# First Regular Session Seventy-second General Assembly STATE OF COLORADO

### **PREAMENDED**

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 19-0709.01 Kristen Forrestal x4217

**HOUSE BILL 19-1174** 

#### **HOUSE SPONSORSHIP**

Esgar and Catlin,

### SENATE SPONSORSHIP

Gardner and Pettersen,

#### **House Committees**

**Senate Committees** 

Health & Insurance Appropriations

101

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### A BILL FOR AN ACT

CONCERNING OUT-OF-NETWORK HEALTH CARE SERVICES PROVIDED

#### TO COVERED PERSONS.

## **Bill Summary**

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <a href="http://leg.colorado.gov">http://leg.colorado.gov</a>.)

#### The bill:

Requires health insurance carriers, health care providers, and health care facilities to provide patients covered by health benefit plans with information concerning the provision of services by out-of-network providers and in-network and out-of-network facilities;

- ! Outlines the disclosure requirements and the claims and payment process for the provision of out-of-network services:
- ! Requires the commissioner of insurance, the state board of health, and the director of the division of professions and occupations in the department of regulatory agencies to promulgate rules that specify the requirements for disclosures to consumers, including the timing, the format, and the contents and language in the disclosures;
- ! Establishes the reimbursement amount for out-of-network providers that provide health care services to covered persons at an in-network facility and for out-of-network providers or facilities that provide emergency services to covered persons; and
- ! Creates a penalty for failure to comply with the payment requirements for out-of-network health care services.
- 1 Be it enacted by the General Assembly of the State of Colorado:
- 2 **SECTION 1.** In Colorado Revised Statutes, 6-1-105, **add** (1)(111)
- 3 as follows:
- 4 **6-1-105. Deceptive trade practices.** (1) A person engages in a
- 5 deceptive trade practice, when, in the course of the person's business,
- 6 vocation, or occupation, the person:
- 7 (III) VIOLATES SECTION 24-34-114.
- 8 **SECTION 2.** In Colorado Revised Statutes, 10-3-1104, add
- 9 (1)(ss) as follows:
- 10 10-3-1104. Unfair methods of competition unfair or deceptive
- practices. (1) The following are defined as unfair methods of
- competition and unfair or deceptive acts or practices in the business of
- insurance:
- 14 (ss) A VIOLATION OF SECTION 10-16-704 (3)(d).
- SECTION 3. In Colorado Revised Statutes, 10-16-107, add (7)
- as follows:

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1	10-16-107. Rate filing regulation - benefits ratio - rules. (7) As
2	PART OF THE RATE FILING REQUIRED PURSUANT TO THIS SECTION, EACH
3	CARRIER SHALL PROVIDE TO THE COMMISSIONER, IN A FORM AND FORMAT
4	DETERMINED BY THE COMMISSIONER, INFORMATION CONCERNING THE
5	UTILIZATION OF OUT-OF-NETWORK PROVIDERS AND FACILITIES AND THE
6	AGGREGATE COST SAVINGS AS A RESULT OF THE IMPLEMENTATION OF
7	SECTION $10-16-704$ (3)(d)(I) AND (5.5)(b)(I).
8	SECTION 4. In Colorado Revised Statutes, 10-16-704, amend
9	(3)(a)(III), (5.5)(a) introductory portion, (5.5)(a)(V), and (5.5)(b); and
10	<b>add</b> (3)(d), (5.5)(c), (5.5)(d), (5.5)(e), (12), (13), and (14) as follows:
11	10-16-704. Network adequacy - rules - legislative declaration
12	- definitions. (3) (a) (III) The general assembly finds, determines, and
13	declares that the division of insurance has correctly interpreted the
14	provisions of this section to protect the insured A COVERED PERSON from
15	the additional expense charged by an assisting A provider who is an
16	out-of-network provider, and has properly required insurers CARRIERS to
17	hold the consumer COVERED PERSON harmless. The division of insurance
18	does not have regulatory authority over all health plans. Some consumers
19	are enrolled in self-funded health insurance programs that are governed
20	under the federal "Employee Retirement Income Security Act OF 1974",
21	29 U.S.C. SEC. 1001 ET SEQ. Therefore, the general assembly encourages
22	health care facilities, carriers, and providers to MUST provide consumers
23	disclosure WITH DISCLOSURES about the potential impact of receiving
24	services from an out-of-network provider OR HEALTH CARE FACILITY AND
25	THEIR RIGHTS UNDER THIS SECTION. COVERED PERSONS MUST HAVE
26	ACCESS TO ACCURATE INFORMATION ABOUT THEIR HEALTH CARE BILLS
27	AND THEIR PAYMENT OBLIGATIONS IN ORDER TO ENABLE THEM TO MAKE

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1	INFORMED DECISIONS ABOUT THEIR HEALTH CARE AND FINANCIAL
2	OBLIGATIONS.
3	(d) (I) IF A COVERED PERSON RECEIVES COVERED SERVICES AT AN
4	IN-NETWORK FACILITY FROM AN OUT-OF-NETWORK PROVIDER, THE
5	CARRIER SHALL PAY THE OUT-OF-NETWORK PROVIDER DIRECTLY AND IN
6	ACCORDANCE WITH THIS SUBSECTION (3)(d). AT THE TIME OF THE
7	DISPOSITION OF THE CLAIM, THE CARRIER SHALL ADVISE THE
8	OUT-OF-NETWORK PROVIDER AND THE COVERED PERSON OF ANY
9	REQUIRED COINSURANCE, DEDUCTIBLE, OR COPAYMENT.
10	(II) WHEN THE REQUIREMENTS OF SUBSECTION (3)(b) OF THIS
11	SECTION APPLY, THE CARRIER SHALL REIMBURSE THE OUT-OF-NETWORK
12	PROVIDER DIRECTLY IN ACCORDANCE WITH SECTION 10-16-106.5 THE
13	GREATER OF:
14	(A) THE CARRIER'S MEDIAN IN-NETWORK RATE OF
15	REIMBURSEMENT FOR THAT SERVICE IN THE SAME GEOGRAPHIC AREA;
16	(B) One hundred twenty-five percent of the medicare
17	REIMBURSEMENT RATE FOR THE SAME SERVICE IN THE SAME GEOGRAPHIC
18	AREA; OR
19	(C) ONE HUNDRED PERCENT OF THE MEDIAN IN-NETWORK RATE OF
20	REIMBURSEMENT FOR THE SAME SERVICE IN THE SAME GEOGRAPHIC AREA
21	FOR THE PRIOR YEAR AS DETERMINED BASED ON CLAIMS DATA FROM THE
22	ALL-PAYER HEALTH CLAIMS DATABASE CREATED IN SECTION 25.5-1-204.
23	(III) PAYMENT MADE BY A CARRIER IN COMPLIANCE WITH THIS
24	SUBSECTION (3)(d) IS PRESUMED TO BE PAYMENT IN FULL FOR THE
25	SERVICES PROVIDED, EXCEPT FOR ANY COINSURANCE, DEDUCTIBLE, OR
26	COPAYMENT AMOUNT REQUIRED TO BE PAID BY THE COVERED PERSON.
27	(IV) This subsection (3)(d) does not preclude the carrier

