLORADO

# **PREAMENDED**

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 20-0287.01 Megan Waples x4348

**HOUSE BILL 20-1293** 

#### **HOUSE SPONSORSHIP**

McCluskie and Pelton,

#### SENATE SPONSORSHIP

Coram and Gonzales,

#### **House Committees**

#### **Senate Committees**

Business Affairs & Labor Finance Appropriations

	A BILL FOR AN ACT
101	CONCERNING THE PROVISION OF EMERGENCY TELEPHONE SERVICE,
102	AND, IN CONNECTION THEREWITH, ESTABLISHING THE 911
103	SURCHARGE AND AMENDING THE REQUIREMENTS FOR THE
104	EMERGENCY TELEPHONE CHARGE AND THE PREPAID WIRELESS
105	911 CHARGE.

### **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

The bill amends the requirements for the imposition, collection, and uses of the emergency telephone charge imposed by local 911

governing bodies. Current law imposes a statutory cap on the amount of the emergency telephone charge that may be imposed by local governing bodies. The bill allows the public utilities commission (commission) to establish the authorized threshold amount for the charge on an annual basis. A local governing body may impose the charge in an amount up to the authorized threshold. If a governing body determines it needs to impose a higher charge to fund 911 operations in its jurisdiction, it must seek the approval of the commission.

The bill amends the procedures for the collection and remittance of the emergency telephone charge by telecommunication service suppliers. It provides procedures for local bodies to assess overdue or unpaid remittances, imposes a time limitation for local governing bodies to do so, and creates a process for the service supplier and local governing body to extend that time period. Local governing bodies may audit the collections of service suppliers, and may impose interest and penalties on late remittances.

A new 911 surcharge (surcharge) is established as a collection for local governing bodies. The amount of the surcharge is established each year by the commission based on the needs of the local governing bodies. Service suppliers must collect the surcharge from service users and remit the money to the commission. The commission is required to transmit the money collected to local governing bodies within 60 days, using a formula based on the number of concurrent sessions maintained in the governing bodies' jurisdictions.

The bill renames the prepaid wireless 911 charge and amends the amount of the charge. Under current law, the amount is set in statute. The bill requires the commission to establish the amount of the charge based on the average amount of the emergency telephone charges imposed by local governing bodies and the amount of the surcharge.

The bill amends the allowed uses of the money collected from the 3 charges and makes other conforming amendments.

Upgrades to wireless 911 service in unserved areas is added as an allowable use of the money allocated from the high cost support mechanism to broadband deployment. The broadband deployment board may award money to projects to allow wireless carriers to upgrade infrastructure, software, and technology to provide wireless 911 service in unserved areas.

- 1 Be it enacted by the General Assembly of the State of Colorado:
- 2 SECTION 1. In Colorado Revised Statutes, add 29-11-100.2 as
- 3 follows:
- 4 **29-11-100.2. Legislative declaration.** (1) THE GENERAL

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1	ASSEMBLY HEREBY FINDS AND DECLARES THAT DIALING 911 IS THE MOST
2	EFFECTIVE AND FAMILIAR WAY THE PUBLIC HAS OF SEEKING EMERGENCY
3	ASSISTANCE. BASIC EMERGENCY SERVICE AND PUBLIC SAFETY IS
4	FUNDAMENTALLY A GOVERNMENT CONCERN AND THE EXERCISE OF POLICE
5	POWERS FOR THE PROTECTION AND BETTERMENT OF THE HEALTH, SAFETY,
6	SECURITY, AND WELFARE OF THE PUBLIC. THIS PART 1 AS AMENDED BY
7	House Bill 20-1293, enacted in 2020, is intended to provide
8	FUNDING MECHANISMS FOR THE CONTINUED TECHNOLOGICAL
9	ADVANCEMENT OF EMERGENCY TELEPHONE SERVICE FOR ALL USERS OF
10	THE SYSTEM.
11	(2) THE GENERAL ASSEMBLY FURTHER FINDS AND DECLARES THAT:
12	(a) In order to provide for the future of 911 technology
13	ADVANCEMENT IN COLORADO, LOCAL FUNDING AND LOCAL CONTROL
14	MUST BE MAINTAINED, WHILE AT THE SAME TIME, ADDITIONAL FUNDING
15	FOR PROJECTS, PROGRAMS, AND SERVICES MUST ALSO BE PROVIDED. IT IS
16	THEREFORE THE INTENT OF THE GENERAL ASSEMBLY TO MAINTAIN AND
17	STRENGTHEN THE EXISTING LOCAL FUNDING STRUCTURE FOR EMERGENCY
18	TELEPHONE SERVICE IN THE STATE WHILE ALSO CREATING A NEW FUNDING
19	MECHANISM FOR LOCAL EXPENDITURES THAT WILL IMPROVE THE QUALITY
20	OF THE EMERGENCY TELEPHONE SERVICE STATEWIDE.
21	(b) NOTHING IN THIS PART 1 SHOULD BE CONSTRUED:
22	(I) TO ALTER THE METHOD OF REGULATION OR DEREGULATION OF
23	PROVIDERS OF TELECOMMUNICATIONS SERVICE AS SET FORTH IN ARTICLE
24	15 of title 40; and
25	(II) TO IMPOSE A TAX. THE PRIMARY PURPOSE OF THE CHARGES
26	AND SURCHARGES AUTHORIZED IN THIS PART 1 IS TO DEFRAY THE
27	REASONABLE DIRECT AND INDIRECT COSTS OF PROVIDING EMERGENCY

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1	TELEPHONE SERVICE. THE CHARGES AUTHORIZED IN THIS PART 1 DO NOT
2	RAISE REVENUE FOR THE GENERAL EXPENSES OF GOVERNMENT.
3	SECTION 2. In Colorado Revised Statutes, repeal and reenact,
4	with amendments, 29-11-101 as follows:
5	<b>29-11-101. Definitions.</b> As used in this part 1, unless the
6	CONTEXT OTHERWISE REQUIRES:
7	(1) "911" MEANS A THREE-DIGIT ABBREVIATED DIALING CODE
8	USED TO REPORT AN EMERGENCY SITUATION REQUIRING A RESPONSE BY
9	AN EMERGENCY SERVICE PROVIDER.
10	(2) "911 ACCESS CONNECTION" MEANS ANY COMMUNICATIONS
11	SERVICE INCLUDING WIRELINE, WIRELESS CELLULAR, INTERCONNECTED
12	VOICE-OVER-INTERNET-PROTOCOL, OR SATELLITE IN WHICH
13	CONNECTIONS ARE ENABLED, CONFIGURED, OR CAPABLE OF MAKING 911
14	CALLS. THE TERM DOES NOT INCLUDE FACILITIES-BASED BROADBAND
15	SERVICES. THE NUMBER OF $911$ ACCESS CONNECTIONS IS DETERMINED BY
16	THE CONFIGURED CAPACITY FOR SIMULTANEOUS OUTBOUND CALLING. FOR
17	EXAMPLE, FOR A DIGITAL SIGNAL-1 (DS-1) LEVEL SERVICE OR
18	EQUIVALENT THAT IS CHANNELIZED AND SPLIT INTO SEPARATE CHANNELS
19	FOR VOICE COMMUNICATIONS, THE NUMBER OF 911 ACCESS CONNECTIONS
20	WOULD BE EQUAL TO THE NUMBER OF CHANNELS CAPABLE OF MAKING
21	SIMULTANEOUS CALLS.
22	(3) "911 CALL" MEANS A REQUEST FOR EMERGENCY ASSISTANCE
23	FROM THE PUBLIC BY DIALING 911 OR ADDRESSING THE ESINET
24	REGARDLESS OF THE TECHNOLOGY USED, AND MAY INCLUDE VOICE, TEXT,
25	IMAGES, AND VIDEO, WHETHER ORIGINATED BY WIRELINE, WIRELESS,
26	SATELLITE, OR OTHER MEANS.
27	(4) "911 SURCHARGE" OR "SURCHARGE" MEANS THE SURCHARGE

