

Second Regular Session  
Seventy-fifth General Assembly  
STATE OF COLORADO

INTRODUCED

LLS NO. 26-0797.01 Rebecca Bayetti x4348

HOUSE BILL 26-1269

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HOUSE SPONSORSHIP

Ricks and Joseph, Velasco

SENATE SPONSORSHIP

(None),

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House Committees

Transportation, Housing & Local Government

Senate Committees

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A BILL FOR AN ACT

101 CONCERNING TRANSIT ACCESS.

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Bill Summary

*(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <http://leg.colorado.gov>.)*

The bill requires certain transit agencies (covered transit agencies) to take specific actions in the following areas to increase transit access:

- Low-income fare discount programs;
- Programs for individuals experiencing homelessness and individuals who are members of households that receive rental assistance administered by a public housing agency (partner pass programs);
- Information for transit riders;

Shading denotes HOUSE amendment. Double underlining denotes SENATE amendment.  
Capital letters or bold & italic numbers indicate new material to be added to existing law.  
Dashes through the words or numbers indicate deletions from existing law.

- Language access initiatives;
- Access to restroom amenities; and
- Reporting requirements.

**Low-income fare discount programs.** Beginning on June 30, 2027, covered transit agencies that have at least 10 million unlinked passenger trips in the most recent year (large covered transit agencies) must offer a low-income fare discount program. Through this program, a large covered transit agency must offer, to individuals who meet income-based eligibility requirements, free or discounted fares, transit passes, or other equivalent fare benefits for the use of the large covered transit agency's transit services, including paratransit services and any supplemental accessible transportation program. This discount is available to each eligible individual as the option to receive either:

- A discount that provides at least a 50% reduction from the standard fare; or
- At least 20 single-ride benefits per month, which may be provided as single-ride transit passes or, for paratransit services or a supplemental accessible transportation program, one-way trips at no fare cost.

**Partner pass programs.** Beginning on June 30, 2027, all covered transit agencies, regardless of size, must operate a partner pass program. A partner pass program is operated by a covered transit agency in partnership with public housing agencies and organizations that primarily serve individuals experiencing homelessness or who are at risk of homelessness. Through this program, a covered transit agency must offer passes for unlimited use of the covered transit agency's standard fixed-route transit services throughout the covered transit agency's service area, excluding airport fare service, for a period of at least 6 months, at no cost to the transit rider, to individuals experiencing homelessness and individuals who are members of households that receive rental assistance administered by a public housing agency.

**Information for transit riders.** Beginning on June 30, 2027, a large covered transit agency must ensure that clear, up-to-date transit system maps are displayed at all rail stations, bus stations, and bus rapid transit stops. A covered transit agency of any size must ensure that information on fare rates and structures and eligibility requirements and application instructions for fare discount programs is available online and displayed in all transit vehicles and at all rail stations, bus stations, and transit stops with a covered shelter. A covered transit agency may meet these requirements by displaying summary information and a link or quick response (QR) code to a website with detailed information.

**Language access initiatives.** Beginning on June 30, 2027, a covered transit agency of any size must ensure that all publicly available information that it disseminates related to accessing its transit services, including fare structures, transit maps, service schedules, and the rights

and responsibilities of transit riders, is translated into languages that are widely spoken in any county in which the covered transit agency operates or that are required by a covered transit agency's existing language access plan.

**Access to restroom amenities.** Beginning on January 1, 2028, for all long-haul transit routes for which the average scheduled end-to-end run time is at least 3 hours, a covered transit agency of any size must provide transit riders an alternate opportunity to access restroom facilities if an onboard restroom is out of service.

**Reporting requirements.** Covered transit agencies are required to annually report their progress on the action areas required by the bill, and other required information, to the governor and a joint meeting of the transportation committees of the general assembly beginning on or before January 31, 2028, and on or before each January 31 thereafter. Covered transit agencies must post this annual report on a publicly accessible website. Covered transit agencies are only required to report information that they already collect.

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1 *Be it enacted by the General Assembly of the State of Colorado:*

2 **SECTION 1.** In Colorado Revised Statutes, **add** part 17 to article  
3 1 of title 43 as follows:

4 **PART 17**

5 **TRANSIT ACCESS**

6 **43-1-1701. Legislative declaration.**

7 (1) THE GENERAL ASSEMBLY FINDS AND DECLARES THAT:

8 (a) PUBLIC TRANSPORTATION IS ESSENTIAL TO THE HEALTH,  
9 ECONOMIC WELL-BEING, AND MOBILITY OF ALL COLORADANS AND  
10 PROVIDES ACCESS TO EMPLOYMENT, EDUCATION, HEALTH CARE, AND  
11 OTHER ESSENTIAL COMMUNITY RESOURCES;

12 (b) INDIVIDUALS WITH LOW INCOMES, INDIVIDUALS EXPERIENCING  
13 HOMELESSNESS, AND INDIVIDUALS IN HOUSING SUPPORTED BY FEDERAL OR  
14 STATE RENTAL ASSISTANCE RELY HEAVILY ON PUBLIC TRANSIT;

15 (c) DESPITE THE VITAL ROLE OF TRANSIT, MANY INDIVIDUALS,  
16 PARTICULARLY RESIDENTS WITH LOW INCOMES, INDIVIDUALS WITH

1     DISABILITIES, INDIVIDUALS EXPERIENCING HOMELESSNESS, AND THOSE  
2     WITH LIMITED ENGLISH PROFICIENCY, FACE SIGNIFICANT BARRIERS TO  
3     ACCESSING PUBLIC TRANSPORTATION. FARE COSTS, LACK OF CLEAR  
4     INFORMATION, AND INSUFFICIENT AMENITIES, INCLUDING RESTROOM  
5     ACCESS, CONTRIBUTE TO INEQUITABLE TRANSIT ACCESS. EVEN MODEST  
6     FARES POSE A MEANINGFUL BARRIER TO ACCESS FOR VERY LOW-INCOME  
7     HOUSEHOLDS.

