# First Regular Session Seventy-second General Assembly STATE OF COLORADO

## **INTRODUCED**

LLS NO. 19-0433.01 Richard Sweetman x4333

**SENATE BILL 19-238** 

## SENATE SPONSORSHIP

Danielson and Moreno,

#### **HOUSE SPONSORSHIP**

Kennedy and Duran,

# Senate Committees Health & Human Services

#### **House Committees**

	A BILL FOR AN ACT
101	CONCERNING HOME CARE SERVICE AGENCIES, AND, IN CONNECTION
102	THEREWITH, REQUIRING CERTAIN AGENCIES TO EXPEND A
103	MINIMUM PERCENTAGE OF THEIR REIMBURSEMENTS FROM THE
104	"COLORADO MEDICAL ASSISTANCE ACT" AS WAGES FOR
105	EMPLOYEES WHO PROVIDE DIRECT CARE, REQUIRING THE
106	DEPARTMENT OF HEALTH CARE POLICY AND FINANCING TO
107	ENFORCE TRAINING REQUIREMENTS AND MAINTAIN PUBLIC
108	RECORDS CONCERNING THE HOME CARE WORKFORCE, AND
109	INCREASING THE REIMBURSEMENT RATE FOR CERTAIN SERVICES
110	PROVIDED UNDER THE "COLORADO MEDICAL ASSISTANCE
111	ACT".

## **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

The bill requires that, on and after July 1, 2019, of the total reimbursement that a home care service agency (agency) receives each fiscal year pursuant to the "Colorado Medical Assistance Act" for the provision of personal care services, homemaker services, and respite care services (covered services), the agency shall expend at least 77% as wages for nonadministrative employees who provide the services. Each agency shall expend at least such amount on a per-employee basis, with each such employee receiving at least 77% of each reimbursement that is associated with covered services provided by the employee.

The bill also directs the department of health care policy and financing (department) to seek an 8.1% increase in the federal reimbursement rate for the relevant service categories and requires home care service agencies to apply the entire amount of that increase to employee compensation during the 2019-20 fiscal year. Agencies are required to notify employees in writing about this increase.

On and after December 31, 2021, an agency that is found to have paid an employee less than the amount due to the employee shall be required to pay the remaining amount owed to the employee and may be subject to a civil penalty, assessed by the department, of up to \$1,000.

Each agency is required to report the following information annually to the department for each nonadministrative employee who provided covered services to home care consumers during the preceding fiscal year:

- ! The total amount of money the agency received as reimbursement for the provision of covered services by that employee in the preceding fiscal year;
- ! The total amount of money the agency provided as wages to that employee for the provision of covered services during the preceding fiscal year; and
- ! The employee's full name, home address, mailing address, telephone number, and e-mail address and the most recent date upon which the employee completed certain training or a skills validation test.

On or before April 1, 2021, and on or before April 1 of each year thereafter, the department or a designee of the executive director of the department is required to make the reported information publicly available on a website. The department shall not disclose an employee's home address, mailing address, telephone number, or e-mail address if the employee requests that the department not disclose the information and

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the employee indicates to the department that the employee is:

- ! A victim of domestic violence, sexual assault, or a crime of violence;
- ! The subject of a protection order that has been issued by a court against another individual; or
- ! Under extraordinary personal circumstances that require an exception to the disclosure requirement to protect the employee's health, safety, welfare, or privacy interests.

The bill requires the department and the department of public health and environment, on or before July 1, 2020, to establish a process for enforcing initial and ongoing training requirements for persons who provide covered services.

The department is required to request from the federal government an increase of 8.1% to the reimbursement rate for certain services that are delivered to consumers through the home-based and community-based services waivers. For the 2019-20 fiscal year, each agency shall pay 100% of the funding that results from the rate increase as compensation for employees who provide covered services to consumers.

