

Joint Technology Committee Colorado Department of Early Childhood

September 14, 2022

UPK Family Application Update

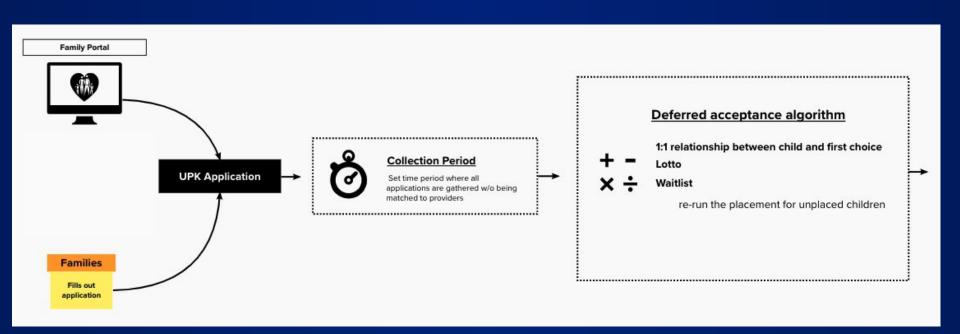
- The amendment to the master agreement with Deloitte to make enhancements to Provider Hub to support UPK was executed on August 26, 2022.
- BridgeCare Contract and Statement of Work expected to be finalized by September 16, 2022.
- BridgeCare will begin the Family Solution implementation on September 19, 2022.

The BridgeCare Statement of Work will include the following:

- Provider Search
- Family Application
- Qualifying Factors
- Prioritization of Applications
- Family Communication
- Matching
- Provider Portal Information Updates
- Reporting



Matching Applications to Providers





Deferred acceptance & Priority score

We will use this algorithm to help match families once the pause period has ended.

This is used by other school choice programs in the country.

✓

Student Student choice accepted by school school

X

tentatively matched to schools that want them. The schools can reject them later if a student higher on the school's list can be matched in future

rounds.

Round 1

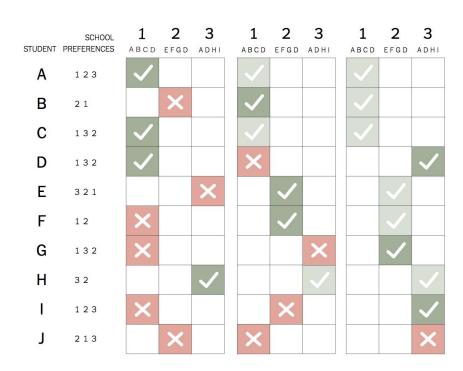
Students' first choices are

Round 2

Unmatched students are paired with their next choice. School 1 accepts Student B, and rejects D, who is lower on its list.

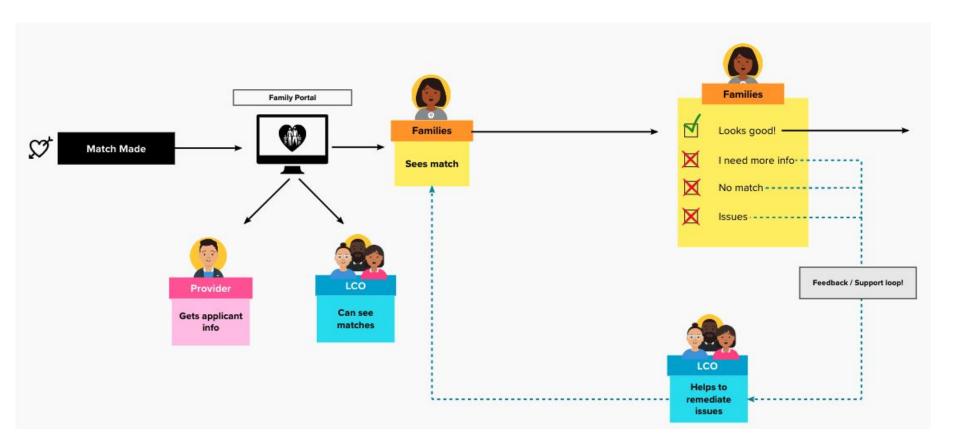
Round 3

Students G and I are matched to their third choices, and D is matched to a second choice. All matches are now set. Student J is unassigned. About 10 percent of New York City students end up unmatched and are assigned through additional rounds.