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1	ESTABLISHED BY SECTION 29-11-102.3.
2	(5) "AUTOMATIC LOCATION IDENTIFICATION" OR "ALI" MEANS THE
3	AUTOMATIC DISPLAY, ON EQUIPMENT AT THE PSAP, OF THE TELEPHONE
4	NUMBER AND LOCATION OF THE CALLER. ALI INCLUDES NONLISTED
5	AND NONPUBLISHED NUMBERS AND ADDRESSES, AND OTHER INFORMATION
6	ABOUT THE CALLER'S PRECISE LOCATION.
7	(6) "AUTOMATIC NUMBER IDENTIFICATION" OR "ANI" MEANS THE
8	AUTOMATIC DISPLAY, ON EQUIPMENT AT THE PSAP, OF THE CALLER'S
9	TELEPHONE NUMBER.
10	(7) "BASIC EMERGENCY SERVICE" MEANS THE AGGREGATION AND
11	TRANSPORTATION OF A 911 CALL DIRECTLY TO A POINT OF
12	INTERCONNECTION WITH A GOVERNING BODY OR PSAP, REGARDLESS OF
13	THE TECHNOLOGY USED TO PROVIDE THE SERVICE. THE AGGREGATION OF
14	CALLS MEANS THE COLLECTION OF 911 CALLS FROM ONE OR MORE
15	ORIGINATING SERVICE PROVIDERS OR INTERMEDIARY AGGREGATION
16	SERVICE PROVIDERS FOR THE PURPOSE OF SELECTIVELY ROUTING AND
17	TRANSPORTING 911 CALLS DIRECTLY TO A POINT OF INTERCONNECTION
18	WITH A GOVERNING BODY OR PSAP. THE OFFERING OR PROVIDING OF ALI
19	SERVICE OR SELECTIVE ROUTING DIRECTLY TO A GOVERNING BODY OR
20	PSAP BY ANY PERSON IS ALSO A BASIC EMERGENCY SERVICE. BASIC
21	EMERGENCY SERVICE DOES NOT INCLUDE:
22	(a) The portion of a 911 call provided by an originating
23	SERVICE PROVIDER;
24	(b) THE SERVICES PROVIDED BY AN INTERMEDIARY AGGREGATION
25	SERVICE PROVIDER;
26	(c) THE DELIVERY OF A 911 CALL FROM THE ORIGINATING SERVICE
2.7	PROVIDER OR AN INTERMEDIARY AGGREGATION SERVICE PROVIDER TO A

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1	POINT OF INTERCONNECTION WITH THE BESP;
2	(d) The delivery of a 911 call from the point of
3	INTERCONNECTION BETWEEN THE BESP AND A PSAP TO THE PSAP
4	FACILITY THAT RECEIVES AND PROCESSES THE 911 CALL; OR
5	(e) The delivery of text-to-911 via interim methods.
6	(8) "BASIC EMERGENCY SERVICE PROVIDER" OR "BESP" MEANS
7	ANY PERSON CERTIFIED BY THE COMMISSION TO PROVIDE BASIC
8	EMERGENCY SERVICE.
9	(9) "COMMISSION" OR "PUBLIC UTILITIES COMMISSION" MEANS THE
10	PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO, CREATED IN
11	SECTION 40-2-101.
12	(10) "DEMARCATION POINT" MEANS THE PHYSICAL POINT WHERE
13	THE RESPONSIBILITY OF A PORTION OF A NETWORK CHANGES FROM ONE
14	PARTY TO ANOTHER.
15	(11) "EMERGENCY NOTIFICATION SERVICE" MEANS AN
16	INFORMATIONAL SERVICE THAT, UPON ACTIVATION BY A PUBLIC AGENCY,
17	RAPIDLY NOTIFIES ALL TELEPHONE CUSTOMERS WITHIN A SPECIFIED
18	GEOGRAPHIC AREA OF HAZARDOUS CONDITIONS OR EMERGENT EVENTS
19	THAT THREATEN THEIR LIVES OR PROPERTY, INCLUDING, WITHOUT
20	LIMITATION, FLOODS, FIRES, AND HAZARDOUS MATERIALS INCIDENTS.
21	(12) "EMERGENCY SERVICE PROVIDER" MEANS A PRIMARY
22	PROVIDER OF EMERGENCY FIRE FIGHTING, LAW ENFORCEMENT,
23	AMBULANCE, EMERGENCY MEDICAL, OR OTHER EMERGENCY SERVICES.
24	(13) "EMERGENCY TELEPHONE CHARGE" MEANS A CHARGE
25	IMPOSED UNDER SECTION 29-11-102 TO PAY FOR THE EXPENSES
26	AUTHORIZED IN SECTION 29-11-104.
27	(14) "EMERGENCY TELEPHONE SERVICE" MEANS THE RECEIPT AND

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1	PROCESSING OF 911 CALLS BY THE PSAP FOR THE PURPOSE OF PROVIDING
2	RESPONSES FROM EMERGENCY SERVICE PROVIDERS.
3	(15) "EQUIPMENT SUPPLIER" MEANS ANY PERSON PROVIDING
4	TELEPHONE OR OTHER EQUIPMENT NECESSARY FOR AN EMERGENCY
5	TELEPHONE SERVICE TO ANY PUBLIC AGENCY OR GOVERNING BODY IN THE
6	STATE, THROUGH LEASE OR SALE.
7	(16) "GOVERNING BODY" MEANS THE ORGANIZATION RESPONSIBLE
8	FOR ESTABLISHING, COLLECTING, AND DISBURSING THE EMERGENCY
9	TELEPHONE CHARGE IN A SPECIFIC GEOGRAPHIC AREA PURSUANT TO
10	SECTIONS 29-11-102, 29-11-103, and 29-11-104.
11	(17) "GOVERNING BODY'S JURISDICTION" MEANS, UNLESS
12	MODIFIED BY THE AGREEMENT OF GOVERNING BODIES, THE GEOGRAPHIC
13	AREA WITHIN THE GOVERNING BODY'S MUNICIPAL, COUNTY, OR OTHER
14	BORDER USED FOR DETERMINING THE ADDRESS OF A SERVICE USER FOR
15	PURPOSES OF THE EMERGENCY TELEPHONE CHARGE UNDER THIS PART 1.
16	A GOVERNING BODY'S JURISDICTION MAY DIFFER FROM AN EMERGENCY
17	TELEPHONE SERVICE AREA WHICH MAY BE USED FOR CALL ROUTING AND
18	EMERGENCY RESPONSE.
19	
20	(18) "MLTS OPERATOR" MEANS THE PERSON THAT OPERATES AN
21	MLTS FROM WHICH AN END-USER MAY PLACE A 911 CALL THROUGH THE
22	PUBLIC SWITCHED NETWORK.
23	(19) "MULTI-LINE TELEPHONE SYSTEM" OR "MLTS" MEANS A
24	SYSTEM COMPOSED OF COMMON CONTROL UNITS, TELEPHONES, AND
25	CONTROL HARDWARE AND SOFTWARE PROVIDING LOCAL TELEPHONE
26	SERVICE TO MULTIPLE CUSTOMERS IN BUSINESSES, APARTMENTS,
27	TOWNHOUSES, CONDOMINIUMS, SCHOOLS, DORMITORIES, HOTELS, MOTELS,

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1	RESORTS, EXTENDED CARE FACILITIES, OR SIMILAR ENTITIES, FACILITIES,
2	OR STRUCTURES. "MULTI-LINE TELEPHONE SYSTEM" INCLUDES:
3	(a) NETWORK AND PREMISES-BASED SYSTEMS SUCH AS CENTREX,
4	PBX, AND HYBRID-KEY TELEPHONE SYSTEMS; AND
5	(b) SYSTEMS OWNED OR LEASED BY GOVERNMENTAL AGENCIES,
6	NONPROFIT ENTITIES, AND FOR-PROFIT BUSINESSES.
7	(20) "Person" means any individual, firm, partnership,
8	COPARTNERSHIP, JOINT VENTURE, ASSOCIATION, COOPERATIVE
9	ORGANIZATION, CORPORATION (MUNICIPAL OR PRIVATE AND WHETHER
10	ORGANIZED FOR PROFIT OR NOT), GOVERNMENTAL AGENCY, STATE,
11	COUNTY, POLITICAL SUBDIVISION, STATE DEPARTMENT, COMMISSION,
12	BOARD, OR BUREAU, FRATERNAL ORGANIZATION, NONPROFIT
13	ORGANIZATION, ESTATE, TRUST, BUSINESS OR COMMON LAW TRUST,
14	RECEIVER, ASSIGNEE FOR THE BENEFIT OF CREDITORS, TRUSTEE, OR
15	TRUSTEE IN BANKRUPTCY OR ANY OTHER SERVICE USER.
16	(21) "PREPAID WIRELESS TELECOMMUNICATIONS SERVICE" MEANS
17	WIRELESS TELECOMMUNICATIONS ACCESS THAT ALLOWS THE USER TO
18	MAKE 911 CALLS, IS PAID FOR IN ADVANCE, AND IS SOLD IN
19	PREDETERMINED UNITS OR DOLLARS, OF WHICH THE NUMBER OF UNITS OR
20	DOLLARS AVAILABLE TO THE CALLER DECLINES WITH USE IN A KNOWN
21	AMOUNT.
22	(22) "PUBLIC AGENCY" MEANS ANY CITY, CITY AND COUNTY,
23	TOWN, COUNTY, MUNICIPAL CORPORATION, SPECIAL DISTRICT, OR PUBLIC
24	AUTHORITY LOCATED IN WHOLE OR IN PART WITHIN THE STATE THAT
25	PROVIDES OR HAS THE AUTHORITY TO PROVIDE FIRE FIGHTING, LAW
26	ENFORCEMENT, AMBULANCE, EMERGENCY MEDICAL, OR OTHER
27	EMERGENCY SERVICES.

