

# COLORADO 'RIGHT-TO-REPAIR'

Educational Presentation

1 p.m. MST,  
Friday, March 12, 2021

Industry experts from equipment manufacturers and equipment dealers demonstrate repair tools and diagnostic information technology available to enable the repair and maintenance of equipment by end users, independent repair providers and their dealers.

Equipment manufacturer representatives will be available to answer questions.

Find additional FWEDA 'Right-to-Repair'  
resources at [www.fweda.com/r2r/](http://www.fweda.com/r2r/)

Hosted by



# FARWEST

EQUIPMENT DEALERS ASSOCIATION



# Industry Participants



# Customer Tools



# MyJohnDeere

Mail - Ryan Bosch - Outlook x My Dashboard x +

myjohndeere.deere.com/mjd/myauth/my-dashboard

Home My Applications My Dealership  
No Primary Dealer

Welcome, Ryan!

Edit Profile >

My Applications

- Operations Center >
- Find Parts >
- StellarSupport™ >
- John Deere University >
- Display and CommandARM™ Simulator >
- JDLink™ >
- My Financial Accounts >
- Rewards >
- TimberNavi™ Jobsite >

Notifications

Ryan Bosch 2  
Partnership Removed  
Friday, February 5, 2021 8:53 AM - Ryan Bosch 2

Ryan Bosch 2  
Change of Access  
Friday, February 5, 2021 8:52 AM - Ryan Bosch 2

Search Parts by

Model Search by PIN, M

Download Manuals Recalls and

My Dashboard x sf Home x +

johndeere.plateau.com/learning/user/personal/viewPersonalHome.do

Learning

My Learning

Find Learning

Search - Use \* for exact results Go

Browse all courses >

My Learning Paths

You currently have no required Learning Paths  
Go to Learning Path Status

Learning History

View All Add

No history records were added in last 30 days.

Links

Add to Learning Hist...  
Approvals

My Learning Assignments

Keyword Course name or ID Select All All Assignment Types Filter

DUE ANYTIME

CONTINUE COURSE

Tech Systems - Electrical/Electronic Systems 1  
WB1 CSP-QCDD020  
Self-Assigned

YOU HAVE UNMET PRE...

Tech Systems - Electrical/Electronic Systems 2  
WB1 CSP-QCDD021  
Self-Assigned

START COURSE

Tech Systems - Hydraulic/Hydrostatic Systems 1  
WB1 CSP-QCDD010  
Self-Assigned

YOU HAVE UNMET PRE...

Tech Systems - Hydraulic/Hydrostatic Systems 2  
WB1 CSP-QCDD011  
Self-Assigned

# Purchasing Parts

Mail - Ryan Bosch - Outlook | My D... | Remote - 1RW6310DTLC171615 | Ag Parts & Attachments | John D... | John Deere Parts Catalog

myjohndeere.deere.com/mj | partscatalog.deere.com/jdrc/sidebyside/equipment/74662/referrer/search/pgld/488163831

**JOHN DEERE** Equipment Finance Parts & Service Find a Dealer Sign In

Home My Applications

My Dealer **21ST CENTURY EQUIPMENT, LLC**  
20911 Highway 34, Fort Morgan CO 80701

New Parts Search

Your country is **United States** (Change)

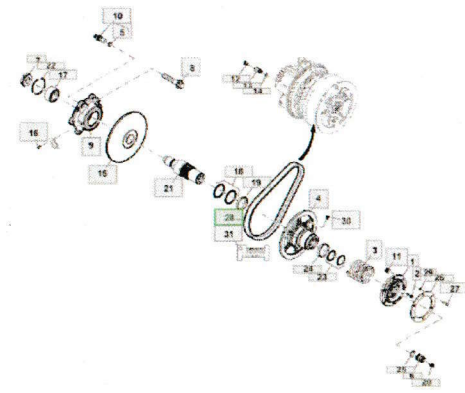
Welcome, Ryan!

