First Regular Session Seventy-fourth General Assembly STATE OF COLORADO

REVISED

This Version Includes All Amendments Adopted on Second Reading in the Second House

LLS NO. 23-0175.01 Chelsea Princell x4335

SENATE BILL 23-002

SENATE SPONSORSHIP

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A BILL FOR AN ACT

101	CONCERNING SEEKING FEDERAL AUTHORIZATION FOR MEDICAID
102	REIMBURSEMENT FOR SERVICES PROVIDED BY A COMMUNITY
103	HEALTH WORKER, AND, IN CONNECTION THEREWITH, MAKING
104	AN APPROPRIATION.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill authorizes the department of health care policy and financing (state department) to seek federal authorization from the centers for medicare and medicaid services to provide medicaid reimbursement

HOUSE nd Reading Unamended April 24, 2023

SENATE 3rd Reading Unamended April 10, 2023

SENATE Amended 2nd Reading April 6, 2023 for community health worker services.

The bill requires the state department to hold at least 4 public stakeholder meetings to solicit input on considerations to include in the state department's request for federal authorization.

The bill grants the state department the authority to promulgate rules necessary to facilitate reimbursement for community health worker services.

The bill requires that on or before January 31, 2026, the state department include a report on how community health workers are being utilized through medicaid in its presentation to the joint budget committee of the general assembly and in its presentation at the "State Measurement for Accountable, Responsive, and Transparent (SMART) Government Act" hearing.

1 Be it enacted by the General Assembly of the State of Colorado: 2 **SECTION 1. Legislative declaration.** (1) The general assembly 3 finds and declares that: 4 (a) The American Public Health Association defines "community 5 health worker" as a frontline public health worker who is a trusted 6 member of, and has a close understanding of, the community that worker 7 serves. This trusting relationship enables the worker to serve as a liaison 8 between health and social services and improve the quality and cultural 9 competence of service delivery. "Community health worker" is meant to 10 be an umbrella term for individuals who may go by many names, such as 11 health promoters, community outreach workers, promotores de salud, 12 health navigators, and patient navigators. 13 (b) Community health workers play a critically important part in 14 informing communities about services that help prevent the onset or 15 progression of disease, disability, and other health conditions and promote 16 physical, dental, and behavioral health and efficiency;

(c) Community health workers are crucial in providing access to

services that are available to communities with the goal of reducing

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health disparities and improving health outcomes;

(d) Community health workers are trusted members of their communities who have personal experience with a health condition, lived experience, and a shared language and cultural background, and they help to address chronic conditions, preventive health-care needs, and health-related social needs within their communities in a culturally relevant manner;

- (e) Current research demonstrates that community health worker services improve health-care outcomes and promote health equity. Interventions that integrate community health worker services into health-care delivery and public health systems are associated with reductions in chronic illnesses, better medication adherence, increased patient involvement, improvements in overall community health, and reduced health-care costs.
- (f) The centers for medicare and medicaid services recognizes that community health workers play an integral role in achieving health equity. Community health workers help health-care and public health systems improve health-care quality, address health-care workforce shortages, and strengthen relationships and trust within the communities for which they provide care.
- (g) Research on community health worker interventions that address unmet social needs for historically marginalized populations found that every dollar invested in the intervention returns \$2.47 to an average medicaid payer within a fiscal year;
- (h) Evidence supporting the involvement of community health workers in the prevention and management of costly chronic diseases is well established. Interventions incorporating community health workers

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have been found to be effective for improving knowledge about cancer screening as well as screening outcomes for both cervical and breast cancer. Asthma symptom frequency was reduced by 35 percent among adolescents working with community health workers. Community health worker interventions improve patient self-efficacy, quality of life, adherence to medical care, and satisfaction with care for individuals with kidney failure. (i) Research on Colorado health worker interventions has shown positive results related to cost-effectiveness and improvements in community and individual health-related outcomes; (i) Community health workers include violence prevention professionals who may be employed by hospital-based violence intervention programs. These workers identify and target risk factors of violence, then link program participants with hospital and community-based resources. The rate of hospital readmission for participants who engaged in these programs was reduced by 50 percent, with an accrued savings of \$32,000, a tenfold reduction.

