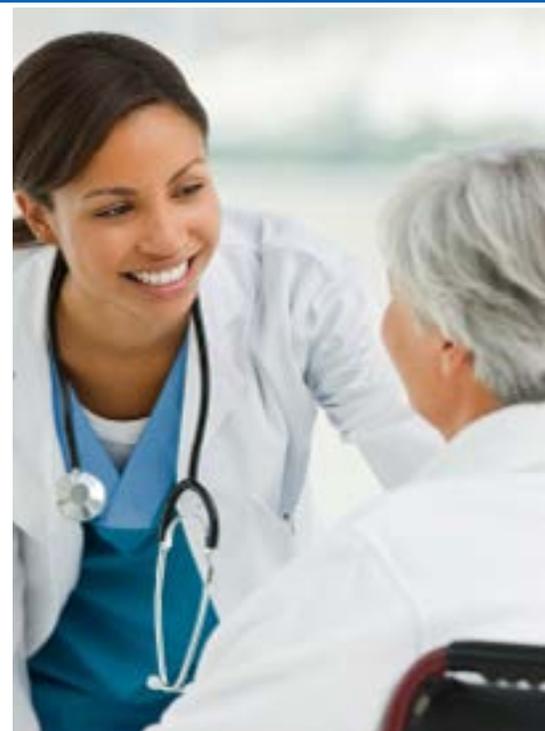


Public Benefits and Services Resource Manual

A Guide To Colorado's Public Service Programs



A Legislative Council Staff Publication

September 2016

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Legislative Council Staff is the nonpartisan research agency for the Colorado General Assembly. Our goal is to be the primary provider of nonpartisan, unbiased, accurate, objective, and timely research and information and to satisfy the institutional needs of the General Assembly and its constituents.

Introduction

The Public Benefits and Services Resource Manual is intended to serve as a reference guide for information on some of the state's programs that provide direct benefits or services to members of the public. The manual is divided into four sections to make it easier for the reader to access information. The first section provides information on how to apply for certain public benefits using the Colorado PEAK website and county offices of human or social services. The second section provides snapshots of state programs that offer benefits and services to help meet Coloradans' needs. The programs are grouped into the following categories: health care programs; housing and utilities assistance; food assistance; income assistance; employment assistance; educational assistance; child care assistance; and other programs. Although Legislative Council Staff surveyed state agencies to ensure that all applicable state programs were listed, this manual should not be considered an exhaustive list of state programs that assist the public. The third section provides information on additional resources that may assist Coloradans in meeting their needs. The final section is an index that can be used to look up programs that target or benefit the following specific populations: children and youth; disabled persons; persons in the criminal justice system; pregnant women; refugees; seniors; and veterans.

Many of the benefits and services included in the manual require an applicant's income to be equal to or less than a certain percentage of the federal poverty level (FPL). The FPL is a measure of poverty that varies based on household size. The U.S. Department of Health and Human Services sets the FPL in late January of each year. Further information about the FPL, including the current guidelines, can be accessed on the department's [Poverty Guidelines webpage](#).

Throughout the manual certain words and phrases are hyperlinked to websites. These hyperlinks provide quick access to source materials and/or further information. If a particular hyperlink is not working, please contact Caitlin Del Collo at 303-866-3521, or caitlin.delcollo@state.co.us.

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Section I: Accessing Public Benefits

This section provides information on how to access public benefits using the Colorado Program Eligibility and Application Kit (PEAK) website and the county offices of human or social services.

Colorado PEAK

The Colorado PEAK [website](#) allows users to check their eligibility and apply for a number of public benefits. Individuals can also use the site to report changes to their cases.

The [eligibility screening tool](#) asks users to provide information about the number of people living in the household, sources of incomes (such as employment), housing costs (such as rent, mortgage, and utilities), other bills, and assets. The screening can be completed in about 15 minutes, and lets users know whether they may be eligible for a number of programs, excluding medical assistance programs.

The [application tool](#) allows users to apply for public benefits. The tool provides an option to create an account on the PEAK website. Having an account permits users to save their application and submit it at a later time. Accounts also allow users to track their application status, access benefit letters, make payments or check their benefit balance, and print medical cards. Alternatively, users may apply for benefits as a “guest.” However, this option requires that users fill out the entire application at once, and does not allow the application to be saved or edited at a later time. Users can apply for the following benefits using PEAK.



- Adult Protective Services;
- Aid to the Blind (AB);*
- Aid to the Needy Disabled (AND);*
- Child Health Plan Plus (CHP+);*
- Colorado Child Care Assistance Program;*
- Colorado Indigent Care Program;*
- Colorado Works (TANF);*
- Early Intervention Colorado;
- Food Assistance;*
- Head Start;
- Healthy Steps;
- Home Instructions for Parents of Preschool Youngsters (HIPPY);
- Low Income Energy Assistance (LEAP);*
- Health First Colorado (Colorado’s Medicaid program);
- Nurse Family Partnership (Colorado Nurse Home Visitor Program)*;
- Old Age Pension;*
- Parents as Teachers (PAT);
- Preschool Special Education;
- School Nutrition Programs*; and
- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC).*

*These programs are described in further detail in this manual.

From the main PEAK website users can click on “Manage My Account” in order to report changes to their case. Users are required to sign in with a username and password, and may sign in with their Connect for Health Colorado account if they have one.

County Offices of Human or Social Services

Individuals can also apply for public benefits by contacting their county office of human or social services. Please see [Appendix A](#) for a list of contact information for each county office, including the Tribal Social Service Offices.

Section II:

State Assistance Programs

This section provides information about state programs that assist the public through the provision of benefits or services. Most programs are provided directly by state departments; however, some are federal programs that are administered by state departments, or are programs authorized by state law. The programs are grouped into the following categories: health care programs; housing and utilities assistance; food assistance; income assistance; employment assistance; educational assistance; child care assistance; and other programs.

Health Care Programs

The state administers three major health care programs that provide general medical services to low-income residents of Colorado: Medicaid, called Health First Colorado, the Children's Basic Health Plan (CHP+), and the Colorado Indigent Care Program. The Old Age Pension Health and Medical Care Program also provides coverage to low-income seniors. These programs are described below.

In addition to these general health care programs, the state administers a number of programs that target a specific condition or population, such as the Women's Wellness Center, AIDS Drug Assistance Program, and Nurse Home Visitor Program. These programs are also detailed below.

AIDS Drug Assistance Program

Overview. The Colorado AIDS Drug Assistance Program (ADAP) provides AIDS-specific medications to eligible residents at no cost. The program is the payer of last resort.

Population served. In order to qualify for the program, an individual must:

- be a Colorado resident;
- have proof of HIV-positive diagnosis from a doctor or testing facility; and
- have an income at or below 400 percent of the federal poverty level (FPL).

Those who are eligible for Medicaid must verify that they have applied for that program, and may receive temporary access to the ADAP uninsured program while the Medicaid application is pending. Those who are eligible for insurance through an employer, for a COBRA policy, or for insurance through the marketplace (Connect for Health Colorado) must be enrolled in ADAP's Health Insurance Assistance Program (HIAP), and will receive assistance in paying the costs of enrolling in HIAP. Those who are eligible for Medicare must join ADAP's Bridging the Gap Colorado plan for help with the costs of Medicare prescription drug premiums and related co-payments.

Those who cannot access any other insurance must be enrolled in the HIV Medication Assistance Program (HMAP). Those whose household income is between 400 and 500 percent of the FPL will only receive assistance with medication costs.

All members of ADAP must recertify their eligibility for the program every six months. Recertification is due on the last day of an individual's birth month and the last day of the month six months from then.

Additional information. The ADAP Review committee hosts monthly meetings that are open to the public. The meetings are intended to allow input into the policies, practices, and formulary of ADAP. For information about meetings times and the organizational structure of the ADAP Review Committee, please call 303-692-2783.

Contact Information



[AIDS Drug Assistance Program](#)



303-692-2716

Approved Treatment Provider Program

Overview. The Department of Correction's (DOC) Approved Treatment Provider program (ATP) was formalized to identify and utilize mental health treatment providers who meet standards commensurate with the treatment and supervision needs of offenders. Offenders on parole have mental health services, sex offender treatment, and substance abuse treatment services available to them through ATP. Such services help to stabilize this population in the community by providing a better opportunity for them to seek gainful employment and be productive, law-abiding members of society.

The program contracts with community-based specialized treatment providers that have been approved by DOC. All providers are either private companies or nonprofit organizations. DOC also collaborates with the Department of Public Safety and the Department of Human Services.

Population served. The population served includes inmates living in the community and parolees under the supervision of the Division of Adult Parole who are referred to the ATP program. Individuals who are referred to the program must have a need and be recommended for treatment. Offenders who can be covered under Medicaid are not eligible for the ATP program.

Contact Information



[Adult Parole](#)



doc_atp@state.co.us

Breast and Cervical Cancer Program

Overview. The Breast and Cervical Cancer Program (BCCP) is a Medicaid program for women who have been diagnosed with breast or cervical cancer. BCCP also covers breast and cervical conditions that may lead to cancer if not treated. The benefits and services include all available Medicaid services, including breast reconstruction after breast cancer surgery, prescription drugs, office visits, lab testing, and inpatient care; however, certain services need prior authorization.

Population served. The BCCP serves women who:

- have been diagnosed with breast or cervical cancer;
- are between 40 and 64 years old;
- have an income less than 250 percent of the FPL;
- have not had a mammogram or pap smear test in the last year;
- do not have health insurance or the insurance does not cover breast or cervical cancer treatment;
- are not currently enrolled in Medicaid and are not eligible for Medicare; and
- are U.S. citizens or qualified non-citizens.

Coverage will end if the client: obtains other insurance that covers treatment for breast or cervical cancer; is eligible for another Medicaid program; turns 65 years of age; does not send in the renewal packet on time; refuses treatment or does not start treatment within the first three months in the program; or has completed active treatment for breast or cervical cancer.

Relevant state law. Section 25.5-5-308, C.R.S.

Contact Information



[Breast and Cervical Cancer Program](#)



[Women's Wellness Connection](#)

Child Health Plan Plus (CHP+)

Overview. Child Health Plan Plus (CHP+), also known administratively as the Children's Basic Health Plan, provides health insurance to low-income children and pregnant and postpartum women who are not eligible for Medicaid. Services provided through CHP+ include primary care, emergency care, urgent care, hospital services, dental care for children, prescriptions, immunizations, maternity care, and mental health care.

Population served. CHP+ serves children aged 18 and younger and women who are pregnant or less than 60 days postpartum. Applicants must have a household income below 260 percent of the FPL and cannot be eligible for Medicaid or have other health insurance. Additionally, they must meet certain residency requirements.

Relevant state law. Article 8 of Title 25.5, C.R.S.

Contact Information



[Child Health Plan Plus](#)



1-800-359-1991

Chronic Disease Prevention Services

Overview. The Department of Public Health and Environment administers chronic disease prevention services, including the Cancer, Cardiovascular Disease, and Pulmonary Disease Grants Program (CCPD). CCPD is a competitive grant program that directs state and federal funding to programs concerning the prevention, early detection, and treatment of cancer and chronic diseases.

Population served. The majority of the department's chronic disease prevention services are population-based and serve all Coloradans regardless of income. However, some services target specific populations, such as the following:

- individuals earning less than 250 percent of the FPL;
- women;
- individuals who are part of the lesbian, gay, bisexual, or transgender communities;
- individuals with disabilities; and
- people living in rural areas of the state.

Additional information. Data and reports on chronic disease, including the [2013-2017 Colorado Chronic Disease Plan State Plan](#), can be accessed [online](#).

Contact Information



[Chronic Disease Prevention](#)



303-692-2604

Dental Health Program for Low-Income Seniors (Senior Dental Program)

Overview. The Senior Dental Program is administered by the Department of Health Care Policy and Financing to grant funds to Area Agencies on Aging, community-based organizations and foundations, community health centers, clinics, health districts, and private dental practices to promote the health and welfare of Colorado’s low-income seniors by providing access to dental care to individuals aged 60 and over.

The dental services provided under the program include: diagnostic services; preventative services; restorative services; endodontics; periodontics; prosthodontics (removable); and oral and maxillo-facial surgery.

