

**AGENDA**  
**FY 2008-09 Joint Budget Committee Hearing**  
**Department of Regulatory Agencies**

**Tuesday, January 8, 2008**  
**9:00 a.m - 10:30 a.m.**

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**Departmental Goals and Objectives**

1. What are your department's principal goals and objectives? What are the metrics by which you measure success or failure?
2. Given the change in the Administration, have there been any changes to your department's principal goals and objectives since last year?
3. What progress did you make during the last year in achieving your goals?
4. How is the additional money provided to your department in FY 2007-08 being used to achieve your goals? What improvements is your department making in its outputs?
5. Please identify your department's 3 most effective programs and your 3 least effective programs. Explain why you identified them as such. Explain how your most effective programs further the department's goals.
6. Are there programs that your department is required to perform that do not further your department's goals or have outlived their usefulness? If so, what are they and by whom are they required? Why don't they further your department's goals?

**Costs and savings from complying with specific bills and orders**

7. What are your department's anticipated costs, anticipated savings, and potential benefits from complying with Executive Order D 028 07, Authorizing Partnership Agreements with State Employees?
8. Provide an estimate of the costs your department will incur in FY 2007-08 in carrying out the provisions of H.B. 06S-1023. Provide an estimate of your department's savings in FY 2007-08 as a result of not providing services to individuals who are in the country illegally.

**Decision Item #2: License Records Management**

9. How is this request being funded? Given that this request will affect various programs within the Division of Registrations, how will the funding mechanism that would support

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this request function?

**Expedited Settlement Process Inefficiencies**

10. Beyond discussions pertaining to the operations and procedures manual, has the Department had further discussions with representatives at the Department of Law regarding ways in which the ESP can be improved? If so, what was learned? If not, why have no efforts been made?
11. Do other states implement similar methods to expedite enforcement? If so, what states are having successes with their expedited settlement processes? Are there any strategies being used elsewhere that Colorado could adopt and benefit from?
12. Does the Department intend to apply the Expedited Settlement to any other Divisions? If so, why? If not, why not?
13. What limitations does the Department foresee to applying the Expedited Settlement Process in other Divisions within the purview of the Department?
14. To what extent does the Department effectively inform, educate, and advise members of the various professionals it regulates as well as the general public? Would an increase in resources to inform, educate, and advise these individuals act as a preventative measure, also mitigating legal services expenditures? If not, why not?
15. To what degree does the complexity of cases factor into the efficacy of the Expedited Settlement Process (ESP)?
16. Has the Department received any complaints from the general public or from industry parties about fees paid in the Division of Registrations to cover the costs of legal services?
17. What is the Department's response to JBC Staff's position to update the Memorandum of Understanding (MOU) between DORA and the Office of the Attorney General? What are the benefits, if any, to updating the MOU? What are the potential problems, if any, with continuing the MOU?
18. Does the Department believe that all cases should go through the ESP? If so, why? If not, why not?
19. How are cases selected to go into ESP? Are there ways to improve the criteria used by boards to assign cases to ESP?

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**State-Led Initiatives Related to Foreclosures**

20. How does the increase in foreclosures in the State affect the Division of Real Estate? Does this increase affect the Division's delivery of service? If so, can work processes be reorganized to accommodate the changes necessary or does the Division require additional resources?
21. What kinds and amounts of federal moneys are available to support a collaborative multiple-agency led initiative to address the high mortgage foreclosure rate in Colorado? If there are federal moneys available, what resources would the interagency foreclosure committee require to attain these funds?
22. If an interagency initiative to address the high mortgage foreclosure rate in Colorado were created, how long would this entity need to be in place to offer Colorado a positive and sustainable outcome?
23. Are there any existing governmental or non-governmental organizations which already exist that provides an all-inclusive resource for at-risk mortgage foreclosure citizens? If so, please identify these organizations. Does the State already have relationships with the organizations? If so, what are these relationships? Does the State already fund, wholly, in-part, or indirectly any of these extant organizations?
24. To date, what benefits have the Department observed as a result of the legislation passed dealing with Real Estate? If so, what are the benefits? If not, why not?
25. What are the estimated costs of implementing a Joint Communications Plan? Can these costs be absorbed by the Departments or would additional resources be required to adequately fund the initiative?
26. How is the Department addressing the issue of consumer credit card delinquency? Will the Joint Communications Plan address this concern? Does the Department see this as an issue worth pursuing? If so, why? If not, why not?