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2	AN INDEPENDENT REIMBURSEMENT RATE. IF THE NEGOTIATIONS FAIL, THE
3	REIMBURSEMENT RATE REQUIRED BY SUBSECTION (3)(d)(II) OF THIS
4	SECTION APPLIES.
5	(V) FOR PURPOSES OF THIS SUBSECTION (3):
6	(A) "GEOGRAPHIC AREA" MEANS A SPECIFIC AREA IN THIS STATE
7	AS ESTABLISHED BY THE COMMISSIONER BY RULE.
8	(B) "MEDICARE REIMBURSEMENT RATE" MEANS THE
9	REIMBURSEMENT RATE FOR A PARTICULAR HEALTH CARE SERVICE
10	PROVIDED UNDER THE "HEALTH INSURANCE FOR THE AGED ACT", TITLE
11	XVIII OF THE FEDERAL "SOCIAL SECURITY ACT", AS AMENDED, 42 U.S.C.
12	SEC. 1395 ET SEQ.
13	(5.5) (a) Notwithstanding any provision of law, a carrier that
14	provides any benefits with respect to EMERGENCY services in an
15	emergency department of a hospital shall cover THE emergency services:
16	(V) AT THE IN-NETWORK BENEFIT LEVEL, with the same
17	cost-sharing COINSURANCE, DEDUCTIBLE, OR COPAYMENT requirements
18	as would apply if THE emergency services were provided BY AN
19	in-network PROVIDER OR FACILITY, AND AT NO GREATER COST TO THE
20	COVERED PERSON THAN IF THE EMERGENCY SERVICES WERE OBTAINED AT
21	OR FROM AN IN-NETWORK PROVIDER AT AN IN-NETWORK FACILITY. ANY
22	PAYMENT MADE BY A COVERED PERSON PURSUANT TO THIS SUBSECTION
23	(5.5)(a)(V) MUST BE APPLIED TO THE COVERED PERSON'S IN-NETWORK
24	OUT-OF-POCKET MAXIMUM.
25	(b) For purposes of this subsection (5.5):
26	(I) "Emergency medical condition" means a medical condition that
27	manifests itself by acute symptoms of sufficient severity, including severe

AND THE OUT-OF-NETWORK PROVIDER FROM VOLUNTARILY NEGOTIATING

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1	pain, that a prudent layperson with an average knowledge of health and
2	medicine could reasonably expect, in the absence of immediate medical
3	attention, to result in:
4	(A) Placing the health of the individual or, with respect to a
5	pregnant woman, the health of the woman or her unborn child, in serious
6	<del>jeopardy;</del>
7	(B) Serious impairment to bodily functions; or
8	(C) Serious dysfunction of any bodily organ or part.
9	(II) "Emergency services", with respect to an emergency medical
10	condition, means:
11	(A) A medical screening examination that is within the capability
12	of the emergency department of a hospital, including ancillary services
13	routinely available to the emergency department to evaluate the
14	emergency medical condition; and
15	(B) Within the capabilities of the staff and facilities available at
16	the hospital, further medical examination and treatment as required to
17	stabilize the patient to assure, within reasonable medical probability, that
18	no material deterioration of the condition is likely to result from or occur
19	during the transfer of the individual from a facility, or with respect to an
20	emergency medical condition.
21	(b) (I) IF A COVERED PERSON RECEIVES EMERGENCY SERVICES AT
22	AN OUT-OF-NETWORK FACILITY OTHER THAN ANY OUT-OF-NETWORK
23	FACILITY OPERATED BY THE DENVER HEALTH AND HOSPITAL AUTHORITY
24	PURSUANT TO ARTICLE 29 OF TITLE 25, THE CARRIER SHALL REIMBURSE
25	THE OUT-OF-NETWORK FACILITY AND OUT-OF-NETWORK PROVIDER
26	DIRECTLY IN ACCORDANCE WITH SECTION $10\text{-}16\text{-}106.5$ The Greater of:
27	(A) ONE HUNDRED FIVE PERCENT OF THE CARRIER'S MEDIAN