Population served. Individuals eligible for the program must:

- be 60 years of age or older;
- have an income at or below 250 percent of the FPL; and
- not be eligible for dental services under Medicaid or the Old Age Pension Health and Medical Care, and without private dental insurance.

Relevant state law. Part 4 of Article 3 of Title 25.5, C.R.S.

Contact Information



[Dental Health Program](#)



[Local Agencies on Aging](#)

Colorado Indigent Care Program (CICP)

Overview. Colorado Indigent Care Program (CICP) provides discounted health care services to low-income people and families. CICP is not a health insurance program. Discounted health care services are provided by Colorado hospitals and clinics that participate in the CICP.

Benefits and services include emergency care at hospitals that participate in the CICP. Since CICP is not health insurance, medical services covered under CICP may be different at each participating hospital or clinic. Some providers may cover urgent care, inpatient hospital care, primary care, and prescription drugs.

Stakeholders include participating clinics and hospitals, as well as the [Colorado Community Health Network](#) and [ClinicNet](#).

Population served. To be eligible for the CICP, clients must have income or assets equal to or lower than 250 percent of the FPL and cannot be eligible for Medicaid or CHP+.

Additional information. [CICP Annual Report](#)

Relevant state law. Part 1 of Article 3 of Title 25.5, C.R.S.

Contact Information



[Colorado Indigent Care Program](#)



1-800-221-3943

Family Planning Program

Overview. The Family Planning program was enacted as Title X of the federal Public Health Service Act and is administered by the Department of Public Health and Environment. The program provides family planning services, including physical exams, sexually transmitted disease screening, contraceptive counseling and supplies, pregnancy testing, referrals, and health education. The Family Planning Program is intended to assist individuals in determining the number and spacing of their children. Both state and federal law prohibit abortion services through the program. Services are provided through over 70 local health and nonprofit clinics throughout the state. Patients pay for services on a sliding scale based upon their income.

Population served. All men and women are eligible for the program, but the target population is teens and men and women who have incomes at or below 150 percent of the FPL.

Additional information. Further information about sexual health can be found online at before-play.org, which provides information on Colorado's effort to reduce unintended pregnancy and promote sexual health.

Relevant state law. Article 6 of Title 25, C.R.S.

Contact Information



[Locate a Family Planning Clinic](#)



Medical Questions: 303-692-2486



Family Planning Unit Manager: 303-692-2301



cdphe_familyplanning@state.co.us

HCP

Overview. HCP, formerly known as the Health Care Program for Children with Special Needs, is administered by the Department of Public Health and Environment. The program facilitates access to medical and social support services for families of children with special needs. Services include information and resources, individualized care coordination, assistance accessing specialty care, and connection to services which are accessible, comprehensive, coordinated, compassionate, continuous, culturally sensitive, and family-centered. Most services are free, and no family is ever turned away due to its inability to pay. The program employs nurse-led teams with special knowledge of the complexities that families of children and youth with special health care needs experience, and can be accessed in local public health agencies throughout the state.

Population served. HCP serves children and youth from birth to age 21 who live in Colorado and who either have, or are at risk of having, a physical, developmental, behavioral, or emotional condition. There are no diagnosis or income restrictions for the program.

Additional information. Further information can be found on the [HCP Frequently Asked Questions](#) page.

Contact Information



[HCP Website](#)



[Public Health Agencies](#)



303-692-2370



cdphe.psdrequests@state.co.us

Health Disparities Grant Program

Overview. The Health Disparities Grant Program (HDGP) is administered by the Office of Health Equity within the Department of Public Health and Environment. The HDGP was established in 2005 to fund statewide initiatives that address prevention, early detection, and treatment of cancer and cardiovascular and pulmonary disease in minority populations. The majority of projects funded by the program are population-based, serving racial and ethnic minorities in Colorado regardless of income. Projects range from statewide to regional and local reach. The program is supported with funding from the Tobacco Tax Initiative, allocated through House Bill 05-1262. The Health Equity Commission assists in the review of the grant program.

Population served. HDGP serves minority populations regardless of income.

Additional information. For examples of past projects funded through HDGP, please visit the [Health Disparities Grant projects page](#).

Relevant state law. Part 22 of Article 4 of Title 25, C.R.S.

Contact Information



[Health Disparities Grant Program](#)

Indigent Mental Health Services

Overview. The Indigent Mental Health Services program is housed within the Office of Behavioral Health at the Department of Human Services. The program provides a full continuum of mental health services for indigent people in Colorado with the most severe needs. Working with all 17 Community Mental Health Centers, two specialty clinics, and four regional crisis management programs, the program ensures access to a comprehensive array of services to help people with mental illnesses attain recovery and lead productive lives in their communities. The services provided include, but are not limited to: mental health screening and assessment; inpatient treatment; emergency services; case management; counseling and treatment; rehabilitation services; psychiatric services; vocational services; residential treatment and care; medication management; in-home family preservation; day treatment services; residential support services; peer/family support and public education; and mental health services authorized by the Colorado Department of Health Care Policy and Financing through the 1915(b)(3) waiver.

Population served. The Indigent Mental Health Services program serves children, adolescents, adults, and older adults who meet the following criteria:

- are uninsured, have insurance coverage that does not include mental health benefits, or have Medicare only; and
- are not eligible for Medicaid-funded mental health services, with certain exceptions.

Additionally, the following conditions apply:

- children indigent clients may or may not have a Severe Emotional Disturbance (SED¹);
- adolescent indigent clients must have an SED; and
- adult and older adult indigent clients must have a Serious Mental Illness (SMI²).

Crisis services are provided to all individuals regardless of payer source.

Contact Information



[Community Behavior Health Programs and Services](#)



303-866-7400

Indigent Substance Use Disorder Services

Overview. The Indigent Substance Use Disorder Services program is housed within the Office of Behavioral Health at the Department of Human Services. The program provides comprehensive prevention, intervention, and treatment services for indigent residents of the state who have substance use disorders. Services are provided primarily in collaboration with four regional managed service organizations that subcontract with 41 treatment service providers, 17 detoxification agencies, and 52 prevention providers. Available services include information dissemination, education, problem identification, referral, licensing of agencies to provide treatment and specialized services, and inpatient and outpatient treatment.

Population served. The Indigent Substance Use Disorder Services program serves uninsured adolescents, adults, and older adults.

¹ According to the Substance Abuse and Mental Health Services Administration within the U.S. Department of Health and Human Services (SAMHSA), the term Serious Emotional Disorder refers to children from birth to age 18 who have had in the past year a diagnosable mental, behavioral, or emotional disorder that resulted in functional impairment that substantially interferes with or limits the child's role or functioning in family, school, or community activities.

² According to the SAMHSA, a person is considered to have a Serious Mental Illness if he/she: is age 18 or over and currently has, or had at any point in the past year, a diagnosable mental, behavioral, or emotional disorder of sufficient duration to meet diagnostic criteria specified within the Diagnostic and Statistical Manual of Mental Disorders (DSM) that has resulted in functional impairment which substantially interferes with or limits one or more major life activities.

Medicaid (Health First Colorado)

Overview. Health First Colorado (Colorado’s Medicaid program) is public health insurance for qualifying low-income Coloradans. Health First Colorado is funded jointly by a federal-state partnership and is administered by the Department of Health Care Policy and Financing. The benefits provided under Health First Colorado include:

- behavioral health services;
- dental services;
- early and periodic screening, diagnosis, and treatment;
- emergency care;
- family planning services;
- home health services;
- inpatient and outpatient hospital services;
- laboratory and X-ray services;
- maternity care;
- newborn care;
- nursing facility services;
- prescription drugs;
- preventive and wellness services;
- primary care;
- rehabilitative services; and
- rural health services.

Population served. The following populations may qualify depending on income eligibility requirements: children; pregnant women; parents and caretakers; people with developmental, intellectual, and physical disabilities; and adults without dependent children.

Additional information. Further information can be obtained from local county department of human or social services offices (See [Appendix A](#)).

Relevant state law. Articles 4 through 6 of Title 25.5, C.R.S.

Contact Information



[Health First Colorado](#)



[PEAK Website](#)



1-800-221-3943

Nurse Home Visitor Program (NHVP)

Overview. The Colorado Nurse Home Visitor Program (NHVP) was created by the Colorado General Assembly in 2000 to award grants to public or private organizations in Colorado to offer health education and support services to first-time, low-income women beginning in pregnancy and up to the child’s second birthday. Local grantees are implementing the Nurse-Family Partnership (NFP) home visiting model that was developed and tested by the National Center for Children, Families, and Com-

munities at the University of Colorado Denver. NFP is a voluntary, relationship-based program that partners nurses with vulnerable first-time mothers and their babies. The program focuses on improving pregnancy outcomes, promoting child health and development, and encouraging economic self-sufficiency for families.

The implementation of the program is managed by the Colorado Coordination Team, which includes the School of Nursing at University of Colorado – Denver, Invest In Kids (the state intermediary for the Nurse-Family Partnership), the Nurse-Family Partnership National Service Office, and the Office of Early Childhood in the Department of Human Services. The program also collaborates with the Department of Health Care Policy and Financing.

Population served. First-time mothers (those who have never had a live birth) whose income is 200 percent or less of the FPL are eligible to receive services from the prenatal stage to the second birthday of their first child. Families must be enrolled by 30 days post-partum.

Relevant state law. Article 6.4 of Title 26, C.R.S.

Contact Information



[Nurse Home Visitor Program](#)



303-866-5205

Old Age Pension (OAP) Health and Medical Care Program

Overview. The Old Age Pension (OAP) Health and Medical Care Program provides limited medical care for Coloradans receiving the Old Age Pension who do not qualify for Medicaid. The OAP Health and Medical Care Program is also known as the Modified Medical Plan, State Medical Program, Limited Medicaid, and OAP State Only Program. The program provides medical and dental benefits to low-income older Coloradans, including: physician and practitioner services; inpatient hospital services; outpatient services; laboratory and x-ray services; emergency transportation; dental services; pharmacy benefits; home health services and supplies; and Medicare cost-sharing.

The program collaborates with the Colorado Gerontological Society, a not-for-profit 501(c) (3) organization, as well as the Department of Human Services, which establishes eligibility criteria.

Population served. To qualify for the program, participants must:

- be low-income Coloradans who are 60 years of age and over;
- receive Old Age Pension monthly financial assistance through the Department of Human Services;

- not qualify for Medicaid; and
- not be a patient in an institution for tuberculosis or mental disease.

Additional information. To apply, please contact a local county department of human or social services offices (See [Appendix A](#)).

Relevant state law. Section 25.5-2-101, C.R.S.

Contact Information



[Old Age Pension Health and Medical Care Program](#)



1-800-221-3943

Prenatal Plus Program

Overview. The Prenatal Plus program provides case management, nutrition counseling, and psychosocial services to pregnant women on Medicaid who are at risk for negative maternal and infant health outcomes due to lifestyle, behavioral, and non-medical parts of a woman's life that could affect her pregnancy.

Services are provided in local public health clinics, women's health practices, and other clinics, including Federally Qualified Health Centers, in Colorado. The program is offered in 17 counties with 29 individual locations, primarily along the central corridor of the state.

The program provides medical, behavioral, and lifestyle counseling and support to at-risk mothers, with the goal of building knowledge of healthy parenting skills for current and future child rearing. The program connects women with community resources to build an ongoing safety net and ensure food, housing, and health needs are met, so women can take steps to improve their situation. The program provides resources to women for educational and employment opportunities for ongoing improvement to their socio-economic prospects.

Population served. To qualify, clients must:

- qualify for Medicaid;
- be pregnant; and
- be at risk for having a low birth weight baby, having a baby prematurely, or have certain behavioral health factors.

Contact Information

 [Prenatal Plus Program](#)

 [PEAK Website](#)

 1-800-221-3943

 303-866-3403

Primary Care Fund

Overview. The Primary Care Fund provides an allocation of dollars collected from state tobacco taxes to health care providers that make basic health care services available in an outpatient setting to low-income Colorado residents. Grants are awarded from the Primary Care Fund to Federally Qualified Health Centers and other community health clinics that provide or arrange for the provision of comprehensive primary care services to persons of all ages with incomes up to 200 percent of the FPL where at least 50 percent of all patients served are uninsured or on Medicaid or Child Health Plan Plus (CHP+). Providers complete an initial screening evaluating eligibility for Medicaid, Child Health Plan Plus (CHP+) and the Colorado Indigent Care Program (CICP). Awards are allocated based on the number of medically indigent patients who received services from a provider in an amount proportionate to the total number of medically indigent patients served by all health care providers who qualify for an award from the fund.

