First Regular Session Seventy-first General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 17-1151.01 Jery Payne x2157

HOUSE BILL 17-1319

HOUSE SPONSORSHIP

Sias, Lee

SENATE SPONSORSHIP

(None),

House Committees

Senate Committees

Judiciary

A BILL FOR AN ACT

101 CONCERNING THE NEUTRALITY OF APPRAISERS RETAINED TO HELP THE
102 PARTIES TO AN INSURANCE CLAIM ESTABLISH THE APPROPRIATE
103 VALUATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill, addressing appraisals conducted for insurance purposes, sets standards for when an appraiser, including an appraisals umpire, is considered fair, impartial, and neutral. The bill imposes the following requirements:

! An appraiser is prohibited from having a direct, material

- interest in the amounts determined by the appraisal process; An appraiser, including an appraisals umpire, must disclose to all parties any known fact discovered at any time that a reasonable person would consider likely to affect the appraiser's interest in the amount determined by the appraisal;
- ! Both the insurer and the insured, and their representatives, are prohibited from communicating with the other party's appraiser without the consent and participation of both parties; except that appraisers may directly communicate with each other to reach an agreed-upon settlement amount;
- ! The insurer, the insured, and their representatives, including adjusters, attorneys, and appraisers, must not have ex parte communications with the umpire during the appraisal process; and
- ! The umpire must not have ex parte communications with the insurer, including adjusters, the insured, and their representatives, including public adjusters.

Be it enacted by the General Assembly of the State of Colorado:

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2 **SECTION 1.** In Colorado Revised Statutes, **add** 10-4-122 as follows:

disclosures - communications. (1) Legislative declaration. The General assembly hereby declares that this section addresses the situation in which a dispute arises between an insurer and the insured over the value of a loss that is subject to a claim under an insurance contract. The general assembly intends this section to provide guidance to insurers, insureds, appraisers, umpires, and adjusters when a party invokes a contractual right under an appraisal clause in an insurance contract.

(2) Impartiality of appraisers and umpires. An Appraiser or umpire employed to arrive at a valuation of damages for insurance purposes shall be fair, impartial, disinterested, and

-2- HB17-1319

| 1 | INDEPENDENT. |
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| 2 | (3) Impartiality of appraiser defined. (a) AN APPRAISER IS |
| 3 | DEEMED FAIR, IMPARTIAL, DISINTERESTED, AND INDEPENDENT IF THE |
| 4 | APPRAISER: |
| 5 | (I) IS NOT A PARTY TO THE INSURANCE CONTRACT; |
| 6 | (II) HAS NO FINANCIAL INTEREST IN THE OUTCOME OF THE |
| 7 | APPRAISAL; |
| 8 | (III) IS NOT A CURRENT EMPLOYEE OF THE INSURER OR |
| 9 | POLICYHOLDER; AND |
| 10 | (IV) IS NOT A FAMILY MEMBER OR AN INDIVIDUAL WITH WHOM A |
| 11 | PARTY HAS A PERSONAL RELATIONSHIP THAT A REASONABLE PERSON |
| 12 | WOULD CONSIDER LIKELY TO AFFECT THE APPRAISER'S VALUATION OF THE |
| 13 | INSURED PROPERTY. |
| 14 | (b) AN APPRAISER IN THE APPRAISAL PROCESS SHALL NOT HAVE A |
| 15 | DIRECT, MATERIAL INTEREST IN THE AMOUNTS DETERMINED BY THE |
| 16 | APPRAISAL PROCESS. |
| 17 | (c) THE APPRAISER SHALL DISCLOSE TO ALL PARTIES ANY KNOWN |
| 18 | FACT THAT A REASONABLE PERSON WOULD CONSIDER LIKELY TO AFFECT |
| 19 | THE APPRAISER'S VALUATION OF THE INSURED PROPERTY. |
| 20 | (d) THE APPRAISER SHALL CONTINUE TO DISCLOSE TO ALL PARTIES |
| 21 | TO THE APPRAISAL ANY FACTS, INCLUDING ANY CONTINGENCY |
| 22 | ARRANGEMENT FOR THE PAYMENT OF THE APPRAISER, THE APPRAISER |
| 23 | LEARNS AFTER ACCEPTING THE APPOINTMENT THAT A REASONABLE |
| 24 | PERSON WOULD CONSIDER LIKELY TO AFFECT THE APPRAISER'S VALUATION |
| 25 | OF THE INSURED PROPERTY. |
| 26 | (e) (I) ANY INSURER, INSURED, OR REPRESENTATIVE OF THE |
| 27 | INSURER OR INSURED, INCLUDING AN ADJUSTER OR LICENSED PUBLIC |