8             (d) PUBLIC HOUSING AGENCIES AND OTHER RENTAL ASSISTANCE  
9     ADMINISTRATORS THAT SERVE LOW-INCOME HOUSEHOLDS ARE GOOD  
10    PARTNERS TO IDENTIFY INDIVIDUALS WHO WOULD BENEFIT FROM FREE OR  
11    DISCOUNTED TRANSIT;

12            (e) INCREASING TRANSIT ACCESS AND EFFICIENCY IS NECESSARY  
13    TO ENSURE THAT PUBLIC TRANSPORTATION IS ACCESSIBLE, AFFORDABLE,  
14    AND INCLUSIVE. TRANSIT PROVIDERS MUST OFFER SERVICES THAT TREAT  
15    EVERY RIDER WITH RESPECT AND DIGNITY, PROVIDE HIGH-QUALITY  
16    SERVICE, AND APPLY EQUITY PRINCIPLES TO ALL OPERATIONS. EFFICIENCY  
17    IN TRANSIT OPERATIONS IS ALSO CRITICAL TO MITIGATING CONFLICTS  
18    BETWEEN OPERATORS AND RIDERS BY IMPROVING THE RELIABILITY AND  
19    EFFECTIVENESS OF SERVICE.

20            (f) WELL-DESIGNED AND EFFICIENT TRANSIT SYSTEMS MAKE IT  
21    EASIER FOR INDIVIDUALS TO CHOOSE PUBLIC TRANSPORTATION, THEREBY  
22    INCREASING RIDERSHIP AND HELPING COLORADO MEET ITS CLIMATE  
23    GOALS. IN 2024, COLORADO TRANSIT AGENCIES REPORTED A COMBINED  
24    TOTAL OF ONE HUNDRED FOUR MILLION NINE HUNDRED ELEVEN THOUSAND  
25    SIX HUNDRED FIFTEEN UNLINKED PASSENGER TRIPS. EXPANDING  
26    EQUITABLE ACCESS TO TRANSIT SERVICES WILL FURTHER ENHANCE  
27    RIDERSHIP, SYSTEM SUSTAINABILITY, AND ENVIRONMENTAL BENEFITS.

1 (g) ENSURING EQUITABLE ACCESS TO PUBLIC TRANSPORTATION IS  
2 A SHARED RESPONSIBILITY AMONG THE STATE, LOCAL GOVERNMENTS,  
3 TRANSIT AGENCIES, AND COMMUNITIES. THIS PART 17 REPRESENTS A STEP  
4 TOWARD PROVIDING TRANSIT SERVICES THAT ARE SAFE, EFFICIENT,  
5 ACCESSIBLE, AND INCLUSIVE, WHICH PROMOTES SOCIAL AND ECONOMIC  
6 MOBILITY, ENVIRONMENTAL SUSTAINABILITY, AND THE OVERALL  
7 WELL-BEING OF COLORADANS.

8 (2) THEREFORE, THE GENERAL ASSEMBLY FURTHER FINDS AND  
9 DECLARES THAT:

10 (a) PROMOTING TRANSIT ACCESS, EFFICIENCY, AND QUALITY  
11 SERVICE FOR ALL TRANSIT USERS, WHILE INCREASING RIDERSHIP TO HELP  
12 MEET CLIMATE GOALS, ARE MATTERS OF BOTH LOCAL AND STATEWIDE  
13 CONCERN;

14 (b) COVERED TRANSIT AGENCIES ARE EXPECTED TO ENGAGE IN THE  
15 INCOME-BASED FARE DISCOUNT PROGRAM AND PARTNER PASS PROGRAM  
16 OUTLINED IN THIS PART 17 TO PROVIDE DISCOUNTED OR NO-COST TRANSIT  
17 PASSES TO ELIGIBLE INDIVIDUALS;

18 (c) THE POLICIES IN THIS PART 17 ARE INTENDED TO ENSURE  
19 FAIRNESS, ACCESSIBILITY, AND DIGNITY IN PUBLIC TRANSPORTATION  
20 THROUGHOUT THE STATE; AND

21 (d) THE STATE INTENDS TO COLLECT DATA AND REQUIRE  
22 REPORTING ON THIS PART 17 TO INFORM FUTURE TRANSIT ACCESS POLICY.

23 **43-1-1702. Definitions.**

24 AS USED IN THIS PART 17, UNLESS THE CONTEXT OTHERWISE  
25 REQUIRES:

26 (1) "AUTOMATIC PASSENGER COUNTER" MEANS AN AUTOMATED  
27 SYSTEM THAT COUNTS PASSENGER BOARDINGS AND ALIGHTINGS.

1           (2) "AUTOMATIC VEHICLE LOCATION" MEANS A SYSTEM THAT  
2 DETERMINES VEHICLE LOCATION AND REPORTS REAL-TIME OR ARCHIVED  
3 POSITION AND SCHEDULE ADHERENCE.

4           (3) "CONTACTLESS FARE MEDIA" MEANS FARE MEDIA THAT USES  
5 NEAR-FIELD COMMUNICATION (NFC) TECHNOLOGY OR EQUIVALENT  
6 CONTACTLESS TECHNOLOGY.

7           (4) (a) "COVERED TRANSIT AGENCY" MEANS A PROVIDER OF PUBLIC  
8 TRANSPORTATION, AS DEFINED IN 49 U.S.C. SEC. 5302 (15), OPERATING IN  
9 THE STATE. "COVERED TRANSIT AGENCY" DOES NOT INCLUDE THE  
10 DEPARTMENT OR ENCOMPASS ANY OF THE TRANSIT SERVICES OPERATED  
11 BY THE DEPARTMENT. A "COVERED TRANSIT AGENCY" IS CLASSIFIED AS  
12 ONE OF THE SIZE CATEGORIES DESCRIBED IN SUBSECTIONS (10), (12), AND  
13 (20) OF THIS SECTION, ACCORDING TO ITS NUMBER OF UNLINKED  
14 PASSENGER TRIPS REPORTED IN THE MOST RECENT NTD YEAR.