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- (k) The Community Heart Health Actions for Latinos At-risk Program, a lifestyle program in Colorado that focuses on modifying risk for cardiovascular disease and diabetes, effectively used community health workers to support participants in lowering their blood pressure, addressing risk factors such as cholesterol and weight management, and improving dietary behaviors;
- (1) The Colorado Heart Healthy Solutions (CHHS) program is a community-based health-worker-led program that educates program participants about their cardiovascular disease risks and steps to improve their cardiovascular health. For over five years, CHHS has assisted more

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than 36,000 individuals and has promoted behavior changes such as decreased fat intake, higher engagement in physical activity, lowering of blood pressure, and increasing health-related knowledge.

- (m) CHHS has also been shown to be cost effective, with cost savings being greater for at-risk populations, suggesting that population-based public health programs have the potential to complement preventive primary care services to improve health outcomes and reduce the financial burden of traditional medical care.
- (2) Therefore, the general assembly finds that it is in the best interest of the state of Colorado to reduce health disparities and support the community health worker workforce by prioritizing expanded access to community health worker services in health-care and public health settings across the state to contribute to lower health-care costs and better health outcomes.
- **SECTION 2.** In Colorado Revised Statutes, **add** 25.5-5-334 as follows:
 - 25.5-5-334. Community health worker services federal authorization reporting rules definition. (1) As used in this section, unless the context otherwise requires, "community health worker" means a frontline public health worker who serves as a liaison between health-care providers or social service providers and community members in order to facilitate access to physical, <u>Behavioral</u>, or dental health-related services, or services to <u>Address</u> social determinants of health, and who improves the quality and cultural <u>Responsiveness</u> of health-related service delivery.
 - (2) NO LATER THAN JULY 1, 2024, THE STATE DEPARTMENT SHALL

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1	SEEK FEDERAL AUTHORIZATION FROM THE CENTERS FOR MEDICARE AND
2	MEDICAID SERVICES TO PROVIDE REIMBURSEMENT FOR COMMUNITY
3	HEALTH WORKER SERVICES INCLUDING, BUT NOT LIMITED TO, THE
4	DELIVERY OF PREVENTIVE SERVICES, GROUP AND INDIVIDUAL HEALTH
5	EDUCATION AND HEALTH COACHING, HEALTH NAVIGATION, TRANSITIONS
6	OF CARE SUPPORTS, SCREENING AND ASSESSMENT FOR NONCLINICAL AND
7	SOCIAL NEEDS, AND INDIVIDUAL SUPPORT AND HEALTH ADVOCACY.

- 8 (3) PRIOR TO SEEKING FEDERAL AUTHORIZATION, THE STATE 9 DEPARTMENT SHALL HOLD AT LEAST FOUR PUBLIC STAKEHOLDER 10 MEETINGS TO FACILITATE PUBLIC ENGAGEMENT AND SOLICIT INPUT FROM 11 RELEVANT STAKEHOLDERS ON THE DEVELOPMENT OF THE REQUIRED 12 ELEMENTS FOR FEDERAL AUTHORIZATION. RELEVANT STAKEHOLDERS 13 INCLUDE, BUT ARE NOT LIMITED TO, COMMUNITY HEALTH WORKERS, 14 REPRESENTATIVES FROM A STATEWIDE GROUP REPRESENTING COMMUNITY 15 HEALTH WORKERS, CONSUMER ADVOCATES, LOCAL PUBLIC HEALTH 16 AGENCIES, PUBLIC HEALTH NONPROFITS AND INSTITUTES, 17 REPRESENTATIVES FROM COLORADO DEPARTMENT OF PUBLIC HEALTH AND 18 ENVIRONMENT-RECOGNIZED TRAINING PROGRAMS FOR HEALTH 19 NAVIGATORS AND COMMUNITY HEALTH WORKERS, HEALTH-CARE 20 PROVIDERS, MANAGED CARE ENTITIES, REPRESENTATIVES FROM SCHOOLS 21 AND SCHOOL-BASED HEALTH CENTERS, AND THE COLORADO DEPARTMENT 22 OF PUBLIC HEALTH AND ENVIRONMENT. AT A MINIMUM, THE STATE 23 DEPARTMENT SHALL SEEK INPUT FROM STAKEHOLDERS REGARDING:
 - (a) WAYS TO ENSURE COMMUNITY HEALTH WORKERS SERVE TO REDUCE HEALTH DISPARITIES AND INCREASE HEALTH EQUITY;