-3- HB17-1319

| 1 | ADJUSTER, MAY DIRECTLY COMMUNICATE WITH THEIR OWN APPRAISER. |
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| 2 | (II) AN INSURER, INSURED, OR REPRESENTATIVE OF THE INSURER |
| 3 | OR INSURED, INCLUDING AN ADJUSTER OR LICENSED PUBLIC ADJUSTER |
| 4 | SHALL NOT COMMUNICATE WITH THE OTHER PARTY'S APPRAISER WITHOUT |
| 5 | THE CONSENT AND PARTICIPATION OF BOTH PARTIES OR THEIR |
| 6 | REPRESENTATIVES. |
| 7 | (f) APPRAISERS MAY DIRECTLY COMMUNICATE WITH EACH OTHER |
| 8 | AS PART OF THE APPRAISAL TO REACH AN AGREED-UPON SETTLEMENT |
| 9 | AMOUNT. |
| 10 | (4) Impartiality of umpires. (a) AN UMPIRE IS CONSIDERED FAIR |
| 11 | IMPARTIAL, AND NEUTRAL IF THE UMPIRE DOES NOT HAVE AN EXISTING |
| 12 | DIRECT OR MATERIAL RELATIONSHIP WITH ANY PARTY TO THE APPRAISAI |
| 13 | AND DOES NOT HAVE A DIRECT OR MATERIAL INTEREST IN THE OUTCOME |
| 14 | OF THE APPRAISAL PROCEEDING. |
| 15 | (b) THE UMPIRE MUST DISCLOSE TO ALL PARTIES IN THE APPRAISAI |
| 16 | ANY KNOWN FACTS THAT A REASONABLE PERSON WOULD CONSIDER |
| 17 | LIKELY TO AFFECT THE IMPARTIALITY OF THE UMPIRE INCLUDING: |
| 18 | (I) A FINANCIAL OR PERSONAL INTEREST IN THE OUTCOME OF THE |
| 19 | APPRAISAL; AND |
| 20 | (II) A CURRENT OR PREVIOUS RELATIONSHIP WITH ANY OF THE |
| 21 | PARTIES TO THE AGREEMENT TO APPRAISE OR THE APPRAISAL PROCEEDING |
| 22 | THEIR COUNSEL OR REPRESENTATIVES, INCLUDING ADJUSTERS, ANY |
| 23 | WITNESS, OR EITHER OF THE APPRAISERS. |
| 24 | (c) THE UMPIRE SHALL DISCLOSE TO ALL PARTIES TO THE |
| 25 | APPRAISAL PROCESS ANY FACTS THE UMPIRE LEARNS AFTER ACCEPTING |
| 26 | THE APPOINTMENT THAT A REASONABLE PERSON WOULD CONSIDER LIKELY |
| 27 | TO AFFECT THE IMPARTIALITY OF THE UMPIRE. |

-4- HB17-1319

| 1 | (d) THE INSURER, THE INSURED, AND THEIR REPRESENTATIVES, |
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| 2 | INCLUDING ADJUSTERS, ATTORNEYS, AND APPRAISERS, SHALL NOT HAVE |
| 3 | EX PARTE COMMUNICATIONS WITH THE UMPIRE DURING THE APPRAISAL |
| 4 | PROCESS. |
| 5 | (e) THE UMPIRE SHALL NOT HAVE EX PARTE COMMUNICATIONS |
| 6 | WITH THE INSURER, INCLUDING ADJUSTERS, THE INSURED, AND THEIR |
| 7 | REPRESENTATIVES, INCLUDING PUBLIC ADJUSTERS. |
| 8 | (5) Definitions. For the purposes of this section, "umpire" |
| 9 | MEANS A NEUTRAL PARTY SELECTED BY THE APPRAISERS REPRESENTING |
| 10 | THE INSURER AND THE INSURED OR, IF THE APPRAISERS CANNOT AGREE ON |
| 11 | AN UMPIRE, DESIGNATED BY A COURT OF COMPETENT JURISDICTION. THE |
| 12 | UMPIRE IS CHARGED WITH RESOLVING ISSUES THAT THE APPRAISERS ARE |
| 13 | UNABLE TO AGREE UPON DURING THE COURSE OF AN APPRAISAL. |
| 14 | SECTION 2. Act subject to petition - effective date - |
| 15 | applicability. (1) This act takes effect at 12:01 a.m. on the day following |
| 16 | the expiration of the ninety-day period after final adjournment of the |
| 17 | general assembly (August 9, 2017, if adjournment sine die is on May 10, |
| 18 | 2017); except that, if a referendum petition is filed pursuant to section 1 |
| 19 | (3) of article V of the state constitution against this act or an item, section, |
| 20 | or part of this act within such period, then the act, item, section, or part |
| 21 | will not take effect unless approved by the people at the general election |
| 22 | to be held in November 2018 and, in such case, will take effect on the |
| 23 | date of the official declaration of the vote thereon by the governor. |
| 24 | (2) This act applies to appraisals conducted on or after the |
| 25 | applicable effective date of this act. |

-5- HB17-1319