

HOUSE COMMITTEE OF REFERENCE REPORT

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Chairman of Committee

February 14, 2017  
Date

Committee on Public Health Care & Human Services.

After consideration on the merits, the Committee recommends the following:

HB17-1143 be amended as follows, and as so amended, be referred to the Committee of the Whole with favorable recommendation:

1 Amend printed bill, page 2, line 4, strike "**communications.**" and  
2 substitute "**correspondence - definition.**".

3 Page 2, before line 5 insert "(1) AS USED IN THIS SECTION, UNLESS THE  
4 CONTEXT OTHERWISE REQUIRES, "CLIENT CORRESPONDENCE" MEANS ANY  
5 COMMUNICATION, THE PURPOSE OF WHICH IS TO PROVIDE NOTICE OF  
6 APPROVAL, DENIAL, REDUCTION, SUSPENSION, OR TERMINATION OF A  
7 MEDICAID BENEFIT OR TO PROVIDE ADDITIONAL INFORMATION REGARDING  
8 A CLIENT'S MEDICAID ELIGIBILITY."

9 Renumber succeeding subsections accordingly.

10 Page 2, strike lines 7 through 10 and substitute "CONDUCTED A  
11 PERFORMANCE AUDIT OF CLIENT CORRESPONDENCE. THEREAFTER, THE  
12 STATE AUDITOR,".

13 Page 2, lines 15 and 16, strike "COMMUNICATIONS THAT ARE" and  
14 substitute "CORRESPONDENCE THAT IS".

15 Page 2, line 19, strike "INCLUDE BUT NEED NOT BE LIMITED TO:" and  
16 substitute "INCLUDE:".

17 Page 3, line 1, strike "COUNTY" and after "DATA" insert "FROM COUNTIES,  
18 THE DEPARTMENT'S CUSTOMER SERVICE CONTRACT CENTER, AND FROM

1 ASSISTORS WITHIN THE HEALTH BENEFIT EXCHANGE, CREATED IN ARTICLE  
2 22 OF TITLE 10,".

3 Page 3, lines 4 and 5, strike "COMMUNICATIONS; AND" and substitute  
4 "CORRESPONDENCE AT THE TIME IT IS GENERATED;".

5 Page 3, line 6, strike "COMMUNICATIONS SATISFY" and substitute  
6 "CORRESPONDENCE SATISFIES".

7 Page 3, line 8, strike "NOTICE." and substitute "NOTICE;

8 (d) A REVIEW OF THE SUFFICIENCY OF ANY CLIENT  
9 CORRESPONDENCE TESTING PROCESS CONDUCTED BY THE DEPARTMENT  
10 AND WHETHER TESTING IS DONE PRIOR TO IMPLEMENTING NEW OR  
11 SIGNIFICANTLY REVISED CLIENT COMMUNICATIONS;

12 (e) A REVIEW OF THE RESULTS OF ANY CLIENT CORRESPONDENCE  
13 TESTING, INCLUDING CLIENT COMPREHENSION OF THE INTENDED PURPOSE  
14 OR PURPOSES OF THE CORRESPONDENCE; AND

15 (f) A REVIEW OF THE ACCURACY OF CLIENT INCOME AND  
16 HOUSEHOLD COMPOSITION INFORMATION THAT IS COMMUNICATED  
17 ELECTRONICALLY, IF APPLICABLE.".

18 Page 3, line 11, strike "COMMUNICATION" and substitute  
19 "CORRESPONDENCE".

20 Page 4, strike lines 4 through 23.

21 Renumber succeeding sections accordingly.

22 Strike "COMMUNICATIONS" and substitute "CORRESPONDENCE" on: **Page**  
23 **2**, lines 13 and 14; and **Page 3**, lines 3, 10, and 19.

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