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(b) MINIMUM QUALIFICATIONS FOR COMMUNITY HEALTH WORKERS, SUCH AS TRAINING AND SKILLS-BASED EXPERIENCE

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1	REQUIREMENTS;							
2	(c) M ETHODS FOR MINIMIZING THE BURDEN OF ENTERING INTO THE							
3	COMMUNITY HEALTH WORKFORCE;							
4	(d) A PATIENT SAFETY MONITORING RESPONSIBILITIES AND							
5	GRIEVANCE PROCESS;							
6	(e) What services provided by a community health worker							
7	WILL BE CONSIDERED COVERED SERVICES AND NONCOVERED SERVICES;							
8	(f) Processes and requirements regarding provider types,							
9	PROVIDER ENROLLMENT, BILLING CODES, PLACES OF SERVICE, AND ANY							
10	OTHER OPERATIONAL COMPONENT NECESSARY FOR IMPLEMENTATION IN							
11	THE MEDICAID MANAGEMENT INFORMATION SYSTEM;							
12	(g) REIMBURSEMENT USING THE FEE-FOR-SERVICE MANAGED CARE							
13	OR VALUES-BASED PAYMENT MODELS FOR COMMUNITY HEALTH WORKERS							
14	WITH CONSIDERATION OF THE USE OF ALTERNATIVE PAYMENT							
15	METHODOLOGIES IN THE <u>FUTURE;</u>							
16	(h) New provider types that could facilitate community							
17	HEALTH WORKER SERVICES OUTSIDE OF TRADITIONAL HEALTH-CARE							
18	SETTINGS, SUCH AS COMMUNITY-BASED ORGANIZATIONS; AND							
19	(i) CLARIFICATION ON COMMUNITY HEALTH WORKERS' ROLE AND							
20	SCOPE OF PRACTICE AS PART OF A DELIVERY SYSTEM THAT MAY INCLUDE							
21	CASE MANAGEMENT, CARE MANAGEMENT, AND CARE COORDINATION							
22	SERVICES PROVIDED BY MANAGED CARE ENTITIES, COMMUNITY-CENTERED							
23	BOARDS, SINGLE ENTRY POINTS, BEHAVIORAL HEALTH ADMINISTRATIVE							
24	SERVICE ORGANIZATIONS, CASE MANAGEMENT AGENCIES, AND HEALTH							
25	CARE PROVIDERS.							
26	(4) In consideration of opportunities for future expansion							
27	OF THE COMMUNITY HEALTH WORKER WORKFORCE, THE COLORADO							

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1	DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT IS ENCOURAGED TO
2	PARTNER WITH THE STATE DEPARTMENT AND STAKEHOLDERS TO MAKE
3	RECOMMENDATIONS FOR TRAINING AND COMPETENCY STANDARDS
4	RELATED TO SPECIALIZATION THAT WOULD ENABLE COMMUNITY HEALTH
5	WORKERS TO SPECIALIZE THEIR WORK WITH DIFFERENT POPULATIONS AND
6	HEALTH CONDITIONS.
7	(5) COSTS ASSOCIATED WITH SERVICES PROVIDED BY COMMUNITY
8	HEALTH WORKERS THROUGH A FEDERALLY QUALIFIED HEALTH CENTER, AS
9	DEFINED IN THE FEDERAL "SOCIAL SECURITY ACT", 42 U.S.C. SEC. 1395X
10	(aa)(4), ARE CONSIDERED ALLOWABLE COSTS FOR THE PURPOSES OF A
11	FEDERALLY QUALIFIED HEALTH CENTER'S COST REPORT. THE STATE
12	DEPARTMENT SHALL WORK WITH STAKEHOLDERS TO DETERMINE HOW
13	SERVICES PROVIDED BY COMMUNITY HEALTH WORKERS WILL BE CAPTURED
14	IN FEDERALLY QUALIFIED HEALTH CENTERS' COST REPORTS.
15	(6) COSTS ASSOCIATED WITH SERVICES PROVIDED BY COMMUNITY
16	HEALTH WORKERS THROUGH A RURAL HEALTH CLINIC, AS DEFINED IN THE
17	FEDERAL "SOCIAL SECURITY ACT", 42 U.S.C. SEC. 1395X (aa)(2), ARE
18	CONSIDERED ALLOWABLE COSTS FOR THE PURPOSES OF A RURAL HEALTH
19	CLINIC'S COST REPORT. THE STATE DEPARTMENT SHALL WORK WITH
20	STAKEHOLDERS TO DETERMINE HOW SERVICES PROVIDED BY COMMUNITY
21	HEALTH WORKERS WILL BE CAPTURED IN RURAL HEALTH CENTERS' COST
22	REPORTS.
23	(7) The state department shall consult with the
24	COLORADO DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT IN
25	PROMULGATING RULES CONCERNING THE VOLUNTARY
26	COMPETENCY-BASED COMMUNITY HEALTH WORKER REGISTRY MANAGED
27	BY THE COLORADO DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT

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1	AND ANY ADDITIONAL CRITERIA OR STANDARDS THAT MAY BE NECESSARY.						
2	(8) FOR PURPOSES OF MEDICAID REIMBURSEMENT, A COMMUNITY						
3	HEALTH WORKER SHALL:						
4	(a) Work under the supervision of a clinician or within a						
5	LICENSED OR OTHERWISE APPROVED AND MEDICAID-ENROLLED HEALTH						
6	PROVIDER AGENCY; AND						
7	(b) MEET THE MINIMUM QUALIFICATIONS AND CREDENTIALING						
8	REQUIREMENTS OF THE VOLUNTARY COMPETENCY-BASED COMMUNITY						
9	HEALTH WORKER REGISTRY AS DEFINED IN SECTION 25-20.5-112.						
10	(9) The state department shall ensure that						
11	REIMBURSEMENT POLICIES AND FEDERAL AUTHORITIES FOR EXISTING						
12	UNLICENSED HEALTH WORKERS, SUCH AS PEER SUPPORT PROFESSIONALS,						
13	RECOVERY PROFESSIONALS, MANAGED CARE NAVIGATION STAFF, AND						
14	OTHERS, ARE ALIGNED AND INCORPORATED WITH THE COMMUNITY						
15	HEALTH WORKER PAYMENT MODELS.						
16	(10) On or before January 31, 2026, the state department						
17	SHALL REPORT ON WAYS COMMUNITY HEALTH WORKERS ARE BEING						
18	UTILIZED THROUGH THE STATE MEDICAL ASSISTANCE PROGRAM AND						
19	INCLUDE AVAILABLE DATA <u>OR</u> ANY IDENTIFIED <u>COSTS OR</u> SAVINGS						
20	ASSOCIATED WITH COMMUNITY HEALTH WORKER SERVICES <u>AND</u>						
21	CONSIDERATIONS FOR THE GENERAL ASSEMBLY TO EXPAND COMMUNITY						
22	HEALTH WORKER SERVICES IN COMMUNITY-BASED ORGANIZATIONS THAT						
23	ARE OUTSIDE OF THE TRADITIONAL HEALTH-CARE SETTING IN ITS						
24	PRESENTATION TO THE JOINT BUDGET COMMITTEE OF THE GENERAL						
25	ASSEMBLY AND IN ITS PRESENTATION TO THE HEALTH AND HUMAN						
26	SERVICES COMMITTEE OF THE SENATE AND THE HEALTH AND INSURANCE						
27	COMMITTEE OF THE HOUSE OF REPRESENTATIVES OR ANY SUCCESSOR						