Population served. The program provides discounts for medical services received by Colorado residents at or below 200 percent of the FPL. Patients are accepted regardless of their ability to pay. Copayments are established under a sliding fee schedule or services are provided without charge.

Additional information. The Primary Care Fund is discussed in this report: [CICP Annual Report](#)

Relevant state law. Sections 24-22-117 (2)(b) and 25.5-3-302, C.R.S.

Contact Information

 [Primary Care Fund](#)

 303-866-3170

Refugee Health Program

Overview. The Refugee Health Program is administered by the Department of Public Health and Environment. The program provides newly arriving refugees with an initial public and mental health screening, referrals to local health agencies for care of abnormal medical conditions, immunizations, and health education. Services help refugees attain self-sufficiency and contribute to their effective resettlement, in addition to ensuring Colorado’s health integrity. Services are provided during the first 90 days after arrival in the United States, or within 90 days of an eligible status being granted.

Medical screening is conducted primarily at three locations: the Refugee Health Clinic in Aurora, the Salud Family Health Center’s mobile unit for refugees in northern Colorado, and the Peak Vista Community Health Center’s Myron-Stratton Clinic in Colorado Springs. Refugees who settle in other parts of the state are screened with the help of local public health agencies or community health centers. Trained interpreters are provided at all medical screening appointments. Referrals for screening are typically made by refugee resettlement agencies in Colorado and the Division of Global Migration and Quarantine at the U.S. Centers for Disease Control and Prevention. Individuals working with a refugee resettlement agency should contact their case manager to inquire about eligibility for medical screening.

Population served. The Refugee Health Program serves the following:

- refugees;
- asylees;
- Cuban and Haitian entrants;
- Amerasians;
- victims of human trafficking;
- unaccompanied alien children;
- people with Special Immigrant Visas;
- Special Immigrant Juveniles;
- secondary migrants with a relevant immigration status; and
- survivors of torture.

Additional information. Data on refugee arrivals, demographics, and public health screening are available [online](#).

Contact Information



[Refugee Health Program](#)



303-863-8217

School-Based Health Center Program

Overview. The School-Based Health Center program is administered by the Department of Public Health and Environment. School-based health centers are clinics operated within a public school, charter school, or state-sanctioned GED building that provide primary and mental health services to

complement services provided by school nurses. Centers may have oral health providers, substance abuse treatment providers, nutritionists, health educators, and Medicaid and CHP+ enrollment specialists. The program’s goal is to increase the number of students accessing school-based health centers and to improve the quality and comprehensiveness of the services offered at those centers.

Population served. School-based health centers serve children and youth from birth to age 21. Most centers serve all youth within their catchment area regardless of their ability to pay or their insurance status. However, many centers are located in schools where a large percentage of students qualify for free or reduced price school lunches.

Additional information. Interested persons may locate the nearest school-based health center [online](#).

Contact Information

 [School-Based Health Center Program](#)

 cdphe_SBHCprogram@state.co.us

Senior Health Insurance Assistance Program (SHIP)

Overview. The Senior Health Insurance Assistance Program (SHIP) is a federally funded program that is administered by the Division of Insurance within the Department of Regulatory Agencies. SHIP provides assistance to people enrolled in Medicare who have questions about health insurance. Special emphasis is given to low-income, minority, and disabled populations and to those dually eligible for Medicare and Medicaid. The program trains counselors working through regional organizations around the state to provide the following services: individual counseling and assistance; public education presentations about Medicare, related health insurance, and Medicare fraud; and distribution of printed materials about health insurance resources.

Population served. SHIP serves older adults and people with disabilities.

Contact Information

 [Senior Health Insurance Assistance Program](#)

 1-888-692-7213

 1-866-665-9668 (for assistance in Spanish)

State Tobacco Education and Prevention Partnership (STEPP)

Overview. The State Tobacco Education and Prevention Partnership (STEPP) is administered by the Department of Public Health and Environment. STEPP administers a grant program that funds not-for-profit and government agencies to:

- help people who use tobacco to quit;
- prevent youth from starting to use tobacco;
- assist in the reduction of and protection from secondhand smoke; and
- reduce tobacco use among groups who are disproportionately affected or are at high risk.

All private, nonprofit organizations and public or governmental agencies are eligible to apply for grant funds. State law requires that at least 15 percent of awarded funds go to eliminate health disparities among minority populations and high-risk populations that have higher than average tobacco use. The U.S. Centers for Disease Control and Prevention defines tobacco-related health disparities as:

- differences in patterns, prevention, and treatment of tobacco use;
- the risk, incidence, morbidity, mortality, and burden of tobacco-related illness that exist among specific population groups; and
- related differences in capacity and infrastructure, access to resources, and secondhand smoke exposure.

An additional component of STEPP is the [Colorado QuitLine](#), a free service available to Colorado residents 15 and older. The Quitline provides special tools, a support team of coaches, and nicotine replacement therapy. Coaches are available to discuss overcoming common barriers to quitting, such as dealing with stress, fighting cravings, coping with irritability, and controlling weight gain. The number for the Quitline is 1-800-QUIT-NOW (1-800-784-8669).

Population served. STEPP serves all populations, with particular emphasis on youth, minority populations, and high-risk populations.

Additional information. To view a list of current grantees, please visit the [Colorado A35 Tobacco Grantees webpage](#).

Relevant state law. Part 8 of Article 3.5 of Title 25, C.R.S.

Contact Information



[Tobacco Grant Program](#)



303-692-2698

Vaccines for Children Program

Overview. The Vaccines for Children program is administered by the Department of Public Health and Environment. The program provides low- or no-cost vaccines for children who might not otherwise be vaccinated due to inability to pay. Families can access the program through a network of over 600 participating sites throughout Colorado. Sites include health care provider offices, community health clinics, and [local public health agencies](#).

Population served. The program is open to children 18 years or younger who are enrolled in Medicaid, uninsured, underinsured, or American Indian/Alaskan Native.

Relevant state law. Section 25-4-905, C.R.S.

Contact Information

 [Vaccines for Children Program](#)

 303-692-2650

 cdphe_vfc@state.co.us

Women’s Wellness Connection

Overview. The Women’s Wellness Connection (WWC) is administered by the Department of Public Health and Environment and is part of the National Breast and Cervical Cancer Early Detection Program. WWC provides free breast and cervical cancer screening, including mammograms, clinical breast exams, Pap tests, and pelvic exams, and selected diagnostic services at more than 130 sites state-wide.

Population served. WWC serves women who:

- live in Colorado or a bordering state;
- are legal residents of the United States;
- are between 40 and 64 years old;
- have limited or no health insurance to pay for screenings; and
- have an income of no more than 250 percent of the FPL.

Relevant state law. Part 15 of Article 4 of Title 25, C.R.S.

Contact Information



[Women's Wellness Connection](#)



[WWC Clinic Sites Locator](#)



1-866-951-9355



cdphe_wwc@state.co.us

Housing and Utilities Assistance

Colorado administers a number of programs to assist low-income individuals with housing and utility costs. In general, most of the programs are funded by the federal government and administered by the state. Housing assistance programs available to low-income individuals include Section 8 rental vouchers and certificates. Utilities assistance programs include the Low-income Energy Assistance Program and the Weatherization Assistance Program. In addition, certain seniors or veterans may qualify for discounts or deferrals on property taxes. The housing and utilities assistance programs administered by the state are described below.

Community Development Block Grant

Overview. The Community Development Block Grant (CDBG) program provides funding from the U.S. Department of Housing and Urban Development (HUD) to help states and local governments meet a wide range of housing and community development needs, including rehabilitation of residential properties and home ownership assistance. No less than 70 percent of funds must be used for activities that benefit low- and moderate-income persons. The Division of Housing in the Department of Local Affairs administers the funding received from HUD. The division collaborates with housing authorities, private developers, property owners, business revolving loan funds, and the Office of Economic Development and International Trade to utilize CDBG funds.

Population served. CDBG serves low- and moderate-income persons seeking assistance with housing.

Additional information. The U.S. Department of Housing and Urban Development publishes CDBG Performance Profiles for the state of Colorado as well as each county that receives CDBG funds. The profiles can be accessed [here](#).

Contact Information

 [Community Development Block Grant](#)

 303-864-7720

Colorado Housing and Finance Authority

Overview. The Colorado Housing and Finance Authority (CHFA) is a quasi-governmental entity that was created by the Colorado General Assembly in 1973. CHFA’s mission is to strengthen affordable housing and economic development across the state. This is accomplished by providing homeownership assistance, affordable rental housing assistance, and business lending and assistance. CHFA’s homeownership services include fixed-rate home purchase and refinance loans, down payment or closing cost assistance, mortgage credit certificates, and free home buyer education courses (which are available in both English and Spanish). The affordable rental housing services include multi-family loan programs, low-income housing tax credits for developing or preserving affordable housing, asset management, educational trainings for affordable housing communities, and access to research and market data. The business lending services include fixed-rate loans for commercial real estate acquisition, renovations, and equipment purchases, tax exempt bonds for manufacturing businesses and nonprofits, access to capital, new markets tax credits, the Colorado Fresh Food Financing Fund, and other resources for business owners.

Population served. CHFA serves current and prospective homeowners, property owners and developers, and businesses.

Additional information. Further information about CHFA’s services is available in the [2015 Community Report](#).

Relevant state law. Part 7 of Article 4 of Title 29, C.R.S.

Contact Information

 [Colorado Housing and Finance Authority](#)

 303-297-2432

 askCHFA@chfainfo.com

Emergency Solutions Grant

Overview. The Division of Housing in the Department of Local Affairs administers federal Emergency Solutions Grant (ESG) funds to support emergency shelter operations, homelessness prevention, and rapid re-housing. Eligible grantees include local governments, homeless service providers, and organizations participating in the U.S. Department of Housing and Urban Development’s Continuum of Care Program. Activities funded through ESG include: providing shelter and essential social services to homeless persons; covering shelter operating costs, including maintenance, insurance, and rent; providing financial assistance for rent and utilities in partnership with continuum of care organizations; and renovating, rehabilitating, or converting buildings for use as emergency or transitional housing.

Population served. The population served includes homeless persons and those at risk of homelessness; however, ESG funds are not distributed directly to this population. Rather, funds are distributed to grantees, which in turn provide assistance to homeless persons and persons at risk of homelessness.

Contact Information



[Emergency Solutions Grant](#)



303-864-7810

HOME Investment Partnerships Program

Overview. The HOME Investment Partnerships Program was established by the National Affordable Housing Act of 1990, and is administered by the Division of Housing in the Department of Local Affairs. The program provides grants and loans for affordable rental and ownership housing development, acquisition, rehabilitation, and rental assistance. Eligible grantees include local governments, community housing development organizations, and nonprofit and for-profit housing developers. Funding for the program is provided by the U.S. Department of Housing and Urban Development.

Population served. The program serves low- and very-low income families.

Additional information. The U.S. Department of Housing and Urban Development website [provides further information](#) about the HOME Investment Partnerships Program.

Contact Information



[HOME Investment Partnerships Program](#)



303-864-7810

Low-Income Energy Assistance Program (LEAP)

Overview. The Low-Income Energy Assistance Program (LEAP) is administered by the Department of Human Services. LEAP provides seasonal heating assistance to low-income households between the months of November and April. The amount of energy assistance benefits varies depending on applicants' primary heating fuel costs and income. Financial assistance is not provided for temporary or portable heating, such as space heaters. In most cases the energy assistance benefit is paid directly to the household's energy supplier. LEAP pays the highest benefits to those with the highest primary heating fuel costs. The program also works with counties and contractors to provide services that offset utility costs and upgrade heating systems, as needed.

Population served. LEAP serves low-income households. Applicants may qualify if they:

- pay home heating costs, either directly to a utility company or to a landlord as part of rent;
- or a member of their household are a permanent legal resident of the United States and a Colorado resident; and
- earn a maximum household income that does not exceed 150 percent of the FPL.

Additional information. Individuals who do not qualify for assistance through LEAP may still be able to obtain assistance through [Energy Outreach Colorado](#).