1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, add part 16 to article
3	6 of title 25.5 as follows:
4	PART 16
5	HOME CARE SERVICE EMPLOYEES'
6	COMPENSATION AND TRAINING
7	25.5-6-1601. Definitions. AS USED IN THIS PART 16, UNLESS THE
8	CONTEXT OTHERWISE REQUIRES:
9	(1) "COMPENSATION" INCLUDES WAGES, PAYROLL TAXES,
10	UNEMPLOYMENT INSURANCE, AND WORKERS' COMPENSATION.
11	(2) "Home care agency" has the meaning set forth in
12	SECTION 25-27.5-102 (3).
13	(3) "Home care consumer" has the meaning set forth in
14	SECTION 25-27.5-102 (4).
15	(4) "HOME CARE SERVICE AGENCY" MEANS A HOME CARE AGENCY

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1	OR A HOMEMAKER PROVIDER AGENCY.
2	(5) "HOMEMAKER PROVIDER AGENCY" MEANS AN AGENCY THAT
3	IS CERTIFIED BY THE STATE FISCAL AGENT TO PROVIDE HOMEMAKER
4	SERVICES.
5	(6) "Homemaker services" has the meaning set forth in
6	SECTION 25.5-6-303 (11).
7	(7) "PERSONAL CARE SERVICES" HAS THE MEANING SET FORTH IN
8	SECTION 25-27.5-102 (6).
9	(8) "RESPITE CARE SERVICES" HAS THE MEANING SET FORTH IN
10	SECTION 25.5-6-303 (20).
11	(9) "STATE FISCAL AGENT" MEANS THE AGENCY UNDER CONTRACT
12	TO THE STATE DEPARTMENT FOR THE PURPOSE OF DISBURSING FUNDS TO
13	PROVIDERS OF SERVICES UNDER THE "COLORADO MEDICAL ASSISTANCE
14	ACT".
15	25.5-6-1602. State department to request increase in
	noimburgoment note for contain convices reneal (1) NOTMORETHAN
16	remidursement rate for certain services - repeal. (1) NOT MORE THAN
16 17	reimbursement rate for certain services - repeal. (1) NOT MORE THAN NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE
	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE
17 18	
17	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT
17 18 19	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT
17 18 19 20 21	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT RATE FOR THE FOLLOWING SERVICES DELIVERED TO CONSUMERS THROUGH
17 18 19 20 21	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT RATE FOR THE FOLLOWING SERVICES DELIVERED TO CONSUMERS THROUGH THE HOME- AND COMMUNITY-BASED SERVICES WAIVERS:
17 18 19 20	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT RATE FOR THE FOLLOWING SERVICES DELIVERED TO CONSUMERS THROUGH THE HOME- AND COMMUNITY-BASED SERVICES WAIVERS:  (a) HOMEMAKER BASIC;
17 18 19 20 21 22 23	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT RATE FOR THE FOLLOWING SERVICES DELIVERED TO CONSUMERS THROUGH THE HOME- AND COMMUNITY-BASED SERVICES WAIVERS:  (a) HOMEMAKER BASIC;  (b) HOMEMAKER ENHANCED; AND
17 18 19 20 21 22 23 24	NINETY DAYS AFTER THE EFFECTIVE DATE OF THIS PART 16, THE STATE DEPARTMENT SHALL REQUEST FROM THE FEDERAL GOVERNMENT AN INCREASE OF EIGHT AND ONE-TENTH PERCENT IN THE REIMBURSEMENT RATE FOR THE FOLLOWING SERVICES DELIVERED TO CONSUMERS THROUGH THE HOME- AND COMMUNITY-BASED SERVICES WAIVERS:  (a) HOMEMAKER BASIC;  (b) HOMEMAKER ENHANCED; AND  (c) PERSONAL CARE.