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1	(23) "PUBLIC SAFETY ANSWERING POINT" OR "PSAP" MEANS A
2	FACILITY EQUIPPED AND STAFFED TO PROVIDE EMERGENCY TELEPHONE
3	SERVICE.
4	
5	(24) "SERVICE SUPPLIER" MEANS A PERSON PROVIDING 911 ACCESS
6	CONNECTIONS TO ANY SERVICE USER IN THE STATE, EITHER DIRECTLY OR
7	BY RESALE.
8	(25) "SERVICE USER" MEANS A PERSON WHO IS PROVIDED A 911
9	ACCESS CONNECTION IN THE STATE.
10	(26) "STATE 911 FUND" MEANS A FUND CREATED BY THE PUBLIC
11	UTILITIES COMMISSION FOR RECEIPT OF THE STATE 911 SURCHARGE AND
12	OTHER FUNDS AS DESCRIBED IN SECTION 29-11-102.3.
13	(27) "TELECOMMUNICATIONS SERVICE" HAS THE SAME MEANING
14	AS SET FORTH IN SECTION 40-15-102 (29).
15	(28) "Wireless automatic location identification" or
16	"WIRELESS ALI" MEANS THE AUTOMATIC DISPLAY, ON EQUIPMENT AT THE
17	PSAP, OF THE LOCATION OF A WIRELESS SERVICE USER INITIATING A 911
18	CALL.
19	(29) "Wireless automatic number identification" or
20	"WIRELESS ANI" MEANS THE AUTOMATIC DISPLAY ON EQUIPMENT AT THE
21	PSAP OF THE MOBILE IDENTIFICATION NUMBER OF A WIRELESS SERVICE
22	USER INITIATING A 911 CALL.
23	(30) "Wireless carrier" means a cellular licensee, a
24	PERSONAL COMMUNICATIONS SERVICE LICENSEE, AND CERTAIN
25	SPECIALIZED MOBILE RADIO SERVICE PROVIDERS DESIGNATED AS COVERED
26	CARRIERS BY THE FEDERAL COMMUNICATIONS COMMISSION IN 47 CFR
7	20.18 AND ANY SUCCESSOR TO SUCH RECULATION

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1	<b>SECTION 3.</b> In Colorado Revised Statutes, <b>add</b> 29-11-101.5 as
2	follows:
3	29-11-101.5. Rules. Basic emergency service is regulated by
4	THE COMMISSION UNDER ARTICLE 15 OF TITLE 40. THE COMMISSION MAY
5	PROMULGATE RULES TO IMPLEMENT THIS PART 1 AND TO RESOLVE
6	DISPUTES REGARDING THE COLLECTION, PAYMENT, REMITTANCE, AND
7	AUDIT OF THE EMERGENCY TELEPHONE CHARGE, 911 SURCHARGE. THE
8	COMMISSION RULES MAY IMPOSE PENALTIES AS PROVIDED BY THIS PART $1$
9	AND BY ARTICLES 1 TO 7 AND 15 OF TITLE 40.
10	SECTION 4. In Colorado Revised Statutes, repeal and reenact,
11	with amendments, 29-11-102 as follows:
12	29-11-102. Imposition of emergency telephone charge -
13	requirements for governing bodies - rules. (1) (a) IN ADDITION TO ANY
14	OTHER POWERS FOR THE PROTECTION OF THE PUBLIC HEALTH, SAFETY,
15	AND WELFARE, A GOVERNING BODY MAY INCUR ANY EQUIPMENT,
16	INSTALLATION, AND OTHER DIRECTLY RELATED COSTS FOR THE
17	CONTINUED OPERATION OF AN EMERGENCY TELEPHONE SERVICE AS
18	DESCRIBED IN SECTION 29-11-104, AND MAY PAY SUCH COSTS BY
19	IMPOSING AN EMERGENCY TELEPHONE CHARGE ON SERVICE USERS WITH
20	AN ADDRESS IN THE GOVERNING BODY'S JURISDICTION IN ACCORDANCE
21	WITH THIS SECTION. A GOVERNING BODY MAY DO SUCH OTHER ACTS AS
22	MAY BE EXPEDIENT FOR THE PROTECTION AND PRESERVATION OF THE
23	PUBLIC HEALTH, SAFETY, AND WELFARE, AND AS MAY BE NECESSARY FOR
24	THE ACQUISITION OF EQUIPMENT, FOR THE PROVISION OF INITIAL SERVICES,
25	AND FOR THE OPERATION OF THE EMERGENCY TELEPHONE SERVICE.
26	(b) Two or more political subdivisions may enter into a
27	CONTRACT UNDER PART 2 OF ARTICLE 1 OF THIS TITLE 29 TO ESTABLISH A

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1	SEPARATE LEGAL ENTITY THAT SERVES AS A SEPARATE GOVERNING BODY
2	TO PROVIDE EMERGENCY TELEPHONE SERVICE, OR TO ESTABLISH,
3	COLLECT, AND DISPSERSE THE EMERGENCY TELEPHONE CHARGE.
4	(2) (a) A GOVERNING BODY IS HEREBY AUTHORIZED, BY
5	ORDINANCE OR RESOLUTION AS APPROPRIATE, TO IMPOSE THE CHARGE
6	AUTHORIZED IN SUBSECTION (1) OF THIS SECTION PER MONTH PER 911
7	ACCESS CONNECTION IN AN AMOUNT ESTABLISHED IN ACCORDANCE WITH
8	THIS SUBSECTION (2) UPON EACH SERVICE USER WHOSE ADDRESS IS IN THE
9	GOVERNING BODY'S JURISDICTION AND TO WHOM EMERGENCY TELEPHONE
10	SERVICE IS PROVIDED; EXCEPT THAT:
11	(I) THE CHARGE SHALL NOT BE IMPOSED ON A SERVICE USER THAT
12	IS A STATE OR LOCAL GOVERNMENTAL ENTITY; AND
13	(II) THE AMOUNT OF THE CHARGE MUST BE UNIFORM THROUGHOUT
14	THE GOVERNING BODY'S JURISDICTION, REGARDLESS OF THE TECHNOLOGY
15	USED TO PROVIDE THE 911 ACCESS CONNECTION.
16	(b) AT LEAST ONCE EACH CALENDAR YEAR, A GOVERNING BODY
17	THAT IMPOSES AN EMERGENCY TELEPHONE CHARGE SHALL ESTABLISH THE
18	AMOUNT OF THE CHARGE PER MONTH PER 911 ACCESS CONNECTION.
19	EXCEPT AS PROVIDED IN SUBSECTION (2)(c) OF THIS SECTION, THE
20	AMOUNT OF THE CHARGE MUST NOT EXCEED THE THRESHOLD AMOUNT
21	ESTABLISHED BY THE COMMISSION IN ACCORDANCE WITH SUBSECTION
22	(2)(f) of this section. Immediately upon determining the amount
23	OF THE CHARGE, THE GOVERNING BODY SHALL PUBLISH IN THE MEETING
24	MINUTES THE NEW AMOUNT AND AN EFFECTIVE DATE OF EITHER THE
25	FOLLOWING FEBRUARY 1 OR THE FOLLOWING JUNE 1. IF THE AMOUNT OF
26	THE CHARGE WAS CHANGED FROM THE PRIOR AMOUNT, THE GOVERNING
27	BODY SHALL NOTIFY EVERY SERVICE SUPPLIER AT LEAST SIXTY DAYS