Relevant state law. Article 8.7 of Title 40, C.R.S.

Contact Information



[Low-Income Energy Assistance Program \(LEAP\)](#)



1-866-432-8435

Permanent Supportive Housing Program

Overview. The Permanent Supportive Housing (PSH) program is administered by the Division of Housing in the Department of Local Affairs. PSH works with local housing authorities and community mental health centers to provide ongoing rental subsidies and supportive services to homeless disabled persons. PSH participants are connected to physical and behavioral health services, life skills training, education services, and employment services that ultimately assist participants in achieving stability. This reduces societal costs related to homelessness, including emergency room visits, jail, detoxification services, and other emergency services. On average, PSH participants remain in the program for five years or more.

Population served. PSH exclusively serves persons who are both homeless and disabled.

Contact Information



303-864-7810

Property Tax/Rent/Heat Credit

Overview. The Property Tax/Rent/Heat Credit (PTC) program is designed to provide cash benefits to elderly, low-income, or disabled residents of Colorado. The cash assistance is a rebate of property tax, rent, and heat paid during the previous year. In 2014, the maximum rebate is \$700 for property taxes and rent rebates and \$192 for heat rebates. For 2015 and subsequent years, the income qualification and benefit amount will be adjusted by the rate of inflation. The PTC program provides eligible applicants with a cash assistance payment of up to four quarterly installments.

Following the passage of Senate Bill 14-014, the Department of Human Services is responsible for conducting outreach activities.

Population served. In order to qualify for the benefits, an applicant must meet each of the following criteria:

- reside in the state for the entire year;
- be lawfully present in the United States; and
- meet the individual or married couple income limits.

Additionally, all applicants must meet at least one of the following criteria:

- be aged 65 or older;
- be a surviving spouse aged 58 or older; or
- be disabled for the entire year.

Additional information. Property Tax, Rent, and Heat Rebate program – [Department of Revenue Performance Audit](#) - Office of the State Auditor (August 2013).

Relevant state laws. Article 31 of Title 39, C.R.S.

Contact Information



[Department of Revenue Taxation Division](#)



303-238-7378 (Taxpayer Services Call Center)



Addresses:

- Denver service center - 1375 Sherman St.
- Colorado Springs service center - 2447 N. Union Blvd
- Ft. Collins service center - 3030 S. College Avenue
- Grand Junction service center - 222 South 6th St., Rm 208
- Pueblo service center - 827 W. 4th St., Suite A

State Housing Voucher Program (SHV)

Overview. The State Housing Voucher Program (SHV) in the Department of Local Affairs consists of two programs that provide ongoing rental assistance: the Mental Health Program (MH-SHV) and the Colorado Choice Transitions Program (CCT-SHV). Both programs are funded by moneys from the General Fund, and promote economic savings to the state by removing barriers for individuals exiting high-cost institutional settings. The programs provide ongoing supportive services that help participants to increase income and develop valuable life skills. SHV collaborates with community mental health centers, housing authorities, and local nonprofits that serve people with disabilities, as well as with the Colorado Office of Behavioral Health and the Colorado Department of Health Care Policy and Financing.

Population served. MH-SHV serves low-income persons exiting state mental health institutions who would otherwise transition to homelessness. CCT-SHV serves low-income persons transitioning from nursing homes into independent living.

Contact Information



[State Housing Voucher Program](#)



303-864-7810

Weatherization Assistance Program

Overview. The Colorado Energy Office's Weatherization Assistance Program provides free, cost-effective, energy-efficiency services to income qualified clients to assist them in saving money on their utility bills. Cost-effective installation of appliances, insulation, and health and safety measures are delivered in all 64 counties of Colorado. Clients are provided a home energy audit which determines the cost-effectiveness of the measures to be installed.

Population served. The program serves income-qualified households (generally those making less than 200 percent of the FPL), placing priority on highly energy-burdened households, the elderly, the disabled, and households with children aged five and under. Individuals seeking assistance from this program should contact their local agency to determine whether their home has been previously weatherized. A list of local agencies is available [online](#). Homes that have been weatherized through the program since September 30, 1994, are ineligible for further services.

Contact Information



[Weatherization Assistance Program](#)

Food Assistance

The state provides food assistance for low-income individuals that meet specific requirements. Generally, these programs are federally funded and administered by the state. The Food Assistance Program, formerly referred to as food stamps and as the Supplemental Assistance Program or Supplemental Nutritional Assistance Program (SNAP) nationally, helps low-income individuals buy food. The Women, Infants, and Children (WIC) program provides vouchers for food and education to pregnant women, children, and postpartum women. These and other food assistance programs are described below.

Child and Adult Care Food Program (CACFP)

Overview. The Child and Adult Care Food Program (CACFP) is administered by the Department of Public Health and Environment. The program provides reimbursement for nutritious meals and snacks served to eligible children and adults in participating child care centers, family day care homes, at-risk after-school programs, and adult care centers and shelters. Funding for the program is provided by the U.S. Department of Agriculture. Participating facilities must be certified or licensed by a federal, state, or local authority. Additionally, private facilities must meet one of the following requirements:

- have federal tax-exempt status from the Internal Revenue Service;
- receive Title XX benefits from the Department of Human Services (Child Care Assistance Payments) for at least 25 percent of the eligible enrolled participants or 25 percent of licensed

- capacity;
- have at least 25 percent of the eligible enrolled participants or 25 percent of licensed capacity made up of participants correctly classified as qualifying for free or reduced lunch using valid, signed, dated, and approved income eligibility forms; or
- receive federal Title XIX (Medicaid) benefits or Title XX benefits for adult day care participants.

Population served. CACFP serves children and adults in participating facilities.

Additional information. The U.S. Department of Agriculture [website](#) provides links to reports on participation rates and costs of the CACFP.

Contact Information



[Child and Adult Care Food Program](#)



303-692-2330



cdphepsdrequests@state.co.us

Colorado School Nutrition Programs

Overview. The Department of Education’s (CDE) Office of School Nutrition administers school nutrition programs which are part of the U.S. Department of Agriculture, including: the National School Lunch Program (NSLP), the School Breakfast Program (SBP), the Summer Food Service Program, the Fresh Fruit and Vegetable Program, the Afterschool Care Snack Program, and the Special Milk Program. The NSLP and SBP provide nutritionally balanced low-cost or free meals to children in public schools and residential child care institutions. The NSLP and SBP can provide more than 50 percent of a child’s nutrient intake on school days. The Summer Food Service, Fresh Fruit and Vegetable, Afterschool Care Snack, and Special Milk programs provide meals and snacks to children at times when the NSLP and SBP are not operating.

Additionally, CDE’s Office of School Nutrition administers related state programs, including: Child Nutrition School Lunch Protection Program, Start Smart Nutrition Program, and Breakfast After the Bell Nutrition Program. These programs augment the federal school nutrition programs.

These programs are intended to promote the health and well-being of children, assist children in families with limited resources and food insecurity, and provide a safety net to meet nutritional needs. The Office of School Nutrition collaborates with organizations to promote child nutrition and child nutrition programs, including the Colorado Health Foundation, the Colorado Education Initiative, Hunger Free Colorado, and Spark Policy. The office also collaborates with governmental agencies, including the U.S. Department of Agriculture, the Colorado Department of Human Services, the Colorado Depart

ment of Public Health and Environment, and the Colorado Department of Agriculture. Further, the office is a member of the following: the Governor’s No Kid Hungry Campaign steering committee, the Colorado Farm to School Task Force, and the Colorado Food Systems Advisory Council.

Population served. The population served is students in grades pre-kindergarten through 12. Households with incomes less than 185 percent of the FPL receive meals and snacks for free or reduced price. The income guidelines for FY 2016-17 can be found [here](#).

Additional information. Further information can be accessed in the Office of the State Auditor’s [School Meal Program Performance Audit January 2014](#).

Relevant state laws.

Child Nutrition School Lunch Protection Program – Article 82.9 of Title 22, C.R.S.

Start Smart Nutrition Program – Article 82.7 of Title 22, C.R.S.

Breakfast After the Bell Nutrition Program – Article 82.8 of Title 22, C.R.S.

Contact Information



[School Nutrition Programs](#)



303-866-6661



nutrition@cde.state.co.us

Commodity Supplemental Food Program

Overview. The Commodity Supplemental Food Program (CSFP) is a federally funded program that provides monthly nutritional supplemental food boxes to seniors. The types of food provided in the boxes include the following: nonfat dry milk; canned fruits and vegetables; ready-to-eat cereal; rice; pasta; beans; canned meat, poultry, and fish; and juice. The boxes are not intended to provide a complete diet, but do offer good sources of nutrients that are typically lacking in seniors’ diets. The food is purchased by the U.S. Department of Agriculture (USDA) and distributed to participating state agencies and Indian Tribal Organizations. The USDA also provides funding to state and tribal agencies’ to cover administrative costs. In Colorado, CSFP is administered by the Department of Human Services.

Population served. CSFP serves adults 60 years and older who meet [income guidelines](#) established by the USDA.

Additional information. A complete list of foods provided by CSFP and income eligibility guidelines can be found on the USDA [website](#). Individuals wishing to apply for CSFP should contact their county department of human services.

Contact Information

 [Commodity Supplemental Food Program](#)

 303-866-5106

 [1-888-467-0418 \(Toll Free\)](#)

Food Assistance Program/Supplemental Nutrition Assistance Program (SNAP)

Overview. The Department of Human Services Food Assistance Program administers the federal Supplemental Nutrition Assistance Program (SNAP). The program exists to safeguard the health and well-being of low income, financially eligible households by providing food assistance benefits redeemable for food items at authorized retailers. The program operates on a statewide basis; county departments of human or social services conduct eligibility determination based on state and federal rules and guidelines, and issue benefits.

Population served. The program serves low-income populations at or below 130 percent of the FPL.

Additional information. Further information about Colorado’s participation in SNAP is available in the [Annual Supplemental Nutrition Assistance Program State Activity Report](#).

Relevant state law. Part 3 of Article 2 of Title 26, C.R.S.

Contact Information

 [Department of Human Services Division of Food & Energy](#)

 1-844-393-SNAP (7627) (SNAP Education)

Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)

Overview. The Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) is administered by the Department of Public Health and Environment. The program provides nutritious groceries, nutrition education, breastfeeding support, and other services free of charge to Colorado families who qualify. WIC's goal is to help keep pregnant and breastfeeding women and children aged five and under healthy. To do this, WIC provides:

- personalized nutrition consultations;
- breastfeeding information, support, and referrals;
- financial assistance for free, healthy food to supplement what an individual already buys;
- referrals for medical and dental care, health insurance, child care, housing, lactation support, and other services that can benefit the whole family; and
- nutrition and health education on a variety of topics, including meal planning, maintaining a healthy weight, picky eaters, caring for a new baby, working and breastfeeding, and shopping on a budget.

Population served. To qualify, an individual must be:

- a pregnant woman;
- a breastfeeding woman up to one year post-partum;
- a postpartum woman who is not breastfeeding up to six months post-partum;
- an infant; or
- a child up to five years of age.

Additionally, applicants must have a household income of less than or equal to 185 percent of the FPL, and must reside in Colorado. Applicants can use the [Colorado PEAK website](#) to determine if they are eligible for WIC.

Additional information. To view a list of foods and formulas that can be purchased with WIC, please visit the [WIC-allowable Foods page](#).

Contact Information



1-800-688-7777 (assistance in Spanish available)



cdphe_askwic@state.co.us

The Emergency Food Assistance Program (TEFAP)

Overview. The Emergency Food Assistance Program (TEFAP) is a 50 percent federally fund-

ed grant that provides supplemental U.S. Department of Agriculture (USDA) food packages to low-income clients. The USDA foods are delivered to food banks across the state, and are then distributed to local agencies and soup kitchens. The local agencies and soup kitchens, in turn, distribute the foods directly to qualified individuals. The types of food provided include canned fruits and vegetables, fruit juice, dried egg mix, meat, poultry, fish, dried beans, pasta products, milk, rice, grits, cereal, and soups. A complete list of foods is available on the [USDA website](#).