15           (b) A COVERED TRANSIT AGENCY THAT MEETS A HIGHER  
16 THRESHOLD OF UNLINKED PASSENGER TRIPS AS DESCRIBED IN SUBSECTION  
17 (10) OR (12) OF THIS SECTION IS CLASSIFIED AS THAT HIGHER THRESHOLD  
18 CATEGORY FOR THAT YEAR AND THE SUBSEQUENT FIVE YEARS,  
19 NOTWITHSTANDING LATER TRIP NUMBER DECREASES WITHIN THAT  
20 FIVE-YEAR PERIOD.

21           (5) "ELIGIBLE PARTNER" MEANS:

22           (a) A PUBLIC HOUSING AGENCY; OR

23           (b) AN AGENCY OR ORGANIZATION THAT PRIMARILY SERVES  
24 INDIVIDUALS EXPERIENCING HOMELESSNESS OR AT RISK OF  
25 HOMELESSNESS, INCLUDING:

26           (I) AN ELIGIBLE RECIPIENT OR OTHER ENTITY THAT RECEIVES  
27 FUNDING PURSUANT TO SECTION 24-32-732; AND

1 (II) AN ENTITY THAT OPERATES A PROGRAM FUNDED PURSUANT TO  
2 SECTION 26-7.5-105.

3 (6) "FARE MEDIA" MEANS A PHYSICAL OR DIGITAL INSTRUMENT  
4 USED TO CONVEY PROOF OF FARE PAYMENT OR ELIGIBILITY. "FARE MEDIA"  
5 INCLUDES MOBILE TICKETS, BAR OR QUICK RESPONSE (QR) CODES, AND  
6 CONTACTLESS SMARTCARDS OR TOKENS.

7 (7) "GENERAL TRANSIT FEED SPECIFICATION" MEANS THE  
8 STANDARDIZED DATA FORMAT USED TO PUBLISH SCHEDULE, ROUTE, AND  
9 STOP INFORMATION, INCLUDING ITS COMPANION REAL-TIME FORMAT  
10 REFERRED TO AS "GTFS REALTIME".

11 (8) "INCOME-BASED FARE DISCOUNT PROGRAM" MEANS A  
12 PROGRAM OPERATED BY A COVERED TRANSIT AGENCY TO OFFER, TO  
13 INDIVIDUALS WHO MEET INCOME-BASED ELIGIBILITY REQUIREMENTS, FREE  
14 OR DISCOUNTED FARES, TRANSIT PASSES, OR OTHER EQUIVALENT FARE  
15 BENEFITS FOR THE USE OF THE COVERED TRANSIT AGENCY'S TRANSIT  
16 SERVICES, INCLUDING PARATRANSIT SERVICES AND ANY SUPPLEMENTAL  
17 ACCESSIBLE TRANSPORTATION PROGRAM.

18 (9) "KEY TRANSIT INFORMATION" MEANS PUBLICLY AVAILABLE  
19 INFORMATION THAT IS DISSEMINATED BY A COVERED TRANSIT AGENCY  
20 AND THAT PROVIDES INFORMATION RELATED TO ACCESSING TRANSIT  
21 SERVICES, INCLUDING FARE STRUCTURES, TRANSIT MAPS, SERVICE  
22 SCHEDULES, AND THE RIGHTS AND RESPONSIBILITIES OF TRANSIT RIDERS.

23 (10) "LARGE COVERED TRANSIT AGENCY" MEANS A COVERED  
24 TRANSIT AGENCY WITH TEN MILLION OR MORE UNLINKED PASSENGER TRIPS  
25 IN THE MOST RECENT NTD YEAR.

26 (11) "LONG-HAUL TRANSIT ROUTE" MEANS A FIXED-ROUTE  
27 TRANSIT ROUTE FOR WHICH THE AVERAGE SCHEDULED END-TO-END RUN

1 TIME IS THREE OR MORE HOURS.

2 (12) "MEDIUM COVERED TRANSIT AGENCY" MEANS A COVERED  
3 TRANSIT AGENCY WITH GREATER THAN ONE MILLION BUT FEWER THAN TEN  
4 MILLION UNLINKED PASSENGER TRIPS IN THE MOST RECENT NTD YEAR.

5 (13) "MOST RECENT NTD YEAR" MEANS THE MOST RECENT  
6 CALENDAR YEAR FOR WHICH THE UNITED STATES FEDERAL TRANSIT  
7 ADMINISTRATION HAS PUBLISHED NATIONAL TRANSIT DATABASE DATA AS  
8 OF THE REPORTING DEADLINE.

9 (14) "NATIONAL TRANSIT DATABASE" OR "NTD" MEANS THE  
10 NATIONAL TRANSIT DATABASE MAINTAINED BY THE UNITED STATES  
11 SECRETARY OF TRANSPORTATION AS REQUIRED BY 49 U.S.C. SEC. 5335.

12 (15) "PARATRANSIT SERVICES" MEANS COMPLEMENTARY  
13 PARALLEL TRANSIT SERVICES FOR INDIVIDUALS WITH DISABILITIES WHO  
14 ARE UNABLE TO USE REGULAR OR FIXED-ROUTE TRANSIT SERVICES FOR  
15 SOME OR ALL OF THEIR TRANSIT NEEDS.

16 (16) "PARTNER PASS PROGRAM" MEANS A PROGRAM OPERATED BY  
17 A COVERED TRANSIT AGENCY, IN PARTNERSHIP WITH ELIGIBLE PARTNERS  
18 IN EACH COUNTY IN WHICH THE TRANSIT AGENCY OPERATES, TO PROVIDE  
19 TRANSIT PASSES FOR UNLIMITED USE OF THE COVERED TRANSIT AGENCY'S  
20 STANDARD FIXED-ROUTE TRANSIT SERVICES THROUGHOUT THE COVERED  
21 TRANSIT AGENCY'S SERVICE AREA, EXCLUDING AIRPORT FARE SERVICE,  
22 FOR A PERIOD OF AT LEAST SIX MONTHS, AT NO COST TO THE TRANSIT  
23 RIDER, TO INDIVIDUALS EXPERIENCING HOMELESSNESS AND INDIVIDUALS  
24 WHO ARE MEMBERS OF HOUSEHOLDS THAT RECEIVE RENTAL ASSISTANCE  
25 ADMINISTERED BY A PUBLIC HOUSING AGENCY.