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1	BEFORE SUCH NEW AMOUNT BECOMES EFFECTIVE.
2	(c) If a governing body determines that an emergency
3	TELEPHONE CHARGE IN EXCESS OF THE THRESHOLD AMOUNT ESTABLISHED
4	BY THE COMMISSION PURSUANT TO SUBSECTION (2)(f) OF THIS SECTION IS
5	NECESSARY IN ORDER TO PROVIDE CONTINUED AND ADEQUATE
6	EMERGENCY TELEPHONE SERVICE, THE GOVERNING BODY SHALL OBTAIN
7	THE COMMISSION'S APPROVAL OF SUCH HIGHER CHARGE BEFORE ITS
8	IMPOSITION. IF THE COMMISSION APPROVES THE AMOUNT, THE GOVERNING
9	BODY SHALL NOTIFY EVERY SERVICE SUPPLIER AT LEAST SIXTY DAYS
10	BEFORE THE APPROVED AMOUNT BECOMES EFFECTIVE. THE PRIOR AMOUNT
11	REMAINS IN EFFECT DURING THE PENDENCY OF THE COMMISSION'S
12	DETERMINATION AND, IF THE COMMISSION REJECTS THE AMOUNT, UNTIL
13	THE GOVERNING BODY ESTABLISHES A NEW CHARGE AMOUNT.
14	(d) THE PROCEEDS OF THE CHARGE SHALL BE USED TO PAY FOR
15	EMERGENCY TELEPHONE SERVICE AS SET FORTH IN SECTION $29-11-104(2)$ .
16	Amounts collected in excess of such necessary expenditures
17	WITHIN A GIVEN YEAR SHALL BE CARRIED FORWARD TO SUBSEQUENT
18	YEARS AND SHALL BE USED IN ACCORDANCE WITH SECTION $29-11-104(2)$ .
19	(e) This subsection (2) does not apply to prepaid wireless
20	TELECOMMUNICATIONS SERVICES.
21	(f)(I)(A) On and before December 31, 2020, the authorized
22	THRESHOLD AMOUNT IS SEVENTY CENTS PER MONTH PER 911 ACCESS
23	CONNECTION.
24	(B) This subsection $(2)(f)(I)$ is repealed, effective July 1,
25	2021.
26	(II) EFFECTIVE JANUARY 1, 2021, THE THRESHOLD AMOUNT IS IN

AN AMOUNT TO BE ESTABLISHED ANNUALLY BY THE COMMISSION IN

27

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1	ACCORDANCE WITH THIS SUBSECTION (2)(f). ON OR BEFORE OCTOBER 1
2	2020, AND ON OR BEFORE OCTOBER 1 OF EACH YEAR THEREAFTER, THE
3	COMMISSION SHALL ESTABLISH THE AUTHORIZED THRESHOLD AMOUNT PER
4	MONTH PER 911 ACCESS CONNECTION OF THE EMERGENCY TELEPHONE
5	CHARGE. THE AMOUNT AUTHORIZED TAKES EFFECT ON THE FOLLOWING
6	JANUARY 1. IN SETTING THE AMOUNT OF THE CHARGE, THE COMMISSION
7	SHALL TAKE INTO ACCOUNT INFLATION AND THE NEEDS OF THE
8	GOVERNING BODIES.
9	(3) EACH GOVERNING BODY SHALL KEEP ON FILE WITH THE
10	COMMISSION AN ACCURATE AND CURRENT DESCRIPTION OR GIS DATA SET
11	REPRESENTING THE BOUNDARIES OF ITS GOVERNING BODY JURISDICTION
12	OR OTHER GIS LAYERS AS REQUESTED.
13	(4) GOVERNING BODIES SHALL COMPLY WITH ANNUAL REPORTING
14	REQUIREMENTS ESTABLISHED BY THE COMMISSION BY RULE IN ORDER TO
15	ASSIST THE COMMISSION IN MEETING FEDERAL REPORTING REQUIREMENTS
16	AND DATA REQUESTS AND TO GATHER INFORMATION FOR INCLUSION IN
17	THE ANNUAL REPORT TO THE LEGISLATURE DESCRIBED IN SECTION
18	40-2-131.
19	(5) THE EMERGENCY TELEPHONE CHARGE IS THE LIABILITY OF THE
20	SERVICE USER AND NOT OF THE SERVICE SUPPLIER; EXCEPT THAT THE
21	SERVICE SUPPLIER IS LIABLE TO REMIT ALL EMERGENCY SERVICE CHARGES
22	THAT THE SERVICE SUPPLIER COLLECTS FROM SERVICE USERS.
23	SECTION 5. In Colorado Revised Statutes, add 29-11-102.3 as
24	follows:
25	29-11-102.3. 911 surcharge - imposition - 911 surcharge trust
26	cash fund - rules - report - definition. (1) (a) EFFECTIVE JANUARY 1
27	2021, A 911 SURCHARGE, REFERRED TO IN THIS SECTION AS THE

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1	"SURCHARGE", IS HEREBY IMPOSED ON SERVICE USERS IN AN AMOUNT TO
2	BE ESTABLISHED ANNUALLY BY THE COMMISSION BUT NOT TO EXCEED
3	FIFTY CENTS PER MONTH PER 911 ACCESS CONNECTION.
4	(b) On or before October 1, 2020, and on or before October
5	1 EACH YEAR THEREAFTER, THE COMMISSION SHALL ESTABLISH THE
6	AMOUNT OF THE SURCHARGE FOR THE NEXT CALENDAR YEAR. THE
7	AMOUNT OF THE SURCHARGE MUST BE REASONABLY CALCULATED TO
8	MEET THE NEEDS OF GOVERNING BODIES TO OPERATE THE 911 SYSTEM.
9	UPON ESTABLISHING THE AMOUNT OF THE SURCHARGE, THE COMMISSION
10	SHALL SEND NOTICE OF THE NEW AMOUNT TO ALL SERVICE SUPPLIERS. THE
11	NEW AMOUNT TAKES EFFECT ON THE FOLLOWING JANUARY 1.
12	(c) The amount of the surcharge imposed per 911 access
13	CONNECTION MUST BE UNIFORM, REGARDLESS OF THE TECHNOLOGY USED
14	TO PROVIDE THE 911 ACCESS CONNECTION.
15	(2) EACH SERVICE SUPPLIER SHALL COLLECT THE SURCHARGE
16	FROM ITS SERVICE USERS. THE SURCHARGE MUST NOT BE COMBINED WITH
17	THE LOCAL EMERGENCY TELEPHONE CHARGE DESCRIBED IN SECTION
18	29-11-102 IF IT IS LISTED ON THE SERVICE USER'S MONTHLY BILL. THE
19	911 SURCHARGE IS THE LIABILITY OF THE SERVICE USER AND NOT OF THE
20	SERVICE SUPPLIER; EXCEPT THAT THE SERVICE SUPPLIER IS LIABLE TO
21	REMIT ALL 911 SURCHARGES THAT THE SERVICE SUPPLIER COLLECTS FROM
22	SERVICE USERS.
23	(3) (a) The service supplier shall remit the collected
24	SURCHARGES TO THE COMMISSION ON A MONTHLY BASIS IN A MANNER
25	ESTABLISHED BY THE COMMISSION. THE COMMISSION SHALL ESTABLISH
26	REMITTANCE PROCEDURES BY RULE. A SERVICE SUPPLIER IS SUBJECT TO
27	THE PENALTIES AND PROCEDURES IN SECTION 29-11-103 FOR THE FAILURE

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1	TO COLLECT OR CORRECTLY REMIT A SURCHARGE IN ACCORDANCE WITH
2	THIS SECTION.

- (b) A SERVICE SUPPLIER MAY DEDUCT AND RETAIN ONE PERCENT
  OF THE SURCHARGES THAT ARE COLLECTED BY THE SERVICE SUPPLIER
  FROM ITS SERVICE USERS.
- (c) (I) REMITTANCES OF SURCHARGES RECEIVED BY THE COMMISSION ARE COLLECTIONS FOR THE LOCAL GOVERNING BODY, NOT GENERAL REVENUES OF THE STATE, AND SHALL BE HELD IN TRUST IN THE 911 SURCHARGE TRUST CASH FUND, WHICH IS HEREBY CREATED. EXCEPT AS PROVIDED IN SUBSECTION (3)(c)(II) OF THIS SECTION, THE COMMISSION SHALL TRANSMIT THE MONEY IN THE FUND TO EACH GOVERNING BODY WITHIN SIXTY DAYS AFTER THE COMMISSION RECEIVES THE MONEY FOR USE BY SUCH GOVERNING BODY FOR THE PURPOSES PERMITTED UNDER SECTION 29-11-104.
  - (II) THE COMMISSION MAY EXPEND AN AMOUNT, NOT TO EXCEED FOUR PERCENT OF THE COLLECTED SURCHARGES IN THE 911 SURCHARGE TRUST CASH FUND, NECESSARY TO REIMBURSE THE COMMISSION FOR ITS DIRECT AND INDIRECT COSTS OF ADMINISTERING THE COLLECTION AND REMITTANCE OF SURCHARGES FOR THE LOCAL GOVERNING BODIES, INCLUDING COSTS RELATED TO CONDUCTING AUDITS OF SERVICE SUPPLIERS IN ACCORDANCE WITH SECTION 29-11-103 (7).
  - (III) THE COMMISSION SHALL ESTABLISH A FORMULA FOR DISTRIBUTION OF MONEY FROM THE SURCHARGE TO THE GOVERNING BODIES BASED UPON THE NUMBER OF CONCURRENT SESSIONS MAINTAINED BY THE PSAPS OF EACH GOVERNING BODY. THE COMMISSION SHALL ESTABLISH THE FORMULA BY OCTOBER 1 OF EACH YEAR. THE COMMISSION SHALL PROMULGATE RULES CONCERNING CHANGES TO THE NUMBER OF