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1	IN-NETWORK RATE OF REIMBURSEMENT FOR THAT SERVICE PROVIDED IN
2	A SIMILAR FACILITY OR SETTING IN THE SAME GEOGRAPHIC AREA; OR
3	
4	(B) ONE HUNDRED PERCENT OF THE MEDIAN IN-NETWORK RATE OF
5	REIMBURSEMENT FOR THE SAME SERVICE PROVIDED IN A SIMILAR FACILITY
6	OR SETTING IN THE SAME GEOGRAPHIC AREA FOR THE PRIOR YEAR AS
7	DETERMINED BASED ON CLAIMS DATA FROM THE COLORADO ALL-PAYER
8	HEALTH CLAIMS DATABASE CREATED IN SECTION 25.5-1-204.
9	(II) IF A COVERED PERSON RECEIVES EMERGENCY SERVICES AT ANY
10	OUT-OF-NETWORK FACILITY OPERATED BY THE DENVER HEALTH AND
11	HOSPITAL AUTHORITY CREATED IN SECTION 25-29-103, THE CARRIER
12	SHALL REIMBURSE THE OUT-OF-NETWORK FACILITY DIRECTLY IN
13	ACCORDANCE WITH SECTION $10-16-106.5$ THE GREATER OF:
14	(A) THE CARRIER'S MEDIAN IN-NETWORK RATE OF
15	REIMBURSEMENT FOR THAT SERVICE PROVIDED IN A SIMILAR FACILITY OR
16	SETTING IN THE SAME GEOGRAPHIC AREA;
17	(B) Two hundred fifty percent of the medicare
18	REIMBURSEMENT RATE FOR THE SAME SERVICE PROVIDED IN A SIMILAR
19	FACILITY OR SETTING IN THE SAME GEOGRAPHIC AREA; OR
20	(C) ONE HUNDRED PERCENT OF THE MEDIAN IN-NETWORK RATE OF
21	REIMBURSEMENT FOR THE SAME SERVICE PROVIDED IN A SIMILAR FACILITY
22	OR SETTING IN THE SAME GEOGRAPHIC AREA FOR THE PRIOR YEAR AS
23	DETERMINED BASED ON CLAIMS DATA FROM THE COLORADO ALL-PAYER
24	HEALTH CLAIMS DATABASE CREATED IN SECTION 25.5-1-204.
25	(III) PAYMENT MADE BY A CARRIER IN COMPLIANCE WITH THIS
26	SUBSECTION (5.5)(b) IS PRESUMED TO BE PAYMENT IN FULL FOR THE
27	SERVICES PROVIDED, EXCEPT FOR ANY COINSURANCE, DEDUCTIBLE, OR

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1	COPAYMENT REQUIRED TO BE PAID BY THE COVERED PERSON.
2	(c) This subsection $(5.5)$ does not preclude the carrier and
3	THE OUT-OF-NETWORK FACILITY AND THE CARRIER AND THE PROVIDER
4	FROM VOLUNTARILY NEGOTIATING AN INDEPENDENT REIMBURSEMENT
5	RATE. IF THE NEGOTIATIONS FAIL, THE REIMBURSEMENT RATE REQUIRED
6	BY SUBSECTION (5.5)(b) OF THIS SECTION APPLIES.
7	(d) (I) SUBSECTIONS (5.5)(a), (5.5)(b), AND (5.5)(c) OF THIS
8	SECTION DO NOT APPLY TO SERVICE AGENCIES, AS DEFINED IN SECTION
9	25-3.5-103 (11.5), PROVIDING AMBULANCE SERVICES, AS DEFINED IN
10	SECTION 25-3.5-103 (3).
11	(II) (A) THE COMMISSIONER SHALL PROMULGATE RULES TO
12	IDENTIFY AND IMPLEMENT A PAYMENT METHODOLOGY THAT APPLIES TO
13	SERVICE AGENCIES DESCRIBED IN SUBSECTION $(5.5)(d)(I)$ OF THIS SECTION
14	EXCEPT FOR SERVICE AGENCIES THAT ARE PUBLICLY FUNDED FIRE
15	AGENCIES.
16	(B) THE COMMISSIONER SHALL MAKE THE PAYMENT
17	METHODOLOGY AVAILABLE TO THE PUBLIC ON THE DIVISION'S WEBSITE
18	THE RULES MUST BE EQUITABLE TO PROVIDERS AND CARRIERS; HOLD
19	CONSUMERS HARMLESS EXCEPT FOR ANY APPLICABLE COPAYMENT
20	COINSURANCE, OR DEDUCTIBLE AMOUNTS; AND BASED ON A COST-BASED
21	MODEL THAT INCLUDES DIRECT PAYMENT TO SERVICE AGENCIES AS
22	DESCRIBED IN SUBSECTION $(5.5)(d)(I)$ OF THIS SECTION.
23	(C) THE DIVISION MAY CONTRACT WITH A NEUTRAL THIRD-PARTY
24	THAT HAS NO FINANCIAL INTEREST IN PROVIDERS, EMERGENCY SERVICE
25	PROVIDERS, OR CARRIERS TO CONDUCT THE ANALYSIS TO IDENTIFY AND
26	IMPLEMENT THE PAYMENT METHODOLOGY.
2.7	(e) FOR PURPOSES OF THIS SUBSECTION (5.5):

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1	(1) "EMERGENCY MEDICAL CONDITION" MEANS A MEDICAL
2	CONDITION THAT MANIFESTS ITSELF BY ACUTE SYMPTOMS OF SUFFICIENT
3	SEVERITY, INCLUDING SEVERE PAIN, THAT A PRUDENT LAYPERSON WITH AN
4	AVERAGE KNOWLEDGE OF HEALTH AND MEDICINE COULD REASONABLY
5	EXPECT, IN THE ABSENCE OF IMMEDIATE MEDICAL ATTENTION, TO RESULT
6	IN:
7	(A) SERIOUS JEOPARDY TO THE HEALTH OF THE INDIVIDUAL OR,
8	WITH RESPECT TO A PREGNANT WOMAN, THE HEALTH OF THE WOMAN OR
9	HER UNBORN CHILD;
10	(B) SERIOUS IMPAIRMENT TO BODILY FUNCTIONS; OR
11	(C) SERIOUS DYSFUNCTION OF ANY BODILY ORGAN OR PART.
12	(II) "EMERGENCY SERVICES", WITH RESPECT TO AN EMERGENCY
13	MEDICAL CONDITION, MEANS:
14	(A) A MEDICAL SCREENING EXAMINATION THAT IS WITHIN THE
15	CAPABILITY OF THE EMERGENCY DEPARTMENT OF A HOSPITAL, INCLUDING
16	ANCILLARY SERVICES ROUTINELY AVAILABLE TO THE EMERGENCY
17	DEPARTMENT TO EVALUATE THE EMERGENCY MEDICAL CONDITION; AND
18	(B) WITHIN THE CAPABILITIES OF THE STAFF AND FACILITIES
19	AVAILABLE AT THE HOSPITAL, FURTHER MEDICAL EXAMINATION AND
20	TREATMENT AS REQUIRED TO STABILIZE THE PATIENT TO ASSURE, WITHIN
21	REASONABLE MEDICAL PROBABILITY, THAT NO MATERIAL DETERIORATION
22	OF THE CONDITION IS LIKELY TO RESULT FROM OR OCCUR DURING THE
23	TRANSFER OF THE INDIVIDUAL FROM A FACILITY.
24	(III) "GEOGRAPHIC AREA" HAS THE SAME MEANING AS DEFINED IN
25	SUBSECTION $(3)(d)(V)(A)$ OF THIS SECTION.
26	(IV) "MEDICARE REIMBURSEMENT RATE" HAS THE SAME MEANING
27	AS DEFINED IN SUBSECTION $(3)(4)(V)(R)$ OF THIS SECTION