26 (17) "PARTNER TRANSIT PASS" MEANS A TRANSIT PASS THAT IS  
27 OFFERED BY AN ELIGIBLE PARTNER PARTICIPATING IN THE PARTNER PASS

1 PROGRAM AND THAT PROVIDES, TO AN INDIVIDUAL EXPERIENCING  
2 HOMELESSNESS OR AN INDIVIDUAL WHO IS A MEMBER OF A HOUSEHOLD  
3 THAT RECEIVES RENTAL ASSISTANCE ADMINISTERED BY A PUBLIC HOUSING  
4 AGENCY, UNLIMITED USE OF A COVERED TRANSIT AGENCY'S STANDARD  
5 FIXED-ROUTE TRANSIT SERVICES THROUGHOUT THE COVERED TRANSIT  
6 AGENCY'S SERVICE AREA, EXCLUDING AIRPORT FARE SERVICE, FOR A  
7 PERIOD OF AT LEAST SIX MONTHS AT NO COST TO THE TRANSIT RIDER.

8 (18) "PUBLIC HOUSING AGENCY" MEANS A PUBLIC HOUSING  
9 AGENCY AS DEFINED IN 42 U.S.C. SEC. 1437a (b)(6) AND INCLUDES ANY  
10 LOCAL, REGIONAL, OR STATE ENTITY THAT ADMINISTERS FEDERAL OR  
11 STATE RENTAL ASSISTANCE PROGRAMS IN THE STATE.

12 (19) "SENIOR FARE" MEANS AN AGE-BASED DISCOUNT THAT IS  
13 AVAILABLE TO A TRANSIT RIDER WHO IS SEVENTY YEARS OLD OR OLDER.

14 (20) "SMALL COVERED TRANSIT AGENCY" MEANS A COVERED  
15 TRANSIT AGENCY WITH ONE MILLION OR FEWER UNLINKED PASSENGER  
16 TRIPS IN THE MOST RECENT NTD YEAR.

17 (21) (a) "SUPPLEMENTAL ACCESSIBLE TRANSPORTATION  
18 PROGRAM" MEANS A PROGRAM THAT IS ADMINISTERED, FUNDED, OR  
19 CONTRACTED BY A COVERED TRANSIT AGENCY AND THAT IS DESIGNED TO  
20 PROVIDE ACCESSIBLE TRANSPORTATION, IN ADDITION TO PARATRANSIT  
21 SERVICES, TO INDIVIDUALS WITH DISABILITIES OR INDIVIDUALS WHO ARE  
22 ELIGIBLE UNDER THE FEDERAL "AMERICANS WITH DISABILITIES ACT OF  
23 1990", 42 U.S.C. SEC. 12101 ET SEQ.

24 (b) "SUPPLEMENTAL ACCESSIBLE TRANSPORTATION PROGRAM"  
25 INCLUDES A PROGRAM THAT PROVIDES TRIPS, VOUCHERS, OR SUBSIDIES  
26 THROUGH CONTRACTED PROVIDERS OR ON-DEMAND SERVICES, INCLUDING  
27 TAXI PROVIDERS, TRANSPORTATION NETWORK COMPANIES, AND OTHER

1 THIRD-PARTY PROVIDERS.

2 (c) "SUPPLEMENTAL ACCESSIBLE TRANSPORTATION PROGRAM"  
3 DOES NOT INCLUDE ON-DEMAND OR MICROTRANSIT SERVICE THAT IS FOR  
4 THE GENERAL PUBLIC AND THAT IS NOT DESIGNED TO SERVE INDIVIDUALS  
5 WITH DISABILITIES OR INDIVIDUALS WHO ARE ELIGIBLE UNDER THE  
6 FEDERAL "AMERICANS WITH DISABILITIES ACT OF 1990", 42 U.S.C. SEC.  
7 12101 ET SEQ., EVEN IF SUCH SERVICE USES ACCESSIBLE VEHICLES.

8 (22) "UNLINKED PASSENGER TRIPS" MEANS THE NUMBER OF  
9 PASSENGER BOARDINGS, COUNTING EACH BOARDING ON EACH VEHICLE AS  
10 A SEPARATE TRIP, AS REPORTED TO THE NATIONAL TRANSIT DATABASE.

11 **43-1-1703. Income-based fare discount program - large**  
12 **covered transit agencies - eligibility - enrollment targets.**

13 (1) (a) ON OR BEFORE JUNE 30, 2027, A LARGE COVERED TRANSIT  
14 AGENCY SHALL ESTABLISH AN INCOME-BASED FARE DISCOUNT PROGRAM  
15 TO OFFER FREE OR DISCOUNTED FARES, TRANSIT PASSES, OR OTHER  
16 EQUIVALENT FARE BENEFITS FOR USE OF THE LARGE COVERED TRANSIT  
17 AGENCY'S TRANSIT SERVICES TO INDIVIDUALS WHOSE HOUSEHOLD INCOME  
18 IS AT OR BELOW TWO HUNDRED PERCENT OF THE FEDERAL POVERTY LEVEL,  
19 AS DETERMINED BY THE MOST CURRENT FEDERAL POVERTY GUIDELINES  
20 ISSUED BY THE UNITED STATES DEPARTMENT OF HEALTH AND HUMAN  
21 SERVICES, OR WHO ARE ACTIVELY ENROLLED IN AN INCOME-BASED STATE  
22 PUBLIC ASSISTANCE PROGRAM. THE INCOME-BASED FARE DISCOUNT  
23 PROGRAM DISCOUNT MUST OFFER EACH ELIGIBLE INDIVIDUAL THE OPTION  
24 TO RECEIVE EITHER:

25 (I) A DISCOUNT THAT PROVIDES AT LEAST A FIFTY PERCENT  
26 REDUCTION FROM THE STANDARD FARE; OR

27 (II) AT LEAST TWENTY SINGLE-RIDE BENEFITS PER MONTH, WHICH

1 MAY BE PROVIDED AS SINGLE-RIDE TRANSIT PASSES OR, FOR PARATRANSIT  
2 SERVICES OR A SUPPLEMENTAL ACCESSIBLE TRANSPORTATION PROGRAM,  
3 ONE-WAY TRIPS AT NO FARE COST.