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1	COMMITTEES, AT THE HEARING HELD PURSUANT TO SECTION 2-7-203 (2)(a)
2	OF THE "STATE MEASUREMENT FOR ACCOUNTABLE, RESPONSIVE, AND
3	TRANSPARENT (SMART) GOVERNMENT ACT".
4	SECTION 3. In Colorado Revised Statutes, add 25-20.5-112 as
5	<u>follows:</u>
6	25-20.5-112. Voluntary competency-based community health
7	worker registry - requirements - rules - definition. (1) AS USED IN
8	THIS SECTION, UNLESS THE CONTEXT OTHERWISE REQUIRES, "VOLUNTARY
9	COMPETENCY-BASED COMMUNITY HEALTH WORKER REGISTRY" MEANS
10	THE REGISTRY IN THE DEPARTMENT THAT LISTS INDIVIDUALS WHO HAVE
11	COMPLETED STATE-APPROVED TRAINING AND CREDENTIALING
12	REQUIREMENTS BASED ON COMPETENCY STATEMENTS THAT REPRESENT
13	GENERALIST ENTRY-LEVEL CORE COMPETENCIES FOR UNLICENSED
14	COMMUNITY HEALTH WORKERS.
15	(2) A COMMUNITY HEALTH WORKER MUST COMPLETE A
16	STATE-APPROVED TRAINING PROGRAM THAT MEETS CREDENTIALING
17	REQUIREMENTS BASED ON COMPETENCY STATEMENTS THAT REPRESENT
18	GENERALIST ENTRY-LEVEL CORE COMPETENCIES FOR UNLICENSED
19	COMMUNITY HEALTH WORKERS, AND MUST BE LISTED ON THE
20	DEPARTMENT'S VOLUNTARY COMPETENCY-BASED COMMUNITY HEALTH
21	WORKER REGISTRY IN ORDER TO BE REIMBURSED THROUGH THE STATE
22	MEDICAL ASSISTANCE PROGRAM FOR PROVIDING COMMUNITY HEALTH
23	WORKER COVERED SERVICES TO A MEDICAID MEMBER.
24	(3) PARTICIPATION IN THE VOLUNTARY COMPETENCY-BASED
25	COMMUNITY HEALTH WORKER REGISTRY IS NOT REQUIRED FOR
26	COMMUNITY HEALTH WORKERS WHO DO NOT SEEK REIMBURSEMENT
27	THROUGH MEDICAID.

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1	(4) THE DEPARTMENT SHALL PROMULGATE RULES PURSUANT TO
2	THIS ARTICLE 20.5 AS NECESSARY TO IMPLEMENT AND ADMINISTER THE
3	VOLUNTARY COMPETENCY-BASED COMMUNITY HEALTH WORKER
4	REGISTRY.
5	SECTION 4. Appropriation. (1) For the 2023-24 state fiscal
6	year, \$40,717 is appropriated to the department of health care policy and
7	financing for use by the executive director's office. This appropriation is
8	from the general fund and is based on an assumption that the office will
9	require an additional 0.8 FTE. To implement this act, the office may use
10	this appropriation as follows:
11	(a) \$36,842 for personal services, which amount is based on an
12	assumption that the office will require an additional 0.8 FTE; and
13	(b) \$3,875 for operating expenses.
14	(2) For the 2023-24 state fiscal year, the general assembly
15	anticipates that the department of health care policy and financing will
16	receive \$40,717 in federal funds to implement this act, which amount is
17	subject to the "(I)" notation as defined in the annual general appropriation
18	act for the same fiscal year. The appropriation in subsection (1) of this
19	section is based on the assumption that the department will receive this
20	amount of federal funds to be used as follows:
21	(a) \$36,842 for personal services; and
22	(b) \$3,875 for operating expenses.
23	(3) For the 2023-24 state fiscal year, \$169,973 is appropriated to
24	the department of public health and environment for use by chronic
25	disease prevention programs in the prevention services division. This
26	appropriation is from the general fund and is based on an assumption that
2.7	the programs will require an additional 2.0 FTE. To implement this act.

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1	the programs	may	use	this	appropriation	for	the	community	health
2	workers initiat	tive.			•			•	

SECTION 5. Act subject to petition - effective date. This act takes effect at 12:01 a.m. on the day following the expiration of the ninety-day period after final adjournment of the general assembly; except that, if a referendum petition is filed pursuant to section 1 (3) of article V of the state constitution against this act or an item, section, or part of this act within such period, then the act, item, section, or part will not take effect unless approved by the people at the general election to be held in November 2024 and, in such case, will take effect on the date of the official declaration of the vote thereon by the governor.

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