Population served. TEFAP serves low-income populations. In order to qualify, an individual or family must meet income guidelines or be enrolled in one of the following programs:

- Commodity Supplemental Food Program (CSFP);
- SNAP;
- Low Income Energy Assistance Program (LEAP);
- Temporary Assistance to Needy Families (TANF);
- Old Age Pension (OAP);
- Aid to Needy Disabled (AND);
- Aid to the Blind (AB);
- Supplemental Security Income (SSI); or
- Medicaid Eligible Foster Children.

For the current income guidelines, please visit the following [site](#).

Contact Information



[The Emergency Food Assistance Program](#)



303-866-5106



1-888-467-0418 (Toll Free)

Income Assistance

The state provides several mechanisms to increase the incomes of low-income Coloradans, including cash assistance programs and a tax credit. Most programs have income and population-specific eligibility requirements, such as the Aid to the Blind and Aid to the Needy Disabled programs. However, one program, Child Support Services, is available to all families in Colorado regardless of income. These programs are described below.

Aid to the Blind (AB) Program

Overview. The provides cash assistance to low-income Colorado residents under aged 60 who

have at least a six-month total visual disability that precludes them from working. The program offers up to \$189 per month in cash assistance, but does not provide medical benefits. The goal of the program is to provide interim financial assistance while an applicant waits for Social Security Income approval. Any income earned by the individual, including certain forms of government assistance, may offset the monthly grant.

Population served. The AB program serves low-income Coloradans under the age of 60 who have at least a six-month total visual disability. Specifically, individuals who have central visual acuity of 20/200 or less in the better eye with the use of a correcting lens qualify for assistance. An eye that has a limitation in the field of vision such that the widest diameter of the visual field subtends an angle no greater than 20 degrees is considered as having a central visual acuity of 20/200 or less.

Relevant state law. Section 26-2-111 (5), C.R.S.

Contact Information



[Department of Human Services](#)

Aid to the Needy Disabled (AND) Program

Overview. The Aid to the Needy Disabled (AND) program is administered by the Department of Human Services. The AND program provides cash assistance to low-income Coloradans with a documented disability that prevents work. The program's goal is to provide interim assistance to individuals while they pursue Social Security (SSI) benefits. The program collaborates with organizations that help AND program clients navigate the SSI application process.

Population served. The AND program serves individuals aged 18 to 59 who have low to no income. Participants must meet income and resource criteria, must apply for SSI benefits, and must be disabled as determined by a licensed physician.

Relevant state law. Section 26-2-111 (4), C.R.S.

Contact Information



[Department of Human Services](#)

Child Support Services

Overview. Child Support Services works to ensure that children receive financial support from both parents. The program, which is administered by the Department of Human Services, provides services to locate those who owe child support; establishes and enforces orders for paternity, child support, and medical support; and distributes child support collections. Applicants are eligible for services regardless of income, but recipients of Colorado Works/TANF benefits are a target population. The Colorado Judicial Department works to determine a basic support obligation for parents using the monthly gross income of each parent and information about what intact families spend on their children. Parents share the basic support obligation based on income, adjusted for parenting time. The program uses a number of enforcement remedies to collect current and past-due child support.

Population served. Child Support Services assists families in Colorado, regardless of income.

Relevant state laws. Articles 13 and 13.5 of Title 26, C.R.S.

Contact Information



[Child Support Services](#)



303-866-4300

Colorado Earned Income Tax Credit

Overview. The Colorado Earned Income Tax Credit (EITC) provides Coloradans who claim the EITC at the federal level with a refundable state income tax credit of 10 percent of the federal amount. The credit historically was used to refund excess revenue associated with the TABOR Amendment, but the passage of Senate Bill 13-001 made the credit permanent once revenues triggered a refund under TABOR. The tax credit provides those eligible with additional tax refunds. Since the credit is refundable, even if there is no state tax due, the eligible taxpayer may receive money in the form of a refund.

Population served. For the tax year beginning January 1, 2015, taxpayers are eligible for a state tax credit of between \$50 and \$624 if their earned income and adjusted gross income is less than \$47,747. Marital status and number of dependent children are factors in determining the maximum adjusted gross income available for the tax credit.

Additional information. Department of Revenue [Fact Sheet](#).

Relevant state law. Sections 39-22-123 and 39-22-123.5, C.R.S.

Contact Information



[Department of Revenue Taxation Division](#)



303-238-7378 (Taxpayer Services Call Center)



Addresses:

- Denver service center - 1375 Sherman St.
- Colorado Springs service center - 2447 N. Union Blvd
- Ft. Collins service center - 3030 S. College Avenue
- Grand Junction service center - 222 South 6th St., Rm 208
- Pueblo service center - 827 W. 4th St., Suite A

Colorado Works/Temporary Aid for Needy Families (TANF)

Overview. The Colorado Works Program administers Colorado's Temporary Assistance for Needy Families (TANF) program. It is a cash assistance program designed to assist eligible families with very low incomes to attain economic security by promoting job preparation, work, and family stabilization. Recipients also receive training in soft and transferable job skills, assistance in job searches, and education.

The federal government provides TANF funds to the state in the form of a block grant, which is then distributed to counties via formula allocation. Counties have the flexibility to set their own policies regarding direct cash assistance and targeted assistance (diversion), and to invest funds in community initiatives that assist struggling families. Most counties collaborate with a diverse range of community-based organizations that can support their customers' individual paths to economic security.

The primary contact for Colorado Works is the local county department of human or social services. Other comments, concerns, and questions may be directed to the phone number and e-mail address below.

Population served. TANF serves low-income families with children. TANF can also serve vulnerable children whose parents or caretakers are not eligible for TANF assistance.

Additional information. Further information about this program can be found on pages III-195 to III-204 of the Office of the State Auditor's [Statewide Single Audit Fiscal Year Ended June 30, 2015](#).

Relevant state laws. Part 7 of Article 2 of Title 26, C.R.S.

Contact Information

 [Colorado Works Program](#)
 800-536-5298
 CDHS_EmplBenDiv@state.co.us

Old Age Pension

Overview. The Old Age Pension (OAP) program is administered by the Department of Human Services. The OAP Program provides monthly cash assistance grants to elderly low-income Coloradans who are 60 years or older. Funding for the OAP program is provided by the Old Age Pension Fund. Pursuant to Article XXIV of the Colorado Constitution, 85 percent of sales and use taxes are credited to the Old Age Pension Fund.

Population served. To qualify for OAP program benefits, an individual must:

- be aged 60 or older;
- be a U.S. citizen or an eligible qualified alien;
- be a resident of Colorado;
- have a total gross monthly income³ below the current grant standard;⁴
- have resources⁵ below \$2,000 for an individual or \$3,000 for a couple; and
- apply for and accept Social Security benefits for which he or she may be eligible, including early retirement benefits.

Individuals wishing to apply for OAP program assistance should contact their county department of human services.

Relevant state law. Section 26-2-111 (2), C.R.S.

Contact Information

 800-536-5298

³ Income includes any money received that can be used to purchase food, clothing, or shelter. Some examples include Social Security, Supplemental Security Income, and wages from a job.

⁴ Applicants should contact their county department of human or social services for the current grant standard.

⁵ Resources include any money that remains unspent from the previous month, such as cash or savings accounts, or assets such as stocks, bonds, certain insurance policies, and secondary property. An individual's primary home and vehicle, personal items, and certain burial and life insurance policies are not counted toward the resource limit.

Senior and Disabled Veteran Property Tax Exemption Program

Overview. The Senior and Disabled Veteran Tax Exemptions program allows qualifying individuals to exempt 50 percent of the first \$200,000 of actual value of a primary residence from property taxation. There are no income restrictions for either exemption. The offset taxes amount to approximately \$500 per exemption, which becomes available to be spent elsewhere.

Population served. The program serves seniors aged 65 and older and veterans who are 100 percent permanently and totally disabled.

To qualify for the senior tax exemption, an applicant must meet the following criteria:

- the applicant must be aged 65 or older on January 1 of the year in which he or she applies for the exemption;
- the applicant or his or her spouse must be the property owner of record and have owned the property for at least ten consecutive years prior to January 1; and
- the applicant must occupy the property as his or her primary residence, and must have lived in the residence for at least ten consecutive years prior to January 1.

To qualify for the disabled veteran tax exemption, an applicant must meet the following criteria:

- the applicant must have served active duty in the U.S. armed forces;
- the applicant must have been honorably discharged;
- the applicant must have sustained a service-connected disability rated by the U.S. Department of Veterans Affairs as 100 percent permanent and total; and
- the applicant must be the property owner of record, and have been so since January 1 of the year in which he or she applies for the exemption.

The Division of Veterans Affairs in the Colorado Department of Military and Veterans Affairs determines service eligibility for individuals applying for the disabled veteran tax exemption.

Additional information. The Office of the State Auditor conducted a [performance audit](#) of the Senior and Disabled Veteran Property Tax Exemption Program in August 2015.

Relevant state laws. Article X, Section 3.5, of the Colorado Constitution.

Contact Information



[Department of Local Affairs Property Taxation](#)



303-864-7777

Employment Assistance

Colorado provides employment assistance primarily through the Department of Labor and Employment and the Department of Human Services. The Department of Labor and Employment administers a variety of programs to assist job-seekers and unemployed individuals. The Department of Human Services oversees services that assist persons with disabilities and recipients of food stamps to become employed. In addition, the Department of Corrections administers employment programs for individuals who are incarcerated in state prisons. Finally, the Department of Transportation and the Governor’s office also administer programs that promote employment. These programs are described in more detail below.

AIMS Building Highways/Building Careers

Overview. The AIMS Building Highways/Building Careers program is housed within the Department of Transportation (CDOT), and provides highway construction-related training, job placement, and supportive services to increase the number of minorities, women, and disadvantaged individuals in the highway construction industry. CDOT collaborates with AIMS Community College to deliver the program, using office and training space provided by the college. The program receives referrals from a number of sources, including AIMS Community College, CDOT, private companies, and workforce centers.

Population served. The program targets minorities, women, disadvantaged individuals, and people with previous criminal convictions. All populations are served in the Greeley and Northern Colorado area.

Contact Information



[AIMS Building Highways/Building Careers](#)



970-339-6294

Colorado Correctional Industries

Overview. The Department of Correction’s (DOC) Colorado Correctional Industries (CCi) utilizes inmate labor to manufacture goods and to provide services to government and other customers in Colorado. CCi operates businesses in manufacturing, agriculture, and service-related fields, including office furniture, metal fabricated goods, leather products, motorcycles, cow dairy, goat dairy, fish farming and processing, DMV call center, recycling, and printing. CCi’s mission is to reduce idleness and the demand for general funded programs by working as many inmates as possible in self-supporting and productive industries. It also seeks to train inmates in meaningful skills, work ethics, and quality standards

which better enable them to secure long-term employment after release from prison.

Population served. In order to be eligible to participate in CCI programs, an individual must be an incarcerated offender in a state Department of Corrections facility which offers such programs. In addition, participants must have a GED or high school diploma and not have any disciplinary violations. The monthly average number of inmates employed by CCI is 1,750.

Additional information. Further information about CCI can be accessed in the Office of the State Auditor's [January 2015 Performance Audit](#).

Relevant state law. Article 24 of Title 17, C.R.S.

Contact Information



[Colorado Correctional Industries](#)



719-579-9580

Federal Bonding Program

Overview. The Department of Labor and Employment administers the Federal Bonding Program. The program provides individual fidelity bonds for six months for job applicants who are or may be denied coverage by commercial carriers due to their background. Coverage is furnished by The McLaughlin Company at no cost to the employer or job applicant. The bonds protect the employer from any type of stealing, such as forgery, larceny, and embezzlement, and act as an incentive to hire at-risk applicants. The local workforce centers handle the paperwork associated with the program.

Population served. The program serves job applicants who are or may be denied coverage by commercial carriers due to:

- a record of arrest, conviction, or imprisonment;
- a history of alcohol or drug abuse;
- poor credit; a lack of employment history;
- a dishonorable discharge from the military; or
- special situations requiring a fidelity bond.

Job applicants can contact their local [workforce center](#) for more information and to apply for the program.

Additional information. [The Federal Bonding Program Brochure](#) offers further information about eligibility and coverage.