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1	CONCURRENT SESSIONS FOR WHICH A GOVERNING BODY IS REIMBURSED
2	UNDER THIS SECTION. FOR THE PURPOSES OF THIS SECTION, "CONCURRENT
3	SESSION" MEANS A CHANNEL FOR AN INBOUND SIMULTANEOUS 911
4	REQUEST FOR ASSISTANCE.
5	(4) AS PART OF THE REPORT REQUIRED BY SECTION 40-2-131, THE
6	COMMISSION SHALL REPORT ON THE 911 SURCHARGE, INCLUDING
7	AMOUNTS REMITTED AND TRANSMITTED TO LOCAL GOVERNING BODIES.
8	(5) This section does not apply to prepaid wireless
9	TELECOMMUNICATIONS SERVICES.
10	<b>SECTION 6.</b> In Colorado Revised Statutes, <b>amend</b> 29-11-102.5
11	as follows:
12	29-11-102.5. Imposition of charge on prepaid wireless - rules
13	- prepaid wireless trust cash fund - rules - definitions - repeal. (1) As
14	used in this section:
15	(a) "Consumer" means a person who purchases prepaid wireless
16	telecommunications service in a retail transaction.
17	(b) "Department" means the department of revenue.
18	(c) "Prepaid wireless <del>E911</del> 911 charge" means the charge <del>that is</del>
19	required to be collected by a seller from a consumer IMPOSED under
20	subsection (2) of this section TO PAY FOR THE EXPENSES AUTHORIZED IN
21	SECTION 29-11-104 (2)(a).
22	(d) "Provider" means a person that provides prepaid wireless
23	telecommunications service.
24	(e) "Retail transaction" means the purchase of prepaid wireless
25	telecommunications service from a seller for any purpose other than
26	resale. FOR THE PURPOSES OF THIS SECTION, "PURCHASE" INCLUDES
27	EXCHANGES OF MONEY AND EXCHANGES OF NONMONETARY

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1	CONSIDERATION, SUCH AS CONSUMER INFORMATION REQUIRED FOR
2	REIMBURSEMENT CLAIMS UNDER FEDERALLY SUPPORTED SERVICES OR
3	PROGRAMS.
4	(f) "Seller" means a person who sells prepaid wireless
5	telecommunications service to another person.
6	(2) (a) A prepaid wireless E911 911 charge of one and four-tenths
7	percent of the price of the retail transaction is hereby imposed on each
8	retail transaction. The PRIMARY PURPOSE OF THE PREPAID WIRELESS 911
9	CHARGE IS TO DEFRAY THE REASONABLE DIRECT AND INDIRECT COSTS OF
10	PROVIDING EMERGENCY TELEPHONE SERVICE. THE PREPAID WIRELESS 911
11	CHARGE DOES NOT RAISE REVENUE FOR THE GENERAL EXPENSES OF
12	GOVERNMENT.
13	(b) (I) (A) On and before December 31, 2020, the charge is
14	ONE AND FOUR-TENTHS PERCENT OF THE PRICE OF THE RETAIL
15	TRANSACTION.
16	(B) This subsection (2)(b)(I) is repealed, effective July 1,
17	2021.
18	(II) Effective January 1, 2021, the charge is in an amount
19	TO BE ESTABLISHED ANNUALLY BY THE COMMISSION IN ACCORDANCE
20	WITH SUBSECTION (2)(c) OF THIS SECTION. THE CHARGE MUST BE A FLAT
21	AMOUNT IMPOSED ON EACH RETAIL TRANSACTION IN WHICH PREPAID
22	WIRELESS SERVICE IS PURCHASED IN COLORADO.
23	(c) On or before October $1,2020$ , and on or before October
24	1 EACH YEAR THEREAFTER, THE COMMISSION SHALL ESTABLISH THE
25	${\bf AMOUNTOFTHEPREPAIDWIRELESS911CHARGEFORTHENEXTCALENDAR}$
26	YEAR. THE CHARGE AMOUNT IS CALCULATED BY ADDING THE AVERAGE OF
27	THE LOCAL EMERGENCY TELEPHONE CHARGE AMOUNTS IMPOSED IN

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1	ACCORDANCE WITH SECTION 29-11-102 (2) AS OF JULY 1 OF THAT YEAR
2	AND THE AMOUNT OF THE 911 SURCHARGE ESTABLISHED FOR THE
3	UPCOMING YEAR IN ACCORDANCE WITH SECTION 29-11-102.3. THE NEW
4	AMOUNT TAKES EFFECT ON THE FOLLOWING JANUARY 1.
5	(b) (d) (I) The seller shall collect the prepaid wireless E911 911
6	charge from the consumer on each retail transaction occurring in this THE
7	state. The amount of the prepaid wireless E911 911 charge shall be either
8	disclosed to the consumer or separately stated on an invoice, receipt, or
9	other similar document the seller provides to the consumer. A seller shall
10	elect to either disclose or separately state the charge and shall not change
11	the election without the written consent of the department. THE SELLER IS
12	DEEMED TO HAVE COLLECTED THE CHARGE NOTWITHSTANDING THE
13	SELLER'S FAILURE TO SEPARATELY DISCLOSE OR STATE THE CHARGE ON AN
14	INVOICE, RECEIPT, OR OTHER SIMILAR DOCUMENT THE SELLER PROVIDES
15	TO THE CONSUMER. PROVIDERS WHO USE FEDERALLY SUPPORTED
16	SERVICES OR PROGRAMS TO OFFER CUSTOMERS FREE PREPAID WIRELESS
17	TELECOMMUNICATIONS SERVICE ARE DEEMED TO HAVE COLLECTED THE
18	CHARGE. THE PROVIDER SHALL REMIT THE CHARGE FOR EACH RETAIL
19	TRANSACTION THAT OCCURS IN COLORADO.
20	(II) For purposes of this paragraph (b) SECTION, a retail
21	transaction occurs in Colorado if:
22	(A) The consumer effects the retail transaction in person at a
23	business location in Colorado;
24	(B) If sub-subparagraph (A) of this subparagraph (H) SUBSECTION
25	(2)(d)(II)(A) OF THIS SECTION does not apply, the product is delivered to
26	the consumer at a Colorado address provided to the seller;
27	(C) If sub-subparagraphs (A) and (B) of this subparagraph (H)

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1	SUBSECTIONS (2)(d)(II)(A) AND (2)(d)(II)(B) OF THIS SECTION do not
2	apply, the seller's records, maintained in the ordinary course of business,
3	indicate that the consumer's address is in Colorado and the records are not
4	made or kept in bad faith;
5	(D) If sub-subparagraphs (A) to (C) of this subparagraph (II)
6	SUBSECTIONS $(2)(d)(II)(A)$ TO $(2)(d)(II)(C)$ OF THIS SECTION do not apply,
7	the consumer gives a Colorado address during the consummation of the
8	sale, including the consumer's payment instrument if no other address is
9	available, and THERE IS NO INDICATION THAT the address is not given in
10	bad faith; or
11	(E) If sub-subparagraphs (A) to (D) of this subparagraph (II)
12	SUBSECTIONS $(2)(d)(II)(A)$ TO $(2)(d)(II)(D)$ OF THIS SECTION do not apply,
13	the mobile telephone number is associated with a Colorado location.
14	$\frac{\text{(e)}}{\text{(e)}}$ (e) The prepaid wireless $\frac{\text{E911}}{\text{911}}$ charge is the liability of the
15	consumer and not of the seller or of any provider; except that the seller
16	shall be IS liable to remit all prepaid wireless E911 911 charges that the
17	seller collects from consumers as provided in subsection (3) of this
18	section. The seller shall be deemed to have collected the charge
19	notwithstanding that the amount of the charge has neither been separately
20	disclosed nor stated on an invoice, receipt, or other similar document the
21	seller provides to the consumer.
22	(d) (f) The amount of the prepaid wireless E911 911 charge that
23	is collected by a seller from a consumer shall not be included in the base
24	for measuring any tax, fee, surcharge, or other charge that is imposed by
25	this THE state, any political subdivision of this THE state, or any
26	intergovernmental agency.

(3) (a) The seller OR PROVIDER WHO USES FEDERALLY SUPPORTED

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- SERVICES OR PROGRAMS shall remit any collected prepaid wireless E911 911 charges to the department at the times and in the manner provided in part 1 of article 26 of title 39. C.R.S. The department shall establish, by rule, registration and payment procedures that substantially coincide with the registration and payment procedures that apply under part 1 of article 26 of title 39. C.R.S. A seller is subject to the penalties under part 1 of article 26 of title 39, C.R.S., for failure to collect or remit a prepaid wireless E911 911 charge in accordance with this section.
  - (b) (I) Effective July 1, 2011, A seller OR PROVIDER WHO USES FEDERALLY SUPPORTED SERVICES OR PROGRAMS may deduct and retain three and three-tenths percent of the prepaid wireless E911 911 charges that are collected by the seller from consumers.