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1	(12) (a) On and after January 1, 2020, Carriers shall
2	DEVELOP AND PROVIDE DISCLOSURES TO COVERED PERSONS ABOUT THE
3	POTENTIAL EFFECTS OF RECEIVING EMERGENCY OR NONEMERGENCY
4	SERVICES FROM AN OUT-OF-NETWORK PROVIDER OR AT AN
5	OUT-OF-NETWORK FACILITY. THE DISCLOSURES MUST COMPLY WITH THE
6	RULES ADOPTED UNDER SUBSECTION (12)(b) OF THIS SECTION.
7	(b) THE COMMISSIONER, IN CONSULTATION WITH THE STATE
8	BOARD OF HEALTH CREATED IN SECTION 25-1-103 AND THE DIRECTOR OF
9	THE DIVISION OF PROFESSIONS AND OCCUPATIONS IN THE DEPARTMENT OF
10	REGULATORY AGENCIES, SHALL ADOPT RULES TO SPECIFY THE DISCLOSURE
11	REQUIREMENTS UNDER THIS SUBSECTION (12), WHICH RULES MUST
12	SPECIFY, AT A MINIMUM, THE FOLLOWING:
13	$(I) \ The \ timing \ for \ providing \ the \ disclosures \ for \ emergency$
14	AND NONEMERGENCY SERVICES WITH CONSIDERATION GIVEN TO
15	POTENTIAL LIMITATIONS RELATING TO THE FEDERAL "EMERGENCY
16	MEDICAL TREATMENT AND LABOR ACT", 42 U.S.C. SEC. 1395dd;
17	(II) REQUIREMENTS REGARDING HOW THE DISCLOSURES MUST BE
18	MADE, INCLUDING REQUIREMENTS TO INCLUDE THE DISCLOSURES ON
19	BILLING STATEMENTS, BILLING NOTICES, PRIOR AUTHORIZATIONS, OR
20	OTHER FORMS OR COMMUNICATIONS WITH COVERED PERSONS;
21	(III) THE CONTENTS OF THE DISCLOSURES, INCLUDING THE
22	COVERED PERSON'S RIGHTS AND PAYMENT OBLIGATIONS IF THE COVERED
23	PERSON'S HEALTH BENEFIT PLAN IS UNDER THE JURISDICTION OF THE
24	DIVISION;
25	(IV) DISCLOSURE REQUIREMENTS SPECIFIC TO CARRIERS,
26	INCLUDING THE POSSIBILITY OF BEING TREATED BY AN OUT-OF-NETWORK
27	PROVIDER, WHETHER A PROVIDER IS OUT OF NETWORK, THE TYPES OF

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1	SERVICES AN OUT-OF-NETWORK PROVIDER MAY PROVIDE, AND THE RIGHT
2	TO REQUEST AN IN-NETWORK PROVIDER TO PROVIDE SERVICES; AND
3	(V) REQUIREMENTS CONCERNING THE LANGUAGE TO BE USED IN
4	THE DISCLOSURES, INCLUDING USE OF PLAIN LANGUAGE, TO ENSURE THAT
5	CARRIERS, HEALTH CARE FACILITIES, AND PROVIDERS USE LANGUAGE THAT
6	IS CONSISTENT WITH THE DISCLOSURES REQUIRED BY THIS SUBSECTION
7	(12)  AND SECTIONS  24-34-113  (2)  AND  25-3-120  AND THE RULES ADOPTED
8	PURSUANT TO THIS SUBSECTION (12)(b) AND SECTIONS 24-34-113 (3) AND
9	25-3-120 (2).
10	(c) RECEIPT OF THE DISCLOSURES REQUIRED BY THIS SUBSECTION
11	(12) DOES NOT WAIVE A COVERED PERSON'S PROTECTIONS UNDER
12	SUBSECTION (3) OR (5.5) OF THIS SECTION OR THE RIGHT TO BENEFITS
13	UNDER THE HEALTH BENEFIT PLAN AT THE IN-NETWORK BENEFIT LEVEL
14	FOR ALL COVERED SERVICES AND TREATMENT RECEIVED.
15	(13) When a Carrier makes a payment to a provider or a
16	FACILITY PURSUANT TO SUBSECTION (3)(d)(II) OR (5.5)(b)(I) OF THIS
17	SECTION, THE PROVIDER OR THE FACILITY MAY REQUEST AND THE
18	COMMISSIONER SHALL COLLECT DATA FROM THE CARRIER TO EVALUATE
19	THE CARRIER'S COMPLIANCE IN PAYING THE HIGHEST RATE REQUIRED. THE
20	INFORMATION REQUESTED MAY INCLUDE THE METHODOLOGY FOR
21	DETERMINING THE CARRIER'S MEDIAN IN-NETWORK RATE OR
22	REIMBURSEMENT FOR EACH SERVICE IN THE SAME GEOGRAPHIC AREA.
23	(14) On or before January 1 of each year, each carrier
24	SHALL SUBMIT INFORMATION TO THE COMMISSIONER, IN A FORM AND
25	MANNER DETERMINED BY THE COMMISSIONER, CONCERNING THE USE OF
26	OUT-OF-NETWORK PROVIDERS AND FACILITIES BY COVERED PERSONS AND
27	THE IMPACT ON PREMIUM AFFORDABILITY FOR CONSUMERS.

