Legislative Council Staff

Nonpartisan Services for Colorado's Legislature

Memorandum

January 17, 2023

TO: Joint Technology Committee

FROM: Samantha Falco, Research Analyst, 303-866-4794
Joint Technology Committee Staff

SUBJECT: JTC Staff Analysis of JBC-Referred FY 2023-24 Operating Budget
Office of Information Technology
R-02 myColorado Platform: Sustainability and Scalability

Summary of Request

The Office of Information Technology (OIT) is requesting $4,510,981 in Reappropriated Funds with 18.0 FTE in FY 2023-24 and $4,384,981 Reappropriated Funds with 18.0 FTE and ongoing to fund the expansion of the myColorado mobile application. The Joint Budget Committee (JBC) referred this portion of the operating budget request to the Joint Technology Committee (JTC) pursuant to Joint Rule 45(b), for the committee's review and recommendation as an IT-related operating budget.

Request Details

myColorado. Launched in 2019, the myColorado app is the State of Colorado's official mobile application that provides residents with secure access to state services and resources from their smartphone. More than 800,000 Coloradans use the service and 40 percent of account holders access myColorado monthly. Currently, myColorado provides residents with access to their Colorado Digital ID, myVaccine Record, digital fishing license, vehicle registrations, insurance cards, and more.

There are several new functions and services in the planning phase to be added to myColorado:

- scaling vaccine coverage to include flu, polio, and other health services;
- Paid Family and Medical Leave Insurance Act (FAMLI) benefits support;
- Colorado Department of Agriculture pesticide licensing;
- Automated Child Support Enforcement System (ACES) child support features;
- My Colorado Journey digital student credentials;
- Department of Natural Resources expanded licenses; and

- enhanced identity management features of myColorado.

Funding breakdown. This ongoing funding will allow OIT to hire 18.0 FTE to assist in stabilizing and maintaining the current platform, ensuring the scalability of new digital services, and establishing the governance for continued evolution of the myColorado product and platform. Currently, the myColorado development team provides new platforms and bug fixes every two weeks. It is projected that there will be one million users by the end of this year and two million users by the end of next year.

OIT provided the following cost breakdown:

- $2,395,474 for myColorado employees;
- $607,768 for contracts; and
- $1,507,739 for licenses.

Currently, myColorado is being funded with $3.7 million in federal funds which expire on June 30, 2023. Ongoing funding will be required in order to maintain the current 18.0 FTE and to allow for the platform to continue operating.

Options for Committee Action

The JTC has three options for committee action when it reviews an operating budget request and makes a recommendation to the JBC. The JTC can:

- recommend the request to the JBC for funding with no concerns;
- recommend the request to the JBC for funding with concerns; or
- not recommend the request for funding.