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1	SECTION AS COMPENSATION FOR EMPLOYEES WHO PROVIDE PERSONAL
2	CARE SERVICES, HOMEMAKER SERVICES, AND RESPITE CARE SERVICES TO
3	CONSUMERS. EACH HOME CARE SERVICE AGENCY SHALL EXPEND THIS
4	FUNDING ON A PER-EMPLOYEE BASIS, WITH EACH SUCH EMPLOYEE
5	RECEIVING ONE HUNDRED PERCENT OF THE RATE INCREASE THAT IS
6	ASSOCIATED WITH PERSONAL CARE SERVICES, HOMEMAKER SERVICES, OR
7	RESPITE CARE SERVICES PROVIDED BY THE EMPLOYEE.
8	(3) On or before August 1, 2019, each home care service
9	AGENCY SHALL PROVIDE WRITTEN NOTIFICATION TO EACH
10	NONADMINISTRATIVE EMPLOYEE OF THE AGENCY WHO PROVIDES
11	PERSONAL CARE SERVICES, HOMEMAKER SERVICES, OR RESPITE CARE
12	SERVICES OF THE COMPENSATION THEY ARE ENTITLED TO PURSUANT TO
13	SUBSECTION (2) OF THIS SECTION.
14	(4) This section is repealed, effective August 1, 2020.
15	25.5-6-1603. Wage pass-through requirement for certain home
16	care service agencies - applicability - reports - penalty. (1) This
17	SECTION APPLIES TO EACH HOME CARE SERVICE AGENCY THAT RECEIVES
18	REIMBURSEMENT PURSUANT TO THE "COLORADO MEDICAL ASSISTANCE
19	ACT" FOR THE PROVISION OF PERSONAL CARE SERVICES, HOMEMAKER
20	SERVICES, OR RESPITE CARE SERVICES.
21	(2) On and after July 1, 2020, of the total reimbursement
22	THAT A HOME CARE SERVICE AGENCY RECEIVES EACH FISCAL YEAR
23	PURSUANT TO THE "COLORADO MEDICAL ASSISTANCE ACT" FOR THE
24	PROVISION OF PERSONAL CARE SERVICES, HOMEMAKER SERVICES, AND
25	RESPITE CARE SERVICES, THE AGENCY SHALL EXPEND AT LEAST
26	SEVENTY-SEVEN PERCENT AS COMPENSATION FOR NONADMINISTRATIVE
27	EMPLOYEES WHO PROVIDE THE SERVICES. EACH HOME CARE SERVICE

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1	AGENCY SHALL EXPEND AT LEAST SUCH AMOUNT ON A PER-EMPLOYEE
2	BASIS, WITH EACH SUCH EMPLOYEE RECEIVING AT LEAST SEVENTY-SEVEN
3	PERCENT OF EACH REIMBURSEMENT THAT IS ASSOCIATED WITH PERSONAL
4	CARE SERVICES, HOMEMAKER SERVICES, OR RESPITE CARE SERVICES
5	PROVIDED BY THE EMPLOYEE.
6	(3) On or before December 31, 2020, and on or before
7	DECEMBER 31 EACH YEAR THEREAFTER, A HOME CARE SERVICE AGENCY
8	DESCRIBED IN SUBSECTION (1) OF THIS SECTION SHALL SUBMIT AN
9	ELECTRONIC REPORT TO THE STATE DEPARTMENT. THE REPORT MUST
10	INDICATE THE FOLLOWING FOR EACH NONADMINISTRATIVE EMPLOYEE
11	WHO PROVIDED PERSONAL CARE SERVICES, HOMEMAKER SERVICES, OR
12	RESPITE CARE SERVICES TO HOME CARE CONSUMERS DURING THE
13	IMMEDIATELY PRECEDING FISCAL YEAR:
14	(a) THE TOTAL AMOUNT OF MONEY THE HOME CARE SERVICE
15	AGENCY RECEIVED AS REIMBURSEMENT PURSUANT TO THE "COLORADO
16	MEDICAL ASSISTANCE ACT" FOR THE PROVISION OF SUCH SERVICES BY
17	THAT EMPLOYEE IN THE IMMEDIATELY PRECEDING FISCAL YEAR;
18	(b) The total amount of money the home care service
19	AGENCY PROVIDED AS COMPENSATION TO THAT EMPLOYEE FOR THE
20	PROVISION OF SUCH SERVICES DURING THE IMMEDIATELY PRECEDING
21	FISCAL YEAR; AND
22	(c) THE EMPLOYEE'S FULL NAME, HOME ADDRESS, MAILING
23	ADDRESS, TELEPHONE NUMBER, AND E-MAIL ADDRESS AND THE MOST
24	RECENT DATE UPON WHICH THE EMPLOYEE COMPLETED THE TRAINING OR
25	SKILLS VALIDATION TEST REQUIRED BY SECTION 25.5-6-1604 (1).
26	(4) (a) EXCEPT AS DESCRIBED IN SUBSECTION (4)(d) OF THIS
27	SECTION, A HOME CARE SERVICE AGENCY SHALL MAINTAIN ALL BOOKS,