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1	SECTION 5. In Colorado Revised Statutes, add 24-34-113 and
2	24-34-114 as follows:
3	24-34-113. Health care providers - required disclosures - rules
4	- definitions. (1) For the purposes of this section and section
5	24-34-114:
6	(a) "CARRIER" HAS THE SAME MEANING AS DEFINED IN SECTION
7	10-16-102 (8).
8	(b) "COVERED PERSON" HAS THE SAME MEANING AS DEFINED IN
9	SECTION 10-16-102 (15).
10	(c) "EMERGENCY SERVICES" HAS THE SAME MEANING AS DEFINED
11	IN SECTION 10-16-704 (5.5)(e)(II).
12	(d) "GEOGRAPHIC AREA" HAS THE SAME MEANING AS DEFINED IN
13	SECTION 10-16-704 (3)(d)(V)(A).
14	(e) "HEALTH BENEFIT PLAN" HAS THE SAME MEANING AS DEFINED
15	IN SECTION 10-16-102 (32).
16	(f) "HEALTH CARE PROVIDER" HAS THE SAME MEANING AS
17	"PROVIDER" AS DEFINED IN SECTION 10-16-102 (56).
18	(g) "MEDICARE REIMBURSEMENT RATE" HAS THE SAME MEANING
19	AS DEFINED IN SECTION $10-16-704 (3)(d)(V)(B)$ .
20	(h) "Out-of-network provider" means a health care
21	PROVIDER THAT IS NOT A PARTICIPATING PROVIDER, AS DEFINED IN
22	SECTION 10-16-102 (46).
23	(2) On and after January 1, 2020, health care providers
24	SHALL DEVELOP AND PROVIDE DISCLOSURES TO CONSUMERS ABOUT THE
25	POTENTIAL EFFECTS OF RECEIVING EMERGENCY OR NONEMERGENCY
26	SERVICES FROM AN OUT-OF-NETWORK PROVIDER. THE DISCLOSURES MUST
27	COMPLY WITH THE RULES ADOPTED PURSUANT TO SUBSECTION (3) OF THIS

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1	SECTION.
2	(3) THE DIRECTOR, IN CONSULTATION WITH THE COMMISSIONER OF
3	INSURANCE AND THE STATE BOARD OF HEALTH CREATED IN SECTION
4	25-1-103, SHALL ADOPT RULES THAT SPECIFY THE REQUIREMENTS FOR
5	HEALTH CARE PROVIDERS REGULATED UNDER TITLE 12 TO DEVELOP AND
6	PROVIDE CONSUMER DISCLOSURES IN ACCORDANCE WITH THIS SECTION.
7	THE DIRECTOR SHALL ENSURE THAT THE RULES ARE CONSISTENT WITH
8	SECTION 10-16-704 (12) AND 25-3-120 AND RULES ADOPTED BY THE
9	COMMISSIONER PURSUANT TO SECTION 10-16-704 (12)(b) AND BY THE
10	STATE BOARD OF HEALTH PURSUANT TO SECTION 25-3-120 (2). THE RULES
11	MUST SPECIFY, AT A MINIMUM, THE FOLLOWING:
12	(a) THE TIMING FOR PROVIDING THE DISCLOSURES FOR EMERGENCY
13	AND NONEMERGENCY SERVICES WITH CONSIDERATION GIVEN TO
14	POTENTIAL LIMITATIONS RELATING TO THE FEDERAL "EMERGENCY
15	MEDICAL TREATMENT AND LABOR ACT", 42 U.S.C. SEC. 1395dd;
16	(b) REQUIREMENTS REGARDING HOW THE DISCLOSURES MUST BE
17	MADE, INCLUDING REQUIREMENTS TO INCLUDE THE DISCLOSURES ON
1.0	
18	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR
19	
	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR
19	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR COMMUNICATIONS WITH CONSUMERS;
19 20	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR COMMUNICATIONS WITH CONSUMERS;  (c) The Contents of the disclosures, including the
19 20 21	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR COMMUNICATIONS WITH CONSUMERS;  (c) The contents of the disclosures, including the Consumer's rights and payment obligations pursuant to the
19 20 21 22	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR COMMUNICATIONS WITH CONSUMERS;  (c) The contents of the disclosures, including the Consumer's rights and payment obligations pursuant to the Consumer's health benefit plan;
19 20 21 22 23	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR COMMUNICATIONS WITH CONSUMERS;  (c) The contents of the disclosures, including the consumer's rights and payment obligations pursuant to the consumer's health benefit plan;  (d) Disclosure requirements specific to health care

27

AND

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1	(e) REQUIREMENTS CONCERNING THE LANGUAGE TO BE USED IN
2	THE DISCLOSURES, INCLUDING USE OF PLAIN LANGUAGE, TO ENSURE THAT
3	CARRIERS, HEALTH CARE FACILITIES, AND HEALTH CARE PROVIDERS USE
4	LANGUAGE THAT IS CONSISTENT WITH THE DISCLOSURES REQUIRED BY
5	THIS SECTION AND SECTIONS $10\text{-}16\text{-}704(12)$ and $25\text{-}3\text{-}120$ and the rules
6	ADOPTED PURSUANT TO THIS SUBSECTION (3) AND SECTIONS 10-16-704
7	(12)(b) AND 25-3-120 (2).
8	(4) Receipt of the disclosures required by subsection (2) of
9	THIS SECTION DOES NOT WAIVE A CONSUMER'S PROTECTIONS UNDER
10	SECTION $10\text{-}16\text{-}704$ (3) or (5.5) or the consumer's right to benefits
11	UNDER THE CONSUMER'S HEALTH BENEFIT PLAN AT THE IN-NETWORK
12	BENEFIT LEVEL FOR ALL COVERED SERVICES AND TREATMENT RECEIVED.
13	(5) This section does not apply to service agencies, as
14	DEFINED IN SECTION 25-3.5-103 (11.5), THAT ARE PUBLICLY FUNDED FIRE
15	AGENCIES.
16	24-34-114. Out-of-network health care providers -
17	out-of-network services - billing - payment. (1) IF AN
18	OUT-OF-NETWORK HEALTH CARE PROVIDER PROVIDES EMERGENCY
19	SERVICES OR COVERED NONEMERGENCY SERVICES TO A COVERED PERSON
20	
	AT AN IN-NETWORK FACILITY, THE OUT-OF-NETWORK PROVIDER SHALL:
21	AT AN IN-NETWORK FACILITY, THE OUT-OF-NETWORK PROVIDER SHALL:  (a) SUBMIT A CLAIM FOR THE ENTIRE COST OF THE SERVICES TO
21 22	
	(a) Submit a claim for the entire cost of the services to
22	(a) SUBMIT A CLAIM FOR THE ENTIRE COST OF THE SERVICES TO THE COVERED PERSON'S CARRIER; AND
22 23	<ul><li>(a) SUBMIT A CLAIM FOR THE ENTIRE COST OF THE SERVICES TO THE COVERED PERSON'S CARRIER; AND</li><li>(b) NOT BILL OR COLLECT PAYMENT FROM A COVERED PERSON FOR</li></ul>
<ul><li>22</li><li>23</li><li>24</li></ul>	(a) SUBMIT A CLAIM FOR THE ENTIRE COST OF THE SERVICES TO THE COVERED PERSON'S CARRIER; AND  (b) NOT BILL OR COLLECT PAYMENT FROM A COVERED PERSON FOR ANY OUTSTANDING BALANCE FOR COVERED SERVICES NOT PAID BY THE