## (II) Repealed.

- (c) The audit and appeal procedures applicable to the state sales tax under part 1 of article 26 of title 39 C.R.S., shall apply to prepaid wireless E911 911 charges.
- (d) The department shall, BY RULE, establish procedures by which a seller may document that a transaction is not a retail transaction, which procedures shall MUST substantially coincide with the procedures for documenting that a sale was wholesale for purposes of the sales tax under part 1 of article 26 of title 39. C.R.S.
- (e) (I) Remittances of prepaid wireless E911 911 charges received by the department are collections for the local governing body, not general revenues of the state, and shall be held in trust in the prepaid wireless trust cash fund, which is hereby created. Except as provided in subparagraph (II) of this paragraph (e) SUBSECTION (3)(e)(II) OF THIS SECTION, the department shall transmit the moneys MONEY in the fund to

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each governing body within sixty days after the department receives the money in accordance with section 29-2-106 for use by such governing body for the purposes permitted under section 29-11-104.

- (II) The department may expend an amount, not to exceed three percent of the collected charges in the prepaid wireless trust cash fund, necessary to reimburse the department for its direct costs of administering the collection and remittance of prepaid wireless E911 911 charges. except that the department may expend up to an additional four hundred fifty thousand dollars from January 1, 2011, through January 1, 2012, to cover the initial cost of establishing the collection and remittance process.
- (III) The public utilities commission shall establish a formula for distribution of revenues TO GOVERNING BODIES from the prepaid wireless E911 911 charge based upon the governing authority's portion of the total 911 911 wireless call volume. The public utilities commission, or its designee, shall collect and transmit the percentage of wireless calls processed by each public safety answering point TRANSMIT THE FORMULA FOR DISTRIBUTION to the department by November 15 OCTOBER 1 of each year, TO TAKE EFFECT ON THE FOLLOWING JANUARY 1. The public utilities commission may promulgate rules to implement this subparagraph (III) SUBSECTION (3)(e)(III).
- (4) The prepaid wireless E911 911 charge imposed by this section shall be the only direct E911 911 funding obligation imposed with respect to prepaid wireless telecommunications service in this THE state. No tax, fee, surcharge, or other charge to fund E911 911 shall be imposed by this THE state, any political subdivision of this THE state, or any intergovernmental agency upon a provider, seller, or consumer with respect to the sale, purchase, use, or provision of prepaid wireless

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1	telecommunications service.
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3	(5) THE DEPARTMENT SHALL SUPPLY INFORMATION REGARDING
4	THE ADMINISTRATION OF THE PREPAID WIRELESS TRUST CASH FUND TO THE
5	COMMISSION OR A GOVERNING BODY UPON REQUEST.
6	SECTION 7. In Colorado Revised Statutes, repeal and reenact,
7	with amendments, 29-11-103 as follows:
8	29-11-103. Remittance of charges - administrative fees - rules.
9	(1) EVERY SERVICE SUPPLIER PROVIDING SERVICE WITHIN A GOVERNING
10	BODY'S JURISDICTION SHALL COLLECT AN EMERGENCY TELEPHONE
11	CHARGE IMPOSED IN ACCORDANCE WITH SECTION 29-11-102 AND THE 911
12	SURCHARGE IMPOSED IN ACCORDANCE WITH SECTION 29-11-102.3 FROM
13	ITS SERVICE USERS.
14	(2) THE DUTY TO COLLECT OR REMIT CHARGES COMMENCES AT
15	THE TIME SPECIFIED BY THE GOVERNING BODY IN THE CASE OF AN
16	EMERGENCY TELEPHONE CHARGE OR ON JANUARY 1, 2021, IN THE CASE OF
17	THE $911\mathrm{SURCHARGE}$ . THE EMERGENCY TELEPHONE CHARGE AND THE $911\mathrm{SURCHARGE}$
18	SURCHARGE MUST BE STATED SEPARATELY ON A SERVICE USER'S BILL,
19	UNLESS THE SERVICE SUPPLIER DOES NOT SEPARATELY LIST ANY FEES OR
20	SURCHARGES AS LINE ITEMS.
21	(3) A SERVICE SUPPLIER IS LIABLE ONLY FOR AN EMERGENCY
22	TELEPHONE CHARGE COLLECTED UNDER THIS PART 1 UNTIL IT IS REMITTED
23	TO THE GOVERNING BODY AND ONLY FOR THE 911 SURCHARGE COLLECTED
24	UNDER THIS PART 1 UNTIL IT IS REMITTED TO THE COMMISSION. THE
25	AMOUNT REMITTED BY THE SERVICE SUPPLIER MUST REFLECT THE ACTUAL
26	COLLECTIONS BASED ON THE ACTUAL 911 ACCESS CONNECTIONS BILLED
27	IN THE COVERNING BODY'S HIRISDICTION

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(4) A SERVICE SUPPLIER SHALL REMIT THE 911 SURCHARGE IN
ACCORDANCE WITH SECTION 29-11-102.3 AND RULES ADOPTED BY THE
COMMISSION.

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- (5) A SERVICE SUPPLIER SHALL REMIT AN EMERGENCY TELEPHONE CHARGE IMPOSED TO THE GOVERNING BODY THAT IMPOSED THE EMERGENCY TELEPHONE CHARGE MONTHLY, ALONG WITH A REPORT IN SUCH FORM AS REQUIRED BY THE GOVERNING BODY. THE SERVICE SUPPLIER REQUIRED TO FILE THE REPORT SHALL DELIVER THE REPORT, TOGETHER WITH A REMITTANCE OF THE AMOUNT OF THE CHARGE PAYABLE, TO THE OFFICE OF THE GOVERNING BODY. THE AMOUNT OF THE EMERGENCY TELEPHONE CHARGE COLLECTED OR PAID IN ONE MONTH BY THE SERVICE SUPPLIER, LESS THE ADMINISTRATIVE FEE ALLOWED TO THE SERVICE SUPPLIER PURSUANT TO SUBSECTION (6) OF THIS SECTION, SHALL BE REMITTED TO THE GOVERNING BODY BASED ON THE GOVERNING BODY'S JURISDICTION NO LATER THAN THE LAST DAY OF THE MONTH FOLLOWING THE CLOSE OF THE PRECEDING MONTH. THE GOVERNING BODY MAY, BY ORDINANCE OR RESOLUTION AS APPROPRIATE, ESTABLISH PAYMENT PROCEDURES AND SCHEDULES DIFFERENT FROM THOSE IN THIS SECTION, IN WHICH CASE A SERVICE SUPPLIER SHALL REMIT THE EMERGENCY TELEPHONE CHARGE IN ACCORDANCE WITH THE RESOLUTION OR ORDINANCE.
- (6) FROM EVERY TIMELY REMITTANCE OF AN EMERGENCY TELEPHONE CHARGE TO THE GOVERNING BODY, THE SERVICE SUPPLIER REQUIRED TO REMIT IS ENTITLED TO DEDUCT AND RETAIN TWO PERCENT OF SAID REMITTANCE.
- (7) (a) THE SERVICE SUPPLIER SHALL MAINTAIN A RECORD OF THE AMOUNT OF EACH EMERGENCY TELEPHONE CHARGE AND 911 SURCHARGE

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1 COLLECTED AND REMITTED BY SERVICE USER ADDRESS FOR A PERIOD OF
2 THREE YEARS AFTER THE TIME THE CHARGE WAS COLLECTED AND
3 REMITTED. THE SERVICE SUPPLIER SHALL COOPERATE WITH GOVERNING
4 BODIES TO PROVIDE A REASONABLE NUMBER OF RANDOMLY SELECTED
5 SERVICE ADDRESSES FOR VERIFICATION OF COLLECTION AND REMITTANCE
6 AT NO CHARGE.

(b) If a service supplier fails to timely file a report and remit an emergency telephone charge or the 911 surcharge as required by this section, or if a service supplier files an incorrect report or fails to remit the correct amount, the governing body or the commission shall estimate the amount of the remittance due for the period or periods for which the service supplier is delinquent. The governing body or the commission shall make the estimate based upon the information available. The governing body or the commission shall compute and assess a penalty equal to fifteen percent of the estimate of the delinquent amount, and shall assess interest on the delinquent charges at the rate of one percent each month from the date when due until the date paid.