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1	DOCUMENTS, PAPERS, ACCOUNTING RECORDS, AND OTHER EVIDENCE
2	REQUIRED TO SUPPORT THE REPORTING OF NONADMINISTRATIVE
3	EMPLOYEES' PAYROLL INFORMATION FOR AT LEAST THREE YEARS AFTER
4	THE REPORTING DEADLINES DESCRIBED IN THIS SECTION. HOME CARE
5	SERVICE AGENCIES SHALL MAKE SUCH INFORMATION AND MATERIALS
6	AVAILABLE FOR INSPECTION BY THE STATE DEPARTMENT OR ITS DESIGNEE
7	AT ALL REASONABLE TIMES.
8	(b) EXCEPT AS DESCRIBED IN SUBSECTION $(4)(d)$ OF THIS SECTION,
9	THE STATE DEPARTMENT SHALL ANNUALLY AND RANDOMLY SELECT A
10	PERCENTAGE OF THE HOME CARE SERVICE AGENCIES THAT ARE REQUIRED
11	TO REPORT PURSUANT TO SUBSECTION (3) OF THIS SECTION AND SHALL
12	REVIEW THE SELECTED HOME CARE SERVICE AGENCIES' REPORTS AND ANY
13	NECESSARY DOCUMENTATION TO CONFIRM THE SELECTED AGENCIES'
14	COMPLIANCE WITH THIS SECTION. IF A HOME CARE SERVICE AGENCY FAILS
15	TO SUBMIT SUCH AN ELECTRONIC REPORT, THE AGENCY MAY BE SUBJECT
16	TO A CIVIL PENALTY, ASSESSED BY THE STATE DEPARTMENT, IN AN
17	AMOUNT OF ONE HUNDRED DOLLARS PER DAY UNTIL THE AGENCY REPORTS
18	AS REQUIRED, UP TO A MAXIMUM OF THIRTY THOUSAND DOLLARS.
19	(c) EXCEPT AS DESCRIBED IN SUBSECTION $(4)(d)$ OF THIS SECTION,
20	A HOME CARE SERVICE AGENCY THAT IS FOUND BY THE STATE
21	DEPARTMENT TO HAVE PAID AN EMPLOYEE LESS THAN THE AMOUNT DUE
22	TO THE EMPLOYEE PURSUANT TO SUBSECTION $(2)$ OF THIS SECTION SHALL
23	BE REQUIRED TO PAY THE REMAINING AMOUNT OWED TO THE EMPLOYEE
24	AND MAY BE SUBJECT TO A CIVIL PENALTY, ASSESSED BY THE STATE
25	DEPARTMENT, OF UP TO ONE THOUSAND DOLLARS FOR EACH SUCH
26	EMPLOYEE.

(d) On and after December 31, 2021, the state department

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1	SHALL ENFORCE THIS SUBSECTION (4) AND SHALL ASSESS AND COLLECT
2	ANY ASSOCIATED PENALTY IN ACCORDANCE WITH ARTICLE $4\mathrm{OF}$ TITLE $24,$
3	FOR CREDIT TO THE GENERAL FUND. THE STATE DEPARTMENT MAY
4	ENFORCE AND COLLECT SUCH A PENALTY ONLY AFTER THE DECISION TO DO
5	SO IS REACHED IN ACCORDANCE WITH PROCEDURES SET FORTH IN SECTION
6	24-4-105.
7	25.5-6-1604. Training for home care service agency employees
8	- rules - disclosure of employee information required - exemptions.
9	(1) On or before July 1, 2020, the state department and the
10	DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT SHALL ESTABLISH A
11	PROCESS FOR ENFORCING INITIAL AND ONGOING TRAINING REQUIREMENTS
12	FOR PERSONS WHO PROVIDE PERSONAL CARE SERVICES, HOMEMAKER
13	SERVICES, AND RESPITE CARE SERVICES FOR WHICH AN AGENCY MAY
14	RECEIVE REIMBURSEMENT PURSUANT TO THE "COLORADO MEDICAL
15	ASSISTANCE ACT", AS SUCH REQUIREMENTS ARE SET FORTH IN THIS
16	SECTION AND IN RULES PROMULGATED BY THE STATE BOARD. THE
17	PROCESS MUST INCLUDE A REQUIREMENT THAT THE STATE DEPARTMENT
18	OR A DESIGNEE OF THE EXECUTIVE DIRECTOR OF THE STATE DEPARTMENT
19	SHALL ENSURE THAT EACH SUCH PERSON HAS EITHER:
20	(a) RECEIVED TRAINING IN EACH SUBJECT MATTER AREA FOR
21	WHICH TRAINING IS REQUIRED; OR
22	(b) ACHIEVED A SATISFACTORY SCORE ON A SKILLS VALIDATION
23	TEST, WHICH SCORE MUST EQUAL OR EXCEED A MINIMUM SCORE TO BE
24	ESTABLISHED BY RULES PROMULGATED BY THE STATE BOARD.
25	(2) On or before April 1, 2021, and on or before April 1 of
26	EACH YEAR THEREAFTER, EXCEPT AS DESCRIBED IN SUBSECTION (3) OF
27	THIS SECTION, THE STATE DEPARTMENT OR A DESIGNEE OF THE EXECUTIVE