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1	(2) (a) If ANOUT-OF-NET WORK HEALTH CARE PROVIDER PROVIDES
2	NONEMERGENCY SERVICES AT AN IN-NETWORK FACILITY OR EMERGENCY
3	SERVICES AT AN OUT-OF-NETWORK OR IN-NETWORK FACILITY AND THE
4	HEALTH CARE PROVIDER RECEIVES PAYMENT FROM THE COVERED PERSON
5	FOR SERVICES FOR WHICH THE COVERED PERSON IS NOT RESPONSIBLE
6	PURSUANT TO SECTION 10-16-704 (3)(b) OR (5.5), THE HEALTH CARE
7	PROVIDER SHALL REIMBURSE THE COVERED PERSON WITHIN SIXTY
8	CALENDAR DAYS AFTER THE DATE THAT THE OVERPAYMENT WAS
9	REPORTED TO THE PROVIDER.
10	(b) AN OUT-OF-NETWORK HEALTH CARE PROVIDER THAT FAILS TO
11	REIMBURSE A COVERED PERSON AS REQUIRED BY SUBSECTION (2)(a) OF
12	THIS SECTION FOR AN OVERPAYMENT SHALL PAY INTEREST ON THE
13	OVERPAYMENT AT THE RATE OF TEN PERCENT PER ANNUM BEGINNING ON
14	THE DATE THE PROVIDER RECEIVED THE NOTICE OF THE OVERPAYMENT.
15	THE COVERED PERSON IS NOT REQUIRED TO REQUEST THE ACCRUED
16	INTEREST FROM THE OUT-OF-NETWORK HEALTH CARE PROVIDER IN ORDER
17	TO RECEIVE INTEREST WITH THE REIMBURSEMENT AMOUNT.
18	(3) AN OUT-OF-NETWORK HEALTH CARE PROVIDER SHALL PROVIDE
19	A COVERED PERSON A WRITTEN ESTIMATE OF THE AMOUNT FOR WHICH THE
20	COVERED PERSON MAY BE RESPONSIBLE FOR NONEMERGENCY SERVICES
21	WITHIN THREE BUSINESS DAYS AFTER A REQUEST FROM THE COVERED
22	PERSON.
23	(4) (a) An out-of-network health care provider must send
24	A CLAIM FOR A COVERED SERVICE TO THE CARRIER WITHIN ONE HUNDRED
25	EIGHTY DAYS AFTER THE DELIVERY OF SERVICES IN ORDER TO RECEIVE
26	REIMBURSEMENT AS SPECIFIED IN THIS SUBSECTION (4)(a). THE
27	REIMBURSEMENT RATE IS THE GREATER OF:

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1	(1) ONE HUNDRED FIVE PERCENT OF THE CARRIER'S MEDIAN
2	IN-NETWORK RATE OF REIMBURSEMENT FOR THAT SERVICE PROVIDED IN
3	THE SAME GEOGRAPHIC AREA; OR
4	
5	(II) ONE HUNDRED PERCENT OF THE MEDIAN IN-NETWORK RATE OF
6	REIMBURSEMENT FOR THE SAME SERVICE IN THE SAME GEOGRAPHIC AREA
7	FOR THE PRIOR YEAR AS DETERMINED BASED ON CLAIMS DATA FROM THE
8	ALL-PAYER HEALTH CLAIMS DATABASE CREATED IN SECTION 25.5-1-204.
9	(b) IF THE OUT-OF-NETWORK HEALTH CARE PROVIDER SUBMITS A
10	CLAIM FOR SERVICES AFTER THE ONE-HUNDRED-EIGHTY-DAY PERIOD
11	SPECIFIED IN SUBSECTION (4)(a) OF THIS SECTION, THE CARRIER SHALL
12	REIMBURSE THE HEALTH CARE PROVIDER ONE HUNDRED TWENTY-FIVE
13	PERCENT OF THE MEDICARE REIMBURSEMENT RATE FOR THE SAME
14	SERVICES IN THE SAME GEOGRAPHIC AREA.
15	(c) The health care provider shall not bill a covered
16	PERSON ANY OUTSTANDING BALANCE FOR A COVERED SERVICE NOT PAID
17	FOR BY THE CARRIER, EXCEPT FOR ANY COINSURANCE, DEDUCTIBLE, OR
18	COPAYMENT REQUIRED TO BE PAID BY THE COVERED PERSON.
19	SECTION 6. In Colorado Revised Statutes, add 25-3-120 and
20	25-3-121 as follows:
21	25-3-120. Health care facilities - emergency and
22	nonemergency services - required disclosures - rules - definitions.
23	(1) On and after January 1, 2020, health care facilities shall
24	DEVELOP AND PROVIDE DISCLOSURES TO CONSUMERS ABOUT THE
25	POTENTIAL EFFECTS OF RECEIVING EMERGENCY OR NONEMERGENCY
26	SERVICES FROM AN OUT-OF-NETWORK PROVIDER PROVIDING SERVICES AT
27	AN IN-NETWORK FACILITY OR EMERGENCY SERVICES AT AN