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- John Deere University
- Display and CommandARM™ Simulator
- JDLink™
- My Financial Accounts
- Rewards
- TimberNavi™ Jobsite

[Back to Search Results](#)

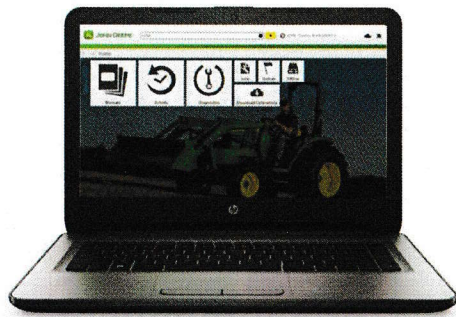


8360R Tractor (S.N. 016001 - 090000)(Worldwide Edition) - PC10491 > 30 Fan and Radiator

Part Number	Qty Req	Price	Quantity	Stock Status	Action
<b>28 - V-Belt</b>					
R222393	1		1		<a href="#">Add to Cart</a>
This part has been substituted. <a href="#">View Details</a> or add to cart to see substitute part information.					
<b>29 - Nut</b>		\$1.10USD		Limited Stock	<a href="#">Add to Cart</a>
M84309	6		6		
<b>30 - Lubrication Fitting</b>		\$2.57USD		Limited Stock	<a href="#">Add to Cart</a>
58M5575	2		2		

Direction of Travel

# John Deere Customer Service ADVISOR™



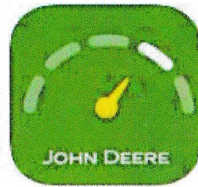
## John Deere Customer Service ADVISOR™

Feature	Dealer Capability	Customer Capability
Access Owner's and Technical manuals	Yes	Yes
Look up diagnostic codes	Yes	Yes
Machine diagnostic connectivity with EDL	Yes	Yes
Perform machine tests and calibrations that require EDL*	Yes	Yes
Access Service ADVISOR Online	Yes	Yes

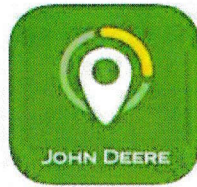
\* Some engine tests and calibrations are blocked to prevent the risk of emissions non-compliance.