Contact Information



[Federal Bonding Program](#)



303-318-8961



cdle_fbp@state.co.us

Governor's Summer Job Hunt

Overview. The Governor's Summer Job Hunt, which is administered by the Department of Labor and Employment's Workforce Centers, offers free employment services and referrals to young adults. Specifically, the program offers job search assistance, resume guidance, career help, skills assessments, networking opportunities, and training programs. Additionally, the program provides employer services, including the ability to post jobs on the statewide database [Connecting Colorado](#), customized hiring events, job fairs, applicant screening, and assessments.

Population served. The program is open to young adults aged 16 to 21, regardless of economic circumstance. Applicants must provide proof of age and citizenship. Prospective applicants should contact their local [workforce center](#) to apply.

Additional information. The Governor's Summer Job Hunt [Facebook page](#).

Information and resources for parents of young adult job seekers is available [online](#).

Contact Information



[Governor's Summer Job Hunt](#)

Migrant and Seasonal Farm Workers Program

Overview. The Migrant and Seasonal Farm Workers (MSFW) program is a bilingual (English/Spanish) outreach program providing employment services and referrals to a predominantly Spanish-speaking clientele. The MSFW program ensures that migrant and seasonal farm workers have access to Colorado's workforce development system and that they receive the same employment services as non-MSFW customers. Services provided include application services, counseling, testing, job training, referrals to supportive service agencies, job placement, job development, assistance with unemployment insurance, complaint resolution, and access to farm worker rights and labor law information.

Population served. The MSFW program serves people who are classified as a migrant farmworker, a seasonal farmworker, or a migrant food processing worker. A “migrant” agricultural worker means anyone employed in agriculture on a temporary basis that is required by his or her work to be absent overnight from his or her permanent place of residence. A “seasonal” agricultural worker means anyone employed in agriculture that is not required by his or her work to be absent overnight from his or her permanent place of residence.

Individuals seeking assistance through the MSFW program should contact a [workforce center](#).

Additional information. The Department of Labor and Employment maintains a [Migrant Farmworker Housing Management Guide](#).

Contact Information



[Migrant and Seasonal Farm Workers Program](#)



303-318-8802

School-to-Career Investment Income Tax Credit

Overview. The School-to-Career Investment Income Tax Credit provides a tax credit to businesses that allows students to work for or participate in an internship through a qualified program. A qualified program is one that integrates school curriculum with job training and which encourages job placement or internships that teaches new skills and improves school performance. Businesses can receive a tax credit of 10 percent of the value of money spent by businesses directly on wages and other employment costs and training expenses. The Colorado Commission on Higher Education must approve the qualified school-to-career program.

Population served. The credit is provided directly to businesses; however, the students employed by the businesses benefit from the job training.

Additional information. Department of Revenue [Fact Sheet](#).

Contact Information



[Department of Revenue Taxation Division](#)



303-238-7378 (Taxpayer Services Call Center)



Addresses:

- Denver service center - 1375 Sherman St.
- Colorado Springs service center - 2447 N. Union Blvd
- Ft. Collins service center - 3030 S. College Avenue
- Grand Junction service center - 222 South 6th St., Rm 208
- Pueblo service center - 827 W. 4th St., Suite A

Workforce Investment Act (WIA) Program

Overview. The Workforce Investment Act program is a federally funded program administered by the Department of Labor and Employment that provides the following employment services:

- assistance with job leads and labor market information;
- resume assistance and critiques;
- education and career assessments;
- employment readiness and job search workshops;
- career counseling and career planning;
- supportive services; and
- intensive job search assistance.

The program also offers limited training assistance for short-term training programs that lead directly to jobs identified as “in demand” in the local labor market. The training programs may include classroom training, on-the-job training, internships, or apprenticeships.

Population served. To be eligible for WIA services, an individual must be 18 years or older and legally present in the United States. Additionally, male applicants must be registered with the U.S. Selective Service. Veterans are given first priority for WIA services, and are required to provide eligibility documentation.

To be eligible for dislocated worker services, an individual must have lost his/her job through no fault of his/her own, and must not have the skills to compete for current job openings, or be an unemployed spouse who has lost his/her primary source of income.

To qualify for training assistance, an individual must: apply for, be determined eligible, and enroll in the WIA Program before training begins; participate in an assessment process before training begins to determine that the individual lacks marketable skills to compete for jobs in his/her identified occupation; and obtain labor market information that shows that the selected training will lead to a job currently in demand.

Individuals interested in applying for the program should contact their local [workforce center](#).

Additional information. The [Colorado Workforce Investment Act Annual Report – PY 2014](#) provides information on WIA program activities between July 1, 2014, and June 30, 2015.

Relevant state law. Part 2 of Article 83 of Title 8, C.R.S.

Contact Information



[Workforce Investment Act](#)

Educational Assistance

The programs listed below offer a range of educational services, including assistance in obtaining a high school degree or equivalent, English as a Second Language (ESL) classes, college preparation, and college tuition assistance.

Adult Education and Family Literacy

Overview. The Department of Education's adult education programs, which are funded by both federal and state monies, help Coloradan adults get the basic skills they need to be productive workers, family members, and citizens. Adult education provides academic instruction and education services below the postsecondary level that increase an adult's ability to read, write, and speak in English and perform mathematics or other activities necessary in order to earn a secondary school diploma or its equivalent; transition to postsecondary education and training; and obtain employment. Program activities and services include adult education, literacy, workplace adult education and literacy activities, family literacy activities, English language acquisition activities, integrated English literacy and civics education, workforce preparation activities, and integrated education and training. Services include adult basic education, which is instruction in basic skills for adults functioning at the lower literacy levels to just below the high school level; adult secondary education, which is instruction for adults whose literacy skills are at approximately the high school level and who are seeking to earn a secondary school diploma or its equivalent; and English language acquisition, which is instruction for adults who lack proficiency in English and who seek to improve their literacy and competence in English.

Funding for the programs is distributed to nonprofit community-based organizations, school dis-

tricts, postsecondary institutions, and libraries across the state of Colorado. At the state level, the program collaborates with other state agencies, including Department of Labor and Employment, Department of Human Services, and the Colorado Community College system for career and technical education. The program also collaborates with private sector organizations that serve on the Colorado Workforce Development Council. At the local program level, sites partner with local workforce centers, businesses, other nonprofit organizations, and postsecondary institutions.

Population served. The program serves people aged 16 and older who:

- are not enrolled or required to be enrolled in secondary school under Colorado law;
- are basic skills deficient;
- do not have a secondary school diploma or equivalent; and
- have not achieved an equivalent level of education or are English language learners.

Relevant state laws. Article 10 of Title 22, C.R.S.

Contact Information



[Adult Education](#)



303-866-6600



abe@cde.state.co.us

College in Colorado

Overview. The Department of Higher Education launched the College in Colorado program in 2004. The program is charged with helping all Coloradans explore career and education pathways, breaking down barriers to postsecondary attainment, and creating a plan for their postsecondary and workforce success. A major component of College in Colorado is its website (www.collegeincolorado.org), which offers a one-stop resource to help students and parents plan, apply, and pay for college. Additionally, College in Colorado staff offer ongoing events and training opportunities to students, parents, educators, and workforce centers.

Population served. College in Colorado serves students of all ages statewide, with particular emphasis on at-risk, low-income, and first generation students.

Contact Information



[College in Colorado](#)



303-974-2660

Colorado Opportunity Scholarship Initiative (COSI)

Overview. The Colorado Opportunity Scholarship Initiative, which is a program of the Office of the Lieutenant Governor and the Department of Higher Education, is Colorado's first scholarship matching fund. It was established in 2014 with the goal of creating a network of student support and scholarship programs throughout the state. Approximately \$34 million was appropriated to launch the initiative in order to build a sustainable corpus that can be leveraged for years to come. The Initiative's goals are to increase and improve the network of student support programs for Colorado's high school and post-high school students by committing to a series of multi-year grants throughout the state for programs that will help prepare students for postsecondary education, as well as support them through completion. In December 2014, the Scholarship Initiative awarded \$3.4 million in program grants. Additionally, the initiative will foster community partnerships that increase total dollars available to students for tuition assistance in Colorado. Communities can partner with the state, leveraging this public investment to create customized scholarship programs.

Population served. Scholarships will be available to students who:

- qualify with an expected family contribution up to 250 percent of the Pell Grant eligibility;
- participate in a rigor-based student success program; and
- attend a Colorado public institute of higher education.

Additional information. The Colorado Opportunity Scholarship Initiative website hosts a [Student Support Program Search](#) that allows students, parents, and educators to locate support programs in their area.

Relevant state laws. Part 10 of Article 3.3 of Title 23, C.R.S.

Contact Information



[Colorado Opportunity Scholarship Initiative](#)



303-866-2723

Division of Education

Overview. The Department of Correction's (DOC) Division of Education provides quality academic, social science, and Career and Technical Education (CTE) programs to incarcerated offenders. The academic program consists of Adult Basic Education I and II, pre-GED, and GED courses. Additionally, English as a Second Language is offered to non-English speakers. All academic curriculum and assessments are approved, as required by statute, by the Colorado Department of Education (CDE). In addition, Division of Education academic instructors are licensed by CDE.

The social science program consists of two evidence-based programs: Thinking for a Change (T4C) and Moral Recognition Therapy (MRT). T4C was developed by the National Institute of Corrections (NIC) and is utilized in jails and prisons throughout the nation. MRT was just recently introduced into the department and is listed in the SAMHSA Evidence Based Programs Directory.

The Department's CTE certificate programs are approved by the Colorado Community College System (CCCS) or lead to an industry approved certificate. CTE instructors are credentialed through the CCCS process, similar to any community college in the state. Upon CTE program completion, offenders receive transcripts and college credit from Pueblo Community College and have their grades entered into Banner (the CCCS student tracking system). CTE programs are designed to provide releasing offenders with entry-level marketable job skills. When instituting new programs, the Colorado Department of Labor and Employment's Labor Market Information report is utilized to determine post-release job availability. Some of the more popular programs are: Foundations of Construction Technology; Cisco Networking Academies; customer service; culinary; welding; and auto collision repair. The Division of Education is currently in the process of contracting with community colleges and labor organizations to provide alternative programming such as courses in oil and gas, renewable energy, tourism and hospitality, entrepreneurship, and agriculture business management.

Population served. All offenders incarcerated in the Department of Corrections are eligible for educational programs. Inmates that have an expectation to be released within five years are prioritized. To be eligible for vocational programs, an offender must have a GED or high school diploma. Approximately 4,500 offenders participate in Division of Education programs every day.

Additional information. Portions of the Division of Education were reviewed in Chapter 3 of the [2015 Colorado Correctional Industries \(CCI\) Performance Audit](#), which was conducted by the Office of the State Auditor.

Relevant state laws. Article 32 of Title 17, C.R.S.

Contact Information



719-226-4569)



cdoc@state.co.us

FAFSA Collective Impact Initiative

Overview. The Free Application for Federal Student Aid (FAFSA) Collective Impact Initiative is designed to increase awareness of and access to financial aid for students, particularly those who are low-income, first generation, or underrepresented. The FAFSA is a form used to apply for federal student aid, such as federal grants, work-study, and loans. The initiative allows the Department of Higher Education access to limited information about students' progress in completing the FAFSA through a

data agreement with the Denver Scholarship Foundation. The information helps to identify students who have not completed the FAFSA so that counseling, filing help, and other resources can be offered to those students.

Although the initiative began as Colorado's model program for the U.S. Department of Education's FAFSA Completion Project, it is being expanded to include 24 partner states.

Population served. The FAFSA Collective Impact Initiative is designed to assist students most in need of student aid and information assistance. Historically, such students tend to be underrepresented. However, the initiative affects students from all backgrounds and various income levels.

Contact Information



[FAFSA Completion Study](#)



303-862-3001

State-Funded Student Assistance

Overview. State-funded student assistance promotes economic opportunities for students by reducing financial barriers that otherwise limit low-income students. Assistance can be need based, merit based, or work-study. The Colorado Commission on Higher Education allocates funding to institutions based upon the projected number of eligible students. Financial aid administrators award direct grants to eligible students.

Population served. The majority of state-funded student assistance is awarded to undergraduate students with documented need. However, merit-based aid and 30 percent of work-study grants may be awarded without regard to need. Students should contact their school's financial aid office for further information.

Additional information. Further information about state-funded student assistance, including sources of student aid, how need is determined, and average student loan debt, is available in the department's [Financial Aid Report 2014-15](#).

