

**Second Regular Session  
Seventy-fourth General Assembly  
STATE OF COLORADO**

**PREAMENDED**

*This Unofficial Version Includes Committee  
Amendments Not Yet Adopted on Second Reading*

LLS NO. 24-0276.01 Jason Gelender x4330

**SENATE BILL 24-052**

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**SENATE SPONSORSHIP**

**Fields, Rodriguez**

**HOUSE SPONSORSHIP**

**English, Amabile**

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**Senate Committees**

Judiciary  
Appropriations

**House Committees**

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**A BILL FOR AN ACT**

101      **CONCERNING ONGOING FUNDING FOR THE COLORADO 911 RESOURCE**  
102                    **CENTER, AND, IN CONNECTION THEREWITH, REQUIRING**  
103                    **REPORTING TO ENSURE THAT THE FUNDING IS BEING EXPENDED**  
104                    **EFFICIENTLY AND EFFECTIVELY, AND MAKING AN**  
105                    **APPROPRIATION.**

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**Bill Summary**

*(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <http://leg.colorado.gov/>.)*

**Legislative Oversight Committee Concerning the Treatment  
of Persons with Behavioral Health Disorders in the Criminal and**

Shading denotes HOUSE amendment. Double underlining denotes SENATE amendment.  
Capital letters or bold & italic numbers indicate new material to be added to existing law.  
Dashes through the words or numbers indicate deletions from existing law.

**Juvenile Justice Systems.** The bill requires the general assembly to annually appropriate \$250,000 from the general fund to the department of regulatory agencies for use by the public utilities commission (PUC) to fund the operations of the Colorado 911 resource center (center). The center is required to provide to the PUC quarterly a report outlining the use of the funding provided, and the PUC is required to include an accounting of the expenditure and uses of this funding in an annual report that current law requires it to make to the members of the general assembly.

To help ensure that the training, guidance, and assistance provided by the center to 911 professionals, including public safety access point (PSAP) personnel, local 911 emergency call service authorities, and PSAPs, is useful and is being effectively implemented, and that the funding provided by the bill is being expended efficiently and effectively, the center is required to:

- Survey 911 professionals regarding their perception of the quality of the training;
- Survey local 911 emergency call service authorities and PSAPs to determine the extent to which the training, guidance, and assistance is being implemented and the extent to which it is helping them to improve efficiency, crisis response decisions, and outcomes in response to both behavioral health crisis calls specifically and all emergency calls received; and
- Summarize survey results in each quarterly report to the PUC.

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1 *Be it enacted by the General Assembly of the State of Colorado:*

2           **SECTION 1.** In Colorado Revised Statutes, 29-11-100.2, **add** (3)  
3 as follows:

4           **29-11-100.2. Legislative declaration.** (3) THE GENERAL  
5 ASSEMBLY FURTHER FINDS AND DECLARES THAT:

6           (a) THE COMMISSION CREATED THE COLORADO 911 RESOURCE  
7 CENTER IN 2006 AS AN INDEPENDENT NONPROFIT ENTITY TO PROVIDE  
8 CENTRALIZED GUIDANCE AND ASSISTANCE TO LOCAL 911 EMERGENCY  
9 CALL SERVICE AUTHORITIES AND PUBLIC SAFETY ANSWERING POINTS  
10 THROUGHOUT THE STATE;

1 (b) THE COLORADO 911 RESOURCE CENTER SUPPORTS LOCAL 911  
2 AUTHORITIES AND PROFESSIONALS IN KEEPING THE PUBLIC AND PUBLIC  
3 SAFETY RESPONDERS OF COLORADO SAFE BY PROVIDING TRAINING TO 911  
4 PROFESSIONALS, INCLUDING PUBLIC SAFETY ANSWERING POINT  
5 PERSONNEL, AND CREATING A STATEWIDE DATABASE AND  
6 CLEARINGHOUSE WHERE 911 PROFESSIONALS CAN LEARN ABOUT CURRENT  
7 ISSUES AND ABOUT HOW DIFFERENT LOCAL 911 AUTHORITIES AND PUBLIC  
8 SAFETY ANSWERING POINTS PROVIDE 911 SERVICES AND WHERE 911  
9 PROFESSIONALS CAN ALSO ACCESS SAMPLE POLICIES AND  
10 ORGANIZATIONAL DOCUMENTS;