(c) EXCEPT AS PROVIDED IN THIS SECTION AND UNLESS SUCH TIME IS EXTENDED BY AGREEMENT PURSUANT TO SUBSECTION (7)(d) OF THIS SECTION, THE AMOUNT OF A DELINQUENT REMITTANCE AND THE PENALTY AND INTEREST OWED UNDER SUBSECTION (7)(b) OF THIS SECTION, OTHER THAN INTEREST ACCRUING THEREAFTER, MUST BE ASSESSED WITHIN THREE YEARS AFTER THE DATE THE INCORRECT REPORT WAS FILED OR THE DELINQUENT REPORT WAS TO BE FILED. A GOVERNING BODY OR THE COMMISSION SHALL NOT FILE A NOTICE OF LIEN, ISSUE A DISTRAINT

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WARRANT, INSTITUTE A SUIT FOR COLLECTION, OR TAKE OTHER ACTION TO COLLECT THE AMOUNT AFTER THE EXPIRATION OF SUCH PERIOD UNLESS THE GOVERNING BODY OR THE COMMISSION ISSUES A NOTICE OF ASSESSMENT FOR THE AMOUNT WITHIN SUCH PERIOD OR WITHIN AN EXTENDED PERIOD PURSUANT TO SUBSECTION (7)(d) OF THIS SECTION.

(d) If, before the expiration of the time prescribed for the assessment of delinquent amounts in subsection (7)(c) of this section, the governing body or commission and the service supplier consent in writing to an assessment after such time, the amount calculated in accordance with subsection (7)(b) of this section may be assessed at any time prior to the expiration of the period agreed upon. The period agreed upon may be extended by subsequent agreements in writing made before the expiration of the period previously agreed upon. The governing body or the commission may file a lien against the property of the service supplier for up to one year after the expiration of any such period, unless otherwise specifically provided in this part 1.

(e) The commission or one or more governing bodies may conduct an audit of a service supplier's books and records concerning the collection and remittance of the charges authorized by this part 1. A public inspection of the audit and of documents reviewed in the audit is subject to section 24-72-204. The commission and each governing body conducting such an audit are separately responsible for expenses each may incur to conduct the audit. The commission, either on its own motion or in response to a petition from a governing body, may pay the expenses incurred by a governing body as a cost of administering

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1	THE 911 SURCHARGE IN ACCORDANCE WITH SECTION 29-11-102.3
2	(3)(c)(II). The commission shall review such petitions from
3	GOVERNING BODIES ON AN EXPEDITED BASIS. IN CONNECTION WITH AUDITS
4	PERFORMED, SERVICE SUPPLIERS SHALL MAKE RELEVANT RECORDS
5	AVAILABLE TO THE AUDITORS AT NO CHARGE.
6	(f) THE AUDIT AND APPEAL PROCEDURES ADOPTED BY ORDINANCE
7	OR RESOLUTION AS APPLICABLE IN EACH GOVERNING BODY FOR EXCISE
8	CHARGES SHALL APPLY TO EMERGENCY TELEPHONE CHARGES. IN THE CASE
9	OF AUDITS CONDUCTED BY OR ON BEHALF OF THE COMMISSION, OR
10	APPEALS PURSUED AGAINST THE COMMISSION, THE COMMISSION SHALL
11	PROMULGATE RULES GOVERNING THE AUDIT AND APPEAL PROCEDURES.
12	(g) PENALTIES AND INTEREST COLLECTED BY THE COMMISSION
13	RELATED TO REMITTANCES OF THE 911 SURCHARGE ARE COLLECTED ON
14	BEHALF OF THE GOVERNING BODIES. THE COMMISSION SHALL DEPOSIT ANY
15	PENALTIES OR INTEREST IN THE 911 SURCHARGE TRUST CASH FUND
16	CREATED IN SECTION 29-11-102.3 (3)(c)(II) AND SHALL DISTRIBUTE THE
17	MONEY IN ACCORDANCE WITH SECTION 29-11-102.3 (3)(c).
18	SECTION 8. In Colorado Revised Statutes, 29-11-104, amend
19	(2)(a) and (3); and <b>repeal</b> (1) and (2)(b) as follows:
20	29-11-104. Use of funds collected. (1) Any governing body
21	imposing the charge authorized by this article may enter into an
22	agreement directly with the supplier of the emergency telephone service
23	or may contract and cooperate with any public agency or with other states
24	or their political subdivisions or with any association or corporation for
25	their political subdivisions or with any association or corporation for the
26	administration of emergency telephone service as provided by law.
27	(2) (a) (I) Except as otherwise provided in paragraph (b) of this

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1	subsection (2), funds MONEY collected from the charges THE EMERGENCY
2	TELEPHONE CHARGE imposed pursuant to this article SECTION 29-11-102,
3	THE 911 SURCHARGE IMPOSED PURSUANT TO SECTION 29-11-102.3, AND
4	THE PREPAID WIRELESS 911 CHARGE IMPOSED PURSUANT TO SECTION
5	29-11-102.5 shall be spent BY OR ON BEHALF OF A GOVERNING BODY
6	solely to pay for:
7	(A) Costs of equipment directly related to the receipt and routing
8	of emergency calls and installation thereof ASSOCIATED WITH THE LEASE
9	OR PURCHASE, INSTALLATION, ENGINEERING, PROGRAMMING,
10	MAINTENANCE, MONITORING, SECURITY, PLANNING, AND OVERSIGHT OF
11	EQUIPMENT, FACILITIES, HARDWARE, SOFTWARE, AND DATABASES USED TO
12	RECEIVE AND DISPATCH 911 CALLS;
13	(B) Monthly recurring charges CHARGES of service suppliers and
14	basic emergency service providers (BESPs) for the emergency telephone
15	PROVISION OF BASIC EMERGENCY service; which charges shall be billed by
16	the BESP to the governing body of each jurisdiction in which it provides
17	service;
18	(C) Reimbursement of the costs of wireless carriers and BESPs
19	for equipment changes necessary for the provision or transmission of
20	wireless ANI or wireless ALI to a public safety answering point;
21	(D) (C) Costs related to the provision of the emergency
22	notification service and the emergency telephone service, including costs
23	associated with total implementation of both services by emergency
24	service providers, including costs for programming, radios, and
25	emergency training programs EMERGENCY MEDICAL SERVICES PROVIDED
26	BY TELEPHONE, RADIO EQUIPMENT WITHIN THE PSAP, AND TRAINING FOR
27	PSAP PERSONNEL; and

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1	(D) COSTS ASSOCIATED WITH THE OPERATION OF EMERGENCY
2	TELEPHONE SERVICE AND EMERGENCY NOTIFICATION SERVICE, INCLUDING
3	RECORDKEEPING, ADMINISTRATIVE, AND FACILITIES COSTS, WHETHER THE
4	FACILITIES ARE LEASED OR OWNED;
5	(E) MEMBERSHIP FEES FOR STATE OR NATIONAL INDUSTRY
6	ORGANIZATIONS SUPPORTING 911; AND
7	(F) Other costs directly related to the continued operation of the
8	emergency telephone service and the emergency notification service.
9	(II) If moneys are MONEY IS available after the costs and charges
10	enumerated in subparagraph (I) of this paragraph (a) SUBSECTION (2)(a)(I)
11	OF THIS SECTION are fully paid such funds IN A GIVEN YEAR, THE MONEY
12	may be expended for: emergency medical services provided by telephone
13	or the necessary equipment to redirect calls for nonemergency telephone
14	services.
15	(A) PUBLIC SAFETY RADIO EQUIPMENT OUTSIDE THE PSAP; OR
16	(B) PERSONNEL EXPENSES NECESSARILY INCURRED FOR A PSAP
17	OR THE GOVERNING BODY IN THE PROVISION OF EMERGENCY TELEPHONE
18	SERVICE.
19	(b) Funds collected from the charges imposed pursuant to this
20	article may also be spent for personnel expenses necessarily incurred for
21	a public safety answering point. As used in this paragraph (b), "personnel
22	expenses necessarily incurred" includes only expenses incurred for:
23	(I) Persons employed to take emergency telephone calls and
24	dispatch them appropriately; and
25	(II) Persons employed to maintain the computer data base of the
26	public safety answering point.
27	(3) Funds collected A PUBLIC AGENCY SHALL CREDIT MONEY from

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the charges imposed pursuant to this article shall be credited SECTIONS 29-11-102, 29-11-102.3, AND 29-11-102.5 to a cash fund, apart from the general fund of the public agency, for payments pursuant to subsection (2) of this section. Any moneys MONEY remaining in such cash fund at the end of any fiscal year shall remain therein REMAINS IN THE CASH FUND for payments during any succeeding year; except that, if such emergency telephone service is discontinued, moneys MONEY remaining in the fund after all payments to the service suppliers, basic emergency service providers, and all equipment suppliers pursuant to subsection (2) of this section have been made shall be transferred to the general fund of the public agency or proportionately to the general fund of each participating public agency.