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1	OUT-OF-NETWORK FACILITY. THE DISCLOSURES MUST COMPLY WITH THE
2	RULES ADOPTED UNDER SUBSECTION (2) OF THIS SECTION.
3	(2) THE STATE BOARD OF HEALTH, IN CONSULTATION WITH THE
4	COMMISSIONER OF INSURANCE AND THE DIRECTOR OF THE DIVISION OF
5	PROFESSIONS AND OCCUPATIONS IN THE DEPARTMENT OF REGULATORY
6	AGENCIES, SHALL ADOPT RULES THAT SPECIFY THE REQUIREMENTS FOR
7	HEALTH CARE FACILITIES TO DEVELOP AND PROVIDE CONSUMER
8	DISCLOSURES IN ACCORDANCE WITH THIS SECTION. THE STATE BOARD OF
9	HEALTH SHALL ENSURE THAT THE RULES ARE CONSISTENT WITH SECTION
10	10-16-704 (12) AND 24-34-113 (2) AND RULES ADOPTED BY THE
11	COMMISSIONER PURSUANT TO SECTION 10-16-704 (12)(b) AND BY THE
12	DIRECTOR OF THE DIVISION OF PROFESSIONS AND OCCUPATIONS PURSUANT
13	TO SECTION $24-34-113$ (3). The rules must specify, at a minimum, the
14	FOLLOWING:
15	(a) THE TIMING FOR PROVIDING THE DISCLOSURES FOR EMERGENCY
16	AND NONEMERGENCY SERVICES WITH CONSIDERATION GIVEN TO
17	POTENTIAL LIMITATIONS RELATING TO THE "EMERGENCY MEDICAL
18	TREATMENT AND LABOR ACT", 42 U.S.C. SEC. 1395dd;
19	(b) REQUIREMENTS REGARDING HOW THE DISCLOSURES MUST BE
20	MADE, INCLUDING REQUIREMENTS TO INCLUDE THE DISCLOSURES ON
21	BILLING STATEMENTS, BILLING NOTICES, OR OTHER FORMS OR
22	COMMUNICATIONS WITH COVERED PERSONS;
23	(c) The contents of the disclosures, including the
24	CONSUMER'S RIGHTS AND PAYMENT OBLIGATIONS PURSUANT TO THE
25	CONSUMER'S HEALTH BENEFIT PLAN;
26	(d) DISCLOSURE REQUIREMENTS SPECIFIC TO HEALTH CARE
27	FACILITIES, WHETHER A HEALTH CARE PROVIDER DELIVERING SERVICES AT

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1	THE FACILITY IS OUT OF NETWORK, THE TYPES OF SERVICES AN
2	OUT-OF-NETWORK HEALTH CARE PROVIDER MAY PROVIDE, AND THE RIGHT
3	TO REQUEST AN IN-NETWORK HEALTH CARE PROVIDER TO PROVIDE
4	SERVICES; AND
5	(e) REQUIREMENTS CONCERNING THE LANGUAGE TO BE USED IN
6	THE DISCLOSURES, INCLUDING USE OF PLAIN LANGUAGE, TO ENSURE THAT
7	CARRIERS, HEALTH CARE FACILITIES, AND HEALTH CARE PROVIDERS USE
8	LANGUAGE THAT IS CONSISTENT WITH THE DISCLOSURES REQUIRED BY
9	THIS SECTION AND SECTIONS 10-16-704 (12) AND 24-34-113 (2) AND THE
10	RULES ADOPTED PURSUANT TO THIS SUBSECTION (2) AND SECTIONS
11	10-16-704 (12) AND 24-34-113 (3).
12	(3) RECEIPT OF THE DISCLOSURE REQUIRED BY SUBSECTION (1) OF
13	THIS SECTION DOES NOT WAIVE A CONSUMER'S PROTECTIONS UNDER
14	SECTION $10-16-704$ (3) OR (5.5) OR THE CONSUMER'S RIGHT TO BENEFITS
15	UNDER THE CONSUMER'S HEALTH BENEFIT PLAN AT THE IN-NETWORK
16	BENEFIT LEVEL FOR ALL COVERED SERVICES AND TREATMENT RECEIVED.
17	(4) FOR THE PURPOSES OF THIS SECTION AND SECTION 25-3-121:
18	(a) "CARRIER" HAS THE SAME MEANING AS DEFINED IN SECTION
19	10-16-102 (8).
20	(b) "COVERED PERSON" HAS THE SAME MEANING AS DEFINED IN
21	SECTION 10-16-102 (15).
22	(c) "GEOGRAPHIC AREA" HAS THE SAME MEANING AS DEFINED IN
23	SECTION 10-16-704 (3)(d)(V)(A).
24	(d) "HEALTH BENEFIT PLAN" HAS THE SAME MEANING AS DEFINED
25	IN SECTION 10-16-102 (32).
26	(e) "MEDICARE REIMBURSEMENT RATE" HAS THE SAME MEANING
27	AS DEFINED IN SECTION $10-16-704 (3)(d)(V)(B)$ .

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1	(f) "OUT-OF-NETWORK FACILITY" MEANS A HEALTH CARE FACILITY
2	THAT IS NOT A PARTICIPATING PROVIDER, AS DEFINED IN SECTION
3	10-16-102 (46).
4	25-3-121. Out-of-network facilities - emergency medical
5	services - billing - payment. (1) If A COVERED PERSON RECEIVES
6	EMERGENCY SERVICES AT AN OUT-OF-NETWORK FACILITY, THE
7	OUT-OF-NETWORK FACILITY SHALL:
8	(a) SUBMIT A CLAIM FOR THE ENTIRE COST OF THE SERVICES TO
9	THE COVERED PERSON'S CARRIER; AND
10	(b) NOT BILL OR COLLECT PAYMENT FROM THE COVERED PERSON
11	FOR ANY OUTSTANDING BALANCE FOR COVERED SERVICES NOT PAID BY
12	THE CARRIER, EXCEPT FOR THE APPLICABLE IN-NETWORK COINSURANCE,
13	DEDUCTIBLE, OR COPAYMENT REQUIRED TO BE PAID BY THE COVERED
14	PERSON.
15	(2) (a) If a covered person receives emergency services at
16	AN OUT-OF-NETWORK FACILITY, AND THE FACILITY RECEIVES PAYMENT
17	FROM THE COVERED PERSON FOR SERVICES FOR WHICH THE COVERED
18	PERSON IS NOT RESPONSIBLE PURSUANT TO SECTION $10-16-704$ (5.5), The
19	FACILITY SHALL REIMBURSE THE COVERED PERSON WITHIN SIXTY
20	CALENDAR DAYS AFTER THE DATE THAT THE OVERPAYMENT WAS
21	REPORTED TO THE FACILITY.
22	(b) AN OUT-OF-NETWORK FACILITY THAT FAILS TO REIMBURSE A
23	COVERED PERSON AS REQUIRED BY SUBSECTION (2)(a) OF THIS SECTION
24	FOR AN OVERPAYMENT SHALL PAY INTEREST ON THE OVERPAYMENT AT
25	THE RATE OF TEN PERCENT PER ANNUM BEGINNING ON THE DATE THE
26	FACILITY RECEIVED THE NOTICE OF THE OVERPAYMENT. THE COVERED
2.7	PERSON IS NOT REQUIRED TO REQUEST THE ACCRUED INTEREST FROM THE