4 (b) A LARGE COVERED TRANSIT AGENCY SHALL ENSURE THAT ITS  
5 INCOME-BASED FARE DISCOUNT PROGRAM COVERS BOTH FIXED-ROUTE  
6 SERVICE AND PARATRANSIT SERVICES OR ANY SUPPLEMENTAL ACCESSIBLE  
7 TRANSPORTATION PROGRAM.

8 (2) (a) A LARGE COVERED TRANSIT AGENCY SHALL ACCEPT PROOF  
9 OF AN INDIVIDUAL'S ACTIVE ENROLLMENT IN AN INCOME-BASED STATE  
10 PUBLIC ASSISTANCE PROGRAM AS PROOF OF ELIGIBILITY FOR  
11 PARTICIPATION IN THE LARGE COVERED TRANSIT AGENCY'S INCOME-BASED  
12 FARE DISCOUNT PROGRAM.

13 (b) ON OR BEFORE JUNE 30, 2027, A LARGE COVERED TRANSIT  
14 AGENCY SHALL DEVELOP A SELF-CERTIFICATION AFFIDAVIT FOR  
15 APPLICANTS TO USE TO APPLY AND QUALIFY FOR ITS INCOME-BASED FARE  
16 DISCOUNT PROGRAM. THE SELF-CERTIFICATION AFFIDAVIT MUST BE  
17 AVAILABLE ON THE LARGE COVERED TRANSIT AGENCY'S WEBSITE AND  
18 MOBILE APPLICATION, IF APPLICABLE. A LARGE COVERED TRANSIT AGENCY  
19 SHALL ENROLL IN ITS INCOME-BASED FARE DISCOUNT PROGRAM ALL  
20 APPLICANTS WHO SELF-CERTIFY THEIR ELIGIBILITY VIA THE  
21 SELF-CERTIFICATION AFFIDAVIT.

22 (c) A LARGE COVERED TRANSIT AGENCY MAY ACCEPT OTHER  
23 FORMS OF PROOF OF ELIGIBILITY FOR PARTICIPATION IN THE  
24 INCOME-BASED FARE DISCOUNT PROGRAM BUT SHALL NOT REQUIRE ANY  
25 ADDITIONAL PROOF OF ELIGIBILITY BEYOND THOSE DESCRIBED IN THIS  
26 SUBSECTION (2).

27 (3) (a) A LARGE COVERED TRANSIT AGENCY SHALL WIDELY

1 PUBLICIZE THE EXISTENCE OF AND APPLICATION PROCEDURE FOR ITS  
2 INCOME-BASED FARE DISCOUNT PROGRAM.

3 (b) A LARGE COVERED TRANSIT AGENCY THAT ISSUES  
4 CONTACTLESS FARE MEDIA SHALL ALLOW THE CONTACTLESS FARE MEDIA  
5 TO SERVE AS PROOF OF PARTICIPATION IN ITS INCOME-BASED FARE  
6 DISCOUNT PROGRAM. A LARGE COVERED TRANSIT AGENCY MAY APPLY OR  
7 INSCRIBE ENROLLMENT INFORMATION ONTO THE CONTACTLESS FARE  
8 MEDIA. NOTHING IN THIS SUBSECTION (3)(b) REQUIRES A LARGE COVERED  
9 TRANSIT AGENCY TO ISSUE CONTACTLESS FARE MEDIA.

10 **43-1-1704. Transit passes for individuals experiencing**  
11 **homelessness and individuals receiving public rental assistance -**  
12 **partner pass program - eligible partners.**

13 (1) ON OR BEFORE JUNE 30, 2027, A COVERED TRANSIT AGENCY  
14 SHALL ESTABLISH A PARTNER PASS PROGRAM, IN COORDINATION WITH  
15 ELIGIBLE PARTNERS IN EACH COUNTY IN WHICH THE COVERED TRANSIT  
16 AGENCY OPERATES, TO PROVIDE PARTNER TRANSIT PASSES TO  
17 INDIVIDUALS EXPERIENCING HOMELESSNESS AND INDIVIDUALS WHO ARE  
18 MEMBERS OF HOUSEHOLDS THAT RECEIVE RENTAL ASSISTANCE  
19 ADMINISTERED BY A PUBLIC HOUSING AGENCY. THE PARTNER TRANSIT  
20 PASSES MUST PROVIDE FOR UNLIMITED USE OF THE COVERED TRANSIT  
21 AGENCY'S STANDARD FIXED-ROUTE TRANSIT SERVICES THROUGHOUT THE  
22 COVERED TRANSIT AGENCY'S SERVICE AREA, EXCLUDING AIRPORT FARE  
23 SERVICE, FOR A PERIOD OF AT LEAST SIX MONTHS, AT NO COST TO THE  
24 TRANSIT RIDER.

25 (2) EACH ELIGIBLE PARTNER WITHIN THE COUNTY IN WHICH A  
26 COVERED TRANSIT AGENCY OPERATES MAY PARTICIPATE IN THE PARTNER  
27 PASS PROGRAM BY OFFERING PARTNER TRANSIT PASSES PROVIDED BY THE

1 COVERED TRANSIT AGENCY TO INDIVIDUALS EXPERIENCING  
2 HOMELESSNESS AND INDIVIDUALS WHO ARE MEMBERS OF HOUSEHOLDS  
3 THAT RECEIVE RENTAL ASSISTANCE ADMINISTERED BY A PUBLIC HOUSING  
4 AGENCY. A PARTICIPATING ELIGIBLE PARTNER SHALL COVER ANY COSTS  
5 ASSOCIATED WITH ENROLLMENT IN THE PARTNER PASS PROGRAM,  
6 INCLUDING PHOTOGRAPHING ENROLLED INDIVIDUALS AND FILLING OUT  
7 NECESSARY ENROLLMENT FORMS. THE ENROLLMENT PROCESS MUST BE  
8 DESIGNED SO THAT A PARTICIPATING ELIGIBLE PARTNER IS ABLE TO FULLY  
9 ENROLL AN ELIGIBLE INDIVIDUAL IN THE PROGRAM AND ISSUE OR  
10 ACTIVATE THE INDIVIDUAL'S PARTNER TRANSIT PASS. THE COVERED  
11 TRANSIT AGENCY SHALL COVER THE COSTS OF THE PARTNER TRANSIT  
12 PASSES.