11 (c) THE COLORADO 911 RESOURCE CENTER HAS BEEN FUNDED  
12 SINCE ITS INCEPTION FROM THE PROCEEDS OF A 2004 SETTLEMENT  
13 AGREEMENT APPROVED BY THE COMMISSION THAT REQUIRED A  
14 TELECOMMUNICATIONS COMPANY TO PROVIDE TWO MILLION DOLLARS FOR  
15 THE CREATION AND OPERATION OF A NONPROFIT ORGANIZATION TO ASSIST  
16 LOCAL PUBLIC SAFETY ANSWERING POINTS, BUT THAT FUNDING IS RUNNING  
17 OUT AND WILL NOT BE AVAILABLE ON AN ONGOING BASIS; AND

18 (d) THE COLORADO 911 RESOURCE CENTER PROVIDES A CRITICAL  
19 PUBLIC SERVICE THAT BENEFITS ALL COLORADANS, AND IT IS NECESSARY,  
20 APPROPRIATE, IN THE BEST INTEREST OF ALL COLORADANS, AND IN  
21 FURTHERANCE OF A PUBLIC PURPOSE TO PROVIDE ONGOING, ADEQUATE,  
22 AND SUSTAINABLE STATE FUNDING TO THE COLORADO 911 RESOURCE  
23 CENTER.

24 **SECTION 2.** In Colorado Revised Statutes, **add** 29-11-108 as  
25 follows:

26 **29-11-108. Colorado 911 resource center - ongoing funding -**  
27 **reports - surveys - rules establishing minimum PSAP standards -**

1 **definition.** (1) FOR STATE FISCAL YEAR 2024-25 AND FOR EACH STATE  
2 FISCAL YEAR THEREAFTER, THE GENERAL ASSEMBLY SHALL APPROPRIATE  
3 TWO HUNDRED FIFTY THOUSAND DOLLARS FROM THE GENERAL FUND TO  
4 THE COMMISSION TO PROVIDE ONGOING FUNDING FOR THE OPERATIONS OF  
5 THE COLORADO 911 RESOURCE CENTER. THE COMMISSION SHALL REMIT  
6 FUNDING TO SUPPORT THE EXPENSES OF THE COLORADO 911 RESOURCE  
7 CENTER.

8 (2) (a) THE COLORADO 911 RESOURCE CENTER SHALL PROVIDE TO  
9 THE COMMISSION QUARTERLY, WITH THE FIRST REPORT BEING PROVIDED  
10 BY OCTOBER 1, 2024, A REPORT THAT OUTLINES THE EXPENDITURE AND  
11 USE OF THE FUNDING PROVIDED PURSUANT TO SUBSECTION (1) OF THIS  
12 SECTION. THE COMMISSION SHALL INCLUDE AN ACCOUNTING OF THAT  
13 EXPENDITURE AND USE IN ITS ANNUAL REPORT TO THE MEMBERS OF THE  
14 GENERAL ASSEMBLY REQUIRED BY SECTION 40-2-131.