Relevant state law.

Need- and merit-based aid – Section 23-3.3-501, C.R.S.

Work-study – Section 23-3.3-401, C.R.S.

Child Care Assistance

Child Care Expenses Tax Credit

Overview. The Department of Revenue offers a tax credit for expenses related to child care to taxpayers with an adjusted gross income (AGI) below \$60,000. The legislative declaration for the tax credit indicates that while high-quality child care contributes to economic mobility, the cost can be prohibitive for low-income families.

Population served. A taxpayer is eligible for the tax credit if he or she claimed the federal child care expenses credit. However, the amount of the state tax credit is dependent on the taxpayer's AGI. No state tax credit is available for taxpayers with an AGI above \$60,001. Additionally, House Bill 14-1072 created a modified tax credit for those taxpayers whose AGI is below \$25,000, but who could not claim the federal tax credit. This modified credit is worth \$500 for one qualifying child and \$1,000 for two or more qualifying children.

Guidelines for Child Care Expenses Tax Credit	
Adjusted Gross Income	Available Tax Credit
Less than \$25,000	50% of the federal credit
Between \$25,001 and \$35,000	30% of the federal credit
Between \$35,001 and \$60,000	10% of the federal credit

Additional information. Department of Revenue [Fact Sheet](#).

Relevant state law. Section 39-22-119.5, C.R.S

Contact Information



[Department of Revenue Taxation Division](#)



303-238-7378 (Taxpayer Services Call Center)



Addresses:

- Denver service center - 1375 Sherman St.
- Colorado Springs service center - 2447 N. Union Blvd
- Ft. Collins service center - 3030 S. College Avenue
- Grand Junction service center - 222 South 6th St., Rm 208
- Pueblo service center - 827 W. 4th St., Suite A

Colorado Child Care Assistance Program (CCCAP)

Overview. The Colorado Child Care Assistance Program (CCCAP) is housed within the Department of Human Services. The purpose of CCCAP is to provide eligible families with financial assistance for child care of their choosing, to provide families with timely and efficient access to quality child care, and to assist families in meeting their self-sufficiency goals by providing referrals to needed support services. CCCAP is administered through county departments of human or social services under the direction of the Department of Human Services, Division of Early Care and Learning. The funding sources for the CCCAP are a combination of federal, state, and county dollars, as well as parent fees. Parent fees are set by the state through rule. The state must adhere to federal rules of the Child Care Development Fund (CCDF). The state reports policies related to child care assistance to the federal government through the Colorado State Plan for CCDF Services. CCCAP collaborates with several stakeholders, including child care providers, child care associations, early childhood councils, Colorado Children’s Campaign, and federal and regional offices of Head Start.

Population served. CCCAP serves low-income families and children. To be eligible, an individual must be an adult caretaker or teen parent of a child, must meet program guidelines, and must fall into one of the following categories:

- participates in the Colorado Works Program;
- participates in the Employment First Program as a recipient of food assistance;
- is eligible for Child Welfare Child Care; or
- meets income eligibility guidelines set by the county, is engaged in an eligible activity, and resides in the county from which assistance is requested.

Additional information. Further information about this program can be found on pages III-205 to III-213 in the Office of the State Auditor’s [Statewide Single Audit Fiscal Year Ended June 30, 2015](#).

Relevant state law. Part 8 of Article 2 of Title 26, C.R.S

Contact Information



[Colorado Child Care Assistance Program](#)



1-800-799-5876

Other Programs

Colorado Civil Rights Division

Overview. The Colorado Civil Rights Division is a state agency within the Department of Regulatory Agencies. The division, along with the Colorado Civil Rights Commission, enforces the Colorado Anti-Discrimination Act through the investigation of discrimination claims by Colorado residents who are members of a protected class. Enforcement actions address disparities in employment, housing, and places of public accommodation involving discrimination based on:

- race;
- color;
- national origin;
- ancestry;
- sex;
- creed;
- religion;
- age;
- disability;
- sexual orientation;
- marriage to a co-worker;
- marital status; or
- familial status.

Individuals seeking to file a discrimination claim must first complete an intake packet for the area in which the discrimination is alleged to have occurred, such as employment, housing, or public accommodations. Intake packets are available [online](#).

Population served. The division serves members of the protected classes listed above. The division averages 1,000 discrimination claims per year statewide.

Additional information. Annual and quarterly benchmark reports for the Colorado Civil Rights Commission are available [online](#). Contact information.

Relevant state laws. Part 3 of Article 34 of Title 24, C.R.S.

Contact Information



[Colorado Civil Rights Division](#)



303-894-2997

Colorado Community Response (CCR)

Overview. The Colorado Community Response (CCR) program in the Department of Human Services is designed to assist families that are referred to child welfare authorities, but are determined not to meet the legal definition of child abuse and neglect. The goal of CCR is to reach families at an earlier stage when they are experiencing stress in order to reduce future referrals to child welfare services.

Participation in the program is voluntary. The program offers the following services:

- outreach and family engagement;
- case management, direct services, and resource referrals, including parenting education, substance use or mental health treatment, and financial literacy;
- home visits;
- collaborative goal-setting;
- financial decision-making coaching;
- social capital, group-based programs, such as participation in community events, play groups, and other social activities; and
- flex funding, a one-time monetary payment provided to a family on a last-resort, emergency basis in order to promote stability when other resources are unable to meet the family’s needs in a timely manner.

Population served. The program serves families that do not meet the criteria for child abuse and neglect following a maltreatment report and assessment. Such cases are referred to as “screen outs.” In Colorado, approximately 55 percent of child welfare reports result in a screen out. Of the families that participate in the program, 76 percent earn \$30,000 or less per year.

Additional information. The School of Social Work in Colorado State University’s College of Health and Human Services published an evaluation report for the first year of CCR’s implementation: [Colorado Community Response Annual Evaluation Final Report Calendar Year 2013](#).

Contact Information



[Colorado Community Response](#)



303-866-5227

Colorado Refugee Services Program

Overview. Colorado Refugee Services Program (CRSP) in the Department of Human Services is designated by the Governor to administer the Refugee Services Plan funded by the federal Office of Refugee Resettlement (ORR). CRSP’s mission is to ensure the effective resettlement of refugees in Colorado and promote their advancement to self-sufficiency and long-term integration into U.S. culture. Newly arrived refugees are connected to case management, housing, economic assistance programs, employment services, English classes, medical care, legal questions, Social Security Income application assistance, and support for their children’s education. In Colorado, refugee resettlement is delivered by contracts with voluntary agencies (Volags) who can continue to provide services to refugees beyond the 90-day Reception and Placement period. CRSP staff oversees the ORR funds to ensure program adherence to federal regulations and manages contracts with the Volags per the delivery of services to refugees. Additionally, CRSP staff collects and analyzes data, coordinates services among contracted

agencies and non-contracted agencies, consults with receiving communities, and builds partnerships with partner agencies. Examples of partner agencies include nonprofit organizations and faith-based organizations.

Population served. CRSP serves refugees, asylees, Cuban and Haitian Entrants, victims of human trafficking, certain Amerasians, special immigrant visa (SIVs) holders from Iraq and Afghanistan, and unaccompanied refugee minors.

Additional information. In 2016 the Colorado Office of Economic Security in the Department of Human Services published its [final report](#) on the Refugee Integration Survey an Evaluation (RISE). The report contains the results of a five-year longitudinal study of refugee integration in Colorado.

In 2014, the Office of Refugee Resettlement in the U.S. Department of Health and Human Services published a case study of CRSP’s workforce program. The study highlights how the program tailors workforce training to refugees’ English language proficiency level. The case study may be accessed [online](#).

Contact Information

 [Colorado Refugee Services Program](#)

Colorado Works Income Tax Credit

Overview. The Colorado Works Income Tax Credit allows businesses who employ any person receiving public assistance from the Colorado Works Program to receive an income tax credit, for not more than two years, in the amount of 20 percent of several expenses that are incidental to the employer’s business. These expenses include child care, health or dental insurance, job training, and transportation for employees receiving benefits through the Colorado Works Program. The tax credit provides businesses with tax incentives when making investments in things like child care so individuals in the Colorado Works Program have reduced barriers when seeking employment.

Population served. The credit can be claimed by businesses that employ individuals on the Colorado Works Program, and that make certain investments incidental to the position such as those identified above.

Additional information. Department of Revenue [Fact Sheet](#).

Relevant state law. Section 39-22-521, C.R.S.

Contact Information



[Department of Revenue Taxation Division](#)



303-238-7378 (Taxpayer Services Call Center)



Addresses:

- Denver service center - 1375 Sherman St.
- Colorado Springs service center - 2447 N. Union Blvd
- Ft. Collins service center - 3030 S. College Avenue
- Grand Junction service center - 222 South 6th St., Rm 208
- Pueblo service center - 827 W. 4th St., Suite A

Community Services Block Grant

Overview. The Community Services Block Grant (CSBG) is administered by the Division of Housing in the Department of Local Affairs. The program provides federal funding to grantees for investing in poverty solutions. Grantees include states, the District of Columbia, the Commonwealth of Puerto Rico, U.S. territories, tribes and tribal organizations, community action agencies, migrant and seasonal farm workers' agencies, and other organizations specifically designated by the states. CSBG grantees collaborate with local nonprofits, businesses, and faith-based organizations to support projects that lessen poverty in communities, address the needs of low-income individuals, and provide services and activities addressing employment, education, financial management, housing, nutrition, emergency services, and health.

Population served. CSBG serves people living at or below 125 percent of the FPL.

Additional information. General information about CSBG is available on the U.S. Department of Health and Human Services, Office of Community Services [website](#). The Office of Community Services conducts annual assessments of states' compliance with federal administrative, programmatic, and fiscal requirements. The FY 2013 assessment for Colorado can be accessed [online](#).

Contact Information



[Community Services Block Grant](#)

Community Services Division (CSD)/Division of Adult Parole

Overview. The Community Services Division (CSD) in the Department of Corrections is

responsible for the supervision of community-based inmates and parolees, and supports them in their efforts to successfully reintegrate into the community. Typical functions performed by parole officers include: referrals to appropriate treatment providers, performing parolee classification, monitoring parolee compliance with the terms of parole, coordinating treatment needs of parolees, and investigating alleged parole violations. Community parole officers also assist community-based inmates and parolees access various resources as they transition into the community. Community re-entry specialists within the division also help with job searches, bus fares, identification cards, benefits, planning, housing assistance, mental health or substance abuse treatment referrals, personal hygiene backpacks, and referrals to community agencies offering various support services, among other things. The division works with the Department of Labor and Employment and workforce centers, the Department of Local Affairs, the Department of Human Services, the Department of Public Safety, and nonprofit and private vendors to deliver services. Further, the division contracts with a third party intermediary to provide grant funding to various community-based organizations.

Population served. The population served consists of inmates and parolees living in the community under the supervision of CSD/Division of Adult Parole.

Additional information. In 2013, the National Institute of Corrections completed a [Technical Assistance Report](#) for the Department of Corrections. In 2014, the National Center for State Courts published the [Colorado Community Parole Officer Time and Workload Assessment Study](#).

Relevant state law. Article 27 of Title 17, C.R.S.

Contact Information



[Adult Parole](#)



719-226-4569

Veterans Assistance Grant Program

Overview. The Veterans Assistance Grant program is administered by the Department of Military and Veterans Affairs. The program awards grants to nonprofit organizations and county governmental entities to provide services to Colorado veterans. It works to ensure that grants are provided throughout the state, particularly in rural areas. Services provided through the grants include: assistance to homeless veterans; homelessness prevention; housing assistance; emergency assistance provisions such as food; emergency repairs; employment; mental health services; drug treatment; ex-offender services; and transportation. Services are tailored to the needs of the population in a given community; as such, services provided in one location of the state may differ from services provided in another location.

Population served. Any Colorado veteran with an other than dishonorable discharge who is in need may receive services through the program's grantees.

Relevant state law. Section 28-5-712, C.R.S.

