

# Accessibility at the Colorado General Assembly

The Colorado General Assembly is committed to providing equitable access and services to all Coloradans in accordance with the requirements of Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990 ("ADA"), and relevant Colorado statutes.

Our ongoing digital accessibility efforts work towards compliance with the latest official version of the Web Content Accessibility Guidelines (WCAG). These guidelines help make web content accessible to all users, including people with sensory, cognitive, and mobility disabilities.

Visit our Digital Accessibility Report-to-Date (PDF) to learn more about our ongoing efforts and commitment to digital accessibility.

## Request reasonable accommodation

Requests for reasonable accommodation may be submitted to the Colorado General Assembly ADA Coordinator. Upon receiving a request, legislative staff will work with you to address your needs. Requests are processed in accordance with the Colorado Legislative Branch policy on Services for Persons with Disabilities (PDF).

You may submit a request by:

- filling out the Accommodation Request webform;
- filling out the Accommodation Request PDF form; or
- contacting the ADA coordinator directly.

#### ADA Coordinator

State Capitol Building, Room 026 200 East Colfax Avenue Denver, CO 80203-1784

303-866-3393 accessibility@coleg.gov

### Requests for legislative proceedings

The following services are available for official legislative proceedings where legislative action may be taken, such as committee hearings and floor debate for the House of Representatives or Senate. Requests for services must be made at least **two business days** before the time the service is needed. For example, a request for communication access realtime translation (CART) services for a floor debate on a Friday must be made no later than 4:00 p.m. on Wednesday.

Services include:

- qualified interpreters;
- assisted listening devices, including T-Coil technology and T-Coil neck loops;
- communication Access Realtime Translation (CART) services;
- tactile signing;
- boom microphone stands;
- digital document remediation;
- braille translation of legislative materials; and
- closed captioning on legislative audit and video broadcasts.

### Requests for document remediation

Legislative staff will respond to each request for document remediation on a case-by-case basis and communicate time frames directly with the person making the request.

#### Additional accessibility resources

- Aira (available 24/7). Aira provides live on-demand visual interpretation for those who are blind or have low vision through a smartphone application. Aira is available for free when navigating state-operated buildings and digital services for up to 30 minutes per session. Please visit the Aira Guide from the Governor's Office of Information Technology for more information.
- **Relay Colorado** (available 24/7). Relay Colorado is a statewide live relay service that enables people with hearing or speech loss who use a teletypewriter (TTY) or other assistive device to communicate with standard telephone users. For more information, please review the full list of available services from Relay Colorado.
  - Relay Colorado toll-free phone numbers:
    - TTY: 711 or 800-659-2656
    - Voice: 711 or 800-659-3656
    - Voice Carry-Over: 711 or 877-659-8260
    - Hearing Carry-Over: 711 or 800-659-2656
    - Speech-to-Speech: 711 or 877-659-4279
    - Telebraille: 711 or 800-659-2656
    - Spanish Relay: 711 or 800-337-3242
    - Spanish Translation: 711 or 844-409-2451
    - ASCII: 711 or 800-659-4656

# Provide feedback or report an issue

We welcome comments on how to improve our website for people with disabilities and improve the usability of our website. If you have feedback or concerns related to the accessibility of content on this website, you may:

- fill out the Website Accessibility Feedback Form; or
- email your comments to accessibility@coleg.gov.

When contacting us, please include:

- the web address, also known as a URL. A typical URL could be http://example.gov/index.html or https://www.example.gov/example;
- the device and browser you are using to access leg.colorado.gov;
- the assistive technology you are using, if any; and
- a description of the problem and any information that isn't accessible.

Other types of issues to share:

- hyperlinks that are broken or go to the wrong place;
- mistakes in our content;
- out-of-date phone numbers, addresses, or agency program names; and
- pages or features on our website that do not display or work properly.

Last updated June 2024

RELATED LINKS

Services for Persons with Disabilities and Grievance Procedures 2024 June Digital Accessibility Report