# Product Guides - John Deere Support Apps

John Deere  
iPad & iPhone



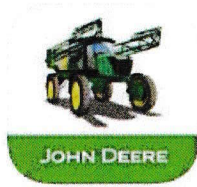
JDLink  
Business



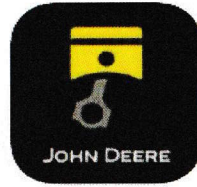
MyOperations™  
Business



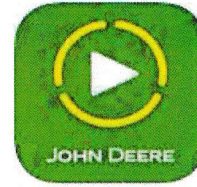
John Deere App Center  
Business



ApplyPlus  
Business



PowerAssist™  
Business



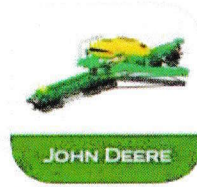
John Deere MyJobs  
Business



MFPro Go  
Business



Payment Calculator  
Business



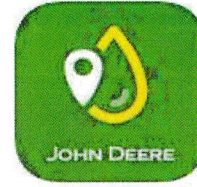
PlanterPlus™  
Business



GoCotton  
Business



GoBale  
Business



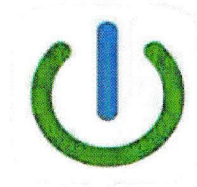
John Deere Field Con...  
Productivity



SeedPlus™  
Business



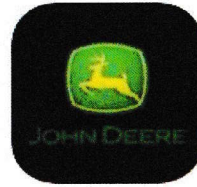
SolutionsPlus  
Business



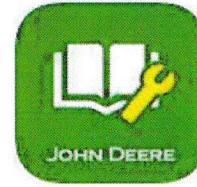
OnLink Dashboard  
Business



John Deere Events  
Business

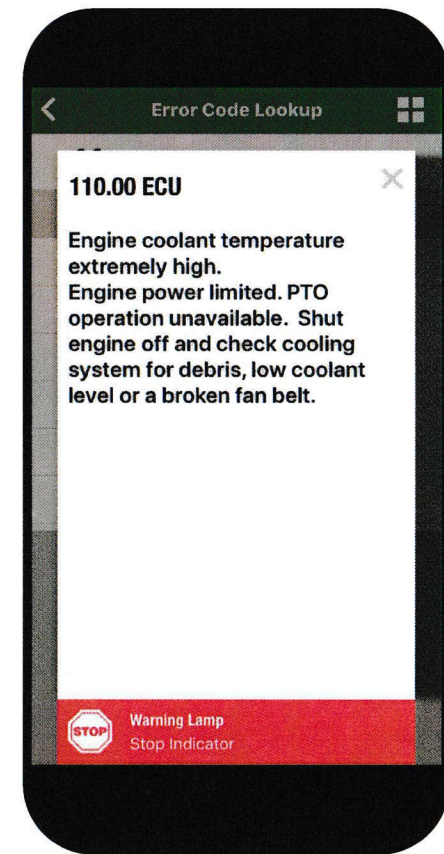
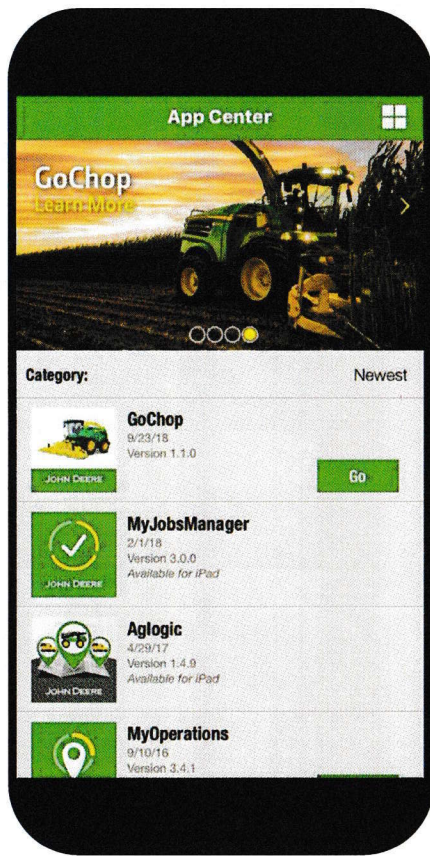