13 (3) (a) AN INDIVIDUAL, INCLUDING A MINOR, IS ELIGIBLE FOR A  
14 PARTNER TRANSIT PASS IF THE INDIVIDUAL RECEIVES SERVICES FROM A  
15 PARTICIPATING ELIGIBLE PARTNER AND THE ELIGIBLE PARTNER  
16 DETERMINES THAT THE INDIVIDUAL IS EXPERIENCING HOMELESSNESS OR  
17 IS A MEMBER OF A HOUSEHOLD THAT RECEIVES RENTAL ASSISTANCE  
18 ADMINISTERED BY A PUBLIC HOUSING AGENCY. THE ELIGIBLE PARTNER  
19 HAS DISCRETION TO DETERMINE WHETHER AN INDIVIDUAL RECEIVES  
20 SERVICES FOR PURPOSES OF THIS SECTION (3).

21 (b) A COVERED TRANSIT AGENCY MAY REQUIRE A BASIC  
22 APPLICATION BUT SHALL NOT REQUIRE OTHER ELIGIBILITY VERIFICATION  
23 TO RECEIVE A PARTNER TRANSIT PASS.

24 (c) A COVERED TRANSIT AGENCY MAY DENY A PARTNER TRANSIT  
25 PASS TO AN INDIVIDUAL WHO IS OR HAS PREVIOUSLY BEEN BANNED FROM  
26 USING THE COVERED TRANSIT AGENCY'S SERVICES.

27 (4) AT LEAST ANNUALLY BEGINNING IN CALENDAR YEAR 2028, A

1 COVERED TRANSIT AGENCY SHALL NOTIFY EACH ELIGIBLE PARTNER  
2 WITHIN THE COUNTY IN WHICH THE COVERED TRANSIT AGENCY OPERATES  
3 OF THE EXISTENCE OF THE PARTNER PASS PROGRAM.

4 (5) NOTHING IN THIS SECTION LIMITS A COVERED TRANSIT  
5 AGENCY'S ABILITY TO CONDUCT FARE ENFORCEMENT CONSISTENT WITH  
6 THE COVERED TRANSIT AGENCY'S FARE ENFORCEMENT PROCEDURES.

7 **43-1-1705. Information provided to transit riders - transit**  
8 **maps - fare transparency.**

9 (1) ON AND AFTER JUNE 30, 2027, A LARGE COVERED TRANSIT  
10 AGENCY SHALL ENSURE THAT CLEAR, UP-TO-DATE TRANSIT SYSTEM MAPS  
11 ARE DISPLAYED AT ALL RAIL STATIONS, BUS STATIONS, AND BUS RAPID  
12 TRANSIT STOPS. TRANSIT SYSTEM MAPS MUST SHOW ALL FIXED-ROUTE  
13 TRANSIT ROUTES OFFERED BY THE COVERED TRANSIT AGENCY.

14 (2) (a) ON AND AFTER JUNE 30, 2027, A COVERED TRANSIT AGENCY  
15 SHALL ENSURE THAT THE FOLLOWING INFORMATION IS AVAILABLE ONLINE  
16 AND DISPLAYED IN ALL TRANSIT VEHICLES AND AT ALL RAIL STATIONS, BUS  
17 STATIONS, AND TRANSIT STOPS WITH A COVERED SHELTER:

- 18 (I) FARE RATES AND STRUCTURES; AND
- 19 (II) ELIGIBILITY REQUIREMENTS AND APPLICATION INSTRUCTIONS  
20 FOR FARE DISCOUNT PROGRAMS.

21 (b) THE REQUIREMENT TO DISPLAY THE INFORMATION IN THIS  
22 SUBSECTION (2) IS SATISFIED BY DISPLAYING SUMMARY INFORMATION AND  
23 A LINK OR QUICK RESPONSE (QR) CODE TO A WEBSITE WITH DETAILED  
24 INFORMATION.

25 (3) NOTHING IN THIS SECTION REQUIRES A COVERED TRANSIT  
26 AGENCY TO REPLACE ITS EXISTING FIXED SIGNAGE, DISPLAYS, OR MAPS  
27 SOLELY TO COMPLY WITH THE REQUIREMENTS IMPOSED BY THIS SECTION.

1 A COVERED TRANSIT AGENCY IS ONLY REQUIRED TO UPDATE THE  
2 INFORMATION SHOWN ON ITS FIXED SIGNAGE, DISPLAYS, AND MAPS UPON  
3 THE REGULARLY SCHEDULED REPLACEMENT OF SUCH SIGNAGE, DISPLAYS,  
4 OR MAPS.

5 **43-1-1706. Information provided to transit riders - language**  
6 **access.**

7 (1)(a) ON AND AFTER JUNE 30, 2027, A COVERED TRANSIT AGENCY  
8 SHALL ENSURE THAT ALL PUBLICLY AVAILABLE KEY TRANSIT  
9 INFORMATION THAT IS DISSEMINATED BY THE COVERED TRANSIT AGENCY  
10 IS TRANSLATED INTO EACH LANGUAGE THAT IS SPOKEN BY AT LEAST FIVE  
11 PERCENT OF THE POPULATION OF ANY COUNTY IN WHICH THE COVERED  
12 TRANSIT AGENCY OPERATES. A COVERED TRANSIT AGENCY IS ONLY  
13 REQUIRED TO PROVIDE TRANSLATION INTO LANGUAGES THAT MEET THE  
14 FIVE PERCENT POPULATION THRESHOLD AS OF THE MOST RECENT UNITED  
15 STATES CENSUS BUREAU AMERICAN COMMUNITY SURVEY OR  
16 COMPARABLE CENSUS DATA FOR INDIVIDUALS WHO BOTH SPEAK ENGLISH  
17 LESS THAN VERY WELL AND SPEAK THE SHARED MINORITY LANGUAGE AT  
18 HOME.