**SECTION 9.** In Colorado Revised Statutes, **amend** 29-11-105 as follows:

29-11-105. Immunity of providers. (1) No basic emergency service provider or service supplier and no employee or agent thereof OF A BASIC EMERGENCY SERVICE PROVIDER OR SERVICE SUPPLIER shall be liable to any person or entity for infringement or invasion of the right of privacy of any person caused or claimed to have been caused, directly or indirectly, by any act or omission in connection with the installation, operation, maintenance, removal, presence, condition, occasion, or use of emergency service features, automatic number identification (ANI), or automatic location identification (ALI) service and the equipment associated therewith, including without limitation the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 service, wireless ANI service, or wireless ALI service, and that arise out of the negligence or other

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wrongful act of the provider or supplier, the customer SERVICE USER OR CONSUMER, the governing body or any of its users, agencies, or municipalities, or the employee or agent of any of said persons and entities. In addition, no basic emergency service provider or service supplier, or any employee or agent thereof shall be liable for any damages in a civil action for injuries, death, or loss to person or property incurred as a result of any act or omission of such provider, service supplier, employee, or agent in connection with developing, adopting, implementing, maintaining, enhancing, or operating an emergency telephone service unless such damage or injury was intentionally caused by or resulted from gross negligence of the provider, supplier, employee, or agent.

(2) No provider of PSAP equipment, systems, or software, or supplier of networking, hosted PSAP services, IT or other services including support of PSAP equipment, systems or software and cybersecurity services, nor any of their employees or agents shall be liable for any damages in a civil action for injuries, death, or loss to person or property incurred as a result of any act or omission of such provider, service supplier, employee, or agent in connection with installation, upgrading, patching, integration, maintenance, support or provision of such equipment, systems, software, or services used by a PSAP unless such damage or injury was intentionally caused by or resulted from gross negligence of the provider, supplier, employee, or agent.

**SECTION 10.** In Colorado Revised Statutes, **add** 29-11-107 as follows:

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1	29-11-107. 911 dialing and calling capabilities of multi-line
2	telephone systems - rules. (1) Installers, managers, or operators
3	of MLTS in Colorado shall meet the requirements set forth in $47$
4	U.S.C. SEC. 623 AND ANY OTHER APPLICABLE FEDERAL LAW.
5	(2) THE COMMISSION, BY RULE, SHALL CREATE A MECHANISM FOR
6	MEMBERS OF THE PUBLIC TO REPORT VIOLATIONS OF THIS SECTION AND
7	SHALL FORWARD REPORTS IT RECEIVES TO THE APPROPRIATE FEDERAL
8	AUTHORITIES.
9	SECTION 11. In Colorado Revised Statutes, 39-21-113, add (25)
10	as follows:
11	<b>39-21-113. Reports and returns - rule.</b> (25) NOTWITHSTANDING
12	THE PROVISIONS OF THIS SECTION, THE EXECUTIVE DIRECTOR SHALL
13	PROVIDE THE INFORMATION DISCLOSED IN ANY DOCUMENT, REPORT, OR
14	RETURN FILED IN CONNECTION WITH THE PREPAID WIRELESS 911 CHARGE
15	IMPOSED BY SECTION 29-11-102.5 TO THE PUBLIC UTILITIES COMMISSION
16	CREATED IN SECTION $40-2-101$ OR A GOVERNING BODY AS DEFINED IN
17	SECTION 29-11-101(16). ANY INFORMATION PROVIDED TO THE PUBLIC
18	UTILITIES COMMISSION OR GOVERNING BODY, PURSUANT TO THIS
19	SUBSECTION (25) SHALL REMAIN CONFIDENTIAL, AND ALL AGENTS,
20	CLERKS, AND EMPLOYEES OF THE COMMISSION OR GOVERNING BODY AND
21	THE DEPARTMENT SHALL BE SUBJECT TO THE LIMITATIONS SET FORTH IN
22	SUBSECTION (4) OF THIS SECTION AND THE PENALTIES CONTAINED IN
23	SUBSECTION (6) OF THIS SECTION.
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26	SECTION 12. In Colorado Revised Statutes, 24-33.5-2103,
27	amend (10) as follows:

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1	<b>24-33.5-2103. Definitions.</b> As used in this part 21, unless the
2	context otherwise requires:
3	(10) "Public safety 911 answering point" has the same meaning
4	as defined in section 29-11-101 (6.5) SECTION 29-11-101 (23).
5	SECTION 13. In Colorado Revised Statutes, 25-3.5-903, amend
6	(1)(c) as follows:
7	<b>25-3.5-903. Definitions.</b> As used in this part 9, unless the context
8	otherwise requires:
9	(1) "Emergency medical services organization" means:
10	(c) Public safety answering points, as defined in section
11	<del>29-11-101 (6.5), C.R.S.</del> SECTION 29-11-101 (23), performing emergency
12	medical dispatch.
13	<b>SECTION 14.</b> In Colorado Revised Statutes, 29-11-102.7,
14	amend (2)(b) and (3)(a) as follows:
15	29-11-102.7. Imposition of telecommunications relay service
16	surcharge on prepaid wireless - rules - definitions. (2) (b) (I) Along
17	with the prepaid wireless <del>E911 charge</del> 911 CHARGE, as defined in section
18	29-11-102.5 (1)(c) and collected under section 29-11-102.5 (2), the seller
19	shall collect the prepaid wireless TRS charge from the consumer on each
20	retail transaction occurring in this state. The amount of the prepaid
21	wireless TRS charge shall be either disclosed to the consumer or
22	separately stated on an invoice, receipt, or other similar document the
23	seller provides to the consumer. The amount of the prepaid wireless TRS
24	charge and the amount of the prepaid wireless $\frac{\text{E911 charge}}{\text{Possible}}$ 911 CHARGE
25	may be stated on an invoice, receipt, or other documentation together as
26	a single line item and as a single charge. A seller shall elect to either
27	disclose or separately state the charge and shall not change the election

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1	without the written consent of the department.
2	(II) For purposes of this paragraph (b) SUBSECTION (2)(b), a retail
3	transaction occurs in Colorado if one of the circumstances set forth in
4	section 29-11-102.5 (2)(b)(II) SECTION 29-11-102.5 (2)(d)(II) is met.
5	(3) (a) The seller shall remit any collected prepaid wireless TRS
6	charges to the department at the times and in the manner provided in part
7	1 of article 26 of title 39. C.R.S. The department shall establish, by rule
8	registration and payment procedures that substantially coincide with the
9	registration and payment procedures that apply under part 1 of article 26
10	of title 39. C.R.S. A seller may remit prepaid wireless TRS charges and
11	prepaid wireless E911 charge 911 CHARGES, as defined in section
12	29-11-102.5 (1)(c), together to the department of revenue as a single
13	remittance. A seller is subject to the penalties under part 1 of article 26 of
14	title 39, <del>C.R.S.,</del> for failure to collect or remit a prepaid wireless TRS
15	charge in accordance with this section.
16	SECTION 15. In Colorado Revised Statutes, 39-21-119.5
17	amend (2)(s) as follows:
18	39-21-119.5. Mandatory electronic filing of returns -
19	mandatory electronic payment - penalty - waiver - definitions.
20	(2) Except as provided in subsection (6) of this section, the executive
21	director may, as specified in subsection (3) of this section, require the
22	electronic filing of returns and require the payment of any tax or fee due
23	by electronic funds transfer for the following:
24	(s) Any prepaid wireless E911 charge 911 CHARGE report required
25	to be filed and payment required to be made pursuant to section
26	29-11-102.5 (3); and
27	SECTION 16. In Colorado Revised Statutes, 40-2-131, amend

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1	(2) as follows:
2	<b>40-2-131. State of 911 report.</b> (2) In developing the report each
3	year, the commission shall consult with public safety answering points as
4	defined in section 29-11-101 (6.5) SECTION 29-11-101 (23), 911
5	governing bodies as defined in section 29-11-101 (4) SECTION 29-11-101
6	(16), and statewide organizations that represent public safety agencies.
7	SECTION 17. In Colorado Revised Statutes, repeal 29-11-100.5
8	and 29-11-106.
9	SECTION 18. Act subject to petition - effective date. This act
10	takes effect at 12:01 a.m. on the day following the expiration of the
11	ninety-day period after final adjournment of the general assembly (August
12	5, 2020, if adjournment sine die is on May 6, 2020); except that, if a
	5, 2020, if adjournment sine die is on May 0, 2020), except that, if a
13	referendum petition is filed pursuant to section 1 (3) of article V of the
13 14	
	referendum petition is filed pursuant to section 1 (3) of article V of the

November 2020 and, in such case, will take effect on the date of the

official declaration of the vote thereon by the governor.

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