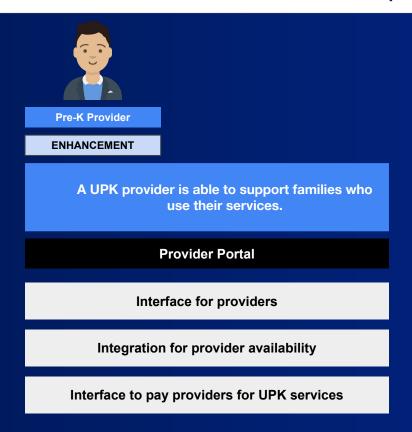


Sources: Academic papers, with assistance from Parag Pathak, Massachusetts Insitute of Technology By Ford Fessenden

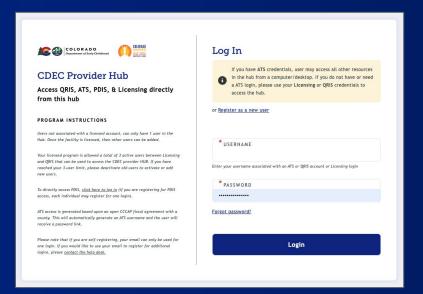
Once a match is made



From April's Hearing



Provider Hub





Our current perspective



Pre-K Provider

ENHANCEMENT

A UPK provider is able to support families who use their services.

Provider Portal

Interface for providers for UPK

Interface for providers for licensing

Integration for provider availability

Interface to pay providers for UPK services

BridgeCare





Families and providers





Families have a closer relationship to providers than the state.

Families contact providers to understand if they can meet their children's needs, they like to tour the campus, and be able to have communication with their providers as they work through application and registration.

Providers will be the first to let them know about state benefits that will impact them and can help direct families on what they need to do to access them.

We want to make sure that providers are empowered to volunteer for and use the Universal Preschool program to market their services.



From a survey with LCOs

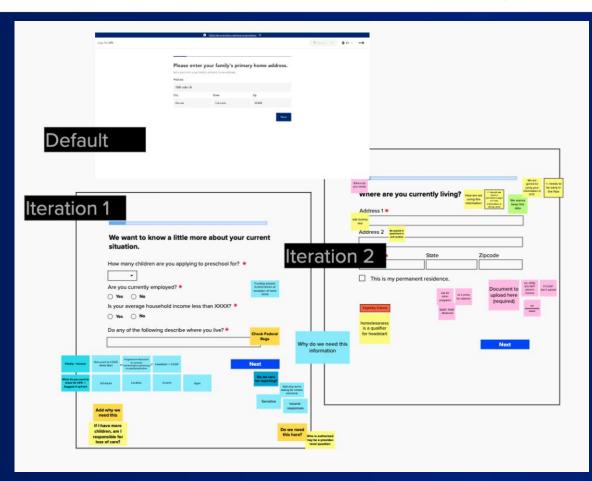
"Although Bridgecare and [Provider Hub] are similar, Bridgecare is far more user friendly for my staff and providers. Providers love that they have control over how their program is marketed and what pictures, vidoes, flyers, etc are visible to families.

We can collect the data and pull the reports that we and our communities want; this isn't the case with [Provider Hub]. We have the ability to add any of our staff and at different levels with Bridgecare; [Provider Hub] is managed by the State."

- Survey Response from LCOs (many who are providers)

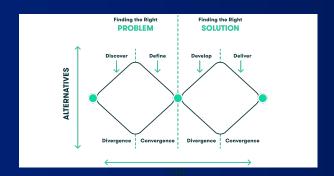


Universal Preschool Program Prototype



During the August JTC Hearing, we showed your the BridgeCare test website.

We have been working on synthesizing our learnings from user research into a prototype to simulate and iterate on the experience we want to delivery in January.





THANK YOU! Questions?