19 (b) THE TRANSLATION REQUIREMENT IN THIS SUBSECTION (1) IS  
20 SATISFIED BY PROVIDING A LINK OR QUICK RESPONSE (QR) CODE TO A  
21 WEBSITE WITH THE TRANSLATED INFORMATION; EXCEPT THAT THE  
22 TRANSLATED INFORMATION MUST BE PROVIDED IN A SUBSTANTIALLY  
23 SIMILAR FORMAT AS THE ENGLISH INFORMATION FOR ANY LANGUAGE  
24 SPOKEN BY AT LEAST TWENTY PERCENT OF THE POPULATION OF ANY  
25 COUNTY IN WHICH THE COVERED TRANSIT AGENCY OPERATES, AS  
26 MEASURED BY THE MOST RECENT UNITED STATES CENSUS BUREAU  
27 AMERICAN COMMUNITY SURVEY OR COMPARABLE CENSUS DATA FOR

1 INDIVIDUALS WHO BOTH SPEAK ENGLISH LESS THAN VERY WELL AND  
2 SPEAK THE SHARED MINORITY LANGUAGE AT HOME.

3 (2) A COVERED TRANSIT AGENCY MAY USE AN ALREADY EXISTING  
4 LANGUAGE ACCESS PLAN REQUIRED BY TITLE VI OF THE FEDERAL "CIVIL  
5 RIGHTS ACT OF 1964", 42 U.S.C. SEC. 2000d ET SEQ., OR AN EQUIVALENT  
6 REQUIRED LANGUAGE ACCESS PLAN, TO SATISFY THE LANGUAGE ACCESS  
7 REQUIREMENTS OF THIS SECTION, INCLUDING TO DETERMINE WHAT  
8 MATERIALS MUST BE TRANSLATED AND INTO WHICH LANGUAGES.

9 (3) TRANSLATIONS MUST BE LINGUISTICALLY ACCURATE,  
10 CULTURALLY APPROPRIATE, AND TECHNICALLY CONSISTENT WITH THE  
11 ORIGINAL INFORMATION.

12 **43-1-1707. Adequacy of amenities - restroom access.**

13 ON AND AFTER JANUARY 1, 2028, FOR ALL LONG-HAUL TRANSIT  
14 ROUTES, A COVERED TRANSIT AGENCY SHALL ENSURE THAT TRANSIT  
15 RIDERS ARE PROVIDED AN ALTERNATE OPPORTUNITY TO ACCESS  
16 RESTROOM FACILITIES IF AN ONBOARD RESTROOM IS OUT OF SERVICE.

17 **43-1-1708. Reporting.**

18 (1) (a) ON OR BEFORE JANUARY 31, 2028, AND ON OR BEFORE  
19 EACH JANUARY 31 THEREAFTER, A COVERED TRANSIT AGENCY SHALL  
20 REPORT TO THE GOVERNOR AND TO A JOINT MEETING OF THE HOUSE OF  
21 REPRESENTATIVES TRANSPORTATION, HOUSING, AND LOCAL GOVERNMENT  
22 COMMITTEE AND THE SENATE TRANSPORTATION AND ENERGY COMMITTEE,  
23 OR THEIR SUCCESSOR COMMITTEES. THE REPORT MUST INCLUDE  
24 INFORMATION FOR THE MOST RECENT NTD YEAR ON THE RELEVANT  
25 REQUIREMENTS DESCRIBED IN SUBSECTION (2) OF THIS SECTION.

26 (b) A COVERED TRANSIT AGENCY SHALL MAKE THE REPORT  
27 REQUIRED BY THIS SECTION AVAILABLE ON A PUBLICLY ACCESSIBLE

1 WEBSITE.

2 (2) (a) THE ANNUAL REPORT OF A SMALL COVERED TRANSIT  
3 AGENCY MUST INCLUDE:

4 (I) A NARRATIVE ABOUT THE COVERED TRANSIT AGENCY'S  
5 PROGRESS TOWARD IMPLEMENTING THIS PART 17, INCLUDING, AS  
6 APPLICABLE:

7 (A) INFORMATION ON THE INCOME-BASED FARE DISCOUNT  
8 PROGRAM OPERATED BY THE COVERED TRANSIT AGENCY, INCLUDING  
9 ENROLLMENT COUNTS, DISCOUNT TYPES, ESTIMATED RIDERSHIP, AND  
10 ESTIMATED FOREGONE REVENUE; AND

11 (B) INFORMATION ON THE PARTNER PASS PROGRAM OPERATED BY  
12 THE COVERED TRANSIT AGENCY, INCLUDING THE TOTAL NUMBER OF  
13 PARTNER TRANSIT PASSES ISSUED, THE NUMBER OF PARTNER TRANSIT  
14 PASSES ISSUED TO INDIVIDUALS EXPERIENCING HOMELESSNESS, THE  
15 NUMBER OF PARTNER TRANSIT PASSES ISSUED TO INDIVIDUALS WHO ARE  
16 MEMBERS OF HOUSEHOLDS THAT RECEIVE RENTAL ASSISTANCE  
17 ADMINISTERED BY A PUBLIC HOUSING AGENCY, ESTIMATED RIDERSHIP  
18 USING THE PARTNER TRANSIT PASSES, AND CHALLENGES AND SUCCESSES  
19 OF WORKING WITH ELIGIBLE PARTNERS;

20 (II) THE COVERED TRANSIT AGENCY'S ANNUAL RIDERSHIP,  
21 INCLUDING THE NUMBER OF UNLINKED PASSENGER TRIPS;

22 (III) THE AVAILABILITY OF RESTROOMS AND ACCESS TO  
23 RESTROOMS FOR TRANSIT RIDERS AND TRANSIT OPERATORS FOR ALL  
24 ROUTES, INCLUDING THE AMOUNT OF TIME AVAILABLE TO TRANSIT  
25 OPERATORS TO USE RESTROOM FACILITIES; AND

26 (IV) A SUMMARY OF THE AVAILABILITY OF SERVICES OPERATED BY  
27 THE COVERED TRANSIT AGENCY, INCLUDING ANY NOTABLE CHANGES TO