John Deere Augmente...  
Business

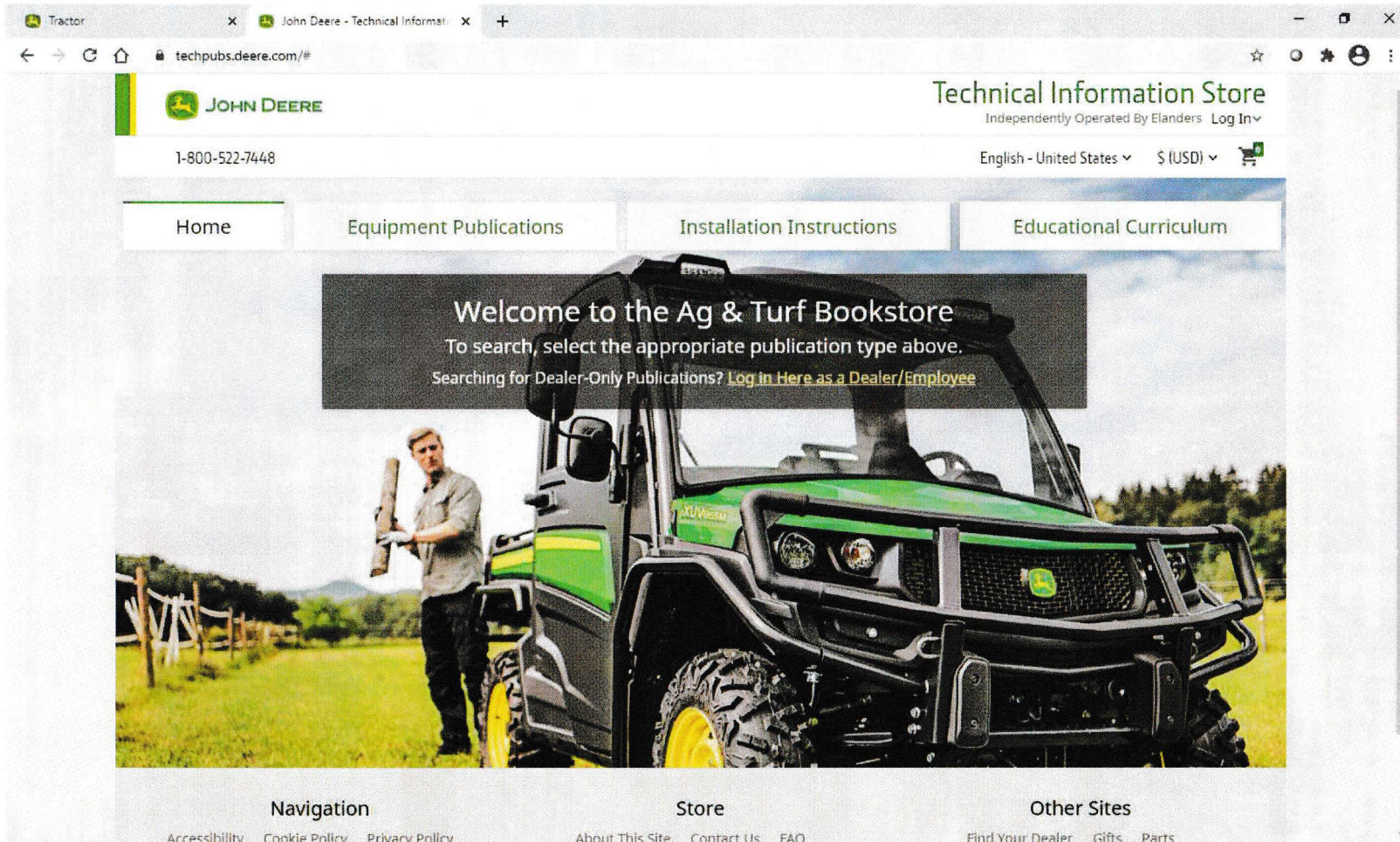


EquipmentPlus  
Business

# Product Guides - John Deere Support Apps



# Paper, CD and Downloadable Manuals



# Paper, CD and Downloadable Manuals

The screenshot shows the John Deere website's search results for equipment publications. The left sidebar contains navigation and filter options:

- Publication Group:** Operator's Manuals (unchecked)
- Edition:** Europe (unchecked), Export (unchecked), North America (unchecked)
- Classification:** Attachments (unchecked), Base Units (unchecked), Engines & Drivetrains (unchecked)

The main content area displays a list of search results for 8360R tractors, including manual titles, model numbers, and actions like 'View Only' and 'Download'.

Model	Category	Units	Region	Actions
8360R	Tractors	Base Units	41001 - 53100	Export
8360R	Tractors	Base Units	53101 - 90000	Export
8360R	Tractors	Base Units	41001 - 53100	North America
8360R	Tractors	Base Units	53101 - 90000	North America
OMRE564172	Operator's Manual	8235R, 8260R, 8285R, 8310R, 8335R & 8360R Tractors		<a href="#">View Only</a> <a href="#">Download</a>
OMRE564173	Operator's Manual	8235R, 8260R, 8285R, 8310R, 8335R & 8360R Tractors		<a href="#">View Only</a> <a href="#">Download</a>
OMRE564174	Operator's Manual	8235R, 8260R, 8285R, 8310R, 8335R & 8360R Tractors		<a href="#">View Only</a> <a href="#">Download</a>
PC10491	Parts Catalog	8360R TRACTOR		<a href="#">Preview</a>
TM110219	Diagnostic Technical Manual	8235R, 8260R, 8285R, 8310R, 8335R & 8360R Tractors (Diagnostic Only-Includes electrical wiring diagrams) (Repair manual sold separate)		<a href="#">Preview</a>
TM110228	Diagnostic Technical Manual	8235R, 8260R, 8285R, 8310R, 8335R & 8360R Tractors (Diagnostic Only-Includes electrical wiring diagrams) (Repair manual sold separate)		<a href="#">Preview</a>

## Repair tools available to Customers

Principle	Now	Tools/Resource
Manuals (Operator, Parts, Service)	✓	Electronic copy or Service ADVISOR™
Product Guides	✓	Apps; Deere.com
Product Service Demonstrations, Training, Seminars, or Clinics	✓	Dealer Provided
Fleet Management Information	✓	JDLink / MyJohnDeere
On-Board Diagnostics via diagnostics port or wireless interface	✓	Machine Displays; Machine Apps
Other publications with information on service, parts, operation, and safety	✓	Deere.com; stellarsupport.com; Customer Portal
Electronic Field Diagnostic Service Tools, and training on how to use them	✓	Customer Service ADVISOR™

## Industry Contacts

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## LINK TO CUSTOMER SERVICE ADVISOR DEMO

<https://youtu.be/bsfdTaB5kGk>