15 (b) TO HELP ENSURE THAT THE TRAINING, GUIDANCE, AND  
16 ASSISTANCE PROVIDED BY THE 911 RESOURCE CENTER TO 911  
17 PROFESSIONALS, INCLUDING PSAP PERSONNEL, LOCAL 911 EMERGENCY  
18 CALL SERVICE AUTHORITIES, AND PSAPs IS USEFUL AND IS BEING  
19 EFFECTIVELY IMPLEMENTED AND THAT THE FUNDING PROVIDED PURSUANT  
20 TO SUBSECTION (1) OF THIS SECTION IS BEING EXPENDED EFFICIENTLY AND  
21 EFFECTIVELY, THE 911 RESOURCE CENTER, ON AN ONGOING BASIS, SHALL:

22 (I) SURVEY 911 PROFESSIONALS, INCLUDING PSAP PERSONNEL,  
23 WHO RECEIVE TRAINING FROM THE 911 RESOURCE CENTER REGARDING  
24 THEIR PERCEPTION OF THE QUALITY OF THE TRAINING;

25 (II) SURVEY LOCAL 911 EMERGENCY CALL SERVICE AUTHORITIES  
26 AND PSAPs TO DETERMINE THE EXTENT TO WHICH THE TRAINING,  
27 GUIDANCE, AND ASSISTANCE PROVIDED BY THE 911 RESOURCE CENTER IS

1 BEING IMPLEMENTED AND THE EXTENT TO WHICH IT IS HELPING THEM TO  
2 IMPROVE EFFICIENCY, CRISIS RESPONSE DECISIONS, AND OUTCOMES IN  
3 RESPONSE TO BOTH BEHAVIORAL HEALTH CRISIS CALLS SPECIFICALLY AND  
4 ALL EMERGENCY CALLS RECEIVED; AND

5 (III) SUMMARIZE SURVEY RESULTS IN EACH REPORT PROVIDED TO  
6 THE COMMISSION PURSUANT TO SUBSECTION (2)(a) OF THIS SECTION.

7 (3) (a) NO LATER THAN JULY 1, 2025, THE COMMISSION SHALL  
8 ADOPT RULES THAT ESTABLISH STANDARDS FOR PSAPs THAT ADDRESS, AT  
9 A MINIMUM, TRAINING STANDARDS, EQUIPMENT STANDARDS, SERVICE  
10 LEVEL STANDARDS, AND OPERATIONAL STANDARDS.

11 (b) WHEN COLLECTING DATA FROM GOVERNING BODIES IN  
12 ACCORDANCE WITH SECTION 29-11-102 (4) AND (6), THE COMMISSION  
13 SHALL ASK EACH GOVERNING BODY WHETHER EACH PSAP ASSOCIATED  
14 WITH THE GOVERNING BODY IS COMPLYING WITH THE STANDARDS  
15 ESTABLISHED PURSUANT TO SUBSECTION (3)(a) OF THIS SECTION AND TO  
16 EXPLAIN ANY LACK OF COMPLIANCE. THE COMMISSION SHALL INCLUDE  
17 THE DATA AND RESPONSES RECEIVED FROM GOVERNING BODIES IN ITS  
18 ANNUAL REPORT TO THE GENERAL ASSEMBLY REQUIRED BY SECTION  
19 40-2-131. THE COMMISSION SHALL TAKE NO FURTHER ACTION TO ENFORCE  
20 PSAP COMPLIANCE OR PUNISH PSAP NONCOMPLIANCE WITH THE  
21 STANDARDS ESTABLISHED PURSUANT TO SUBSECTION (3)(a) OF THIS  
22 SECTION.

23 (4) AS USED IN THIS SECTION, "COLORADO 911 RESOURCE CENTER"  
24 MEANS THE COLORADO 911 RESOURCE CENTER CREATED BY THE  
25 COMMISSION OR ITS SUCCESSOR ENTITY.

26 **SECTION 3. Appropriation.** For the 2024-25 state fiscal year,  
27 \$250,000 is appropriated to the department of regulatory agencies for use

1 by the public utilities commission. This appropriation is from the general  
2 fund. To implement this act, the public utilities commission may use this  
3 appropriation for the operations of the Colorado 911 resource center.

4 **SECTION 4. Safety clause.** The general assembly finds,  
5 determines, and declares that this act is necessary for the immediate  
6 preservation of the public peace, health, or safety or for appropriations for  
7 the support and maintenance of the departments of the state and state  
8 institutions.