1 ROUTES, STOPS, SCHEDULES, SPANS OF SERVICE, OR FREQUENCY OF  
2 SERVICE TO IMPROVE ACCESS.

3 (b) THE ANNUAL REPORT OF A MEDIUM COVERED TRANSIT AGENCY  
4 MUST INCLUDE:

5 (I) ALL OF THE INFORMATION DESCRIBED IN SUBSECTION (2)(a) OF  
6 THIS SECTION;

7 (II) RIDERSHIP CHARACTERISTICS, INCLUDING FROM ANY  
8 CUSTOMER SURVEYS;

9 (III) ANY SERVICE PERFORMANCE INDICATORS COLLECTED BY THE  
10 COVERED TRANSIT AGENCY, INCLUDING ON-TIME PERFORMANCE, MISSED  
11 TRIPS, AND SCHEDULED REVENUE HOURS BY TRANSIT MODE; AND

12 (IV) A SUMMARY OF PARATRANSIT SERVICES AND ANY  
13 SUPPLEMENTAL ACCESSIBLE TRANSPORTATION PROGRAM THAT INCLUDES  
14 THE FOLLOWING METRICS:

15 (A) TOTAL REQUESTED TRIPS;

16 (B) TOTAL COMPLETED TRIPS;

17 (C) MISSED TRIPS;

18 (D) DENIED TRIPS;

19 (E) LATE PASSENGER PICKUPS AND LATE PASSENGER DROP-OFFS;

20 (F) EXCESSIVE RIDE TIME RELATIVE TO FIXED-ROUTE TRAVEL  
21 TIME;

22 (G) ON-TIME PERFORMANCE;

23 (H) PERFORMANCE OF CALL CENTERS SUPPORTING PARATRANSIT  
24 SERVICES OR ANY SUPPLEMENTAL ACCESSIBLE TRANSPORTATION  
25 PROGRAM, INCLUDING AVERAGE HOLD TIMES, CALL ABANDONMENT RATES,  
26 AND THE PERCENTAGE OF CALLS ANSWERED WITHIN TARGET RESPONSE  
27 TIMES; AND

1 (I) ANY ADDITIONAL REPORTING OR COMPLIANCE METRICS  
2 REQUIRED BY THE UNITED STATES FEDERAL TRANSIT ADMINISTRATION  
3 FOR COMPLEMENTARY PARATRANSIT SERVICES REQUIRED BY THE FEDERAL  
4 "AMERICANS WITH DISABILITIES ACT OF 1990", 42 U.S.C. SEC. 12101 ET  
5 SEQ.

6 (c) THE ANNUAL REPORT OF A LARGE COVERED TRANSIT AGENCY  
7 MUST INCLUDE:

8 (I) ALL OF THE INFORMATION DESCRIBED IN SUBSECTIONS (2)(a)  
9 AND (2)(b) OF THIS SECTION;

10 (II) A FARE PRODUCT UTILIZATION TABLE;

11 (III) A LANGUAGE ACCESS INVENTORY;

12 (IV) RESTROOM ACCESS METRICS THAT INCLUDE:

13 (A) A SUMMARY OF TRANSIT OPERATOR RELIEF POLICIES;

14 (B) THE NUMBER OF FIXED-ROUTE LONG HAUL TRIPS OPERATED  
15 WHILE AN ONBOARD RESTROOM WAS OUT OF SERVICE; AND

16 (C) FOR PARATRANSIT SERVICES AND ANY SUPPLEMENTAL  
17 ACCESSIBLE TRANSPORTATION PROGRAM, A SUMMARY OF THE POLICIES  
18 AND PRACTICES REGARDING RESTROOM ACCESS DURING TRIPS AND THE  
19 NUMBER OF CUSTOMER COMPLAINTS OR INCIDENT REPORTS RELATING TO  
20 RESTROOM ACCESS; AND

21 (V) A SUMMARY OF CUSTOMER FEEDBACK, INCLUDING THE  
22 NUMBER OF ANNUAL COMPLAINTS FILED AND THE TOP THREE COMPLAINT  
23 CATEGORIES.

24 (3)(a) A COVERED TRANSIT AGENCY IS REQUIRED TO REPORT ONLY  
25 INFORMATION THAT THE TRANSIT AGENCY ALREADY COLLECTS. IF A  
26 COVERED TRANSIT AGENCY DOES NOT COLLECT A TYPE OF INFORMATION  
27 REQUIRED BY SUBSECTION (2) OF THIS SECTION ON WHICH IT WOULD

1 OTHERWISE BE REQUIRED TO REPORT, THE COVERED TRANSIT AGENCY  
2 SHALL REPORT THAT INFORMATION AS "NOT COLLECTED". NOTHING IN  
3 THIS SECTION REQUIRES ADDITIONAL DATA COLLECTION.

4 (b) A COVERED TRANSIT AGENCY SHALL PREPARE THE ANNUAL  
5 REPORT REQUIRED BY THIS SECTION USING INFORMATION THAT THE  
6 COVERED TRANSIT AGENCY ALREADY COLLECTS, WHICH MAY INCLUDE:

7 (I) NATIONAL TRANSIT DATABASE SUBMISSIONS;

8 (II) GENERAL TRANSIT FEED SPECIFICATION DATASETS OR  
9 ARCHIVES;

10 (III) FARE MEDIA SALES, VALIDATIONS, OR CONTACTLESS FARE  
11 MEDIA TAP RECORDS;

12 (IV) AUTOMATIC PASSENGER COUNT AND AUTOMATIC VEHICLE  
13 LOCATION OUTPUTS;

14 (V) CUSTOMER SURVEYS;

15 (VI) CUSTOMER COMPLAINT LOGS; AND

16 (VII) WRITTEN POLICIES.

17 (4) NOTWITHSTANDING THE REQUIREMENT IN SECTION 24-1-136  
18 (11)(a)(I), THE REQUIREMENT TO SUBMIT THE REPORT REQUIRED IN THIS  
19 SECTION CONTINUES INDEFINITELY.

20 **SECTION 2. Safety clause.** The general assembly finds,  
21 determines, and declares that this act is necessary for the immediate  
22 preservation of the public peace, health, or safety or for appropriations for  
23 the support and maintenance of the departments of the state and state  
24 institutions.