

HOUSE COMMITTEE OF REFERENCE AMENDMENT

Committee on Transportation & Local Government.

HB19-1212 be amended as follows:

1 Amend proposed committee amendment (HB1212\_L.002), page 3, strike  
2 line 45.

3 Strike page 4.

4 Page 5, strike lines 1 through 8 and substitute:

5        "(3) AFTER CONSULTING WITH THE ADVISORY COMMITTEE  
6 CREATED IN SECTION 12-61-1015, THE DIRECTOR SHALL ADOPT RULES  
7 SPECIFYING THE FORMAT OF COMPLAINTS, THE FORM AND CONTENT OF  
8 NOTICES GIVEN TO MANAGERS CONCERNING COMPLAINTS, THE FORM AND  
9 TIMING OF RESPONSES, AND OTHER DETAILS OF THE COMPLAINT AND  
10 INVESTIGATION PROCESS. THE DIRECTOR SHALL ALSO PROVIDE  
11 INFORMATION AND SUPPORT TO CONSUMERS REGARDING THE FILING OF  
12 COMPLAINTS, INCLUDING EXAMPLES OF APPROPRIATE COMPLAINTS TO BE  
13 FILED AGAINST MANAGERS THROUGH THE DIVISION; GENERAL CATEGORIES  
14 OF VIOLATIONS TO BE SELECTED FOR COMPLAINTS WHEN FILED; AND HOW  
15 THE DIVISION MAY FOLLOW UP WITH COMPLAINANTS ON THE OUTCOME OF  
16 ANY COMPLAINT FILED.".

17 Rerumber succeeding subsections accordingly.

18 Page 10, strike lines 40 through 45.

19 Strike page 11.

20 Page 12, strike lines 1 through 3 and substitute:

21        "(3) AFTER CONSULTING WITH THE ADVISORY COMMITTEE  
22 CREATED IN SECTION 12-10-1015, THE DIRECTOR SHALL ADOPT RULES  
23 SPECIFYING THE FORMAT OF COMPLAINTS, THE FORM AND CONTENT OF  
24 NOTICES GIVEN TO MANAGERS CONCERNING COMPLAINTS, THE FORM AND  
25 TIMING OF RESPONSES, AND OTHER DETAILS OF THE COMPLAINT AND  
26 INVESTIGATION PROCESS. THE DIRECTOR SHALL ALSO PROVIDE  
27 INFORMATION AND SUPPORT TO CONSUMERS REGARDING THE FILING OF  
28 COMPLAINTS, INCLUDING EXAMPLES OF APPROPRIATE COMPLAINTS TO BE  
29 FILED AGAINST MANAGERS THROUGH THE DIVISION; GENERAL CATEGORIES  
30 OF VIOLATIONS TO BE SELECTED FOR COMPLAINTS WHEN FILED; AND HOW  
31 THE DIVISION MAY FOLLOW UP WITH COMPLAINANTS ON THE OUTCOME OF  
32 ANY COMPLAINT FILED.".

33 Rerumber succeeding subsections accordingly.

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