Office of the State Auditor Fraud Hotline Reporting Process

HOTLINE CALL

Individual contacts the OSA Fraud Hotline via phone, email, fax, web form, or mail and provides information about the fraud concern.

The OSA refers to all reports of information to the Hotline as a "Hotline call," regardless of whether such report is made by telephone, fax, email, or other internet-based format.

INTAKE & SCREENING

Information about the Hotline call is logged and a member of the OSA's Fraud Hotline Team reviews the Hotline call to determine the nature of the fraud concern and whether the OSA has jurisdiction over the matter. Some follow-up with the Hotline caller may be necessary (and only if contact information is provided) to obtain more information about the reported fraud concern.

Reported matter constitutes an allegation of fraud committed by a current or former state employee or contractor?

No → The OSA Fraud Hotline does not have jurisdiction or authority over the matter.

The OSA Fraud Hotline is required to refer Hotline calls alleging Medicaid fraud to the Department of Health Care Policy and Financing or the Medicaid Fraud Control Unit at the Office of the Attorney General.

Yes

REFERRAL

The OSA Fraud Hotline is required to refer the Hotline call to the affected state agency.

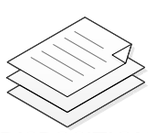
The affected state agency is responsible for determining and taking appropriate action to respond to the referred Hotline call.

State agency requests that the OSA investigate the Hotline call or participate in an investigation of the Hotline call?

Yes → Members of the OSA Fraud Hotline team conduct or participate in an investigation of the Hotline call.

Results of the investigation are reported to the head of the affected state agency.

No → The affected state agency must report to the OSA Fraud Hotline Team on the status of the referred Hotline call every 90 days until a final disposition is reached.



DISPOSITION

Evidence of apparently illegal transactions or misuse or embezzlement of public funds or property?

Yes → Results of the investigation are also reported to law enforcement, district attorney, or Attorney General.

Amount of alleged fraud exceeds $100,000?

Yes → Results of the investigation are also reported to the Legislative Audit Committee and, if approved, to the Governor.

Source: House Bill 17-1233 as codified in Section 2-3-110.5, C.R.S.