

People with Lived Experience and 72-hour Involuntary Holds



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People with Lived Experience

They don't talk to you like you're a human half the time. You're treated like you're in trouble.

It would have been nice if they even offered me water or food.

They were just frustrated they had to deal with me

I shouldn't have to be there so long that I get a meal but haven't yet seen a doctor.

I felt judged by them. They would say, "that doesn't seem too bad, you mustn't be seriously suicidal. When you don't cut yourself deep enough to kill yourself, you're just playing with us, and we don't have time to play here in the ED."

On one occasion, there was an armed man in a uniform. That was not good, my brother wasn't a criminal. Every conversation we tried to have with my brother... personal conversations... that man was there. It made it very difficult.

Common Issues We Hear

People with lived experience

- Poor treatment
- Discrimination
- Lack of trauma-informed care
- Does not lead to any meaningful help

Family and Friends

- Lack of a meaningful evaluation
- No continuity of care/discharge planning
- No beds

Policy Options

Budget

- Funding for 27-65
- Training
- Support for facilities
- How do we fund psychiatric EDs and crisis providers

Policy

- Enforcement of patient rights
- Continuity of care/discharge planning
- Support for facilities with finding services
- Trauma-informed care
- Training
- Standardized evaluations

Stay Connected

Lauren Snyder, Mental Health Colorado

lsnyder@mentalhealthcolorado.org

970.946.8029