Contact Information



[Veterans Assistance Grant Program](#)



303-284-6077



CDVAinfo@DMVA.state.co.us

Veterans Trust Fund Grant Program

Overview. The Veterans Trust Fund Grant program is administered by the Department of Military and Veterans Affairs. The program awards grants to nationally recognized veterans service organizations throughout the state to provide services to Colorado veterans. Effort is made to ensure that grants are provided throughout the state, particularly in rural areas. Services provided through the grants include: assistance to homeless veterans, homelessness prevention, housing assistance, emergency assistance provisions (such as food), utilities payment and purchase of heating propane, emergency repairs, employment, and transportation. Funding for the program is provided by the Veterans Trust Fund, which was established by Senate Bill 00-71. The trust fund monies are also used for capital improvements or needed amenities at state veterans nursing homes, covering costs incurred by state veterans cemeteries, and covering costs incurred by the department.

Population served. The Veterans Trust Fund Grant program serves nationally recognized veterans service organizations. These organizations, in turn, directly serve veterans that have an other than dishonorable discharge.

Additional information. Further information about the trust fund is available in the [2015 Annual Report of the Colorado Board of Veterans Affairs](#).

Relevant state law. Section 28-5-709, C.R.S.

Contact Information



[Veterans Trust Fund Grant Program](#)



303-284-6077



CDVAinfo@DMVA.state.co.us

Section III:

Additional Resources

Below are other resources not offered by the state that may assist Coloradoans in meeting their needs.

Congressional Offices

Individuals who are experiencing difficulty accessing federal benefits, such as Supplemental Security Income (SSI) or VA benefits, may wish to contact their U.S. Senators or Congressperson for assistance. These officials can assist constituents in communicating with federal agencies, and can submit congressional inquiries to federal agencies on behalf of constituents. Contact information for Colorado's U.S. Senators and Representatives is available at www.congress.gov.

Colorado 2-1-1

[Colorado 2-1-1](#) is a free, confidential, multilingual service that refers callers to nonemergency health and human services. Callers can obtain referrals for the following services by dialing 2-1-1:

- rent and utility bill assistance;
- housing and emergency shelter;
- food and clothing banks;
- mental health assistance;
- abuse prevention and intervention;
- GED and ESL classes;
- suicide prevention and intervention;
- medical clinics;
- prescription drug assistance;
- senior services;
- youth programs;
- support groups; and
- legal assistance.

Colorado 2-1-1 can also be used to find volunteer opportunities or make an in-kind donation.

Colorado Housing Connects

Colorado Housing Connects is a nonprofit organization that provides general housing and fair-housing resources to all residents of Adams, Arapahoe, Broomfield, Denver, Douglas, and Jefferson counties. Individuals may call the Colorado Housing Connects line at 1-844-926-6632. The organization's housing navigator triages callers' housing needs and provides a one-stop housing referral point. A bilingual representative is available to assist Spanish-speaking callers. The Colorado Housing Connects website has information pertaining to fair housing, renters, homeowners, seniors and disabled persons, landlords, and other resources. The website can be accessed at www.coloradohousingconnects.org.

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Appendix A

County Offices of Human or Social Services

[Adams County Department of Human Services](#)

Phone: 303-287-8831

Address: 7190 Colorado Boulevard, Commerce City, CO 80022

[Alamosa County Department of Human Services](#)

Phone: 719-589-2581

Address: 8900 Independence Way, Building C, Alamosa, CO 81101

[Arapahoe County Department of Human Services](#)

Phone: 303-636-1130

Address: 14980 East Alameda Drive, Aurora, CO 80012

[Archuleta County Department of Human Services](#)

Phone: 970-264-2182

Address: 551 Hot Springs Boulevard, Pagosa Springs, CO 81147

[Baca County Department of Social Services](#)

Phone: 719-523-4131

Address: 772 Colorado Street, Springfield, CO 81073

Bent County Department of Social Services (no website available)

Phone: 719-456-2620

Address: 215 2nd Street, Las Animas, CO 81054

[Boulder County Department of Housing and Human Services](#)

Phone: 303-441-1000

Address: 3400 North Broadway, Boulder, CO 80304

[Broomfield County Department of Health and Human Services](#)

Phone: 720-887-2200

Address: 6 Garden Center, Broomfield, CO 80020

[Chaffee County Department of Health and Human Services](#)

Phone: 719-530-2500

Address: 448 East First Street, Room 166, Salida, CO 81201

[Cheyenne County Department of Human Services](#)

Phone: 719-767-5629

Address: 560 West 6th Street North, Cheyenne Wells, CO 80810

[Clear Creek County Department of Health and Human Services](#)

Phone: 303-679-2365

Address: 405 Argentine Street, Georgetown, CO 80444

[Conejos County Department of Social Services](#)

Phone: 719-376-5455

Address: 12989 County Road G.6, Conejos, CO 81129

[Costilla County Department of Social Services](#)

Phone: 719-672-4131

Address: 233 Main Street, Suite A, San Luis, CO 81152

[Crowley County Department of Human Services](#)

Phone: 719-267-3546

Address: 631 Main Street, Suite 100, Ordway, CO 81063

[Custer County Department of Social Services](#)

Phone: 719-783-2371

Address: 205 South 6th Street, Westcliffe, CO 81252

[Delta County Department of Human Services](#)

Phone: 970-874-2030

Address: 560 Dodge Street, Delta, CO 81416

[Denver County Department of Human Services](#)

Phone: 720-944-3666

Address: 1200 Federal Boulevard, Denver, CO 80204 (Main Office);

3815 Steele Street, Denver, CO 80205 (East Office);

4685 Peoria Street, Denver, CO 80239 (Montbello Office)

[Dolores County Department of Social Services](#)

Phone: 970-677-2250

Address: 409 North Main Street, Dove Creek, CO 81324

[Douglas County Department of Human Services](#)

Phone: 303-688-4825

Address: 4400 Castleton Court, Castle Rock, CO

[Eagle County Department of Human Services](#)

Phone: 970-328-8840

Address: 551 Broadway, Eagle, CO 81631

[Elbert County Department of Health and Human Services](#)

Phone: 303-621-3149

Address: 75 Ute Avenue, Kiowa, CO 80117 (Physical);

PO Box 924, Kiowa, CO 80117 (Mailing)

[El Paso County Department of Human Services](#)

Phone: 719-636-0000

Address: 1675 Garden of the Gods Road, Colorado Springs, CO 80907

[Fremont County Department of Human Services](#)

Phone: 719-275-2318

Address: 172 Justice Center Road, Canon City, CO 81212

[Garfield County Department of Human Services](#)

Phone: 970-945-9191

Address: 195 West 14th Street, Rifle, CO 81650

[Gilpin County Department of Human Services](#)

Phone: 303-582-5444

Address: 2960 Dory Hill Road, Suite 100, Black Hawk, CO 80422

[Grand County Department of Social Services](#)

Phone: 970-725-3331

Address: 620 Hemlock Street, Hot Sulphur Springs, CO 80451

[Gunnison County Department of Health and Human Services](#)

Phone: 970-641-3244

Address: 225 North Pine Street, Suite A, Gunnison, CO 81230

[Hinsdale County Department of Public Health](#)

Phone: 970-944-0321

Address: 304 West 3rd street, Lake City, Co 81235

[Huerfano County Department of Social Services](#)

Phone: 719-738-2810

Address: 121 West 6th Street, Walsenburg, CO 81089

[Jackson County Department of Social Services](#)

Phone: 970-723-4750

Address: 350 McKinley Street, Walden, CO 80480

[Jefferson County Department of Human Services](#)

Phone: 303-271-1388

Address: 900 Jefferson County Parkway, Golden, CO 80401

[Kiowa County Department of Social Services](#)

Phone: 719-438-5541

Address: 1307 Maine Street, Eads, CO 81036

[Kit Carson County Department of Health and Human Services](#)

Phone: 719-346-8732

Address: 252 South 14th Street, Burlington, CO 80807

[Lake County Department of Human Services](#)

Phone: 719-486-2088

Address: 112 West 5th Street, Leadville, CO 80461

[La Plata County Department of Human Services](#)

Phone: 970-382-6150

Address: 1060 East 2nd Avenue, Durango, CO 81301

[Larimer County Department of Human Services](#)

Phone: 970-498-6300

Address: 1501 Blue Spruce Drive, Fort Collins, CO 80524

[Las Animas County Department of Human Services](#)

Phone: 719-846-2276

Address: 204 South Chestnut Street, Trinidad, CO 81082

[Lincoln County Department of Human Services](#)

Phone: 719-743-2404

Address: 103 3rd Avenue, Hugo, CO 80821

[Logan County Department of Human Services](#)

Phone: 970-522-2194

Address: 508 South 10th Avenue, Suite 2, Sterling, CO 80751

[Mesa County Department of Human Services](#)

Phone: 970-241-8480

Address: 510 29 ½ Road, Grand Junction, CO 81504

[Mineral County Department of Social Services](#)

Phone: 719-657-3381

Address: 1015 6th Street, Del Norte, CO 81132

[Moffat County Department of Social Services](#)

Phone: 970-824-8282

Address: 595 Breeze Street, Craig, CO 81625

[Montezuma County Department of Social Services](#)

Phone: 970-565-3769

Address: 109 West Main, Room 203, Cortez, CO 81321

[Montrose County Department of Health and Human Services](#)

Phone: 970-252-5000

Address: 1845 South Townsend, Montrose, CO 81401

[Morgan County Department of Human Services](#)

Phone: 970-542-3530

Address: 800 East Beaver Avenue, Fort Morgan, CO 80701

[Otero County Department of Human Services](#)

Phone: 719-383-3100

Address: 13 West 3rd Street, La Junta, CO 81050

[Ouray County Department of Social Services](#)

Phone: 970-626-2299

Address: 177 Sherman Street, Unit 104, Ridgway, CO 81432

[Park County Department of Human Services](#)

Phone: 303-816-5939

Address: 59865 US Highway 285, Bailey, CO 80421

[Phillips County Department of Social Services](#)

Phone: 970-854-2280

Address: 127 East Denver Street, Suite A, Holyoke, CO 80734

[Pitkin County Department of Health and Human Services](#)

Phone: 970-920-5235

Address: 0405 Castle Creek Road, Suite 8, Aspen, CO 81611

[Prowers County Department of Human Services](#)

Phone: 719-336-7486

Address: 1001 South Main Street, Lamar, Co 81052

[Pueblo County Department of Social Services](#)

Phone: 719-583-6160

Address: 201 West 8th Street, Suite 120, Pueblo, CO 81003

[Rio Blanco County Department of Human Services](#)

Phone: 970-878-9640

Address: 345 Market Street, Meeker, CO 81641

[Rio Grande County Department of Social Services](#)

Phone: 719-657-3381

Address: 1015 6th Street, Del Norte, CO 81132

[Routt County Department of Human Services](#)

Phone: 970-879-1540

Address: 135 6th Street, Steamboat Springs, CO 80477

[Saguache County Department of Social Services](#)

Phone: 719-655-2537

Address: 605 Christy Avenue, Saguache, CO 81149

[San Juan County Department of Social Services](#)

Phone: 970-387-5631

Address: 1557 Greene Street, Silverton, CO 81433

[San Miguel County Department of Social Services](#)

Phone: 970-728-4411

Address: 333 West Colorado Avenue, 3rd Floor, Telluride, CO 81435

[Sedgwick County Department of Human Services](#)

Phone: 970-474-3397

Address: 118 West 3rd Street, Julesburg, CO 80737

[Summit County Department of Health and Human Services](#)

Phone: 970-668-9160

Address: 360 Peak One Drive, Suite 230, Frisco, CO 80443

[Teller County Department of Social Services](#)

Phone: 719-687-3335

Address: 800 Research Drive, Woodland Park, CO 80863

[Washington County Department of Human Services](#)

Phone: 970-345-2238

Address: 126 West 5th , Akron, CO 80720

[Weld County Department of Human Services](#)

Phone: 970-352-1551

Address: 315 North 11th Avenue, Greeley, CO 80631

[Yuma County Department of Human Services](#)

Phone: 970-332-4877

Address: 340 South Birch Street, Wray, CO 80758

Tribal Social Services Offices

[Southern Ute Indian Tribe Division of Social Services](#)

Phone: 970-563-0100

Address: 116 Capote Drive, Ignacio, Co 81137

Ute Mountain Ute Tribe (no website available)

Phone: 970-564-5307

Address: 309 Sunset Boulevard, Towaoc, CO 81334

Legislative Council Staff

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Denver, CO 80203**

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