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1	DIRECTOR OF THE STATE DEPARTMENT SHALL MAKE PUBLICLY AVAILABLE
2	ON A WEBSITE THE INFORMATION REPORTED TO THE STATE DEPARTMENT
3	PURSUANT TO SECTION 25.5-6-1603 (3)(c), INCLUDING THE NAME AND
4	BUSINESS ADDRESS OF EACH HOME CARE SERVICE AGENCY THAT
5	REPORTED THE INFORMATION. THE STATE DEPARTMENT SHALL MAKE THE
6	INFORMATION AVAILABLE IN A MANNER THAT ALLOWS THE PUBLIC TO
7	VERIFY WHETHER AN EMPLOYEE HAS SATISFACTORILY COMPLETED THE
8	TRAINING OR THE SKILLS VALIDATION TEST DESCRIBED IN SUBSECTION (1)
9	OF THIS SECTION.
10	(3) THE STATE DEPARTMENT SHALL NOT DISCLOSE AN EMPLOYEE'S
11	HOME ADDRESS, MAILING ADDRESS, TELEPHONE NUMBER, OR E-MAIL
12	ADDRESS IF THE EMPLOYEE REQUESTS THAT THE STATE DEPARTMENT NOT
13	DISCLOSE THE INFORMATION AND THE EMPLOYEE INDICATES TO THE STATE
14	DEPARTMENT THAT THE EMPLOYEE IS:
15	(a) A VICTIM OF DOMESTIC VIOLENCE, SEXUAL ASSAULT, OR A
16	CRIME OF VIOLENCE, AS DEFINED IN SECTION 18-1.3-406 (2);
17	(b) THE SUBJECT OF A PROTECTION ORDER THAT HAS BEEN ISSUED
18	BY A COURT AGAINST ANOTHER INDIVIDUAL;
19	(c) Under extraordinary personal circumstances that
20	REQUIRE AN EXCEPTION TO THE DISCLOSURE REQUIREMENT TO PROTECT
21	THE EMPLOYEE'S HEALTH, SAFETY, WELFARE, OR PRIVACY INTERESTS; OR
22	(d) (I) A FAMILY MEMBER OF A CONSUMER WHO IS RECEIVING
23	PERSONAL CARE SERVICES, HOMEMAKER SERVICES, OR RESPITE CARE
24	SERVICES FOR WHICH A HOME CARE SERVICE AGENCY RECEIVES
25	REIMBURSEMENT PURSUANT TO THE "COLORADO MEDICAL ASSISTANCE
26	ACT"; AND
27	(II) THE EMPLOYEE RESIDES IN THE SAME DOMICILE AS SUCH

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1	CONSUMER.
2	<b>25.5-6-1605.</b> Exemptions. (1) NOTWITHSTANDING ANY PROVISION
3	OF THIS PART 16 TO THE CONTRARY, THIS PART 16 DOES NOT APPLY TO
4	SERVICES PROVIDED UNDER:
5	(a) THE CONSUMER-DIRECTED ATTENDANT SUPPORT SERVICES
6	MODEL; OR
7	(b) THE IN-HOME SUPPORT SERVICES MODEL.
8	<b>SECTION 2. Safety clause.</b> The general assembly hereby finds,
9	determines, and declares that this act is necessary for the immediate
10	preservation of the public peace, health, and safety.

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