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1	OUT-OF-NETWORK HEALTH CARE PROVIDER IN ORDER TO RECEIVE
2	INTEREST WITH THE REIMBURSEMENT AMOUNT.
3	(3) (a) AN OUT-OF-NETWORK FACILITY, OTHER THAN ANY
4	OUT-OF-NETWORK FACILITY OPERATED BY THE DENVER HEALTH AND
5	HOSPITAL AUTHORITY PURSUANT TO ARTICLE 29 OF TITLE 25, MUST SEND
6	A CLAIM FOR EMERGENCY SERVICES TO THE CARRIER WITHIN ONE
7	HUNDRED EIGHTY DAYS AFTER THE DELIVERY OF SERVICES IN ORDER TO
8	RECEIVE REIMBURSEMENT AS SPECIFIED IN THIS SUBSECTION (3)(a). THE
9	REIMBURSEMENT RATE IS THE GREATER OF:
10	(I) ONE HUNDRED FIVE PERCENT OF THE CARRIER'S MEDIAN
11	IN-NETWORK RATE OF REIMBURSEMENT FOR THAT SERVICE PROVIDED IN
12	A SIMILAR FACILITY OR SETTING IN THE SAME GEOGRAPHIC AREA; OR
13	
14	(II) ONE HUNDRED PERCENT OF THE MEDIAN IN-NETWORK RATE OF
15	REIMBURSEMENT FOR THE SAME SERVICE PROVIDED IN A SIMILAR FACILITY
16	OR SETTING IN THE SAME GEOGRAPHIC AREA FOR THE PRIOR YEAR AS
17	DETERMINED BASED ON CLAIMS DATA FROM THE ALL-PAYER HEALTH
18	CLAIMS DATABASE CREATED IN SECTION 25.5-1-204.
19	(b) AN OUT-OF-NETWORK FACILITY OPERATED BY THE DENVER
20	HEALTH AND HOSPITAL AUTHORITY CREATED IN SECTION 25-29-103 MUST
21	SEND A CLAIM FOR EMERGENCY SERVICES TO THE CARRIER WITHIN ONE
22	HUNDRED EIGHTY DAYS AFTER THE DELIVERY OF SERVICES IN ORDER TO
23	RECEIVE REIMBURSEMENT AS SPECIFIED IN THIS SUBSECTION (3)(b). THE
24	REIMBURSEMENT RATE IS THE GREATER OF:
25	(I) THE CARRIER'S MEDIAN IN-NETWORK RATE OF REIMBURSEMENT
26	FOR THAT SERVICE PROVIDED IN A SIMILAR FACILITY OR SETTING IN THE
27	SAME GEOGRAPHIC AREA;

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1	(II) Two hundred fifty percent of the medicare
2	REIMBURSEMENT RATE FOR THE SAME SERVICE PROVIDED IN A SIMILAR
3	FACILITY OR SETTING IN THE SAME GEOGRAPHIC AREA; OR
4	(III) ONE HUNDRED PERCENT OF THE MEDIAN IN-NETWORK RATE
5	OF REIMBURSEMENT FOR THE SAME SERVICE PROVIDED IN A SIMILAR
6	FACILITY OR SETTING IN THE SAME GEOGRAPHIC AREA FOR THE PRIOR
7	YEAR AS DETERMINED BASED ON CLAIMS DATA FROM THE COLORADO
8	ALL-PAYER HEALTH CLAIMS DATABASE CREATED IN SECTION 25.5-1-204.
9	(c) If the out-of-network facility submits a claim for
10	EMERGENCY SERVICES AFTER THE ONE-HUNDRED-EIGHTY-DAY PERIOD
11	SPECIFIED IN SUBSECTION (3)(a) OF THIS SECTION, THE CARRIER SHALL
12	REIMBURSE THE FACILITY ONE HUNDRED TWENTY-FIVE PERCENT OF THE
13	MEDICARE REIMBURSEMENT RATE FOR THE SAME SERVICES IN A SIMILAR
14	SETTING OR FACILITY IN THE SAME GEOGRAPHIC AREA.
15	(d) THE OUT-OF-NETWORK FACILITY SHALL NOT BILL A COVERED
16	PERSON ANY OUTSTANDING BALANCE FOR A COVERED SERVICE NOT PAID
17	FOR BY THE CARRIER, EXCEPT FOR ANY COINSURANCE, DEDUCTIBLE, OR
18	COPAYMENT REQUIRED TO BE PAID BY THE COVERED PERSON.
19	<b>SECTION 7.</b> In Colorado Revised Statutes, 25-1-114, <b>add</b> (1)(j)
20	as follows:
21	25-1-114. Unlawful acts - penalties. (1) It is unlawful for any
22	person, association, or corporation, and the officers thereof:
23	(j) To violate section 25-3-121.
24	
25	SECTION 8. Act subject to petition - effective date -
26	applicability. (1) This act takes effect January 1, 2020; except that, if a
27	referendum petition is filed pursuant to section 1 (3) of article V of the

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state constitution against this act or an item, section, or part of this act
within the ninety-day period after final adjournment of the general
assembly, then the act, item, section, or part will not take effect unless
approved by the people at the general election to be held in November
2020 and, in such case, will take effect on the date of the official
declaration of the vote thereon by the governor.

(2) This act applies to health benefit plans issued or renewed on or after the applicable effective date of this act.

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